



# City of Richmond

## Report to Committee

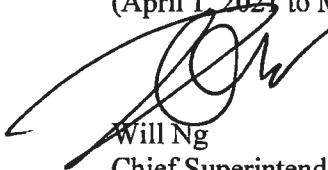
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**To:** Community Safety Committee **Date:** March 5, 2021  
**From:** Will Ng **File:** 09-5000-01/2021-Vol  
Chief Superintendent, Officer in Charge 01  
**Re:** **2021-2022 Richmond RCMP Detachment Annual Performance Plan –  
Community Priorities**




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### Staff Recommendation

That the priorities, Property Crime, Organized Crime, Road Safety and Vulnerable Persons, listed in the staff report titled “2021-2022 Richmond RCMP Detachment Annual Performance Plan – Community Priorities”, dated March 5, 2021 from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond RCMP Detachment’s fiscal year 2021-2022 (April 1, 2021 to March 31, 2022) Annual Performance Plan.



Will Ng  
Chief Superintendent, Officer in Charge  
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

The Officer in Charge (OIC) of the Richmond RCMP Detachment (Richmond Detachment) is committed to aligning the Richmond Detachment's strategic goals with the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada" and the RCMP's vision to promote safe communities. As such, the Richmond Detachment requests Council's input into the development of its Annual Performance Plan (APP) for the 2021-2022 fiscal year (April 1, 2021 to March 31, 2022).

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

*1.1 Enhance safety services and strategies to meet community needs.*

### Findings of Fact

#### Background

The APP delivers planning and performance management to the Richmond Detachment and ensures policing initiatives are aligned with the City of Richmond and RCMP strategic priorities. The APP allows the Officer in Charge to systematically evaluate and manage police resources and operations. It also provides a valuable consultation and reporting mechanism for the City of Richmond, the Commanding Officer of RCMP "E" Division and Richmond Detachment staff.

#### Planning

The OIC is committed to regular engagement with Council and City staff to identify opportunities for improved service delivery in the community. The Richmond Detachment also promotes community and stakeholder engagement in developing responses to policing priorities. This process contributes to the framework for strategic planning activities and allows for the coordination of policing objectives with the unique needs of the City of Richmond, as well as the RCMP's national, provincial and district initiatives. Measurements, targets and integrated risk assessments for policing initiatives are also created annually to monitor performance and manage opportunities and risks.

#### Quarterly Performance Updates

Every quarter, Council receives an update on the status of the APP, which highlights the progress of objectives and policing initiatives, as well as communicates whether planned targets are on-track. For those measures which are not on-track, an assessment is conducted to determine whether alternative responses would be effective.

### Annual Performance Plan Features

The APP is designed to facilitate the best management and administrative practices for RCMP Units and Detachments and provides the foundation for the following five organizational initiatives:<sup>1</sup>

- Contract and Aboriginal Policing Community Plans;
- Integrated Risk Management;
- Unit Level Quality Assurance;
- Performance Management; and
- Performance Improvement.

### **Analysis**

#### Community Priorities

The Community Priorities outlined in the APP are selected through the ongoing strategic planning process. This includes the analysis of police statistics and emerging public safety issues, the review of existing programs and initiatives and the results of stakeholder engagement. The selected priorities are carefully reviewed to identify possible opportunities and risks. Initiatives in support of each priority are then developed through a collaborative planning process. A target performance measure is also assigned to each priority to assist with evaluating the success of the initiatives.<sup>2</sup> This process facilitates an effective response to the identified objectives and provides an opportunity to demonstrate accountability to the community.

Community engagement was conducted through the Let's Talk Richmond public engagement platform.<sup>3</sup> An online feedback form was made available from February 24, 2020 to March 8, 2020, which included questions relating to demographics, policing priorities and other elements of police service delivery. A PDF version of the form was also made available in English, French and Traditional and Simplified Chinese. A total of 501 feedback forms were received. In addition, members of the Richmond Detachment Senior Management Team have conducted stakeholder interviews in preparation for the 2021-2025 Richmond RCMP Detachment Strategic Plan. These discussions will contribute to the implementation of current and future programs and initiatives.

Nationally, the RCMP delayed the launch of the 2020-2021 APP due to the COVID-19 pandemic. While strategic planning and performance management activities continued at the detachment level, the significant delay meant that the Richmond Detachment was not able to present the APP Community Priorities to Council, as had been the practice in prior years.

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<sup>1</sup> As per RCMP Administrative Manual Chapter 18.2 Annual Performance Plan

<sup>2</sup> Performance measures will be presented in the quarterly updates.

<sup>3</sup> While the Feedback Form was launched in support of the 2020-2021 APP, it was also intended to support future planning activities, including the 2021-2022 APP.

The following three priorities were selected internally by the Richmond Detachment Senior Management Team based on crime trends, operational opportunities and the results of engagement activities:

1. Property Crime;
2. Organized Crime; and
3. Road Safety.

Prior to this, the 2019-2020 APP, which Council endorsed on May 14, 2019, identified the following priorities:

1. Property Crime;
2. Organized Crime;
3. Vulnerable Persons; and
4. Road Safety.

After assessing recent crime trends and considering the priorities identified through the strategic planning and engagement process, the Richmond Detachment is recommending that Council align this year's priorities with those of previous years in order to maintain Richmond Detachment's commitment to these strategic priorities, while also continuing to develop the responses and initiatives promoting these objectives. The Richmond Detachment is recommending the following four priorities for this year's APP (April 1, 2021 to March 31, 2022):

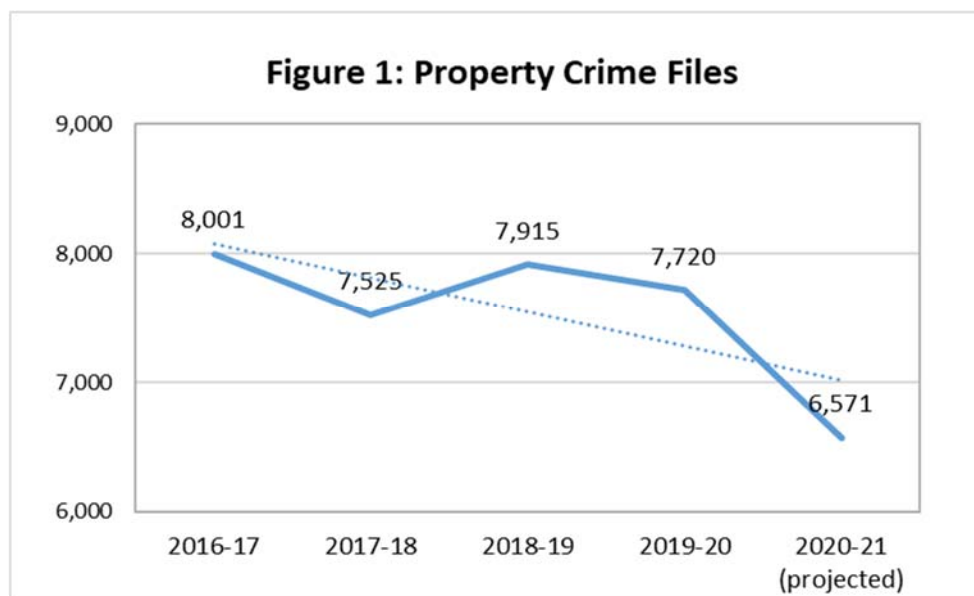
1. Property Crime;
2. Organized Crime;
3. Vulnerable Persons; and
4. Road Safety.

#### *COVID-19*

Due to COVID-19 safety protocols, training opportunities for RCMP members have been reduced, as have some proactive policing measures. Volunteer deployments have been limited, which has impacted the delivery of crime prevention and road safety community programs. The Richmond Detachment is continuously assessing how resources are deployed and the OIC is committed to addressing the priorities identified in the APP, while being responsive to the current public health emergency.

#### Property Crime

The Richmond Detachment has maintained property crime as a community priority and has continued to deploy a robust crime reduction strategy built on intelligence-led crime analysis to target property crimes. These responsive measures include the management of prolific offenders, proactive policing initiatives, collaborations with partner agencies and targeted enforcement projects. These measures have resulted in a number of key investigations, leading to notable arrests. This expansive approach to targeting property crime also includes increased training for police officers and increased public awareness of crime prevention measures and programs.



Statistical analysis of property crime incidents for the last five years has identified a decreasing trend, with a prominent reduction in the 2020-21 fiscal year. However, property crime remains a policing priority in order to ensure recent reductions are sustained and to expand existing crime reduction initiatives. Property crime was identified as a significant concern by 53 per cent of respondents who participated in the Let's Talk Richmond feedback form.<sup>4</sup>

### Organized Crime

The Richmond Detachment has maintained organized crime as a community priority. There have been notable incidents of gang activity in the Lower Mainland in recent months, including two fatal shootings in Richmond in January 2021. While the overall violent crime rate has been decreasing in Richmond, the OIC is committed to combatting organized criminal activities, which include drug trafficking, drug production, fraudulent activities and money laundering.

In the 2020-2021 fiscal year, investigators concluded a number of high profile investigations, which included the discovery of three clandestine drug laboratories and arrests of six individuals. The Richmond Detachment continues to prioritize investigations and measures which target the disruption of organized crime. These initiatives include gang suppression patrols, outreach to money service businesses and public anti-fraud messaging. Youth education and engagement programs also continue to be a priority. Organized crime was identified as a significant concern by 45 per cent of respondents who participated in the Let's Talk Richmond feedback form.<sup>5</sup>

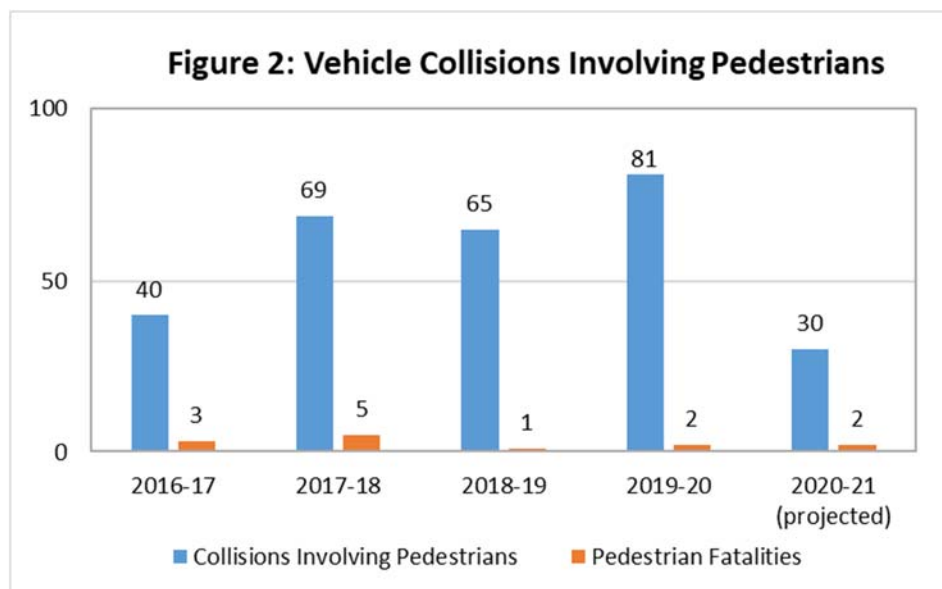
### Road Safety

The Richmond Detachment has worked diligently to increase safety on Richmond's roads. This has been done through a comprehensive road safety strategy built on intelligence-led analysis, the engagement of community policing volunteers, public education campaigns and enhanced

<sup>4</sup> Respondents who responded Extremely Concerned and Quite Concerned

<sup>5</sup> Respondents who responded Extremely Concerned and Quite Concerned.

proactive enforcement efforts. Vehicle collisions involving pedestrians decreased in the 2020-2021 fiscal year; however pedestrian fatality numbers remained steady.

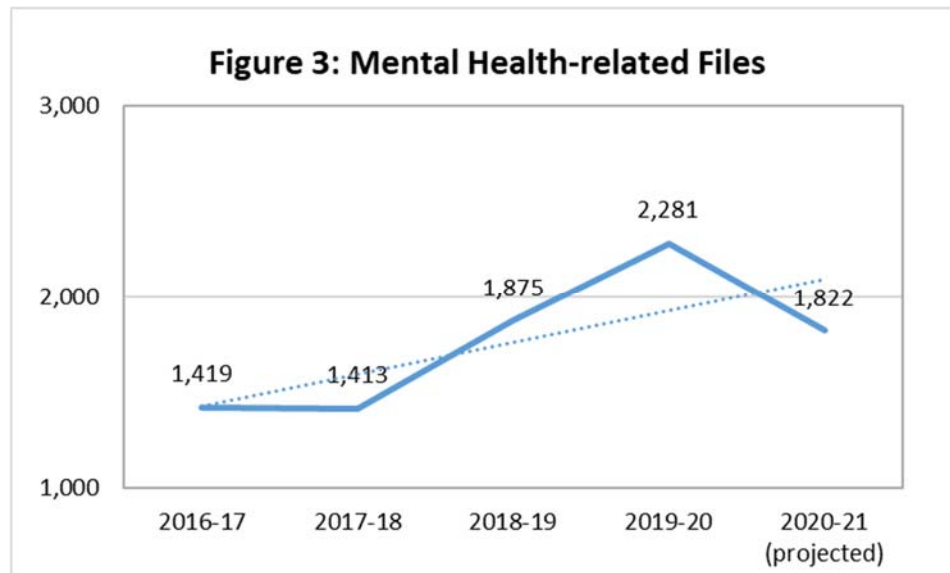


The Richmond Detachment has been promoting public education campaigns and leveraging social media to communicate road safety topics, including pedestrian safety. These initiatives have included videos and safety tips for road users. In addition, the Community Engagement Team has conducted pedestrian safety outreach deployments and have distributed safety reflectors throughout Richmond. This consistent messaging, along with continued targeted enforcement efforts will continue this year. Road Safety was identified as a significant concern by 51 per cent of respondents who participated in the Let's Talk Richmond feedback form.<sup>6</sup>

### Vulnerable Persons

Mental health-related calls for service in Richmond have been trending upwards in the last five years. In response to this, the Richmond Detachment, in partnership with Vancouver Coastal Health, launched the Fox 80 Mental Health Car (Fox 80) in October 2019. This program consists of a mental health nurse and police officer providing a joint response to calls where mental health is a concern. Fox 80 provides assistance to frontline officers and conducts wellness checks and police apprehensions under the *Mental Health Act*.

<sup>6</sup> Respondents who responded Extremely Concerned and Quite Concerned.



The Richmond Detachment has worked to promote collaborative responses to complex social issues surrounding vulnerable persons, including mental health concerns and homelessness. Moreover, the Richmond Detachment has taken on a leadership role in enhancing the collaboration of support services by bringing stakeholders together to find viable solutions to assist vulnerable clients. Fox 80 is the most prominent of these programs; however, there are various ongoing initiatives in place, including homeless outreach, collaboration with the Assertive Community Treatment Team and participation in the Joint Operations Team. This fiscal year, the Richmond Detachment will continue to focus on collaborative responses to issues surrounding vulnerable persons while also working on internal measures to enhance service delivery efficiencies. Stakeholder engagement has also identified opportunities for the continued development of these collaborations.<sup>7</sup>

### Financial Impact

None.

### Conclusion

Richmond Detachment requests Council select the following as Community Priorities for inclusion in the 2021-2022 Annual Performance Plan (April 1, 2021 to March 31, 2022):

1. Property Crime;
2. Organized Crime;
3. Road Safety; and
4. Vulnerable Persons.

The targeted activities, as described in the Community Priorities, will include a focus on intelligence-led policing, offender management, officer visibility and crime reduction initiatives

<sup>7</sup> Vulnerable Persons was not identified in the Let's Talk Richmond feedback form as public engagement results from the previous year showed that only 33 per cent of respondents viewed it as a policing priority

March 5, 2021

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through community education, engagement and partnerships, as well as intervention and prevention programs.



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