

# **Report to Committee**

To:

Community Safety Committee

Date:

March 14, 2016

From:

Rendall Nesset, Superintendent

File:

01

09-5000-01/2016-Vol

Re:

RCMP's Monthly Report - February 2016 Activities

Officer In Charge, Richmond RCMP Detachment

#### Staff Recommendation

That the report titled "RCMP's Monthly Report – February Activities 2016," – dated March 14, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Rendall Nesset, Superintendent

Officer In Charge, Richmond RCMP Detachment

(604-278-1212)

Att. 5

REPORT CONCURRENCE					
CONCURRENCE OF GENERAL MANAGER					
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	DW				
APPROVED BY CAO					

#### Staff Report

#### Origin

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community. This monthly activity report for the RCMP provides information on each of the following areas:

- 1. Noteworthy Files and Activities
- 2. Auxiliary Constables
- 3. Block Watch
- 4. Community Police Stations and Programs
- 5. Road Safety Unit
- 6. Victim Services
- 7. Youth Section and Programs

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

#### **Analysis**

Below is the RCMP's monthly report for February 2016.

#### 1. Noteworthy Files and Activities

#### Multi-jurisdictional Investigation

This incident originally occurred on October 27, 2015 when a stolen vehicle was spotted in Richmond. As a result of a coordinated effort involving four municipalities, Richmond RCMP Property Crime Unit (PCU), the Quick Response Team (QRT), Air Services and the Police Dog Service, five suspects were apprehended. The investigation resulted in a significant recovery of stolen property items such as vehicles, credit cards, cheques, loyalty cards, personal identification, mail, passports, computer equipment and a credit card skimmer. Subsequently, numerous charges were laid against the suspects including break and enter, possession of stolen property and mail theft.

In November 2015, the suspect driver in the October 2015 incident was released and failed to report as per his release conditions. While at large this individual is alleged to have committed:

- Two incidents of renting a vehicle while using stolen identification
- Possessing stolen property, identification and credit card information
- The theft of gasoline from a Richmond area gas station
- Willful damage over \$5000 to a Richmond area hotel room that was secured through the use of stolen identification
- And four violations of driving a motor vehicle while prohibited

January 15, 2016-Richmond Property Crime Unit officers were able to re-locate and arrest the suspect at a Richmond restaurant. A Vancouver resident was charged with various criminal code charges including theft of gas, fraud and possession of identity documents, and driving while prohibited. The accused is scheduled to appear in court in February 2016.

#### Assault With-Weapon

February 9, 2016, 12:00 am – Richmond RCMP responded to a disturbance in the area of Cambie and Shell Road. Police attended a residence where one injured victim, exhibiting multiple stab wounds, was located. Police determined a second person, who they believed was also injured, had left the residence prior to police arrival. Shortly thereafter, the second subject was located and also found to be exhibiting stab wounds. Both parties were transported to hospital with non-life threatening injuries, where they were treated and released from hospital. The police investigation continues.

#### Street Racers

February 9, 2016, 10:00 pm – A Richmond RCMP patrol officer observed two vehicles street racing westbound along Bridgeport Road near the Highway 99 off ramp. Richmond RCMP patrol officers, through a coordinated effort, were able to quickly stop both vehicles near Gage and Bridgeport Road. The drivers were each issued violation tickets for "Drive without Due Care" as well as 15 day driving prohibitions. The vehicles in question were towed and impounded for 7 days. The drivers were 20 and 31 year old males who are both residents of Richmond. The 20 year old male was found to be licensed under a Class 7 Novice Driver's License.

#### 2. Auxiliary Constables

As of January 27, 2016, Auxiliary Constables were no longer permitted to participate in "ridealong" duties. This national RCMP directive is subject to a policy review which is now underway and expected to be completed in the summer of 2016. The directive supplements a prior directive that required auxiliaries to be supervised by regular members for most duties in the community. The primary mandate of Richmond's Auxiliary Constables is to support community police activities related to public safety and crime prevention.

At the end of February 2016, Richmond Detachment had a complement of 42 auxiliary constables. The auxiliary constables provided 238 volunteer hours in February.

Figure 1 compares the monthly hours of service provided by month from 2012 to 2016.

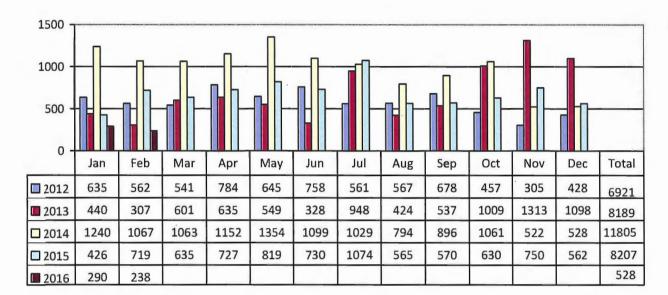


Figure 1: Auxiliary Constable Volunteer Hours

#### Auxiliary Constables Activities:

- <u>Crime Watch</u> provided uniformed support to Crime Watch volunteers on weekend patrols.
- Community Response Team assisted with training of the community volunteers.
- <u>Difference Makers</u> provided regular members support in developing and delivering this
  program. "Difference Makers" assist local students to deliver on positive community
  initiatives.
- <u>Pathways Initiative</u> provided support and positive police interactions to clients having mental health issues at Pathways Clubhouse.
- <u>Home Security Checks</u> attended homes and provided residents with an inspection reports for victims of residential break and enters.
- <u>D.A.R.E.</u> provided instruction to Grade 5 students to encourage positive choices and discourage drug use.
- <u>School Sports</u> participated in interactive sports events at various elementary schools.
- <u>Children's Arts Festival</u> accompanied regular members to provide a uniformed presence at this large community event on Family Day.
- <u>Chinese New Year's</u> participated in several events, festivals and dinners to support various celebrations in the community.
- <u>Counter Attack Roadblocks</u> assisted regular members in ICBC supported roadblocks to discourage impaired driving.

#### Block Watch

#### Block Watch Activities:

- Alerts/Letters In February there were 65 residential and 16 business burglary email
  alerts sent to the community as well as 223 residential and 11 business letters sent to
  registered Richmond residents and businesses. These emails and letters inform home and
  business owners that a break and enter has occurred, provide crime prevention
  information, and direct residents and business owners to a crime prevention web page.
- Block Watch At the end of February, the Block Watch program had 415 groups containing 9,730 participants. The program has 543 block watch captains/co-captains. The program increased by 15 participants, and decreased by 1 captain/co-captain over the last month.
- Crime Maps received 2,549 views in February, which averages to 87 average page views per day.
- Brochures 'When and How to Call the Police' brochures were sent to the City's community centers, the Minoru Activity Centre; City of Richmond's Front of House, and the Detachment's Front counter for display and distribution to the public in both English and Chinese.
- The 4<sup>th</sup> Quarter 2015 Crime Prevention (attachment 4) and Business Link (attachment 5) newsletters were distributed to Richmond residents and business owners by email.

#### 4. Community Police Station Programs

The Community Police Stations continue to enhance the Detachment's policing service by providing an array of crime prevention resources and community safety initiatives. City staff and volunteers pursued safety initiatives which enhanced crime prevention program awareness, community engagement, police accessibility, and reduced anxiety and fear levels related to crime. The demographics of the program vary from month to month based on weather conditions, seasonal initiatives, events and the availability of the volunteers.

#### Community Police Station Activities:

- February 5, 2016 A referral was received at the Community Police station from concerned parents and staff regarding motorist speed violations along Cook Road. Speed Watch volunteers were deployed at Cook Elementary School where 304 cars were checked and 39 cars were found to be over the speed limit by 10 km or more. On February 12, 2016 Speed Watch volunteers were again deployed to Cook Elementary School where 397 cars where checked and 53 cars were found to be over the speed limit by 10 km/hr or more.
- February 5, 2016 –Lock-Out Auto Crime deployment of volunteers attended the Bodhi Meditation Centre on Alderbridge Way as they were celebrating Chinese New Year.

- February 11, 2016 Lock-Out Auto Crime deployment was attended by 17 volunteers, 2 constables from Richmond's Community Policing Unit and a representative from ICBC.
- February 13, 2016 Counter Attack and Crime Watch volunteers were deployed to assist
  the Road Safety Unit. Volunteers supported the officers by querying license plates,
  checking vehicles for expired insurance and keeping a watchful eye for drivers
  attempting to avoid the road check.
- February 23, 2016 Lock-Out Auto Crime deployment was attended by 15 volunteers, 1 constable from Richmond's Community Policing Unit and a representative from ICBC.
- February 25, 2016 School Sports Program Volunteers were deployed and participated at McKinney Elementary School.
- February 25, 2016 Two former volunteers from City Centre Community Police station spoke to the volunteers about their experiences at the Justice Institute Police Training Academy and RCMP Depot Academy.

#### Lock-Out Auto Crime

Figure 2 provides a comparison by year of the number of vehicles notices issued.

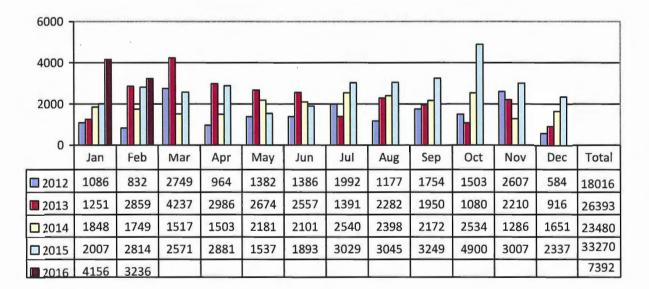


Figure 2: Stolen Auto Recovery / Lock Out Auto Crime Vehicles Issued a Notice

#### Speed Watch

Figure 3 provides a comparison by year of the number of letters sent to registered owners.

Total Dec Aug Oct Nov Jan Feb Mar Apr May Jun Jul Sep □ 2015 

Figure 3: Speed Watch Letters Sent

#### Distracted Drivers

Figure 4 provides a comparison by year of the number of letters sent to registered owners.

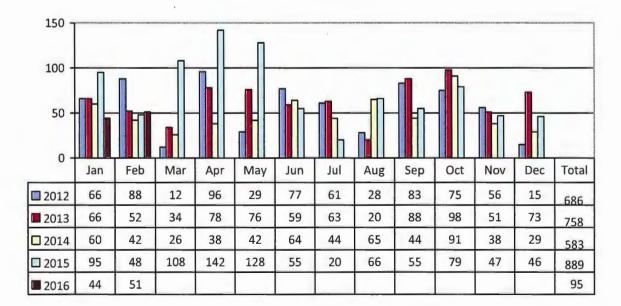


Figure 4: Distracted Driver Letters Sent

#### Volunteer Foot/Bike/Van Patrol

In February there were 15 foot/van patrols and 8 bike patrols totaling 185 hours.

#### 5. Road Safety Unit

The Road Safety Unit provided Motor Vehicle Act enforcement. The statistics below provides February 2016 data as compared to the previous two months.

Name	Act	Example	Dec 2015	Jan 2016	Feb 2016
Violation Tickets	Provincial Act Offences	Speeding	700	708	980
Notice & Orders	Equipment Violations	Broken Tail-light	173	187	289
Driving Suspensions	Motor Vehicle Act	tor Vehicle Act 24 hour driving prohibition for alcohol or drugs		39	35
Parking Offences	Municipal Bylaw	On or off the street Municipal parking offences	10	2	22
MTI's	Municipal Ticket Information	Any other Municipal Bylaw offence	0	0	1

#### 6. Victim Services

- In February 2016 Richmond RCMP Victim Services provided support to 47 clients and attended 6 crime/trauma scenes. The unit maintains an active caseload of 178 on-going files.
- In addition Victim Services provided on-going emotional support in family conflict and threatening behaviour cases. Some cases were prepared and referred for long term assistance.
- Support was provided to a number of victims who were robbed while out for walks.
   Victims were traumatized but not physically injured. Victim Services provided support, information on strategies for increased street safety, and contact numbers to various institutions that protect individual identity and financial well being.

#### 7. Youth Section

- Drug Abuse Resistance Education (D.A.R.E.) –Section Constables Kelly Roberts and Jason Pickering successfully completed the two week D.A.R.E. instructor course and will be delivering the program to Richmond fifth graders in the near future.
- SAFE Schools Youth Section officers met with the School District to discuss enhancements to their "Lock Down" and "Hold and Secure" policies and practices.
   Drills held at Richmond elementary and secondary schools were monitored by RCMP members.

- Richmond Addiction Services Society-Recovery Day Program A Youth Section officer
  has been liaising with the Richmond Addiction Services Society. The society is
  providing a new youth program that creates an opportunity, environment and culture that
  focuses on addiction recovery. The program also provides support for family and their
  long term recovery needs.
- School Sports Program Youth Section officers participated in a hockey game against McKinney Elementary students.
- On February 28, 2016-BC Muslim School Family Day Youth Section officers attended the BC Muslim school's Family Day.
- On February 21, 2016-Touchstone Family Association's Pancake Breakfast Youth Section officers attended Touchstone's breakfast event.

#### Conclusion

The Officer in Charge, Richmond Detachment continues to ensure Richmond remains a safe and desirable community.

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Edward Warzel Manager, RCMP Administration (604-207-4767)

#### EW:jl

Att. 1: Crime Prevention Programs Definitions

- 2: Crime Statistics
- 3: Crime Maps
- 4: 4<sup>th</sup> Quarter 2015 Crime Prevention Newsletter
- 5: 4<sup>th</sup> Ouarter 2015 Business Link Newsletter

#### **Auxiliary Constables**

- Supports public safety and crime prevention through participation in, assisting City bylaw officers, Crime Watch, Lock Out Auto Crime, Safety Patrols, boat safety checks and "ride-a-longs" with General Duty officers.
- For more information, visit www.richmond.ca/safety/police/prevention/auxiliary.htm

#### **Block Watch**

- Community-based crime prevention program aimed at helping neighbors organize themselves to prevent crime.
- Residents can receive email alerts of neighbourhood residential break and enters by registering their email addresses at: <a href="mailto:blockwatch@richmond.ca">blockwatch@richmond.ca</a>
- For more information, visit www.richmond.ca/safety/police/prevention/blockwatch.htm

#### Distracted Driving Program

- Trained volunteers monitor intersections and observe distracted drivers.
- A letter is sent to the registered owner of the offending vehicle with information on the safety risks associated to the observed behaviour and applicable fine amounts.
- For more information, visit www.richmond.ca/safety/police/prevention/programs.htm

#### Fail to Stop

- Trained volunteers monitor areas that have been referred to the program by local businesses or residents where drivers are not making a full stop at the stop sign, or running a red light.
- An information letter is sent to the registered owner of the vehicle advising them the
  date, time and location and applicable fine amounts if the driver received a violation
  ticket.

#### Lock Out Auto Crime

 Co-sponsored by the Insurance Corporation of BC (ICBC), volunteers patrol city streets and parking lots looking for automobile security vulnerabilities.

- Notices supplied by ICBC are issued to every vehicle inspected indicating to the owner what issues need to be addressed in order to keep the vehicle and contents secure.
- For more information, visit
- www.richmond.ca/safety/police/personal/vehicle.htm

#### Speed Watch

- Co-sponsored by ICBC, promotes safe driving habits by alerting drivers of their speed.
- Trained volunteers are equipped with radar and a speed watch reader board that gives drivers instant feedback regarding their speed.
- Volunteers record the license plate number and the speed, and a letter is sent to the registered owner of the offending vehicle. The letter includes the date, time and location and applicable fine amounts if the driver received a violation ticket.

#### Stolen Auto Recovery

- Co-sponsored by ICBC, trained volunteers equipped with portable computers identify stolen vehicles.
- These volunteers recover hundreds of stolen vehicles each year throughout the Lower Mainland.

#### Volunteer Bike and Foot Patrol Program

• Trained volunteers patrol Richmond neighbourhoods reporting suspicious activities and providing a visible deterrent to crime and public order issues.



#### **FEBRUARY 2016 STATISTICS**

This chart identifies the monthly totals for all founded Criminal Code incidents, excluding Traffic Criminal Code. Based on Uniform Crime Reporting (UCR) scoring, there are three categories: (1) Violent Crime, (2) Property Crime, and (3) Other Criminal Code. Within each category, particular offence types are highlighted in this chart. In addition, monthly totals for Controlled Drugs and Substances Act (CDSA) incidents are included.

The Average Range data is based on activity in a single month over the past 5 years. If the current monthly total for an offence is above average, it will be noted in red, while below-average numbers will be noted in blue.

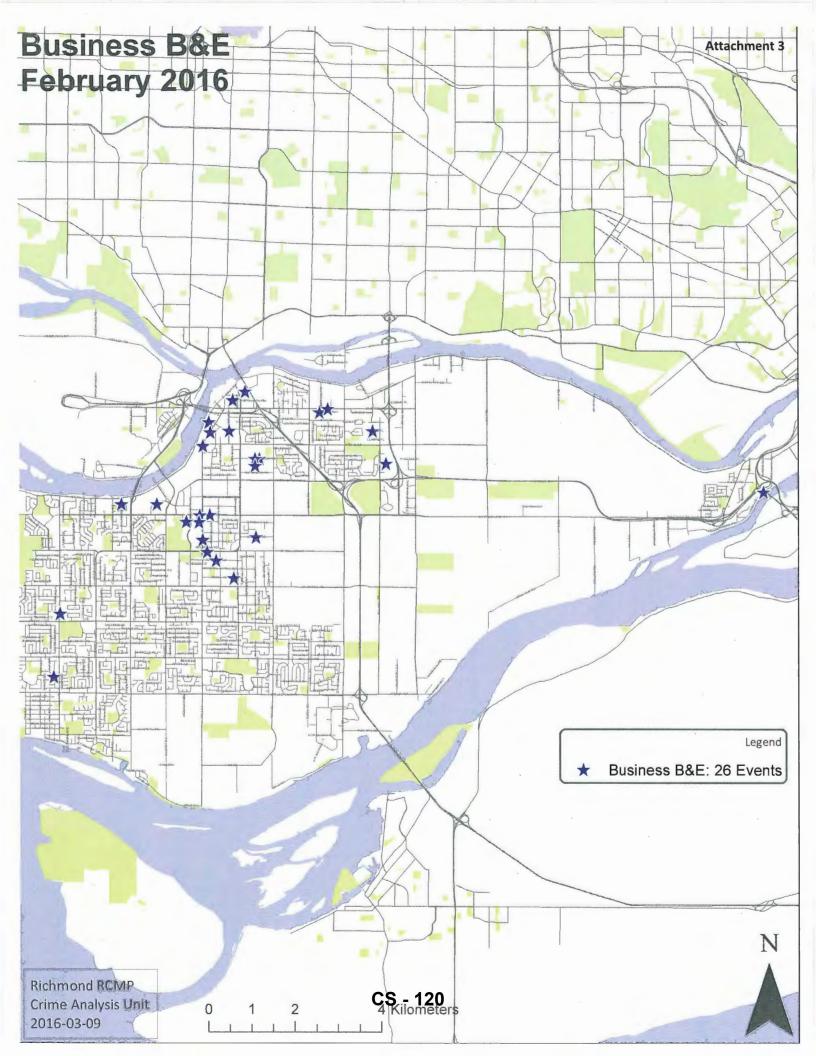
Year-to-Date percentage increases of more than 10% are marked in red, while decreases of more than 10% are blue. Please note that percentage changes are inflated in categories with small numbers (e.g.: Sexual Offences).

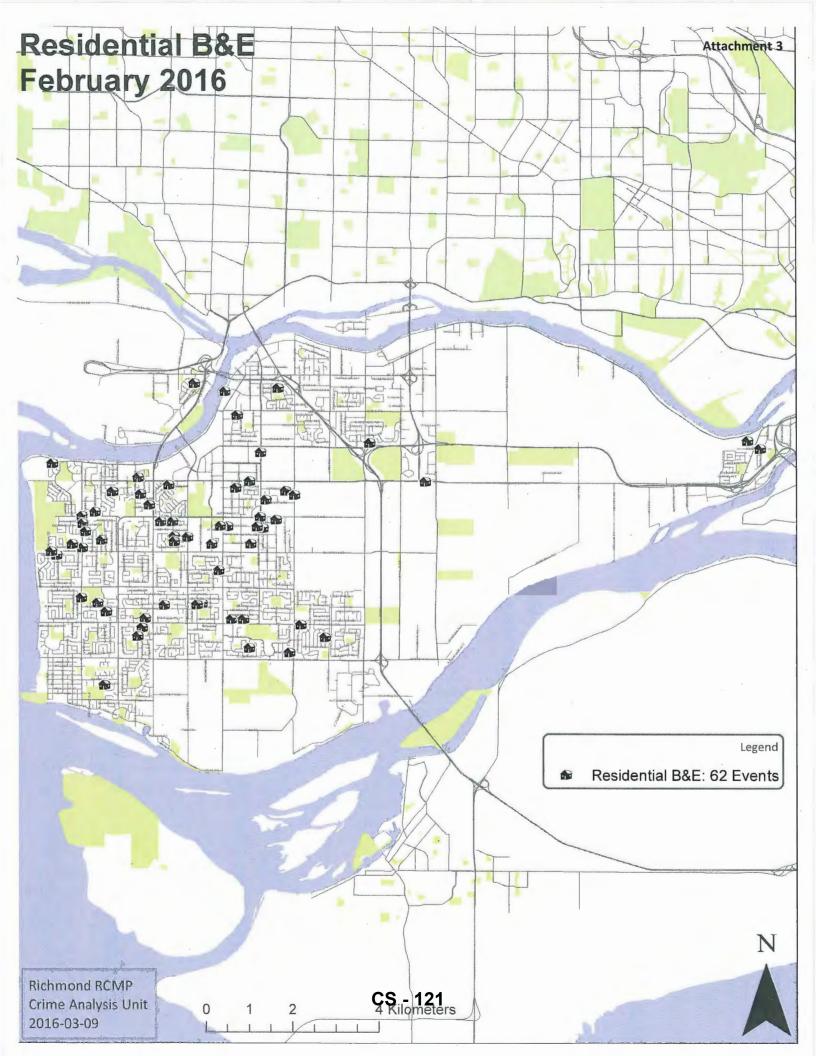
	CURRENT MONTH	5-YR AVERAGE	5-YR AVERAGE RANGE	YEAR-TO-DATE TOTALS			
	Feb-16	February		2015	2016	% Change	Change in # of Incidents
VIOLENT CRIME (UCR 1000-Series Offences)	114	94.2	81-107	159	224	40.9%	65
Robbery	15	5.6	3-8	15	25	66.7%	10
Assault Common	40	33.6	29-38	63	87	38.1%	24
Assault w/ Weapon	7	9.0	5-13	18	16	-11.1%	-2
Sexual Offences	4	4.4	3-6	4	7	75.0%	3
PROPERTY CRIME (UCR 2000-Series Offences)	721	583.6	545-622	1285	1410	9.7%	125
Business B&E	26	33.2	22-44	66	56	-15.2%	-10
Residential B&E	62	65.4	56-75	161	123	-23.6%	-38
MV Theft	30	24.6	19-30	57	49	-14.0%	-8
Theft From MV	219	160.8	122-200	314	466	48.4%	152
Theft	117	101.0	85-117	271	216	-20.3%	-55
Shoplifting	70	55.6	42-70	90	139	54.4%	49
Fraud	49	38.4	33-44	93	87	-6.5%	-6
OTHER CRIMINAL CODE (UCR 3000-Series Offences)	174	150.6	126-175	329	353	7.3%	24
Arson - Property	3	4.4	2-7	6	5	-16.7%	-1
SUBTOTAL (UCR 1000- to 3000-Series)	1009	829.4	774-885	1773	1987	12.1%	214
DRUGS (UCR 4000-Series Offences)	57	57.4	46-69	101	106	5.0%	5

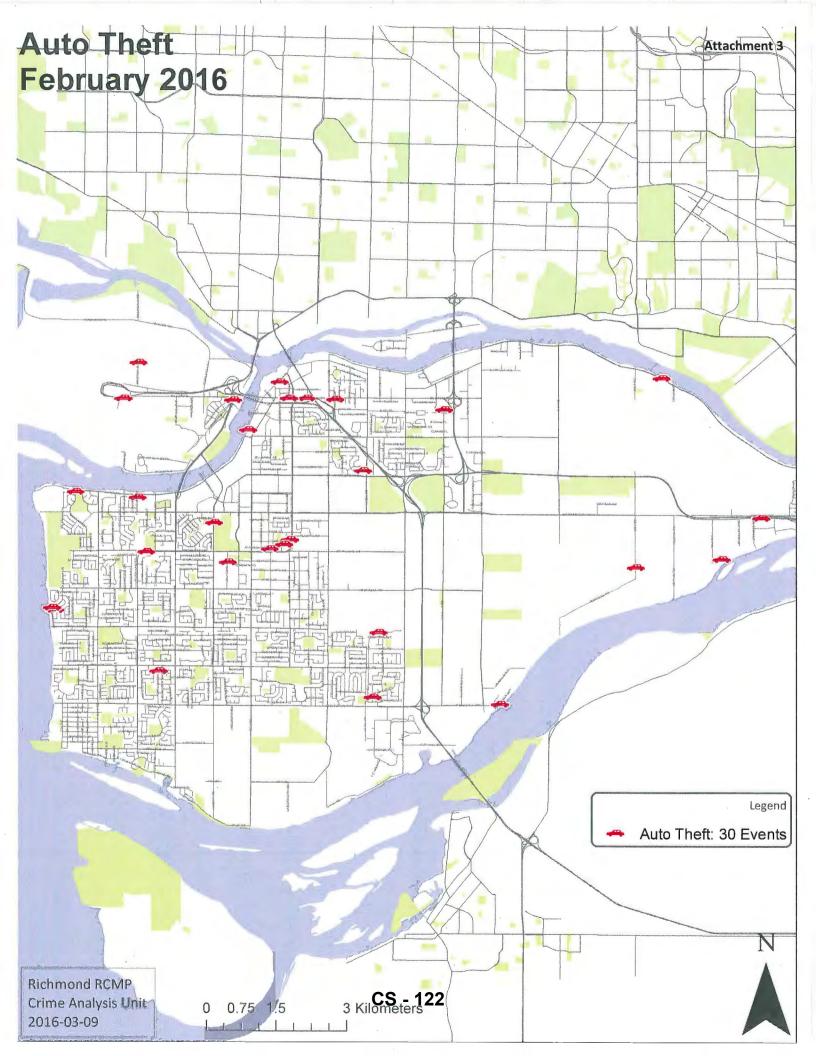
Data collected from PRIME on 2016-03-02. Published 2016-03-02. Revised 2016-03-09.

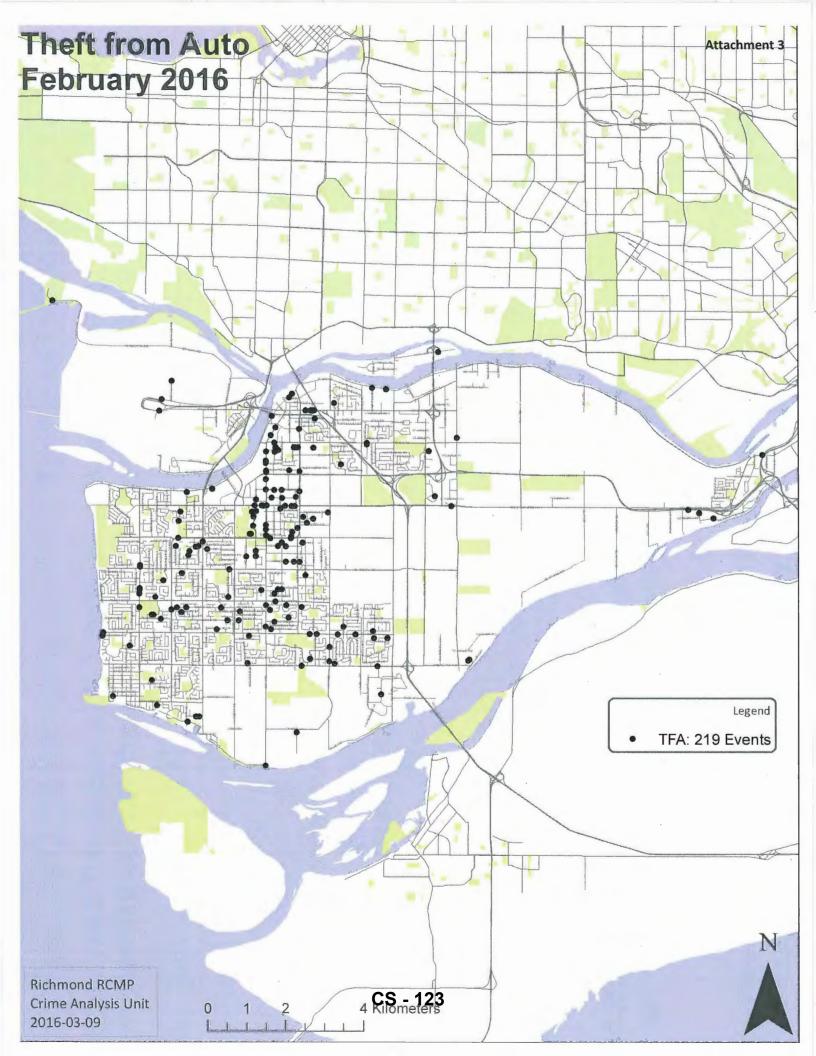
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# **CITY OF RICHMOND**

4th Qrt. 2015

# CRIME PREVENTION

### **WORKING TOGETHER TO PREVENT CRIME**

NEWSLETTER

## **Prevent Theft from Vehicles**

It takes less than a minute for a thief to break your car window and snatch the iPod, laptop, or purse on the front seat. Here are some tips to aid in preventing that from happening:

- 1. Do NOT leave anything in your vehicle. Even loose change is a target for thieves.
- 2. Lock all valuables in the trunk. Thieves want a quick smash and grab and are less likely to look in the trunk.
- 3. After you have put your items in the trunk don't forget such telltale evidence as power plugs, MP3 adapters, and navigation system windshield suction-cup mounts. Thieves know what they are looking for so hide the electronic accessories too.
- 4. Don't make your car a target. Park in well-lit and busy areas. When home, park in the garage if you have one.
- 5. ALWAYS lock your vehicle and roll up the windows.
- 6. Never leave your keys unattended and never leave spare keys in your vehicle.
- 7. Never leave your wallet / personal ID (such as driver's license, passport, SIN card, Birth Certificate) in your vehicle. Stolen ID can be used in identity theft.
- 8. Don't leave the remote / garage door opener in your vehicle. It can be used to break into your garage/home.
- 9. Install a car alarm /anti-theft device. Thieves don't want to draw attention to themselves.
- 10. If you have gated parking, wait for the gate to close behind you.

#### What to do if your vehicle has been broken into:

- 1. File a Police report.
- 2. Call your insurance company.
- 3. Cancel credit cards and replace ID immediately.
- 4. Have your vehicle repaired / fix broken glass.
- 5. Record a list of items taken (including serial numbers).

# Call to Action



On 29th December, Richmond residents were reminded that we live in an active earthquake area. The 4.7 magnitude earthquake took place at 11:39 p.m., waking many people up. The epicentre was approximately 8 km north of Sidney or about 19 km northeast of Victoria. Although there were no reports of damage or serious injury, 911 was flooded with calls from residents and visitors looking for information and direction on what to do.

Well what should you do?

- Every year during ShakeOutBC, practice DROP, COVER and HOLD ON, actions you should take during an earthquake.
- Keep a pair of sturdy shoes at your bedside or under your bed so you have protection for your feet after an earthquake from broken glass and other fallen debris.
- Be prepared to do a quick damage assessment of your home to ensure if it is safe to stay inside.
- Be prepared to evacuate if needed, have your grab-n-go kit and emergency plan up to date and ready to go.
- · Sign up for emergency notifications at RichmondBCAlert.ca
- Don't call 911 unless it is for a life threatening emergency.

Where do you go for information after an emergency? The local radio or television will provide you with information. Any official instruction from the City will be available through the media (i.e. press releases, **www.richmond.ca**, RichmondBCAlert, radio, television, social media, etc.).

Emergency Programs is releasing a series of dates for FREE Emergency Preparedness Workshops for residents to learn about the local hazards, how to make a plan, how to make a kit and information on what to do before, during and after an emergency. Watch for ads in the local newspapers for the workshops and register early to get a seat.

Want more information? Check out our website at www.richmond.ca/emergency

Neighbourhood Small Grants is a unique program that helps build community and strengthen connections right where people live – in their neighbourhoods. The program supports ordinary residents – like you! – who have small but powerful ideas to bring people together and make their community vibrant. Through the support of a small grant (from \$50–\$1000), residents are able to tap into their creativity and leadership skills to develop projects that benefit the community.

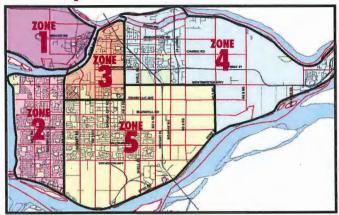
Applications will be open from February 15 to April 4, 2016. For more information, please visit: www.neighbourhoodsmallgrants.ca

PAGE 1

# **Richmond Residential Break and Enters**

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	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Jan 2015	0	40	10	7	31
Jan 2014	3	25	14	4	39
Feb 2015	0	16	13	9	31
Feb 2014	Q	19	18	14	20
Mar 2015	0	7	17	14	25
Mar 2014	-1	20	16	10	26
Apr 2015	0	15	13	1	22
Apr 2014	Q	11	10	4	22
May 2015	1	10	16	8	32
May 2014	0	27	15	2	23
Jun 2015	0	19	10	6	28
Jun 2014	Q	16	5	7	22
Jul 2015	0	7	5	2	26
Jul 2014	0	23	9	5	33
Aug 2015	0	6	19	4	20
Aug 2014	0	25	12	3	38
Sep 2015	0	9	17	4	13
Sep 2014	0	43	21	5	33
Oct 2015	1	6	14	6	23
Oct 2014	0	19	10	ŢŢ	39
Nov 2015	0	10	9	3	26
Nov 2014	0	47	22	9	51
Dec 2015	1	6	16	5	27
Dec 2014	0	53	7	10	74

## **Zone Map**



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Residential B&Es that have occurred in each zone.

Visit www.richmond.ca/crime for neighbourhood crime information and www.richmond.ca/homesafety for home security tips.

If your home has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212.

Report all suspicious or criminal activity to the police.

# Point of Entry Breakdown (Dec. 2015)

Zone 1	1 break and enter	Thru a window
Zone 2	6 break and enters	1 thru a door, 3 thru windows, 2 thru sliding doors
Zone 3	16 break and enters	6 thru doors, 2 thru unlocked doors, 2 thru windows, 1 thru sliding door, 5 other points of entry
Zone 4	5 break and enters	2 thru doors, 1 thru unlocked door, 1 thru window, 1 thru an unlocked window
Zone 5	27 break and enters	13 thru doors, 5 thru unlocked doors, 3 thru windows, 1 thru an unlocked window, 4 thru sliding doors, 1 other point of entry



Email your name and street address to: blockwatch@richmond.ca to receive an email alert should a residential break and enter occur in your neighbourhood.



CITY OF RICHMOND

4th Qrt. 2015

# BUSINESS LINK

# **WORKING TOGETHER TO PREVENT CRIME**

NEWSLETTER

# **Richmond Commercial Break and Enters**

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Jan 2015	0	0	11	16	3
Jan 2014	0	2	7	11	2
Feb 2015	Ö	1	5	9	1
Feb 2014	0	2	10	12	5
Mar 2015	0	0	4.	12	. 5
Mar 2014	0	0	5	5	0
Apr 2015	Ö.	0.	8	5	3
Apr 2014	0	0	9	7	3
May 2015	0	0.	10	11]	4
May 2014	0	1	15	6	6
Jun 2015	0.	0	3	2	18
Jun 2014	0	1	15	5	1
Jul 2015	.0	2	10	13	2
Jul 2014	0	5	4	9	3
Aug 2015	0	.0	4~	7	3
Aug 2014	1	0	18	7	4
Sep 2015	2	0	16	6	1
Sep 2014	0	3	7	9	4
Oct 2015	0	2	13	8	5
Oct 2014	0	1	9	11	1
Nov 2015	0	0	8	10	6
Nov 2014	0	2	15	5	2
Dec 2015	2	2	10	9	3.
Dec 2014	0	2	17	12	4

# **Prevent Theft from Vehicles**

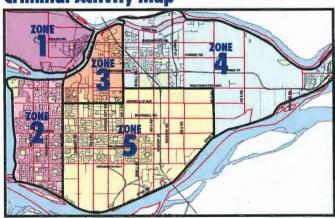
It takes less than a minute for a thief to break your car window and snatch the iPod, laptop, or purse on the front seat. Here are some tips to aid in preventing that from happening:

- 1. Do NOT leave anything in your vehicle. Even loose change is a target for thieves.
- Lock all valuables in the trunk. Thieves want a quick smash and grab and are less likely to look in the trunk.
- After you have put your items in the trunk don't forget such telltale evidence as power plugs, MP3 adapters, and navigation system windshield suction-cup mounts. Thieves know what they are looking for so hide the electronic accessories too.
- Don't make your car a target. Park in well-lit and busy areas.
   When home, park in the garage if you have one.
- 5. ALWAYS lock your vehicle and roll up the windows.
- Never leave your keys unattended and never leave spare keys in your vehicle.
- Never leave your wallet / personal ID (such as driver's license, passport, SIN card, Birth Certificate) in your vehicle. Stolen ID can be used in identity theft.
- Don't leave the remote / garage door opener in your vehicle. It can be used to break into your garage/home.
- Install a car alarm /anti-theft device. Thieves don't want to draw attention to themselves.
- 10. If you have gated parking, wait for the gate to close behind you.

### What to do if your vehicle has been broken into:

- 1. File a Police report.
- 2. Call your insurance company.
- 3. Cancel credit cards and replace ID immediately.
- 4. Have your vehicle repaired / fix broken glass.
- 5. Record a list of items taken (including serial numbers).

**Criminal Activity Map** 



The above map outlines the five zones in Richmond. The chart to the left provides details on the number of Commercial B&Es that have occurred in each zone.

Visit **www.richmond.ca/crime** for an interactive web page where you can view Richmond neighbourhood maps for current crime summaries and business security tips.

If your business has been broken into, do not touch anything. If a suspect is present, call 9-1-1. If no suspect is present, call the Police non-emergency number at 604-278-1212. Report all suspicious criminal activity to Police.

For more information on securing your business, please visit www.richmond.ca/businesslink

# **Email Break & Enter Alerts**

