



City of Richmond

Report to Committee

To: Community Safety Committee

Date: December 4, 2015

From: Renny Nessel
OIC

File: 09-5000-01/2015-Vol
01

Re: 2016-2017 RCMP Annual Performance Plan - Community Priorities

Staff Recommendation

That Council select two or more of the priorities as listed in the staff report titled "2016-2017 RCMP Annual Performance Plan – Community Priorities" (dated December 4, 2015 from the OIC, RCMP); to be considered for inclusion in the Richmond Detachment fiscal 2016-2017 (April 1, 2016 to March 31, 2017) RCMP Annual Performance Plan.

Renny Nessel
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REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
RCMP	<input checked="" type="checkbox"/>	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW	APPROVED BY CAO

Staff Report

Origin

The Officer in Charge (OIC) of the Richmond RCMP Detachment is committed to aligning the RCMP's strategic goals with Council's Term Goals. As such, he requests Council's input into the development of the Detachment's Annual Performance Plan for the fiscal 2016-2017 year (April 1, 2016 to March 31, 2017).

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Background

The Annual Performance Plan delivers planning and performance management to the Richmond Detachment and ensures policing initiatives are aligned with the City of Richmond and RCMP strategic priorities. The Annual Performance Plan allows the OIC to systematically plan, evaluate, and manage police resources and operations. It also affords him a valuable consultation and reporting mechanism vis-à-vis the City of Richmond, the Commanding Officer of "E" Divisions RCMP, and the Detachment staff.

Planning

Richmond Detachment consults with Council and City staff to identify opportunities for improved services in the local community. A well thought-out plan allows for policing objectives to be aligned to the unique needs of the City of Richmond, as well as the RCMP's national, provincial, and district initiatives that are implemented for the fiscal year. Measurements, targets, and integrated risk assessments for the policing initiatives are also created to monitor performance and risk management.

Quarterly Performance Review

Every ninety days, Council is updated on the status of the Annual Performance Plan. The quarterly report highlights the progression of objectives and policing initiatives, as well as communicates whether planned activities are on-track. For activities that are not on-track, an assessment is conducted to determine whether alternative responses are required.

Annual Performance Plan Features

The Annual Performance Plan is designed to facilitate best management practices for Richmond Detachment administration and provides the foundation for the following strategic planning activities:

- Community, Contract, and Aboriginal Policing Services Community Plans;
- Risk Management;

- Unit Level Quality Assurance (ULQA);
- Performance Management;
- Public Safety; and
- Unit Performance Improvement Program.

Analysis

City of Richmond Community Priorities

Community engagement is a salient component of Richmond Detachment's strategic and annual planning process. Richmond Detachment's 2015-2017 Strategic Plan¹ is the culmination of on-going dialogue with Richmond residents, Council and other community safety stakeholders. It also considers current and emerging policing challenges and opportunities. The 2015-2017 Strategic Plan identifies five Richmond Priorities:

1. Property Crime
2. Road Safety
3. Community Engagement
4. Youth
5. Organized Crime

The Detachment's focus on these five strategic priorities advances its commitment to the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada²". In addition, it supports the RCMP's mission to provide quality service in partnership with our communities and vision to promote safe communities³.

Richmond Detachment is seeking Council's input in the development of the Annual Performance Plan priorities. For the previous year's Annual Performance Plan (fiscal April 1, 2015 to March 31, 2016), Council selected the following three priorities:

1. Pedestrian Safety;
2. Break and Enters & Theft from Automobile; and
3. Mental Health.

For the 2016-2017 APP, Richmond Detachment is recommending Council select the following three Community Objectives:

1. Pedestrian Safety – Despite notable success in driving down fatal and injurious collisions, Road Safety remains a concern for the community. Road Safety is also one of four key Public Safety BC RCMP objectives set for the 2015-2017 BC RCMP Policing Priorities⁴.

¹ Endorsed, Community Safety Committee, December 9, 2014.

² City Of Richmond Annual Report, 2014.

³ [Royal Canadian Mounted Police Mission, Vision and Values](#)

⁴ [BC RCMP Policing Priorities](#)

Although the year over year totals reflect a marked decrease in pedestrian injuries and fatalities, Richmond Detachment recommends that a continued focus on Road Safety education, enforcement, and environmental planning be a priority.

For fiscal year 2016-2017 (April 1, 2016 to March 31, 2017), this priority will continue to have two targets:

- i. a ten percent reduction in pedestrian related injuries; and
- ii. a twenty-five percent reduction in pedestrian fatalities.

The following table summarizes the last five fiscal years' Pedestrian Safety results.

Fiscal Year (April 1 to Mar 31)	Pedestrian Injuries	% Change	Pedestrian Fatalities	% Change
2011-2012	68	N/A	6	N/A
2012-2013	83	22%	1	-83%
2013-2014	90	8%	4	300%
2014-2015	97	8%	3	-25%
YTD 2015 (April 1 to November 30, 2015)	43	-56%	1	-67%

Source: Richmond Detachment PRIME Statistics, December 2, 2015

2. **Property Crime** - Although Richmond Detachment has achieved many successes this fiscal through the high profile arrests⁵ of several prolific property crime offenders, there is a rise in these types of offences affecting all Lower Mainland jurisdictions. Richmond Detachment has observed that Residential Break and Enters are now becoming more violent and involve damage to windows, property and/or the residents being inside the home at the time of the crime.

Theft from Automobile crimes and Mail Theft crimes often lead to more sinister downstream incidents such as identity theft, residential break and enters, garage break and enters, etc. This phenomenon is not exclusive to Richmond only but is affecting all Lower Mainland jurisdictions.

⁵ **Richmond News** - *Prolific Purse Snatch Suspect Nabbed* (June 17, 2015); *Richmond Purse-snatching Thief Vows To Change* (July 30, 2015); *Richmond Mounties Nab Alleged iPhone Thief* (September 9, 2015); *Richmond Mounties Intercept Stolen Tesla With Mobile App* (November 3, 2015); *Richmond Bike Thief Suspect Arrested After Frigid Swim* (December 2, 2015); *Richmond Mounties Collar Suspected Burglar On His Way Down The Ladder* (December 7, 2015); *Cops Bust North Richmond "Chop Shop"* (December 10, 2015).

City of Richmond RCMP News Release – *Pickpocket Artists Picked Off* (April 8, 2015); *Mail Thieves Caught in Richmond* (May 22, 2015); *Prolific Burglar Arrested* (July 29, 2015); *Burglar Re-arrested* August 18, 2015); *Richmond RCMP Arrests Show Multi-Jurisdictional Crimes Have No Bounds* (October 28, 2015) *Bike Squad Officers Foil Purse Theft* (November 26, 2015).

Crime reduction initiatives will continue to be pursued through community education, engagement and partnerships as well as intervention, prevention and intelligence-led policing.

For fiscal year 2015-2016 (April 1, 2015 to March 31, 2016), the target was established to be a ten percent reduction in Commercial and Residential break and enters as well as a ten percent reduction in Theft from Automobile. For fiscal year 2016-2017 (April 1, 2016 to March 31, 2017), Richmond Detachment will focus on:

- i. a ten percent reduction in Residential Break and Enters;
- ii. a ten percent reduction in Theft from Automobile; and
- iii. a ten percent reduction in Mail Theft.

Should Commercial Break and Enter crime statistics start to creep up significantly, the Detachment will add those to the quarterly Annual Performance Plan report.

The following table summarizes the last five fiscal years' Property Crime results.

Fiscal Year (April 1 to March 31)	Residential Break & Enter	% Change	Commercial Break & Enter	% Change	Theft from Automobiles	% Change	Mail Theft	% Change
2011-2012	668	N/A	378	N/A	1936	N/A	51	N/A
2012-2013	647	-3%	589	56%	2067	7%	67	31%
2013-2014	724	12%	315	-47%	2060	0%	83	24%
2014-2015	972	34%	402	28%	2374	15%	173	108%
YTD 2015 (Nov 30, 2015)	411	-58%	247	-39%	1611	-32%	112	-35%

Source: Richmond Detachment PRIME Statistics, December 2, 2015

3. **Mental Health** – Richmond Detachment continues to experience large numbers of Mental Health related calls for service. These calls consume considerable Detachment resources due to their volume and resolution process. Detachment members must devote substantial time to finding both immediate short and long-term solutions for those who as a result of a mental health and/or addiction related challenges; commit crimes and/or generate such calls for service.

The Detachment has taken on a leadership role in enhancing the collaboration of mental health support services by bringing stakeholders together to find viable solutions. The Detachment continues to meet every two months with the Vancouver Coastal Health Authority and attends separate monthly meetings with City of Richmond Staff, Richmond Fire-Rescue and Richmond Mental Health. These two collaborative working groups, address vulnerable sector clients such as those with mental health and/or addiction issues, hoarders, homeless, those with dementia and other complex challenges. The Detachment continues to populate the Mental Health Referral database that tracks referrals made to

the Detachment's Mental Health Coordinator as well as the second Mental Health Profile database which develops client profiles of high-risk mental health clients in order to analyse patterns, habits and best crisis de-escalation tactics on an individual basis.

For fiscal year 2016-2017 (April 1, 2016 to March 31, 2017), Richmond Detachment will focus on:

- i. A five percent reduction in Mental Health Related Calls for Service

The following table summarizes the last five fiscal years' Mental Health priority results.

Fiscal Year	Mental Health Related Calls for Service	% Change
2011-2012	1,089	N/A
2012-2013	1,139	5%
2013-2014	1,236	9%
2014-2015	1,109	-10%
YTD 2015 (Nov 30, 2015)	860	-22%

Source: Richmond Detachment PRIME Statistics, December 2, 2015

Financial Impact

There is no financial impact associated with this report.

Conclusion

Richmond Detachment requests Council select two or more of the following as Community Priorities for inclusion in the 2016-2017 Annual Performance Plan (April 1, 2016 to March 31, 2017):

1. Pedestrian Safety;
2. Property Crime - Residential Break and Enters, Theft from Automobile, Mail Theft; and
3. Mental Health.

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