



City of Richmond

Report to Committee

To: Community Safety Committee

Date: November 14, 2016

From: Renny Nasset
OIC

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01

Re: 2016-2017 Richmond RCMP Detachment Annual Performance Plan Second Quarter Results (July 1 to September 30, 2016).

Staff Recommendation

That the report titled "2016-2017 Richmond RCMP Detachment Annual Performance Plan Second Quarter Results (July 1 to September 30, 2016)", dated November 14, 2016 from the Officer in Charge, Richmond RCMP, be received for information.

Renny Nasset
OIC
(604-278-1212)

Att. 1

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER ^(Active)
Transportation	<input checked="" type="checkbox"/>	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW	APPROVED BY CAO

Staff Report

Origin

On March 29, 2016, Richmond City Council adopted the priorities as listed in the report “2016 - 2017 RCMP Annual Performance Plan – Community Priorities” dated December 4, 2015.

The priorities selected were:

1. Pedestrian Safety;
2. Property Crime-Break and Enters; Theft from Automobile; Mail Theft and
3. Mental Health.

At the request of the Community Safety Committee, the Officer in Charge will keep Council informed on matters pertaining to policing in the Richmond community.

This report supports Council’s 2014-2018 Term Goal #1 A Safe Community:

- 1.3. Improved perception of Richmond as a safe community.*
- 1.4. Effective interagency relationships and partnerships.*

Analysis

Community Priority 1 – Pedestrian Safety

Objective

This priority has two targets. The first is a ten percent reduction in pedestrian-related injuries. The second is a 25 percent reduction in pedestrian fatalities.

Action

In the second quarter of 2016-2017, the Detachment’s Road Safety Unit along with volunteers conducted several public awareness campaigns:

- July 2 to 3, 2016: Distracted Driving enforcement campaigns were held in partnership with ICBC
- July 3, 2016: British Columbia “Light Up the Highway” campaign.
- July 2016: Erratic Driving Enforcement campaigns were held at several locations in the Steveston area.
- August 2016: Three evening Distracted Driving enforcement campaigns.
- September 7, 2016: A Speed Watch campaign was held at William Cook Elementary school.

- September 15, 2016: Operation Hang Up and a Project SWOOP campaigns in partnership with ICBC.

On September 28, 2016 the Road Safety Unit ticketed 78 rail crossing violators. Although reported in the media to be the first ever Canada-USA Rail Crossing Enforcement Day, the Detachment conducts several rail traffic safety enforcements in the City with CN Rail each year.

Incidents

On July 29, 2016, a van on Bridgeport Road missed a curve in the road, struck a four foot high cement barrier, collided with another car and then rolled down an embankment. Consequently the driver's five year old son was thrown out of the sunroof. An off-duty city worker and an off-duty nurse were able to assist until emergency services arrived.

On August 15, 2016, a 20 year-old male drove into a fully-loaded semi-truck on Portside Road.

In September 2016, a road rage incident resulted in a 58 year-old female being dragged from her truck and assaulted.

In a September 2016 incident, a young boy was struck by a vehicle when the driver drove onto the sidewalk.

Traffic-related accidents, especially those involving serious consequences or pedestrians, are routinely shared with the Transportation Department. This provides a team approach to developing and implementing appropriate measures in education, engineering and enforcement resulting in enhanced public safety.

Analysis

In the second quarter of 2016-2017, there were 21 pedestrian-related injuries. This represents a 110 percent increase in pedestrian-related injuries this quarter versus the same period last year. Year over year there were 30 versus 29 pedestrian-related injuries, reflecting an overall 3% percent increase in comparison of the first two quarters for the fiscal year 2015-2016. There were zero pedestrian fatalities during the second quarter, which is consistent with last year's statistics.

There was one motor vehicle fatality in the first half of 2016-2017 compared to zero fatalities in the same period during the 2015-2016 fiscal year.

The table below outlines the pedestrian-related injuries and fatalities for the years 2015-2016 and 2016-2017:

Quarter	Date Range	Pedestrian Injuries 2015-2016	Pedestrian Injuries 2016-2017	Pedestrian Fatalities 2015-2016	Pedestrian Fatalities 2016-2017
1	Apr. 1 – Jun. 30	19	9	0	1
2	Jul. 1 – Sept. 30	10	21	0	0
3	Oct. 1 – Dec. 31	28		1	
4	Jan. 1 – Mar. 31	25		1	
Total		82	30	2	1

Source: Richmond Detachment PRIME Statistics October 7, 2016.

Community Priority 2 - Break and Enters, Theft from Automobile and Mail Theft

Objective

This priority has three targets with the first being a ten percent reduction in both commercial break and enters and residential break and enters. The second priority is a ten percent reduction in theft from automobile, while the third is a ten percent reduction in mail theft.

Action

In the second quarter of 2016-2017, the Detachment Community Policing Unit, the Community Response Team and volunteers conducted several property crime education campaigns:

- July 1, 2016: Project 529 registration drive at the Steveston Community Police office.
- July 6, 2016: Project 529 registration drives were held in the central Richmond and Steveston village area.
- July 21, 2016: Project 529 registration drive at Richmond Centre.
- August 15, 2016: Project 529 registration and Theft from Automobile/Lock Out Auto Crime campaign at Garry Point Park.
- July 18, 2016: Community Response team, led by several auxiliary constables and the Detachment Crime Prevention unit, conducted a targeted theft from automobile and residential break and enter campaign in the Georgia Street area.
- July 26, 2016: Community Response Team members, one auxiliary constable and the Detachment Crime Prevention Unit conducted an education campaign for mail theft, theft from automobile and theft of vehicle education campaign in the Trites Road area.

Incidents

In July 2016, as a result of Project 529, police initiated two arrests for theft of bicycles. In the second arrest, a male offender was also found in possession of stolen merchandise.

On July 4, 2016, an online internet investigation led to an arrest. A recovered stolen passport from a residential break and enter in another jurisdiction confirms that prolific offenders from other jurisdictions are targeting Richmond.

In July 2016, Police recovered three stolen vehicles, one of which was located by officers after it was driven into a tree.

On July 19, 2016, RCMP arrested a male who stole several rings from a jewellery store.

In July 19, 2016, an arrest was made for a commercial break and enter incident.

On August 2, 2016, the Detachment and the Vancouver Police Department recovered a stolen vehicle and arrested the male driver after the deployment of a spike belt.

On August 4, 2016, in the midst of arresting one property offender for an unrelated property crime incident, the Detachment Quick Response Team observed a male riding a very unique bicycle matching the description of a stolen bicycle. That subject was also arrested.

On August 4, 2016, three males were arrested for shoplifting.

On August 10, 2016, a male was arrested for attempting to steal the wiring from city lampposts.

On August 16, 2016, the RCMP arrested a male who was caught breaking into a construction site.

On August 23, 2016 an online internet investigation led to the recovery of a stolen bicycle resulting in an arrest.

On September 7, 2016, a residential break in led to a three-hour standoff and the successful arrest of two property offenders.

On September 8, 2016, a male city centre mall shoplifter was arrested in the Steveston area after a reported sighting from Transit Police.

On September 12, 2016, a female shoplifter was arrested after apprehension by a store's Loss Prevention Officer.

On September 13, 2016, an impaired driving traffic stop at the Ironwood Mall led to the arrest of a couple for possession of stolen property.

On September 29, 2016, a patrol officer noticed an unattended truck with the motor running near a convenience store. Further investigation indicated the license plates were stolen. Three individuals were subsequently arrested at the scene.

Richmond RCMP is exploring the implementation of a Retail Cop application. The application allows for information to be shared between retail loss prevention officers and the RCMP to help identify shoplifters and organized retail theft gangs.

Analysis

In the second quarter of 2016-2017, there were 96 commercial break and enters. This represents a 10 percent increase compared to the same period last fiscal year. Year over year there were 174 versus 168 commercial break and enters, reflecting an overall four percent increase in comparison to the first two quarters for the fiscal year 2015-2016. The criteria for recording commercial break and enters is quite inclusive and includes theft of work tools, new developmental properties, construction sites, and mail theft in strata buildings.

In the second quarter of 2016-2017, there were 128 residential break and enters. This represents a 28 percent decrease compared to the same period last fiscal year. Year over year, there were 272 versus 360 residential break and enters, reflecting an overall 24 percent decrease in comparison to the first two quarters for the fiscal year 2015-2016.

The table below outlines commercial and residential break and enters for 2015-2016 and 2016-2017:

Quarter	Date Range	Commercial Break & Enters 2015-2016	Commercial Break & Enters 2016-2017	Residential Break & Enters 2015-2016	Residential Break & Enters 2016-2017
1	Apr. 1 – Jun. 30	81	78	181	144
2	Jul. 1 – Sept. 30	87	96	179	128
3	Oct. 1 – Dec. 31	112		130	
4	Jan. 1 – Mar. 31	86		170	
Total		366	174	660	272

Source: Richmond Detachment PRIME Statistics October 7, 2016.

In the second quarter of 2016-2017 there were 576 theft from automobiles. This represents an eight percent decrease compared to the same period last fiscal year. Year over year, there were 1,203 versus 1,213 theft from automobiles, reflecting an overall one percent decrease when compared to the first two quarters for the fiscal year 2015-2016. The arrest of three of the four theft from automobile targets has contributed to this quarter's success while other lower mainland jurisdictions reflected increases in this crime type.

In the second quarter of 2016-2017 there were 43 mail thefts. This represents a 12 percent decrease compared to the same period last fiscal year. Year over year, there were 99 versus 97 mail thefts, reflecting an overall two percent increase in comparison to the first two quarters for the fiscal year 2015-2016. Canada Post has since deployed its Bait Mail program to other jurisdictions to address areas with significantly higher levels of mail theft.

The table below outlines theft from automobile and mail theft statistics for 2015-2016 and 2016-2017:

Quarter	Date Range	Theft from Automobile 2015-2016	Theft from Automobile 2016-2017	Mail Theft 2015-2016	Mail Theft 2016-2017
1	Apr. 1 – Jun. 30	585	627	48	56
2	Jul. 1 – Sept. 30	628	576	49	43
3	Oct. 1 – Dec. 31	618		60	
4	Jan. 1 – Mar. 31	717		52	
Total		2548	1203	209	99

Source: Richmond Detachment PRIME Statistics October 7, 2016.

Community Priority 3 – Mental Health

Objective

This priority has a target of a five percent reduction in mental health related calls for service. In May 2015 Lower Mainland District implementation of a PRIME Mental Health Issues Study Flag Code triggered an increase in mental health calls for service data for the fiscal year 2015-2016 (April 1, 2015 to March 31, 2016). As a result, this report uses the fiscal year 2016-2017 (April 1, 2016 to March 31, 2017) as a base line to track mental health related calls for service.

Incidents

In July 2016, the Detachment Mental Health Coordinator was able to assist a high-risk mental health challenged and substance abuse disordered male who had generated close to 30 calls for service in 2016. As a result of several months of intense resource coordination, the male is now in a stable situation and attending mental health and addiction treatment programs. Since the initiation of his treatment, he has not generated any further calls for service.

During the second quarter, there were a number of attempted suicides resulting in three suicide deaths.

The Joint Operations Team identified a problem residence on Spires Road. The residence was closed and boarded for demolition.

On August 9, 2016, homeless campsites were dismantled on Gilbert Road and on a private property at Steveston Highway.

The Detachment's Domestic Violence Unit conducted a presentation to the Richmond Community Services Advisory Committee.

The Detachment Mental Health coordinator continues to bring high-risk situations to the attention of two joint working groups (Vancouver Coastal Health and City of Richmond, Richmond Fire-Rescue and Richmond Mental Health) to find housing and other support solutions in order to reduce repeat calls for service.

Changes in the British Columbia Provincial Policing Standards for Missing Persons Investigations¹ were implemented in September 2016 based on recommendations made by Commissioner Wally Oppal. In response to the recommendations, the Richmond RCMP created a Vulnerable Persons Unit (VPU) to provide additional oversight.

The new unit provides urgent and effective support for high-risk vulnerable persons that are deemed to be an immediate risk to the public or themselves. The VPU is staffed by a corporal and two constables (the Mental Health coordinator and the Violence in Relationships coordinator) who review mental health, violence in relationships and high-risk missing person case files to identify possible dangerous patterns or behaviors. The Vulnerable Persons Unit leverages community partnerships to find proactive and preventive resolutions for the individuals.

Analysis

In the second quarter of 2016-2017, there were 309 Mental Health Act (MHA) related calls for service. This represents a 10 percent decrease compared to the same fiscal period last year. Year over year, there were 667 MHA related calls versus 627. This reflects an overall six percent increase in comparison to the first two quarters for the fiscal year 2015-2016.

The table below outlines MHA related calls for service statistics for 2015-2016 and 2016-2017:

Quarter	Date Range	MHA Related Calls for Service 2015-2016	MHA Related Calls for Service 2016-2017
1	Apr. 1 – Jun. 30	283	358
2	Jul. 1 – Sept. 30	344	309
3	Oct. 1 – Dec. 31	346	
4	Jan. 1 – Mar. 31	327	
Total		1300	667

Source: Richmond Detachment PRIME Statistics October 7, 2016.

Financial Impact

None.


Conclusion

The City's priorities established in the 2016-2017 Annual Performance Plan continue to be pursued, in order to reduce and lower crime rates. Richmond RCMP continues to support the City of Richmond's Public Safety strategy using evidence-led approaches to target criminality, offender management and crime prevention.

¹ [BC Policing Services Standards, Missing Persons Investigations](#)

The Richmond RCMP provides a quarterly web-based report on the RCMP Annual Performance Plan System (APPS) which aligns Provincial, District and Richmond Community Policing priorities. A printed copy is available upon request.

Council will continue to receive Annual Performance Plan quarterly progress reports. Third quarter results for the 2016-2017 fiscal year will complete at the end of December, 2016.



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Att. 1: Richmond RCMP Detachment Public Safety and Awareness Programs

Richmond RCMP Detachment Public Safety and Awareness Programs

Crime Prevention Programs

- **Community Response Team**

Launched in January 2016, the Community Response Team (CRT) is a team of specially trained volunteers, equipped to conduct dynamic outreach on both a pro-active and responsive basis. The team supports the City of Richmond and the Richmond RCMP Crime Prevention Unit by acting as crime prevention ambassadors and liaisons. The team is deployed to support the integration of crime prevention programs and in response to emerging crime trends, based on analytical crime data.

Members of the CRT engage in community outreach, provide advice, including home/business and personal security, and share information on crime prevention programs offered by the City of Richmond. The main objective of the CRT is to help educate and empower members the community while linking them to the local police, all in the interest of preventing victimization by crime. The CRT members are highly visible and easily recognizable in their Community Response Team uniforms and work alongside uniformed Auxiliary Constables and Police Officers.

The specific nature of the outreach is directly tailored to the particular issue afflicting that neighbourhood. The outreach activities may involve:

- Coordinated placement of a marked police vehicle at a strategic location in Richmond;
- Community volunteer patrols;
- Direct engagement with residents and businesses; and
- Dissemination of crime prevention and awareness literature.

Further, the CRT promotes the recruitment of new members for related programs such as Block Watch and Business Link. In active Block Watch neighbourhoods, the Block Watch Captains and Co-Captains are invited to accompany the CRT on scheduled patrols.

- **Project 529**

The program launched in Richmond in April 2016. At the time, the Vancouver Police Department and the Richmond RCMP Detachment were the only two jurisdictions in Canada to have the program; however, many jurisdictions are now on board or contemplating the launch of the program.

The program is the brainchild of James Allard, one of Microsoft's founders who oversaw the company's first foray into the videogame industry (Xbox). It allows riders to easily and

securely register their bikes online and broadcast a “missing bike bulletin” to the 529 community and social networks in a bid to recover a stolen bike. Project 529 holds a database of registered and stolen bikes. Additionally, the 529 program generates a detailed report that can be provided to police and an insurance company in the event of a theft.

Traffic Safety Programs

- **Distracted Driving enforcement campaigns**

The Distracted Driving Counter Attack is held in partnership with the Detachment Road Safety Unit, the Detachment Crime Prevention Unit, volunteers and ICBC. The campaign encourages drivers to plan ahead for a safe ride home, arrange a designate driver, call a taxi or take transit. The Detachment Road Safety Unit conducts road checks to enforce campaign messages.

- **Light Up the Highway**

The “Light Up the Highway” distracted driving campaign aims to raise awareness of the human costs of impaired driving. The program is held in partnership with the Detachment Road Safety Unit, the Detachment Crime Prevention Unit and volunteers, ICBC and the B.C. government. Police vehicles light up the highways to ensure police visibility.

- **Operation Hang Up**

Operation Hang Up is held in partnership with the Detachment Road Safety Unit, the Detachment Crime Prevention Unit, volunteers and ICBC. The Operation Hang Up campaign reminds motorists to put down their phones and electronic devices. Drivers are four times more likely to be involved in a crash while using their phone. The program is a combination of education, awareness and enforcement and there is a large display of high visibility signs placed in locations to remind drivers to stay off their phone.

The Road Safety Unit uses a high-powered scope to spot people holding electronic devices long before they are aware of a police roadside presence. A driver caught holding an electronic device can be fined \$167 and receive three points against their driver’s license.

The campaign was piloted in the City of Surrey in the Fall of 2015 and as a result of the success was launched in the City of Richmond in February 2016.

- **Project SWOOP (Speed Watch Out on Patrol)**

Project SWOOP is held in partnership with the Detachment Road Safety Unit, the Detachment Crime Prevention Unit, volunteers, and ICBC. The program is a combination of education, awareness and enforcement that reminds drivers about the dangers of speeding.

The Detachment Road Safety Unit, Crime Prevention Unit, volunteers, and auxiliary constables set up digital reader boards to remind motorists of their speed. Road Safety Unit led police officers then use radar to record the excessive speed and hand out tickets and warnings for various traffic violations.

- **Speed Watch**

The Speed Watch program is held in partnership with the Detachment Crime Prevention Unit, volunteers, and ICBC. The program is a combination of education, awareness and enforcement that reminds drivers about the dangers of speeding.

The Detachment Crime Prevention Unit, volunteers, and auxiliary constables use radar to record drivers' speed and set up digital reader boards to remind motorists of their speed. The license plate number and speed is recorded and a letter is sent to the registered owner of the offending vehicle. The letter describes the date, time, location and applicable fine amounts if the driver had received a violation ticket at the time of the offense.