

Report to Committee

To:

Community Safety Committee

Director, Community Bylaws & Licencing

Date:

August 29, 2022

From:

Mark Corrado

File:

12-8375-02/2022-Vol

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Re:

Property Use and Parking Enforcement Monthly Activity Report - June 2022

Staff Recommendation

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - June 2022", dated August 29, 2022, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado

Director, Community Bylaws & Licencing

(604-204-8673)

REPORT CONCURRENCE				
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER		
Finance Department Engineering	☑			
SENIOR STAFF REPORT REVIEW	Initials:	APPROVED BY CAO		

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics for enforcing bylaws related to land use, noise, health, soil, short-term rentals, parking permits and parking enforcement.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use Calls for Service

Property Use enforcement matters are divided into the following groups: Community Bylaws, Engineering and Business Licencing. Figure 1 shows the calls for service for Property Use.

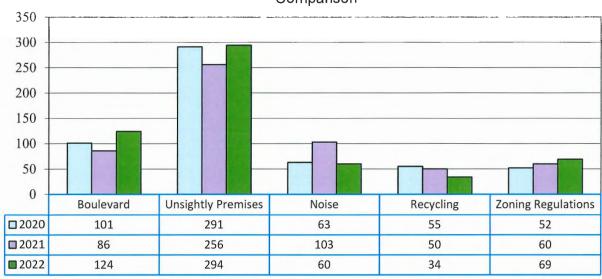


Figure 1: Property Use Calls For Service - June Year-To-Date Comparison

Property Use officers both investigate property related matters based on public complaints and conduct proactive enforcement. Calls relating to boulevard maintenance and unsightly premises are up slightly, but are not indicative of an overall trend. There is a seasonal causal factor to these calls as the clement weather drives vegetation growth.

Other Community Bylaws Calls for Service

Figure 2 shows other Calls for Service, which are closely related to Property Use matters.

250 200 150 100 50 0 **Tow Permit Application Smoking Short Term Rentals** Signs 50 **2020** 151 35 31 2021 24 200 167 4 72 ■ 2022 18 161

Figure 2: Other Calls For Service - June Year-To-Date Comparison

The above trend in reduced Calls for Service for short-term rental violations is related to the impact of travel patterns.

Grease

The Grease Officer remains focused on education and communication. During the month of June, the Grease Officer conducted 31 grease-trap inspections. A year-to-date total of 552 inspections have been conducted. A year-to-date total of 2 warning tickets have been issued.

Soil Report

The Soil Bylaw Officer (Officer) is responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; the need to monitor permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. The Officer conducted 57 site inspections in the month of June.

The following properties are now compliant:

- 19740 River Road
- 22260 River Road
- 10451 Palmberg Road

There are 19 soil deposit proposals under various stages of the application process. The Officer is monitoring 13 approved sites and is currently addressing 32 properties that are considered non-compliant.

Bylaw Prosecutions

No new bylaws charges were sworn in June.

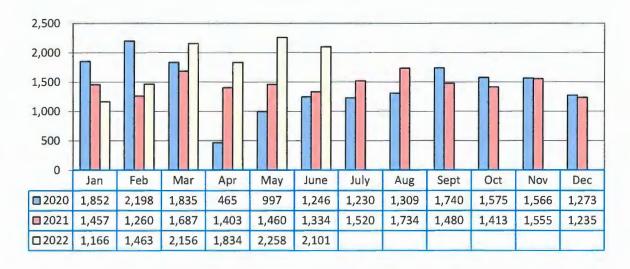
Parking Enforcement

For the month of June 2022, Parking Officers proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Parking Officers received 275 Calls for Service for parking related matters. Management of files by Parking Officers are priority-based, with all safety and obstruction requests receiving top priority. Parking revenue and ticket issuance comparisons are listed in Figures 3 and 4 below.



Figure 3: Parking Revenue Comparison (000's)

Figure 4: Parking Violations Issuance Comparison



The previous table shows a trend of five consecutive monthly increases in parking violation issuance over 2021 and 2022. Parking revenue has correspondingly increased as a result of greater enforcement driven by "hot spot" analysis as well as monthly meter activity.

Ticketing

The following table reflects Property Use and related Bylaws ticket issuance by Offence type for the month of June and year to date.

Table 1: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)		June	YTD
Short-Term Rental Offences		0	4
Soil Deposit and Removal Offences		8	11
Watercourse Protection Offences		0	0
Unsightly Premises Offences		4	14
Noise Offences		0	0
Grease Trap Offences		0	0
Solid Waste and Recycling Offences		0	0
Sign Offences		0	10
Watering Offences		0	0
	Totals	12	39

Bylaw Adjudication

The next adjudication session is scheduled for August 24, 2022.

Revenue and Expenses

Revenue in Property Use is primarily derived from permits, tickets and court fines related to bylaw prosecutions. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. These results are shown in Table 2.

The gap in false alarm budgeted and actual revenue is in large part due to a data lag and actual revenue is anticipated to be accounted for in the coming months.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Jun 2022	Actual Jun 2022	YTD Budget Jun 2022	YTD Actual Jun 2022
False Alarm	4,633	0	27,800	991
Towing Permits	1,092	2,088	8,493	11,604
Newspaper Box Permits	2,492	0	15,850	6,631
Bylaw Soil Permit, Fines and Fees	19,248	1,062	121,401	90,309
Total Revenue	27,465	3,150	173,544	109,535

Parking enforcement generates much of its revenue from meters, permits and fines. The remainder of the revenue is generated from filming and receivable income. Table 3 outlines individual revenue types. Table 4 outlines the net revenue and expenses for both Property Use and Parking.

Table 3: Parking Revenue by Source

Program Revenue	Budget Jun 2022	Actual Jun 2022	YTD Budget Jun 2022	YTD Actual Jun 2022
Contract Revenue ¹	4,073	5,000	29,459	30,000
Filming Revenue	0	5,177	0	16,630
Parking Revenue ²	138,891	151,806	1,004,452	765,402
Receivable Income ³	6,789	5,210	49,098	9,575
Other Bylaw Fines	0	6,000	0	6,000
Total Revenue	149,753	173,193	1,083,009	827,607

Table 4: Property Use and Parking Revenue and Expenses

		YTD Budget June 2022	YTD Actual June 2022
Property Use	Revenue	173,544	109,535
	Expenses	783,752	416,264
- AA	Net Revenue (Expense)	(610,208)	(306,729)
Parking	Revenue	1,083,009	827,607
	Expenses	936,641	728,722
	Net Revenue (Expense)	146,368	98,885

Overall, parking enforcement revenue is increasing month over month. Increased business activity, seasonal driving habits and the return of gatherings such as the Richmond Night Market, have contributed to these changes. Nonetheless, expenses have also decreased as a result of vacancies.

Financial Impact

None.

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Conclusion

The Property Use and Parking Enforcement sections of Community Bylaws administer and enforce a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, noise, parking permit issuance and parking enforcement. This report provides a summary of this month's activity, including revenue and expenses.

Mark Corrado

Director, Community Bylaws and Licencing

(604-204-8673)