




City of Richmond


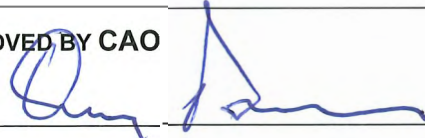
Report to Committee

To: Community Safety Committee **Date:** November 15, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
 General Manager, Community Safety 01
Re: **Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – October 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – October 2021”, dated November 15, 2021, from the General Manager, Community Safety, be received for information.


 Cecilia Achiam
 General Manager, Community Safety
 (604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In October there were 59 dogs licenced. This figure represents 57 new dog licence applications and two dog licence renewal applications. The total number of dogs, licenced year to date is 7,560. The annual dog licencing campaign ended in October 2021 with a total of 144 bylaw violation fines being issued to dog owners who did not renew their 2021 dog licences.

During the month of October 2021, there was an increase in stray dogs being recovered by BC SPCA Officers. In all cases, the Officers attempt to identify the ownership of the dog through the city's licencing system and return the dog to the owner. If that fails, the stray dog is taken to the BC SPCA shelter located in Vancouver while the current shelter is under construction. Due to the increase in stray dogs, both the BC SPCA and the City will be posting "tips" for new dog owners on both keeping your dog safe at home and the importance of licencing your dog for identification purposes.

In October, the BC SPCA initiated a project with their officers, to conduct home checks on all residences that have dogs that have been deemed dangerous by the City due to behavior (attacked or bitten a person or another animal). The home checks are to ensure that the dog is being contained, when outside of the home, in the required enclosure, outlined in the Animal Control Regulation Bylaw No. 7932, Section 2.3.4.2.

Additionally, BC SPCA Officers conduct both education outreach and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community

Figure 1 below highlights the top five patrolled parks and/or schools followed by Figure 2, which represents, BC SPCA Officer public engagement while conducting enforcement and education within City parks for the month of October. Figure 3 represents the 131 calls for service that the BC SPCA Officers attended for the month of October.

Figure 1: Parks Patrolled by BC SPCA

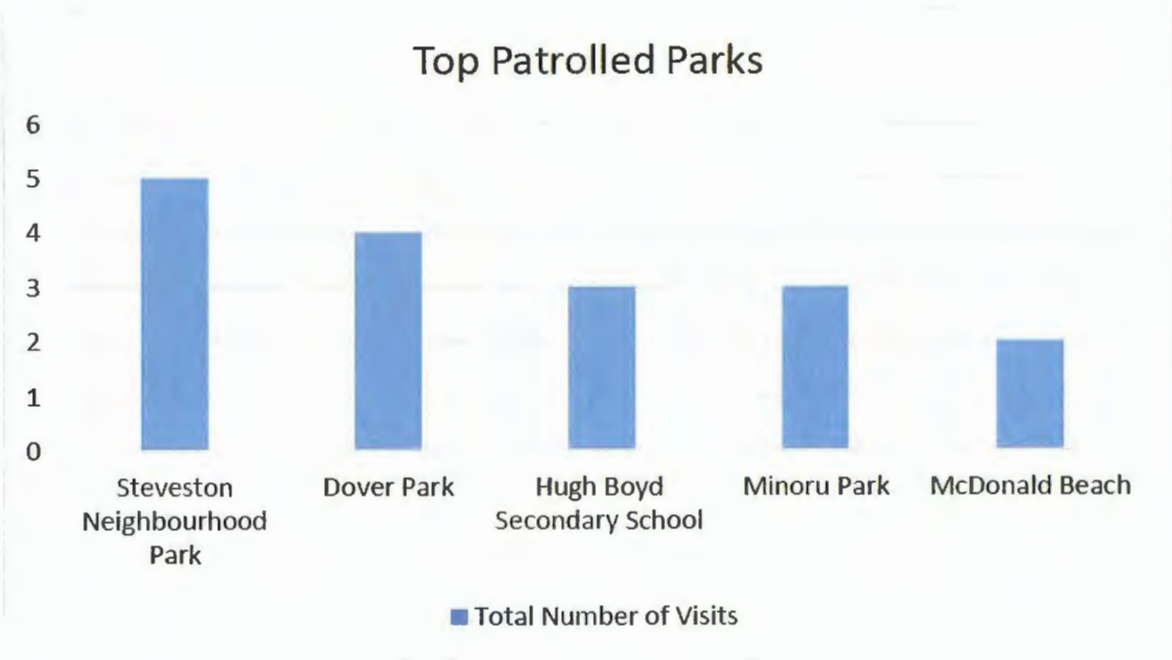


Figure 2: Education and Enforcement by BC SPCA

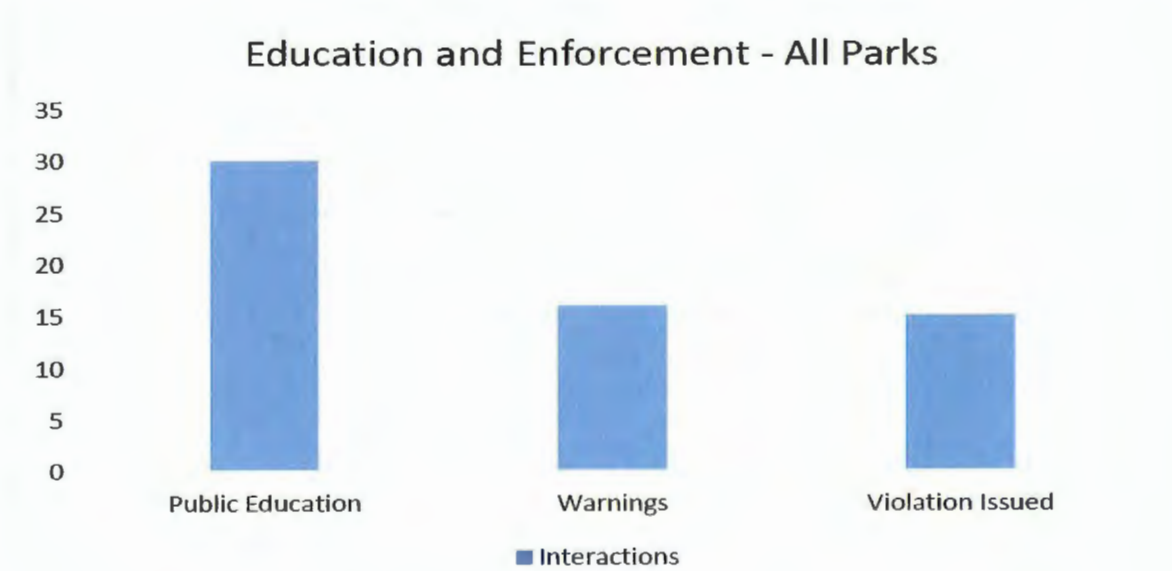
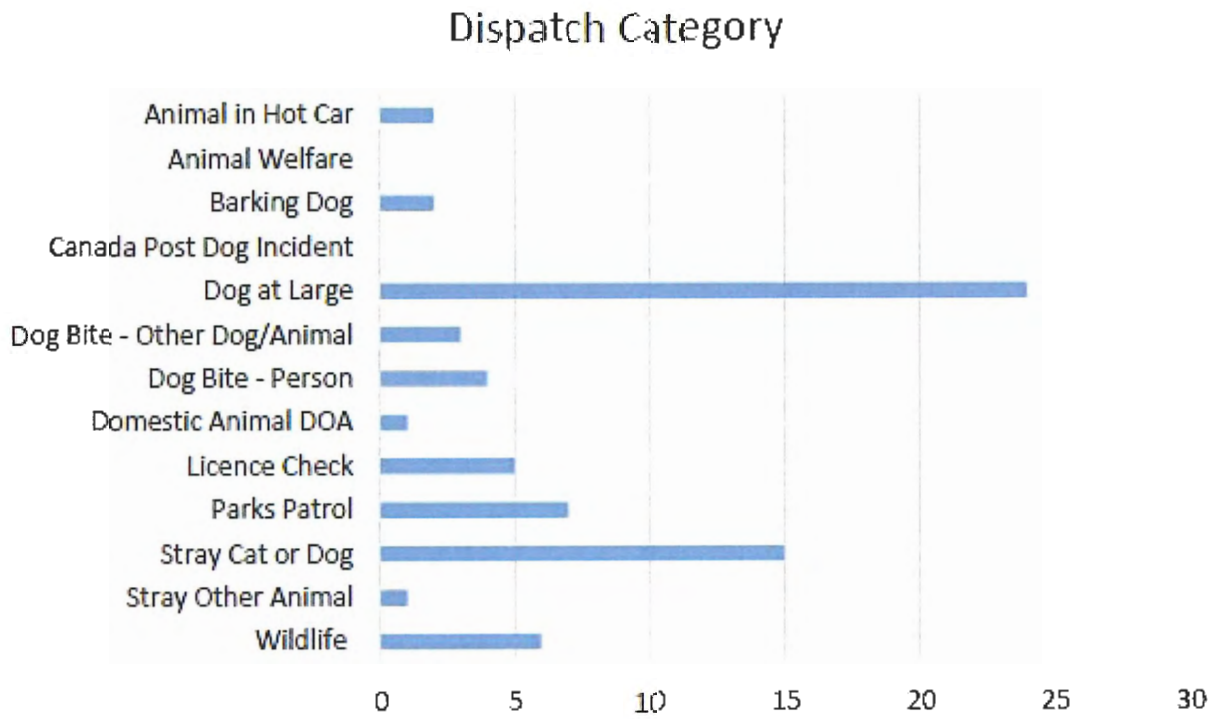


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of October 2021, Parking Officers attended 245 calls for service for parking and/or stopping related offences. Out of the 245 calls, the majority of calls for service were attributed to requests for enforcement of the Traffic Bylaw No. 5870 (Traffic Bylaw) as it pertains to vehicles in violation of the no stopping and/or parking regulations on City roadways. During the month of October 2021, 109 tickets were issued under the Traffic Bylaw for various parking and/or stopping offences.

Parking Officers proactively patrol City owned off-street parking lots for compliance of pay parking and City roadways for safety and obstruction offences. Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

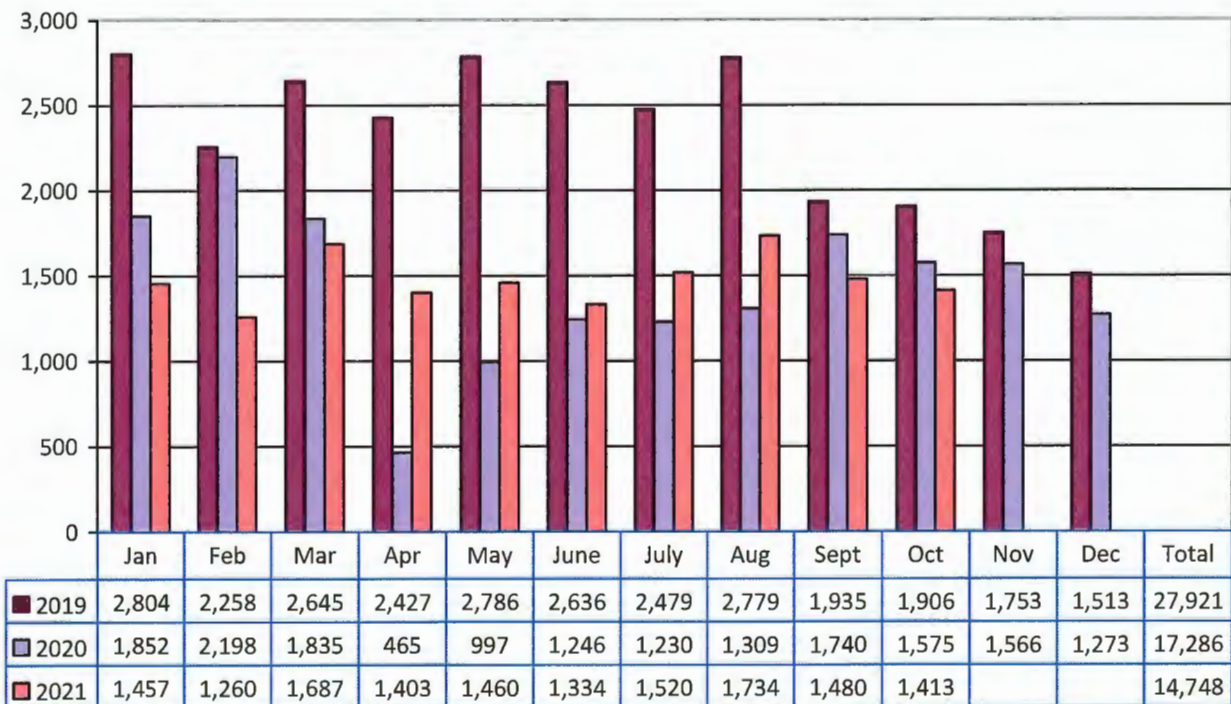
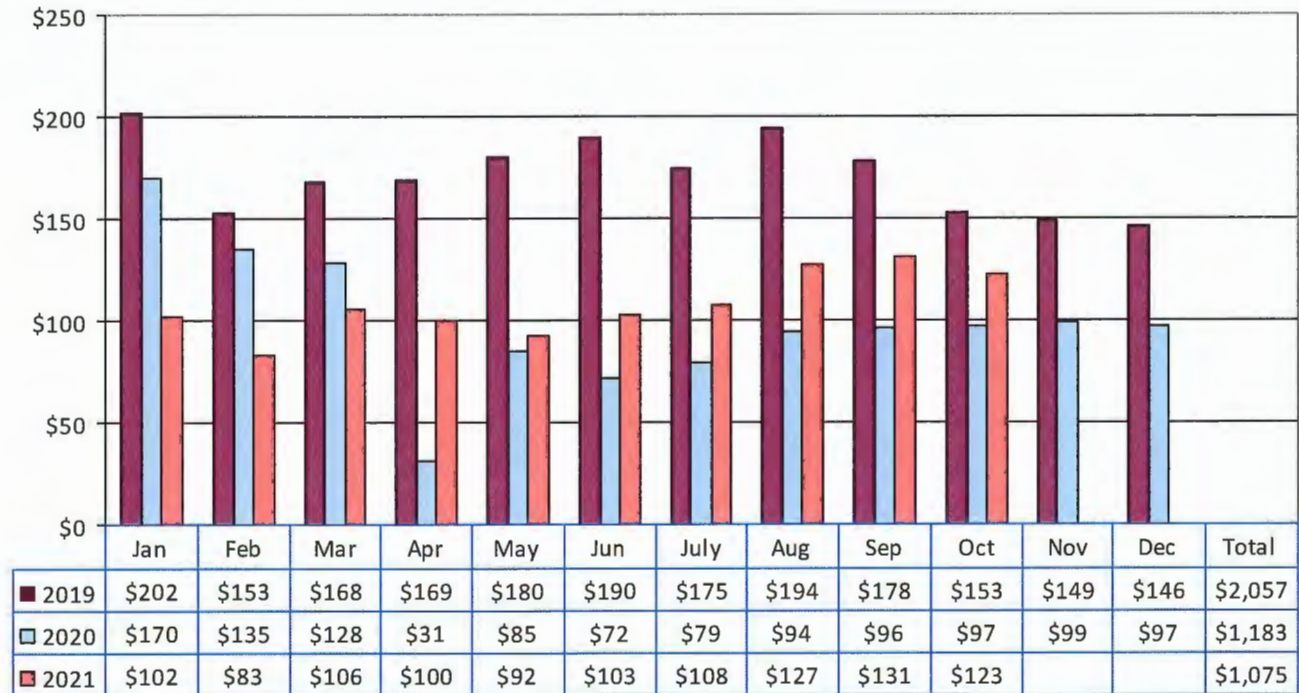


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	October	YTD
Parking & Stopping Offences	1,413	14,748
Animal Services Offences	181	816
Totals	1,594	15,564

Ticket revenue for the month of October (shown in figure 5) shows a slight decrease due to the closure of the Richmond Night Market on September 26, 2021. Ticket revenue continues to reflect lower than in previous years due to the continued effect of COVID-19 on the community.

Animal services ticket revenue continues to reflect an increase during the month of October. This is attributed to the annual dog licence-canvassing program and subsequent ticketing for non-compliance of the Dog Licencing Bylaw No. 7138. Increases in revenue can also be attributed to increased uniform presence and enforcement of City bylaws by BC SPCA Officers as they relate to animal control and licencing issues.

Bylaw Adjudication

The next adjudication is scheduled for November 17, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget Oct 2021	Actual Oct 2021	YTD Budget Oct 2021	YTD Actual Oct 2021
Contract Revenue ¹	4,667	5,000	51,122	50,000
Filming Revenue	0	4,786	0	18,089
False Alarm	4,533	0	45,333	5,875
Dog Licences	8,651	5,630	183,175	213,594
Newspaper Box Permits	674	0	32,112	8,648
Animal Services Fines	363	5,600	7,673	47,675
Parking Revenue ²	159,019	123,242	1,741,743	1,075,032
Receivable Income ³	7,779	834	85,206	12,840
Total Revenue	185,686	145,092	2,146,364	1,431,753

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Table 3: Parking & Animal Services Revenue and Expenses

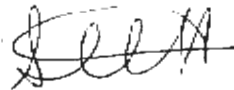
		YTD Budget Oct 2021	YTD Actual Oct 2021
Parking⁴	Revenue	1,955,516	1,170,484
	Expenses	1,354,075	1,041,248
	Net Revenue (Expense)	601,441	129,236
Animal Control⁵	Revenue	190,848	261,269
	Expenses	840,675	646,112
	Net Revenue (Expense)	(649,827)	(384,843)

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to fluctuate, primarily due to the impact of the COVID-19 Pandemic, which is managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
 Program Manager, Administration, Parking
 Enforcement and Animal Services
 (604-247-4467)

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

⁵ Includes dog licences and animal services fines from Table 2