



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** November 21, 2022
From: Mark Corrado **File:** 12-8375-01/2022-Vol
Director, Community Bylaws & Licencing 01
Re: **Property Use and Parking Enforcement Monthly Activity Report - October 2022**

Staff Recommendation

That the staff report titled "Property Use and Parking Enforcement Monthly Activity Report - October 2022", dated November 21, 2022, from the Director, Community Bylaws & Licencing, be received for information.

Mark Corrado
Director, Community Bylaws & Licencing
(604-204-8673)

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department	<input checked="" type="checkbox"/>	
Engineering	<input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS: 	APPROVED BY CAO

Staff Report

Origin

This monthly report for the Property Use and Parking Enforcement sections of Community Bylaws provides information and statistics for enforcing bylaws related to land use, noise, health, soil, short-term rentals, parking permits and parking enforcement.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

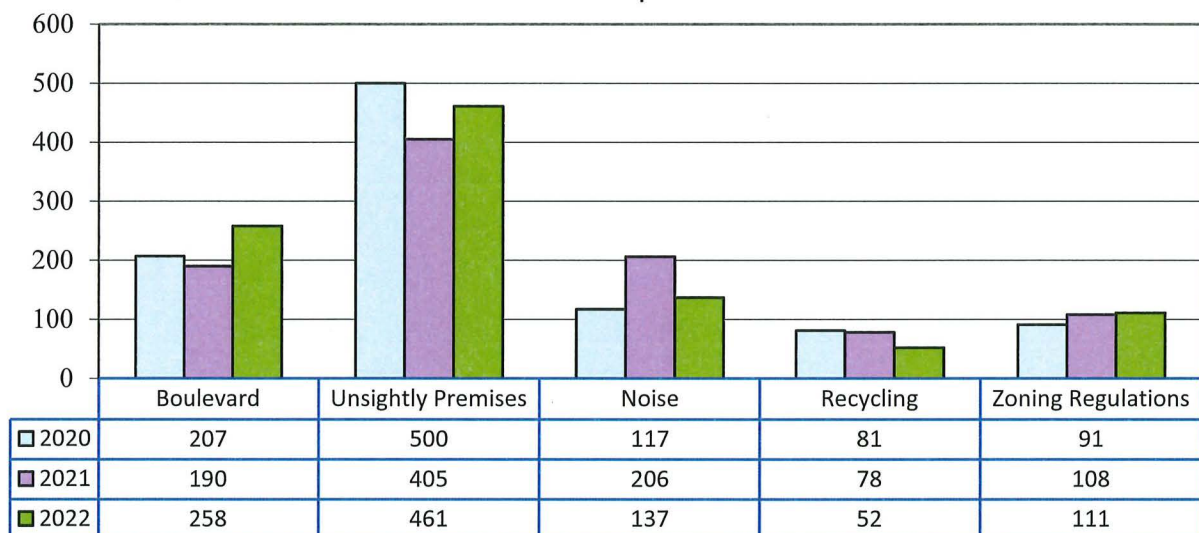
1.1 Enhance safety services and strategies to meet community needs.

Analysis

Property Use Calls for Service

City staff led the enforcement team which often includes multiple departments and other government agencies, depending on the nature of the investigation required. Figure 1 highlights the most common calls for service received for Property Use officers to follow up and investigate.

Figure 1: Property Use Calls For Service - October Year-To-Date Comparison

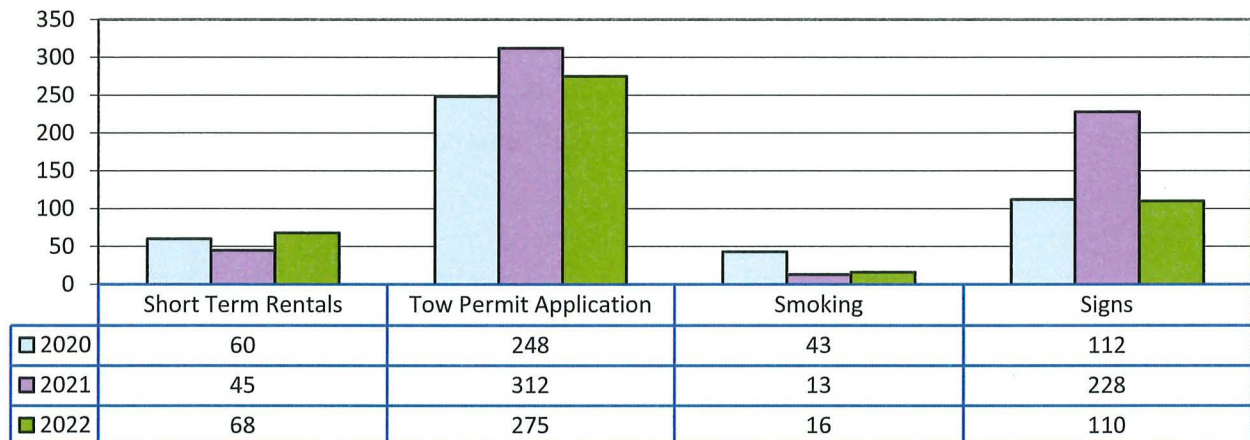


Staff seek to obtain compliance through proactive education, voluntary compliance, or when required, formal legal proceedings. As of October, calls for service relating to boulevard maintenance and unsightly premises are up slightly, but are not indicative of an overall trend. Calls relating to unsightly premises often follow a seasonality trend, due to vegetation growth.

Other Community Bylaws Calls for Service

Figure 2 shows other Calls for Service, which are closely related to Property Use matters.

Figure 2: Other Calls For Service - October Year-To-Date Comparison



Calls for Service regarding short-term rental violations have begun to increase due in part to the return of normal travel behaviours.

Grease

Staff conducted 64 grease-trap inspections. A year-to-date total of 795 inspections have been conducted and three warnings have been issued.

Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling; the need to monitor permitted soil deposits and removal sites; and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 33 site inspections in the month of October.

Stop Work/Removal Orders issued for the following properties:

- 6388 No. 5 Road
- 11851 Blundell Road
- 6100 No. 5 Road
- 8451 No. 5 Road
- 12320 No. 2 Road

There are 25 soil deposit proposals under various stages of the application process. Staff are monitoring eight approved sites and is currently addressing 32 properties that are considered non-compliant.

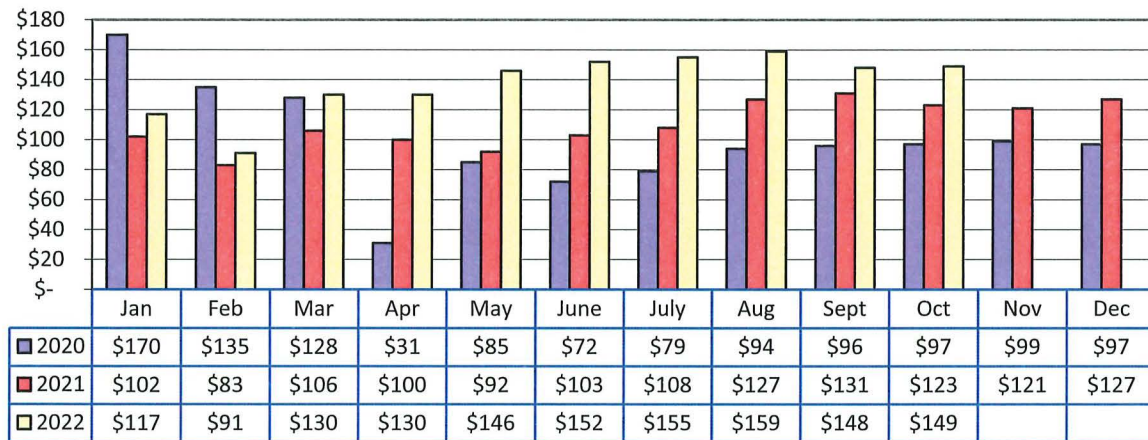
Bylaw Prosecutions

No new bylaws charges were sworn in October.

Parking Enforcement

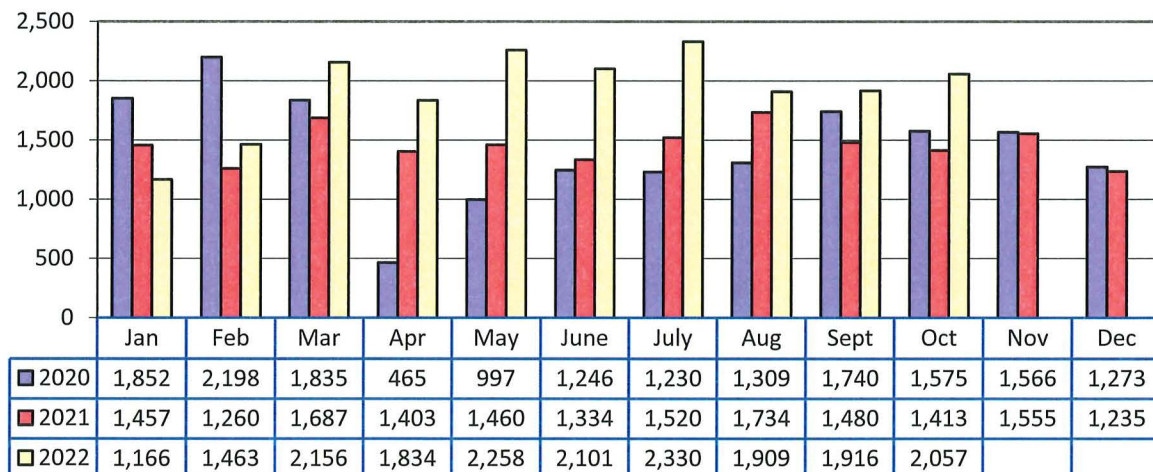
For the month of October 2022, staff proactively patrolled for stopping and parking infractions while continuing to monitor assigned files. Staff received 285 Calls for Service for parking related matters, a 16 per cent increase from the same period in 2021. Management of files by staff are priority-based, with all safety and obstruction requests receiving top priority. Parking revenue and ticket issuance comparisons are listed in Figures 3 and 4 below.

Figure 3: Parking Enforcement Revenue Comparison (000's)



Year to date parking revenue from 2021 to 2022, has increased 28 per cent as a result of greater enforcement driven by “hot spot” analysis as well as monthly meter activity and parking permit issuance.

Figure 4: Parking Violations Issuance Comparison



Year to date, parking violation issuance has increased significantly over last year.

Ticketing

The following table reflects Property Use and related Bylaws ticket issuance by Offence type for the month of October and year to date.

Table 1: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	October	YTD
Short-Term Rental Offences	0	10
Soil Deposit and Removal Offences	0	47
Watercourse Protection Offences	0	0
Unsightly Premises Offences	0	18
Noise Offences	0	5
Grease Trap Offences	0	0
Solid Waste and Recycling Offences	0	0
Sign Offences	0	12
Watering Offences	0	0
Totals	0	92

The increase in Soil Deposit and Removal Offences are a result of a single operator using a property contrary to Soil Deposit and Removal Bylaw No. 10200. Staff are monitoring the site and additional enforcement measures will be taken as warranted.

Bylaw Adjudication

The next adjudication session is scheduled for November 23, 2022.

Revenue and Expenses

Revenue in Property Use is primarily derived from permits, tickets and court fines related to bylaw prosecutions. The actual amount collected each month can vary depending on the timing of court rulings and ticket payments. These results are shown in Table 2.

Table 2: Property Use Revenue by Source

Program Revenue	Budget Oct 2022	Actual Oct 2022	YTD Budget Oct 2022	YTD Actual Oct 2022
False Alarm	4,633	4,096	46,333	14,815
Towing Permits	674	1,650	14,941	18,775
Newspaper Box Permits	1,479	0	25,414	6,814
Bylaw Soil Permit, Fines and Fees	11,545	2,300	205,856	120,734
Total Revenue	18,331	8,046	292,544	161,138

Parking enforcement generates much of its revenue from meters, permits and fines. The remainder of the revenue is generated from filming and receivable income. Table 3 outlines individual revenue types. Table 4 outlines the net revenue and expenses for both Property Use and Parking.

Table 3: Parking Revenue by Source

Program Revenue	Budget Oct 2022	Actual Oct 2022	YTD Budget Oct 2022	YTD Actual Oct 2022
Contract Revenue ¹	5,234	5,000	49,678	50,000
Filming Revenue	0	4,750	0	39,200
Parking Revenue ²	178,455	149,011	1,693,850	1,375,968
Receivable Income ³	8,723	4,234	82,796	31,590
Expense Recovery	0	0	0	158
Total Revenue	192,412	162,995	1,826,324	1,496,916

Table 4: Property Use and Parking Revenue and Expenses

		YTD Budget October 2022	YTD Actual October 2022
Property Use	Revenue	292,544	161,138
	Expenses	1,302,405	748,069
	Net Revenue (Expense)	(1,009,861)	(586,931)
Parking	Revenue	1,826,324	1,496,916
	Expenses	1,364,925	1,149,085
	Net Revenue (Expense)	461,399	347,831

Overall, parking enforcement revenue is increasing month over month. Increased business activity, seasonal driving habits and deployment of staff using data driven analytics have contributed to these changes.

Financial Impact

None.

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

Conclusion

Staff administer and enforce a wide range of bylaws related to land use, unsightly premises, short-term rentals, soil, noise, parking permit issuance and parking enforcement. This report provides a summary of this month's activity, including revenue and expenses.



Mark Corrado
Director, Community Bylaws and Licencing
(604-204-8673)