



# City of Richmond

## Report to Committee

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**To:** Community Safety Committee **Date:** August 20, 2016  
**From:** Phyllis L. Carlyle **File:** 09-5350-00/Vol 01  
General Manager, Law and Community Safety (16.00.08)  
**Re:** Emergency Programs Activity Report – July and August 2016

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### Staff Recommendation

That the staff report titled “Emergency Programs Activity Report – July and August 2016,” dated August 20, 2016, from the General Manager, Law and Community Safety, be received for information.

Phyllis L. Carlyle  
General Manager, Law and Community Safety  
(604-276-4104)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: 
APPROVED BY CAO 	

## Staff Report

### Origin

This report provides Council with an update on Emergency Programs activities. Emergency Programs continues to work towards the City's vision of being the most appealing, livable and well-managed community in Canada, through the delivery of its programs and services. Emergency Programs is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for Emergency Programs provides information on each of the following areas:

1. Community Involvement/Public Education
2. City of Richmond Staff and Volunteer Education

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### Analysis

#### 1. Community Involvement/Public Education

During the months of July and August 2016, staff and volunteers attended the following Community Involvement and Public Education events:

#### ***Salmon Festival – Personal Preparedness Booth and Richmond Emergency Programs Amateur Radio Club (REPARS)***

On July 1, 2016, the Emergency Programs Division participated in the Salmon Festival. The division's participation included staff and volunteers providing information at the Salmon Festival on personal preparedness by talking with the public and handing out materials. The Richmond Emergency Programs Amateur Radio Club, with the City's communication van assisted with the parade as well as with community safety reporting. There were two occurrences with lost/found children, five calls to the RCMP for traffic assistance and over 60 reported events where communication volunteers provided direction or event information to the public.

#### ***Thompson Community Park Picnic***

On July 15, 2016, Thompson Community Centre sponsored a community picnic for families. Staff and volunteers spent the evening discussing personal preparedness with community members. Picnic attendees who answered a skill-testing emergency question, walked away with functional prizes to add to their 'grab and go' kits<sup>1</sup>. Approximately 300 people left the picnic with some form of emergency preparedness information.

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<sup>1</sup> <http://www.richmond.ca/safety/prepare/howto/before/supplies.htm>

***Richmond Chinese Community Society (RCSS) Senior Health Fair***

On July 23, 2016, the Chinese Community Society on Park Road in Richmond held the RCSS Senior Health Fair. With an objective of providing useful and up-to-date information on seniors' issues such as health care and personal preparedness, this free expo was open to the public and attracted 200 people to the Emergency Programs Booth.

***Personal Preparedness Presentation***

On August 3, 2016, Emergency Programs held a second personal preparedness presentation for Covenant Court Senior's Complex. This presentation expanded the previous session and added a neighbourhood component. The entire complex was encouraged to work together as a single component and share personal expertise as well as supplies.

**2. City of Richmond Staff and Volunteer Education*****Volunteer Recruitment***

Volunteer recruitment for 2016 has commenced. Emergency Programs added 16 new volunteers and 38 were removed for a variety of reasons, such as the individual has moved out of Richmond, or they have lost the ability to participate due to health or family reasons. Training for the volunteers will begin in early September 2016, and once the candidates have completed the training, Emergency Programs will have a total of 73 volunteers.

***Locations in Richmond for Public Drinking Fountains***

During the hot summer months and lawn sprinkling restrictions<sup>2</sup>, there are still several locations in Richmond with a drinking water fountain. The following locations were posted in the August 5, 2016, edition of the Richmond News<sup>3</sup>, page A17:

**Maymont Park**

1700 Hampton Street (multiple water fountains located throughout the park)

**The Landing at Fountain Lake**

Byrd Park, 600 S. Boulevard

**Dogwood Dell Picnic Shelter**

Pump House Road next to Barker Field

**Humphrey Caulder Picnic Shelter**

414 N. Thompson St.

**Westhampton Field**

901 Maple Ave.

**Westhampton Playground**

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<sup>2</sup> <http://www.richmond.ca/safety/property/environment/water.htm>

<sup>3</sup> <https://issuu.com/richmond-news/docs/rmdfri20160805>

Near the intersection of Park and Maple avenues

**Bryan Park**

4308 Hermitage Ave. (multiple water fountains located throughout the park)

**Grove Avenue Water Stop**

4900 block of Grove Ave.

**Carytown Martin's**

3522 W. Cary St. (inside next to the restroom)

**Riverside Drive**

Near 21st Street at the entrance to the James River Parks System

***Council Members' Emergency Call Out***

As a result of a Council member's suggestion, in October 2016, members of City Council will be called/emailed/texted as a mock exercise testing the Emergency Notification System (ENS). Consulting Council in a timely fashion is of great importance in the event of a real disaster, and this test will ensure that any future call out will be successful.

**Financial Impact**

None.

**Conclusion**

In the months of July and August 2016, Emergency Programs staff and volunteers were out in the community for four public education events, began the recruitment for new volunteers, distributed information on public drinking fountains and are planning for a Council Member's mock emergency call out. Staff look forward to continuing the community engagement events for the fall.



Lainie Goddard  
Manager, Emergency Programs  
(604-244-1211)

LG:lg

Att: 1: Map for Drinking Water Locations in Richmond

