



To: Community Safety Committee

Date: April 18, 2019

From: Cecilia Achiam
General Manager, Community Safety

File: 12-8060-01/20-Vol01

Re: **Community Bylaws Monthly Activity Report – March 2019**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – March 2019”, dated April 18, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

Analysis

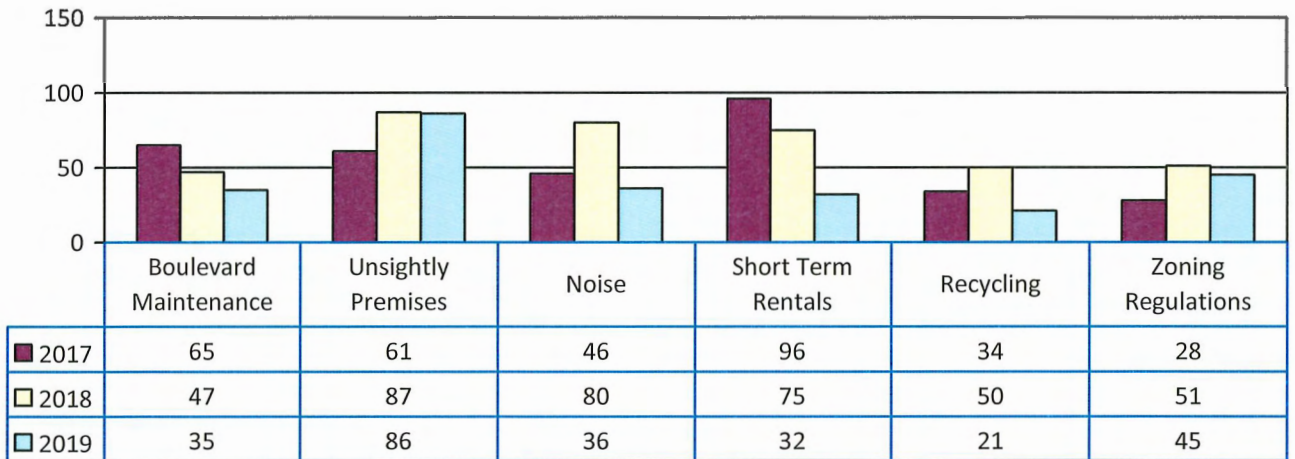
Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps.

During the month of March, bylaw officers were deployed to provide daily patrols of homeless camps in the Hamilton area and helped in having two locations cleaned up. Staff were also busy this month attending Provincial court on a number of disputes related to illegal short-term rentals and other zoning violations.

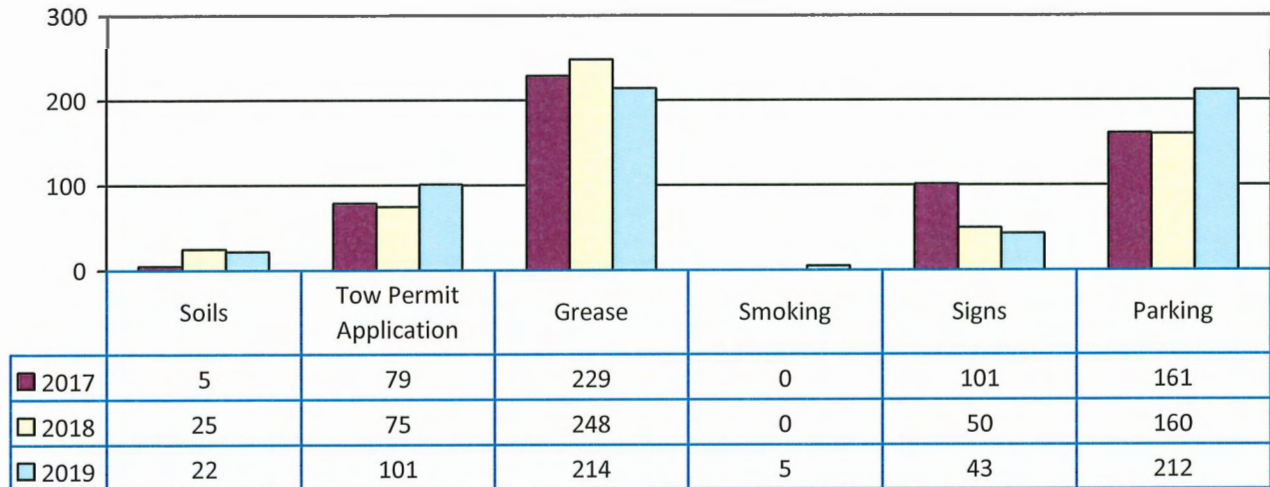
Figure 1: Property Use Calls For Service - March Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of March, the Grease Officer undertook 52 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. Two violation notices were issued for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - March Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Eight soil files were opened in March. The Officer continues to address issues of non-compliance on 40 properties in addition to monitoring 14 approved sites. There are 17 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of March, the Soil Bylaw Officer conducted 45 site inspections.

Dog Licencing and Patrols

During the month of March, 615 dogs were licenced. The total amount of dogs licenced to date is 6,207.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dykes, parks and school grounds within the City. The following were patrolled during the month of March which resulted in no contraventions of the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- Steveston Village
- Terra Nova Park
- Hamilton School
- No. 3 Road Off leash Park
- Brighthouse Park
- Minoru Park
- Garden City Park
- Garry Point
- McLean Park
- Steveston Community Park
- West Dyke
- McDonald Beach

Parking

Parking Officers continue to focus on safety and gain compliance through education and ticketing, while conducting their daily scheduled school patrols. For the month of March, Parking Officers attended 45 schools and issued 44 tickets for violations of the Traffic Bylaw No. 5870.

For the month of March, Parking Officers issued 2,645 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

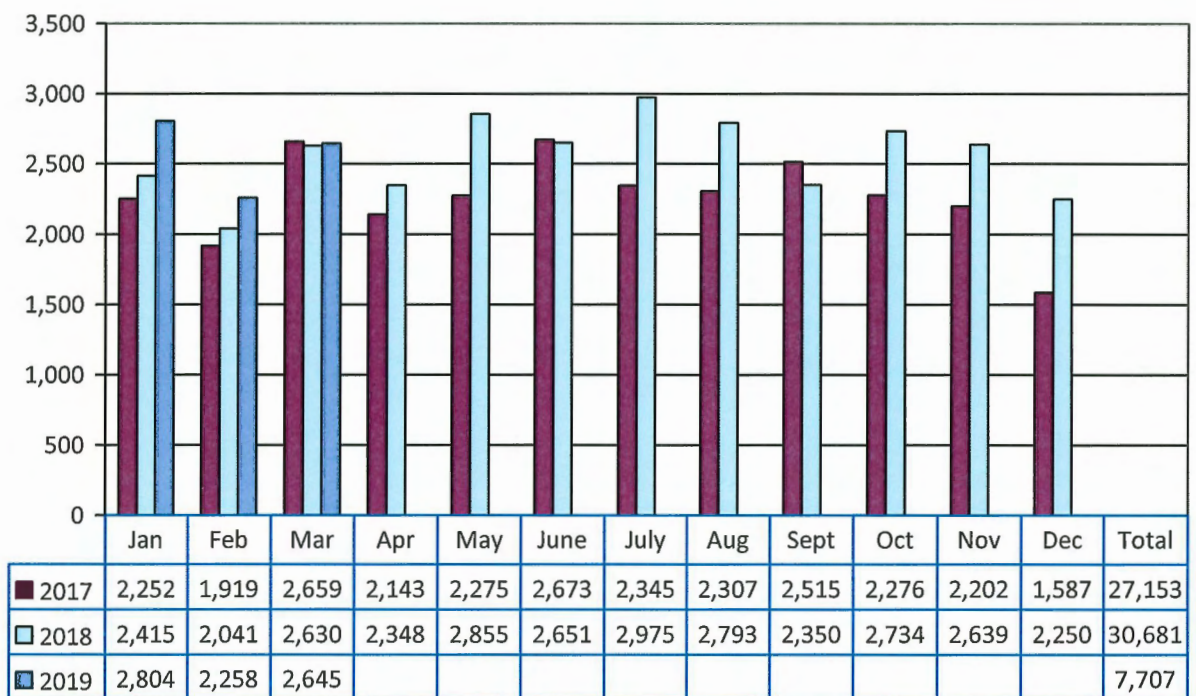
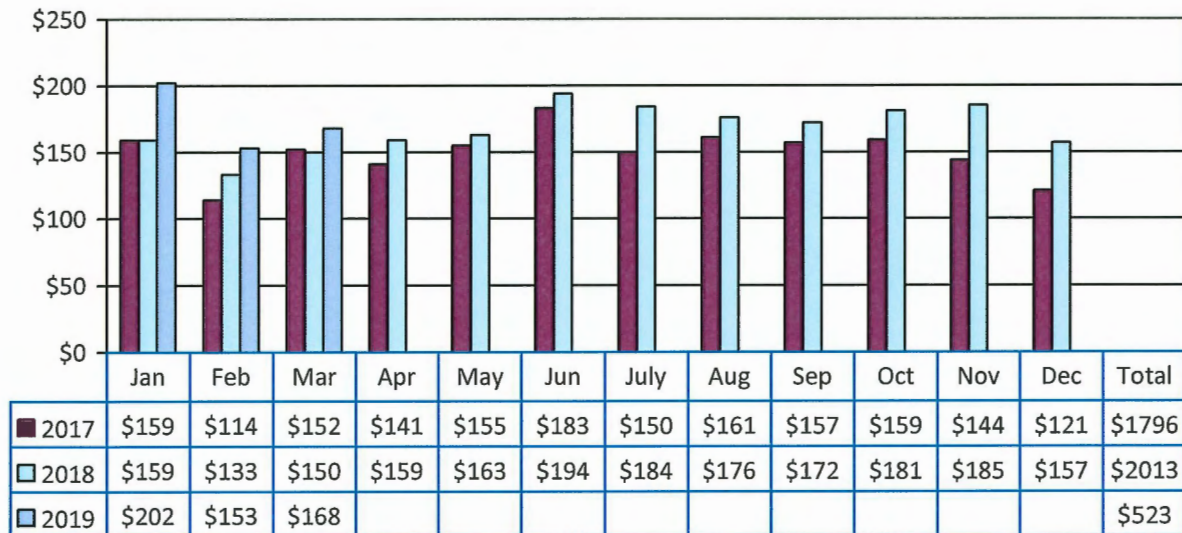


Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	March	YTD
Short-Term Rental Offences	0	11
Soil Removal & Fill Deposit Offences	1	1
Grease Trap Offences	2	4
Parking & Stopping Offences	2645	7707
Animal Control Offences	6	27
Totals	2654	7750

Adjudication

The adjudication session was held on March 20, 2019, and consisted of five violations in contravention of the Traffic Bylaw No. 5870. The breakdown is as follows:

Table 2: Adjudication Results

City of Richmond Bylaw	Tickets Upheld	Tickets Dismissed
Traffic Bylaw No. 5870	4	1
Totals	4	1

The next adjudication session, scheduled for June 11, 2019, will consist of five violations in contravention of City of Richmond Bylaws.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents (which are reported at year end only), tow permits and other permits and bylaw fines. These figures are shown in Table 3.

Table 3: Department Revenue by Source

Program Revenue	Budget Mar 2019	Actual Mar 2019	YTD Budget Mar 2019	YTD Actual Mar 2019
Contract Revenue ¹	0	5,000	0	15,000
Filming Revenue	0	6,584	0	10,037
Dog Licences	25,796	28,649	121,851	141,259
Towing Permits	2,316	1,946	6,378	5,228
Other Permits ²	5,502	3,916	15,153	36,407
Other Bylaw Fines ³	6,486	16,050	20,032	24,025
Parking Revenue ⁴	144,957	168,323	415,635	523,355
Total Revenue	\$185,057	\$230,468	\$579,049	\$755,311

¹ Towing Contract with Rusty's

² Newspaper Box and Soil Permit Applications

³ Property Use and Animal Control Violations

⁴ Parking Revenue consists of Parking Meters, Monthly Parking Permits and Parking Enforcement

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams
Manager, Community Bylaws
And Licencing
(604-276-4136)



Susan Lloyd
Manager, Parking Enforcement,
Animal Control And Administration,
Community Bylaws
(604-247-4467)