

Report to Committee

To:

Community Safety Committee

Date:

August 12, 2022

From:

Cecilia Achiam

File:

09-5375-09/2022-Vol-

Go

General Manager, Community Safety

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Re:

Animal Protection Services Monthly Activity Report - July 2022

Staff Recommendation

That the staff report titled "Animal Protection Services Monthly Activity Report – July 2022", dated August 12, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam

General Manager, Community Safety

(604-276-4122)

REPORT CONCURRENCE			
ROUTED TO:	CONCURRENCE		
Finance	☑		
SENIOR STAFF REPORT REVIEW	Initials:		
APPROVED BY CAO			

Staff Report

Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.

8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.

Analysis

Animal Protection Services

The City's animal shelter officially re-opened on July 22, 2022, with a ribbon cutting ceremony attended by Mayor and Council, BC SPCA officials and invited guests. On July 23, 2022, the public open house was held at the City Shelter, which attracted over 400 visitors to tour the new facility. The public open house offered animal-related entertainment including:

- The RCMP canine unit public engagement team who provided demonstrations on how their dogs are trained to protect their handlers and themselves when faced with a dire criminal situation;
- Richmond Fire Rescue attended with a display of animal life saving equipment;
- BC SPCA's animal kind team and Ocean Park Dog training to promote pet ownership responsibility and host nose work training demonstrations;
- BC Pet Registry to promote the importance of microchipping your pet;
- Med Tech EMS elected to provide on-site first aid services free of charge for the duration of the event as a donation to the Animal Shelter re-opening; and
- Animal Protection Services staff to answer questions regarding animal control and dog licencing bylaws while handing out cookies to visitors who dropped off donations to the BC SPCA.

For the month of July, Animal Protection Services continues to spotlight, through the City's social media, the dire affects that extreme heat can have on pets. The social media posts focus on the dangers of leaving a dog in a hot car, walking an animal on hot surfaces such as asphalt and the importance of keeping your dog hydrated during the hot weather. The annual "dog in hot car campaign" social media posts will continue throughout July and end in September 2022.

In July 2022, the total number of dogs licenced was 140 dogs. This figure represents 102 new dog licence applications and 38 dog licence renewal applications. The total number of dogs licenced year to date is 7,242. To date, there are 579 outstanding 2021 dog licence accounts in arrears. Both the Animal Protection Services department and the BC SPCA have begun collecting the dog licence arrears through the City's annual canvassing program.

For the month of July, BC SPCA Officers received 247 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 31 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2. For the month of July, BC SPCA Officers issued 171 bylaw violation notices, which can be attributed to the annual dog licence canvassing program, together with BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932 together with educational compliance.

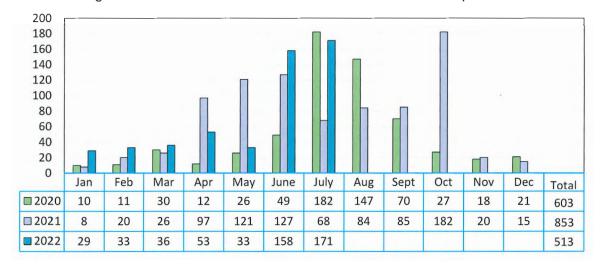


Figure 1: Animal Protection Services Violation Issuance Comparison

\$140 \$120 \$100 \$80 \$60 \$40 \$20 \$0 Jan Feb Mar Apr May Jun July Aug Sep Oct Nov Dec Total \$110 ■ 2020 \$59 \$28 \$7 \$8 \$8 \$12 \$22 \$20 \$14 \$15 \$2 \$305 \$120 \$59 \$39 \$27 \$15 \$16 \$15 \$15 \$15 \$11 \$8 \$2 \$342 2021 \$130 \$13 \$13 \$18 2022 \$60 \$38 \$16 \$288

Figure 2: Animal Protection Services Revenue Comparison (000's)

Animal Protection Services Bylaw Adjudication

The next adjudication session is scheduled for August 24, 2022.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Jul 2022	Actual Jul 2022	YTD Budget Jul 2022	YTD Actual Jul 2022
Dog Licences	10,087	9,402	222,995	264,429
Fines	415	6,675	6,085	23,400
Total Revenue	10,502	16,077	229,080	287,829

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Jul 2022	YTD Actual Jul 2022
Revenue	229,080	287,829
Expenses	822,568	790,894
Net Revenue (Expense)	(593,488)	(503,065)

Financial Impact

None.

Conclusion

The Animal Protection Services department proudly serves the animals, residents and visitors of the City of Richmond, while administering a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.

Susan Lloyd

Manager, Animal Protection Services and Contract Administration (604-247-4467)