



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** October 21, 2019
From: Cecilia Achiam **File:** 09-5126-01/2019-Vol 01
General Manager, Community Safety
Re: **Emergency Programs Quarterly Activity Report – Third Quarter 2019**

Staff Recommendation

That the staff report titled “Emergency Programs Quarterly Activity Report – Third Quarter 2019”, dated October 21, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CA
APPROVED BY CAO 	

Staff Report

Origin

This report provides Council with an update on Emergency Programs (EP) activities. EP is reporting on its activities in support of its mandate to maximize the protection of life, public infrastructure, private property and the environment in the event of a major emergency or disaster.

This activity report for EP provides information on each of the following areas:

1. Community Resilience
2. Emergency Management Plans
3. City of Richmond Resilience
4. Emergency Social Services (ESS) Response

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.3 Ensure Richmond is prepared for emergencies, both human-made and natural disasters.

Analysis

Community Resilience

Richmond Resilient Communities Program (RRCP)

The RRCP program is designed to provide residents with the tools and knowledge to prepare themselves, their families and their communities to be resilient during an emergency of any size.

In the third quarter, workshops were arranged and facilitated by request from the following community groups: Our Saviour Lutheran Church, Lepzi, Nautica North, Meadow Coop Housing and Quilchena Green.

Table 1 below summarizes program statistics for 2019 year to date.

Table 1: Richmond Resilient Communities Program Statistics

Workshop Type	Number of Sessions			Number of Attendees		
	Q1 (2019)	Q2 (2019)	Q3 (2019)	Q1 (2019)	Q2 (2019)	Q3 (2019)
Prescheduled - English	3	2	-	42	44	-
By Request - English	2	5	5	42	105	92
Prescheduled - Mandarin	-	1	-	-	19	-
Totals	5	10	5	84	168	92

RichmondBCAlert

Emergency Programs staff and volunteers promote the City’s Emergency Notification System, RichmondBCAlert, at public events.

Table 2 outlines the total number of sign-ups for RichmondBCAlert notifications. Variations in the total number of signups are due to seasonality and Emergency Programs staff and volunteer attendance at community events.

Table 2: RichmondBCAlert Signups

	2017					2018					2019			
	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	YTD Total
Owner	135	153	54	60	402	431	87	134	98	750	45	234	40	319
Tenant	56	49	13	38	156	269	48	40	72	429	25	73	23	121
Total	191	202	67	98	558	700	135	174	170	1179	70	307	63	440

City of Richmond Resilience

Emergency Plans Review

Calian Group Ltd. has been engaged to facilitate the City’s Hazard, Risk, and Vulnerability Assessment (HRVA), which is the foundational document for all emergency planning in Richmond. Staff anticipate a final report to be presented to Council in 2020.

Staff Training

Emergency Programs facilitates training and situational exercises to provide Emergency Operations Centre designated staff with the necessary skills and experiences to effectively support the City and its residents during events and emergencies of any size. At all levels of training, key response partners are invited to ensure a common training foundation and base of knowledge.

During the third quarter of 2019 Emergency Programs staff, collaborated with Facility Services and facilitated a planning workshop for an Ammonia Leak tabletop exercise which took place in the first week of October of 2019.

Emergency Programs staff is providing logistical support for the upcoming fourth-quarter regional “Disaster Debris” tabletop exercise hosted by Integrated Partnership for Regional Emergency Management in Metro Vancouver (IPREM).

Partner Management

Throughout the third quarter of 2019, Emergency Programs staff coordinated with numerous response partner agencies to create and maintain effective working relationships and engagement procedures.

- Numerous partners were engaged throughout the hazard and risk identification portion of the HRVA to ensure the final report is holistic and representative of the diverse interests and stakeholders within Richmond.
- September 4, 2019 – Staff met with Emergency Management representatives from BCIT to review the Aerospace Campus' emergency response plan and capabilities.
- September 18, 2019 – Staff delivered a presentation at the 2019 Canadian Airport Emergency Planner Conference outlining the City's robust emergency management program and the relationship between YVR and the City as it pertains to emergency planning and response.

Emergency Support Services Response

Activations

Emergency Programs provided Emergency Support Services at three incidents in the third quarter of 2019. Incident summaries are outlined below.

- On July 10, 2019, over 40 units (over 100 individuals) were provided with ESS support as a result of a residential natural gas explosion.
- On July 21, 2019, two individuals were provided with ESS support as a result of a residential fire.
- On July 27, 2019, six individuals were provided with ESS support as a result of a residential fire.

Operational Readiness

Emergency Support Services volunteers started the annual inventory of pre-positioned Reception Centre supplies. Inventories include restocking and replenishing pre-positioned kits at all eight community centre facilities.

Financial Impact

None.

Conclusion

Emergency Programs staff and volunteers continue to engage with the Richmond community to deliver personal and community preparedness, and resiliency information and promote the RichmondBCAlert System to increase awareness. In addition, EP staff provide support to City departments with their preparedness activities.



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