



# City of Richmond

## Report to Committee

**To:** General Purposes Committee **Date:** August 29, 2024  
**From:** Mark Corrado **File:** 12-8275-30-001/2024-  
 Director, Community Bylaws and Licencing Vol 01  
**Re:** **Application to Amend Food Primary Liquor Licence # 308160**  
**Hai Di Lao Canada Restaurants Group Ltd., dba Haidilao Hot Pot at 5890 No 3**  
**Road Unit 200**

### Staff Recommendations

1. That the application from Hai Di Lao Canada Restaurants Group Ltd., doing business as Haidilao Hot Pot, for an amendment to Food Primary Licence #308160, requesting an increase to their hours of liquor service from Sunday to Saturday, 10:00AM to Midnight, to Sunday to Saturday, 9:00AM to 2:00AM, be supported; and
2. That a letter be sent to the Liquor and Cannabis Regulation Branch, which includes the information as set out in Attachment 1 to this report, advising that Council recommends the approval of the liquor licence amendment.

Mark Corrado  
 Director, Community Bylaws and Licencing  
 (604-204-8673)  
 Att. 4

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Fire Rescue	<input checked="" type="checkbox"/>	
RCMP	<input checked="" type="checkbox"/>	
Building Approvals	<input checked="" type="checkbox"/>	
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 	<b>APPROVED BY CAO</b> 

## Staff Report

### Origin

The Provincial Liquor and Cannabis Regulation Branch (LCRB) issues licenses in accordance with the *Liquor Control and Licensing Act* (Act) and the Regulations made pursuant to the Act.

This report pertains to an application to the LCRB and the City of Richmond by Hai Di Lao Canada Restaurants Group Ltd., doing business as and hereinafter referred to as Haidilao Hot Pot, for an amendment to the Food Primary Liquor Licence #308160, proposing an increase to liquor service hours from 10:00AM to Midnight, Sunday to Saturday, to the proposed hours of 9:00AM to 2:00AM Sunday to Saturday.

The City of Richmond is given the opportunity to provide written comments by way of a resolution to the LCRB with respect to the liquor licence amendment application for an amendment to the Food Primary Liquor Licence. The process requires the local government to provide comments with respect to the following criteria:

- The potential for noise;
- The impact on the community; and
- Whether the amendment may result in the establishment being operated in a manner that is contrary to its primary purpose.

This report supports Council's Strategic Plan 2022-2026 Strategy #2 Strategic and Sustainable Community Growth:

*Work collaboratively and proactively to attract and retain businesses to support a diversified economic base.*

### Analysis

Haidilao Hot Pot is situated at 5890 No 3 Road Unit 200, the location map is appended as Attachment 2. The property is zoned Downtown Commercial (CDT1). This zone provides for a broad range of commercial, service, business, entertainment and residential needs typical of a City Centre. There are a number of permitted uses in this property such as service, personal; office; health service, minor; retail, general; and restaurant. The operator took over the premises in 2018 which had a similar business in operation prior to 2018. Haidilao Hot Pot currently operates six locations in British Columbia, Ontario and Quebec. There have been no noted issues with the operation of this business since it commenced in the City.

The applicant's request for an increase in later service hours is to better serve their clients and the community. Haidilao Hot Pot currently operates until 5AM each day. The increase in liquor service hours to 2AM would add greater flexibility to their clients and yield higher customer flow and revenue and provide a more equitable opportunity to better serve the public in competing with other food venues in the area who have already received the later service hours. Appended as Attachment 3 is the applicant's Letter of Intent.

### **Impact of Noise on the Community**

The location of this establishment is such that there should be no anticipated increase in the noise impact on the community. The extended hours of liquor service under the Food Primary Liquor Licence should not change the nature of the establishment as a food primary establishment.

### Impact on the Community

The community consultation process for reviewing applications for liquor-related licences is prescribed by the Development Application Fees Bylaw No. 8951 which under Section 1.8.1 calls for:

- 1.8.1 Every applicant seeking approval from the City in connection with:
  - (a) a licence to serve liquor under the *Liquor Control and Licensing Act and Regulations*;  
must proceed in accordance with subsection 1.8.2.
  
- 1.8.2 Pursuant to an application under subsection 1.8.1, every applicant must:
  - (b) post and maintain on the subject property a clearly visible sign which indicates:
    - (i) type of licence or amendment application;
    - (ii) proposed person capacity;
    - (iii) type of entertainment (if application is for patron participation entertainment); and
    - (iv) proposed hours of liquor service; and
  
  - (c) publish a notice in at least three consecutive editions of a newspaper that is distributed at least weekly in the area affected by the application, providing the same information required in subsection 1.8.2(b) above.

The required signage was posted on June 18, 2024 and three advertisements were published in the Vancouver Sun newspaper on June 18, 2024, June 19, 2024 and June 20, 2024.

In addition to the advertised signage and public notice requirements, staff sent letters to businesses, residents and property owners within a 50 meter radius of the establishment. On June 20, 2024, 838 letters were sent to residents, businesses and property owners. The letter provided information on the proposed liquor licence amendment application and contained instructions to comment on the application. The period for commenting for all public notifications ended July 20, 2024.

As a result of the community consultation process described, the City has received one response opposed to this liquor application and one anonymous response, which did not provide a name or telephone number as required by the consultation process criteria. As this individual cannot be identified to confirm submission in opposition, this was not included in the count. The public input letters are appended as Attachment 4.

Other Department and Agency Comments

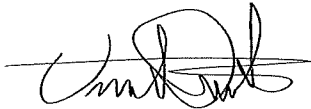
As part of the review process, staff requested comments from other departments and agencies such as Business Licence Department, Building Approvals Department, Richmond Fire-Rescue (RFR), Richmond RCMP, and Vancouver Coastal Health (VCH). These agencies and departments generally provide due diligence regarding the applicant's operations and premises. None of the departments and agencies contacted have identified issues of concern as part of their due diligence process.

**Financial Impact**

None.

**Conclusion**

The results of the community consultation process for Haidilao Hot Pot's application for extended service hours was reviewed based on the LCRB criteria. The analysis concluded there should be no noticeable potential impact from noise, no significant impact to the community and no comments or ongoing concerns were raised from the regulatory agencies. Based on the culmination of these factors, staff recommend that the application to amend the Food Primary Liquor Licence with no change to person capacity be supported.



Victor Duarte  
Supervisor, Business Licences  
(604-276-4389)

VMD:vmd

- Att. 1: Particulars of Application and City Comments
- 2: Aerial Map with 50 Metre Buffer Area
- 3: Letter of Intent
- 4: Opposed Responses

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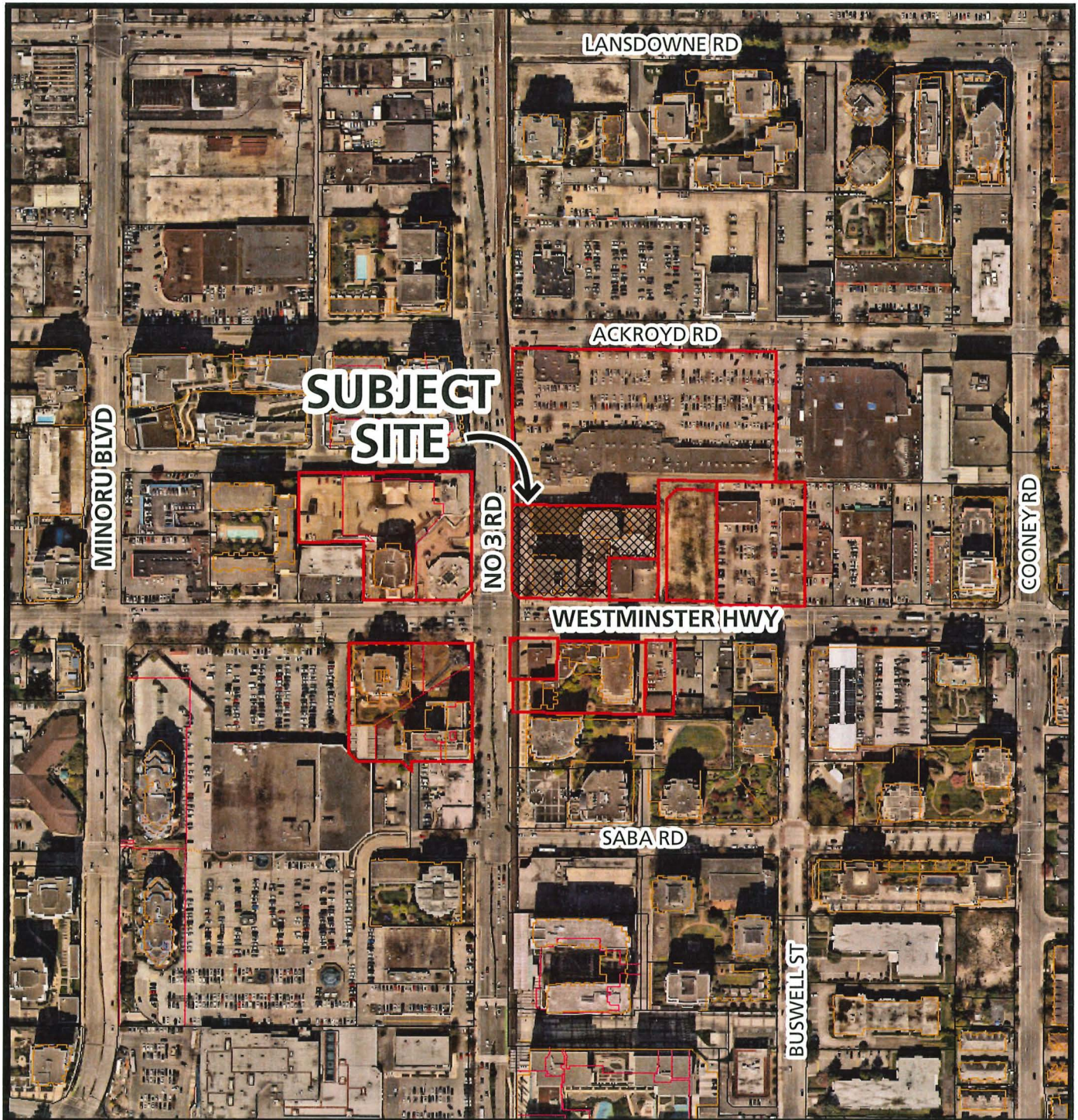
**Re: Application to Amend Food Primary Liquor Licence # 308160 - Extended Service Hours – Hai Di Lao Canada Restaurants Group Ltd. – 200 – 5890 No. 3 Rd., Richmond B.C.**

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1. That the application from Hai Di Lao Canada Restaurants Group Ltd., doing business as: Haidilao Hot Pot, operating at, 200 – 5890 No. 3 Rd., requesting an increase to hours of liquor service to the Food Primary Liquor Licence # 308160, be supported for:
  - a) A permanent change to hours of liquor service;
    - i) **From**, Monday to Saturday, 10:00 AM to Midnight;
    - ii) **To**, Monday to Sunday, 9:00 AM to 2:00 AM;
  - b) Total person capacity will remain the same at 260 persons;
2. That a letter be sent to Liquor and Cannabis Regulation Branch advising that Council supports the amendment for a permanent change to hours of liquor service to the Food Primary Liquor Licence # 308160, with the hours as listed above, and;
3. Council's comments on the prescribed criteria (Section 71 of the Liquor Control and Licencing Regulations) are as follows:
  - a) The impact of additional noise and traffic in the area of the establishment was considered;
  - b) The potential impact on the community was assessed through a community consultation process; and
  - c) Given that there has been no noted issues with this operation since its inception in 2018, the amendment to change hours of liquor service to the Food Primary Liquor Licence should not change the establishment such that it is operated contrary to its primary purpose;
  - d) As the operation of a licenced establishment may affect nearby residents, businesses and property owners, the City gathered the views of the community through a community consultation process as follows:
    - i) Residents, businesses and property owners within a 50 meter radius of the establishment were notified by letter. The letter provided information on the application with instructions on how to submit comments or concerns; and
    - ii) Signage was posted at the subject property and three public notices were published in a local newspaper. The signage and public notice provided

information on the application with instructions on how to submit comments and concerns.

- e) Council's comments on the general impact of the views of residents, businesses and property owners are as follows:
  - i) The community consultation process was completed within 90 days of the application process; and
  - ii) The community consultation process generated only one comment opposed to this application and one anonymous complaint which was not considered.
- f) Council recommends the approval of the amendment to the Food Primary Liquor Licence with extended hours of liquor service to 9:00 AM to 2 AM, Monday to Sunday, for reasons that the addition of the extended hours proposed is acceptable to the majority of the residents, businesses and property owners in the area and the community.



#200 - 5890 No 3 Rd  
50 Metre Map

GP - 16

Original date: 07/25/24

Revision Date:

Note: Dimensions are in METRES



**Haidilao Hot Pot**  
海底捞火锅

April 29th, 2024

Hai Di Lao Canada Restaurants Group Ltd.  
5890 No. 3 Road #200  
Richmond, BC V6X 3P6

To Whom It May Concern,

Founded in 1994, Haidilao is a direct-sale catering chain enterprise focusing on Sichuan-style hot pot, which has grown to an international brand and a listed company with over 1400 locations and 100,000 employees worldwide today. Haidilao Canada's first location in Richmond, BC had opened since December 2018. In total, Haidilao Canada currently operates six locations in British Columbia, Ontario and Quebec.

Our founding location in the City of Richmond is looking to extend our liquor service hours to 2am. We currently have food service until 5am every day of the week. Extending our liquor service hours has been a high demand from our customers and will yield higher customer flow and revenue. As one of the most recognized restaurant brands in the world, we attract many consumers to the City of Richmond, which in turns benefits other businesses in the city and tourism.

On behalf of Haidilao, we hope that the much-needed application for extending our liquor service hours will be granted. Haidilao sincerely appreciates your time and consideration. If you require any additional information, please do not hesitate to contact us at [jack@haidilaocanada.com](mailto:jack@haidilaocanada.com) or 778-288-8806.

Regards,

Jack Jane, CPHR, SHRM-SCP  
Director, Human Resources & Legal





I do NOT agree.

It will lead to worse overnight  
traffic and <sup>more</sup> worse noise.

Shuming Liu

1511-8068 Westminste Hwy

Richmond BC.

778 999 2959

CITY OF RICHMOND

JUNE 24, 2024

JUN 21 2024

CITY OF RICHMOND  
BUSINESS LICENCES  
LIQUOR LICENCE APPLICATIONS  
6911 - NO 3 ROAD  
RICHMOND, BC. V6Y 2C1

RECEIVED

LADIES & GENTLEMEN:-

RE: NOTICE FOR AN AMENDMENT TO EXISTING LIQUOR LICENCE  
(HOURS OF SERVICE) HAIDILAO HOT POT - 5890 NO. 3 ROAD,  
UNIT 200

I AM STRONGLY OPPOSED THE EXTENSION OF THEIR BUSINESS  
UNTIL 2AM

- 1) THE AREA WHERE HAIDILAO HOT POT IS SURROUNDING  
RESIDENTIAL BUILDING, WE NEED TO HAVE QUIET  
ENVIRONMENT FOR CHILDREN, SENIOR, ADULT TO SLEEP  
WELL TO MAINTAIN HEALTHY BODY AS THEIR CUSTOMERS  
NEED TO GO OUT TO THE STREET BEFORE GO HOME
- 2) IT WILL BE WASTING ALL TAXPAYERS MONEY IF IT IS  
TOO LOUD AFTER 11PM TO CALL POLICE TO SOLVE THE  
PROBLEM
- 3) ~~HAD~~ HAIDILAO HOT POT CUSTOMERS CAN GET DRUNK AND  
MAY LOSING MIND AND CONTROL AND AFFECT SAFETY ESPECIALLY  
IN THE MIDDLE OF NIGHT.

FROM: RESIDENT OWNER OF 304 **GP-19** WESTMINSTER ~~HWY~~ HWY, RICHMOND,  
BC. CANADA V6X 3A5