



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** February 22, 2019
From: Cecilia Achiam **File:** 12-8060-01/20-Vol01
 General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report – January 2019**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – January 2019”, dated February 22, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (4122)

| REPORT CONCURRENCE | |
|--|-------------------------------------|
| ROUTED TO: | CONCURRENCE |
| Finance | <input checked="" type="checkbox"/> |
| Parks Services | <input checked="" type="checkbox"/> |
| Engineering | <input checked="" type="checkbox"/> |
| REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE | INITIALS: |
| APPROVED BY CAO <i>FofZ</i> | |

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

Analysis

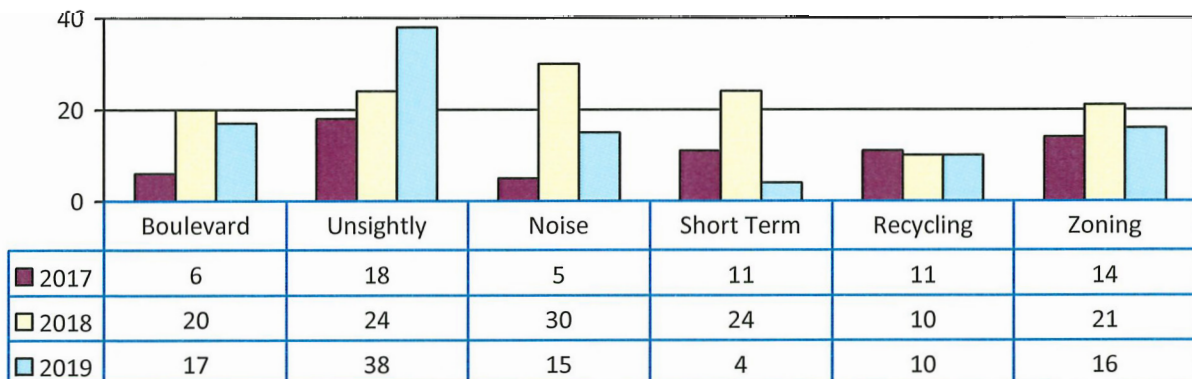
Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps.

January is typically one of the slower months for receiving new property use complaints as evidenced by the calls for service in many of the categories. However staff have been targeting noise violations and adding patrols of construction sites working on evenings and weekends. January was also a busy month for catching up on investigations and follow up required for Zoning Bylaw violations (primarily illegal suites and non-permitted uses).

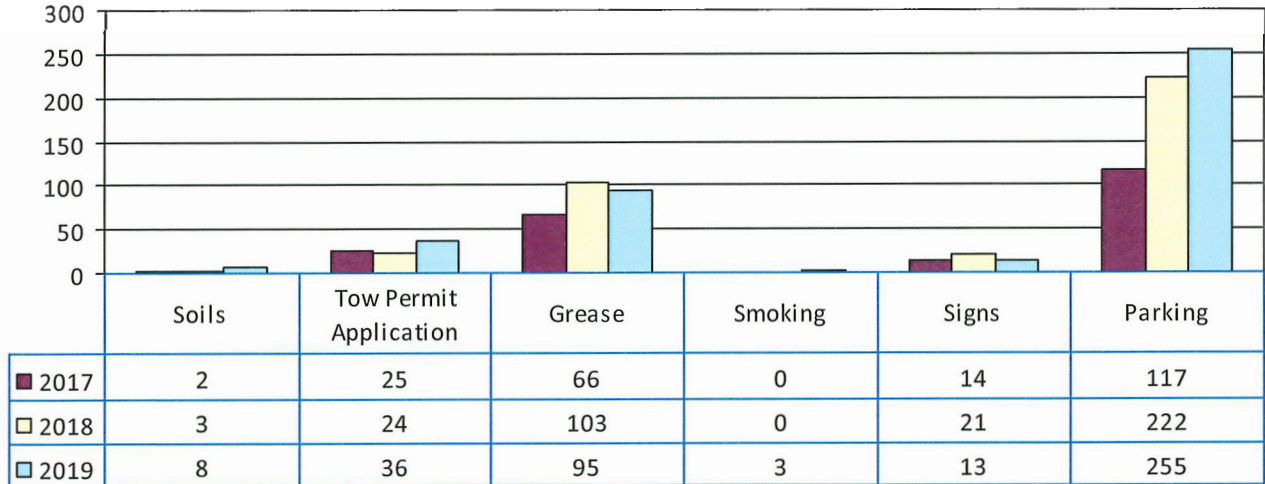
Figure 1: Property Use Calls For Service - January Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of January, the Grease Officer undertook 95 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. No violation notices were issued for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - January Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Eight soil files were opened in January. The Officer continues to address issues of non-compliance on 40 properties in addition to monitoring 15 approved sites. There are 13 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of January, the Soil Bylaw Officer conducted 61 site inspections.

Dog Licencing and Patrols

During the month of January, 1,976 dogs were licenced. The total amount of dogs licenced to date is 3,746.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dykes, parks and school grounds within the City. The following were patrolled during the month of January which resulted in no contraventions of the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- Hugh Boyd Park
- Ferndale Park
- Steveston Community Park
- McLean Park
- Brighthouse Park
- Garden City Park
- Garry Point
- South Arm Park
- Steveston Village
- West Dyke

- Iona Park
- Spul U Kwuks School
- McDonald Beach
- Minoru Park
- No. 3 Road Off leash Park
- Terra Nova Dyke
- Dover Park
- Railway Green Belt

Parking

In response to numerous complaints from residents, Parking Officers are focusing on rental car companies who are storing rental vehicles on the street and thereby limiting the availability of parking for local residents and businesses. Parking Officers continue to focus on gaining compliance through education and ticketing.

For the month of January, Parking Officers issued 2,804 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

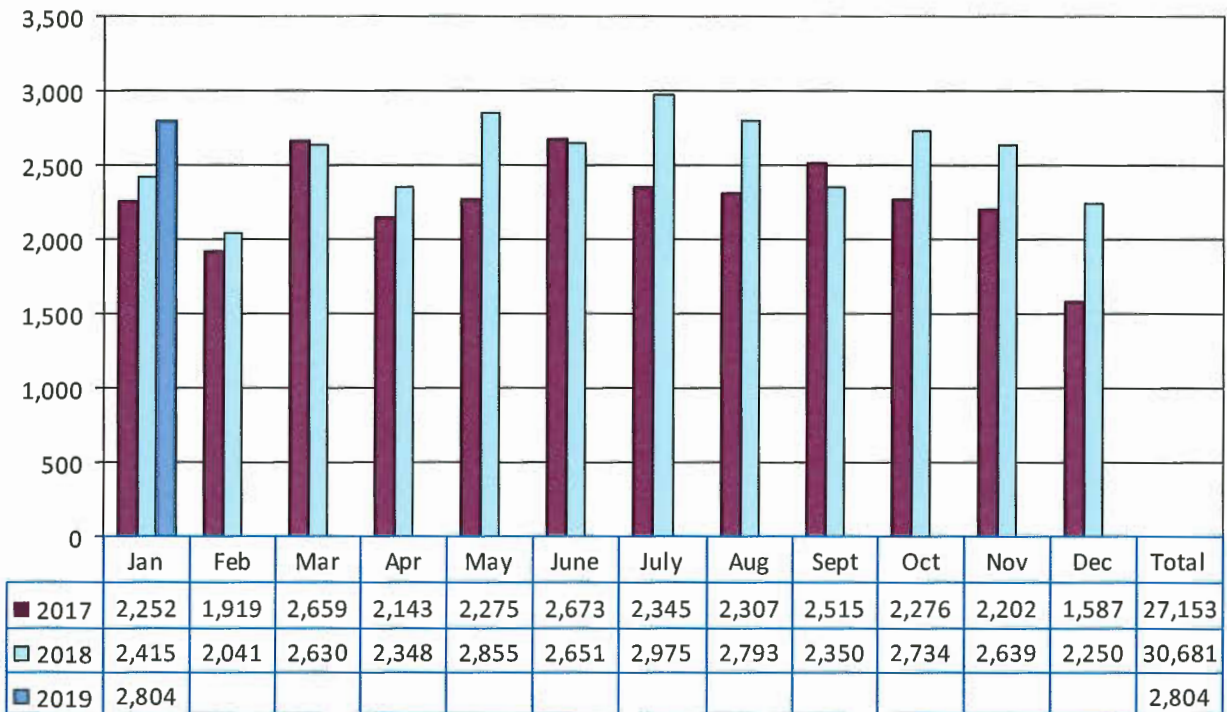
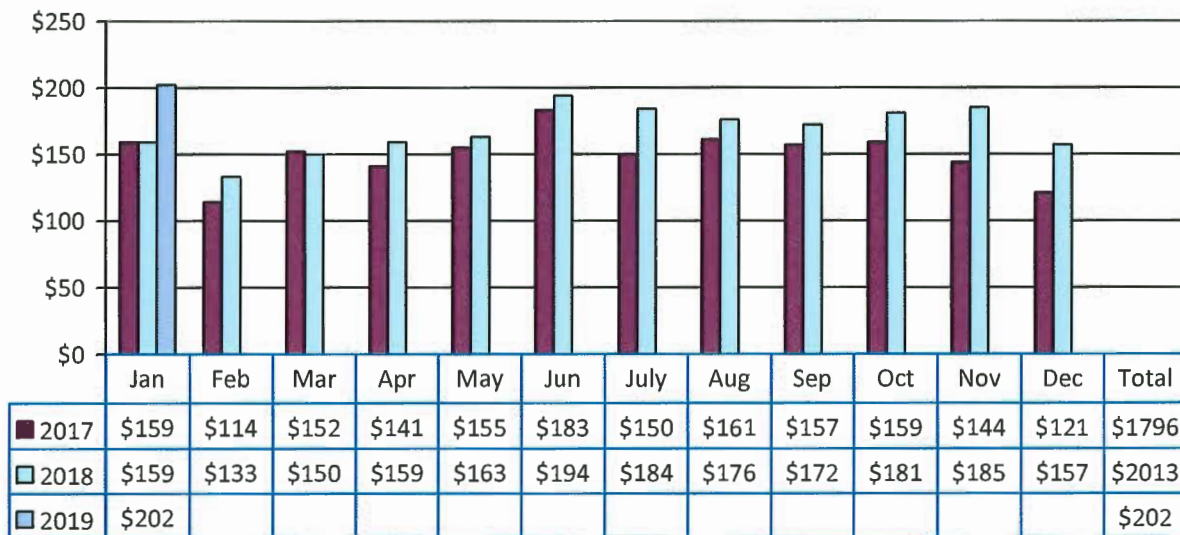


Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Figure 5 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Figure 5: Community Bylaw Violations

| Ticket Issuance (BVN's & MTI's) | January | YTD |
|--------------------------------------|-------------|-------------|
| Short-Term Rental Offences | 0 | 0 |
| Soil Removal & Fill Deposit Offences | 0 | 0 |
| Grease Trap Offences | 0 | 0 |
| Parking & Stopping Offences | 2804 | 2804 |
| Animal Control Offences | 6 | 6 |
| Totals | 2810 | 2810 |

Adjudication

The next Adjudication, scheduled for February 12, 2019, will consist of 17 violations in contravention of the City of Richmond Bylaws.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents, tow permits and other permits and bylaw fines. These figures are shown in Figure 6.

Figure 6: Department Revenue by Source

| Program Revenue | Actual Jan 2019 |
|--------------------------------|------------------|
| Dog Licences | 58,208 |
| Towing Permits | 1,700 |
| Other Permits ¹ | 25,092 |
| Other Bylaw Fines ² | 3,375 |
| Parking Meters | 65,084 |
| Monthly Parking Permits | 49,950 |
| Parking Enforcement | 86,880 |
| Total Revenue | \$290,289 |

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



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¹ Newspaper box and soil permit applications.

² Property Use and Animal control violations.