



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** June 12, 2019
From: Cecilia Achiam **File:** 12-8060-01/20-Vol01
 General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report – May 2019**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – May 2019”, dated June 12, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CS
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

Analysis

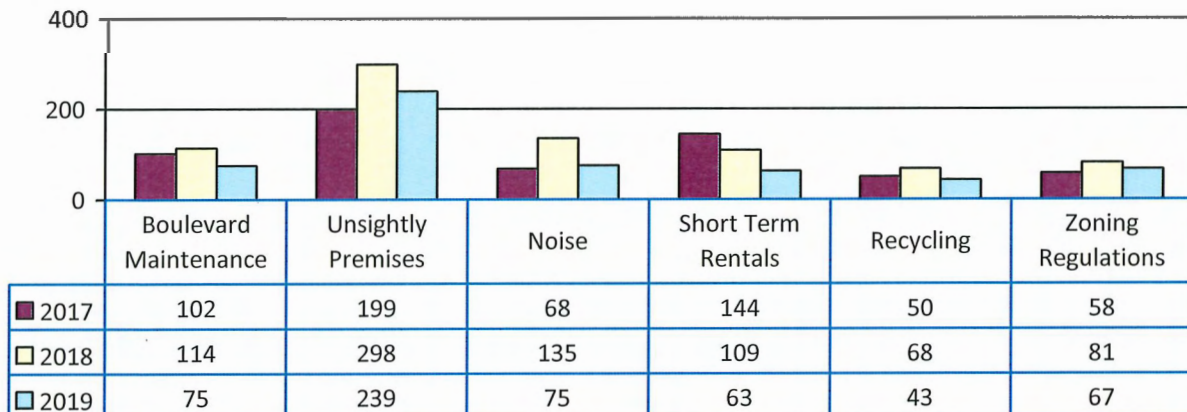
Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short-term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps. Overall, calls related to property use files are up 60 percent in the month of May when compared to previous months in 2019. While it is typical to see an increase in the spring and summer months when more people are outside, this year is trending to be busier than previous years.

During the month of May, Community Bylaws collected over \$45,000 in court and ticket fines, well above budgeted figures. This is in addition to the \$35,000 collected in all previous months of 2019. While staff project revenue greater than budgeted figures for the 2019, staff do not expect the large increases to continue through the year. The revenue increase in May was due to payment of two large fines from Provincial Court decisions as a result of successful trials in March. The net increase in revenue from ticket fines that result in trials is minimal due to external legal costs. Nonetheless, it is important to demonstrate that the City enforces its bylaws to the fullest extent to encourage compliance.

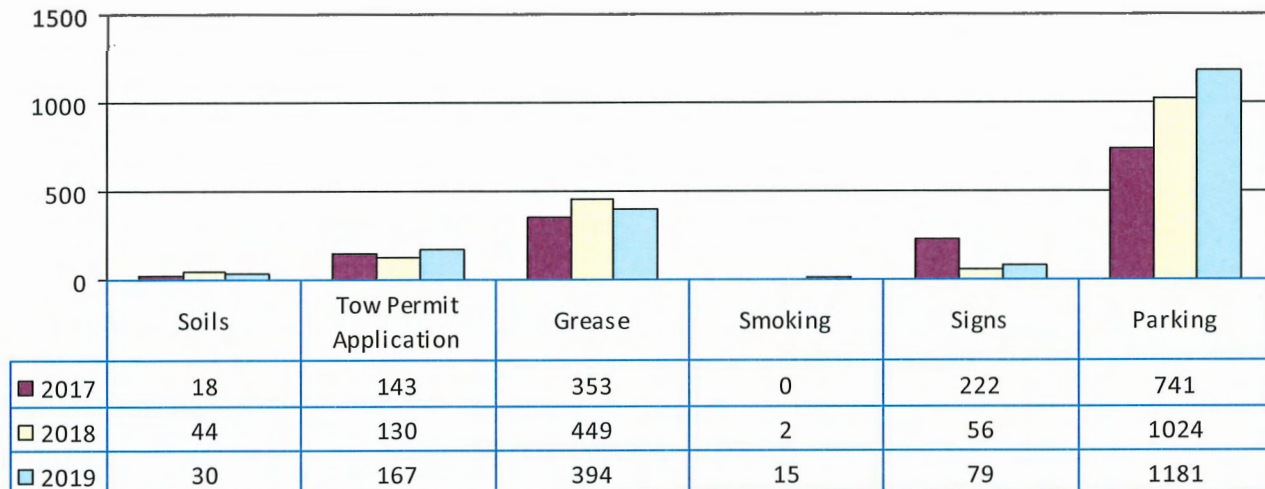
Figure 1: Property Use Calls For Service - May Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and communication. During the month of May, the Grease Officer undertook 99 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. There were three warning violation notices issued for contraventions of the Drainage, Dike and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - May Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Four soil files were opened in May. The Officer continues to address issues of non-compliance on 35 properties in addition to monitoring 17 approved sites. There are 11 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of May, the Soil Bylaw Officer conducted 48 site inspections. Two violation notices were issued for non-compliance of the Soil Removal & Fill Deposit Regulation Bylaw No. 8094.

Dog Licencing and Patrols

During the month of May, 130 dogs were licenced. The total amount of dogs licenced to date is 6,537.

The month of May saw the start of Community Bylaws’ annual “Dog in Hot Car” campaign which runs from May to September. Public awareness notices are posted on the City’s social media platform and pamphlets warning of the dangers of leaving a dog in your car are distributed throughout the City to various businesses and city venues such as our Community Centres and Libraries.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dikes, parks and school grounds within the City. The following were patrolled during the month of May which resulted in no contraventions of the Animal Control Regulation Bylaw No. 7932 or the Dog Licencing Bylaw No. 7138.

- Steveston Water Park
- Aberdeen Neighbourhood Park
- Blundell Elementary
- McDonald Beach
- Garden City Community Park
- Iona Beach Park
- Cambie Community Park
- Mathew McNair Secondary
- McLean Park
- South Arm Park
- Steveston Village
- Westwind Elementary
- MacNeill Secondary School
- Garry Point
- Cambie Community Centre
- Dyke Road
- General Currie Elementary
- Hugh Boyd Secondary
- Kingswood Elementary
- Homma Elementary
- Minoru Park
- Terra Nova Park
- Spul'u'kwuks Elementary
- Talmey Neighbourhood Park

Parking

Parking Officers continue to focus on safety and gain compliance through education and ticketing while proactively conducting their daily patrols. With the opening of the Richmond Night Market on May 1, parking officers have been assigned to patrol the market for parking infractions under the Traffic Bylaw No. 5870.

For the month of May, Parking Officers issued 2,786 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

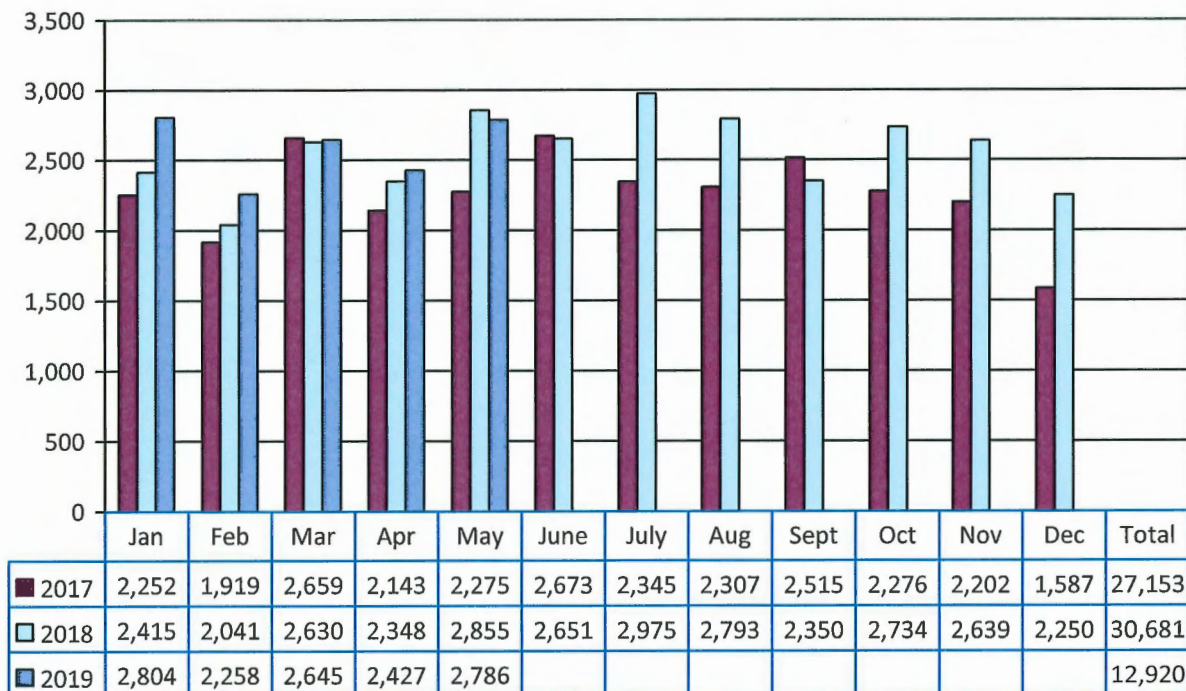
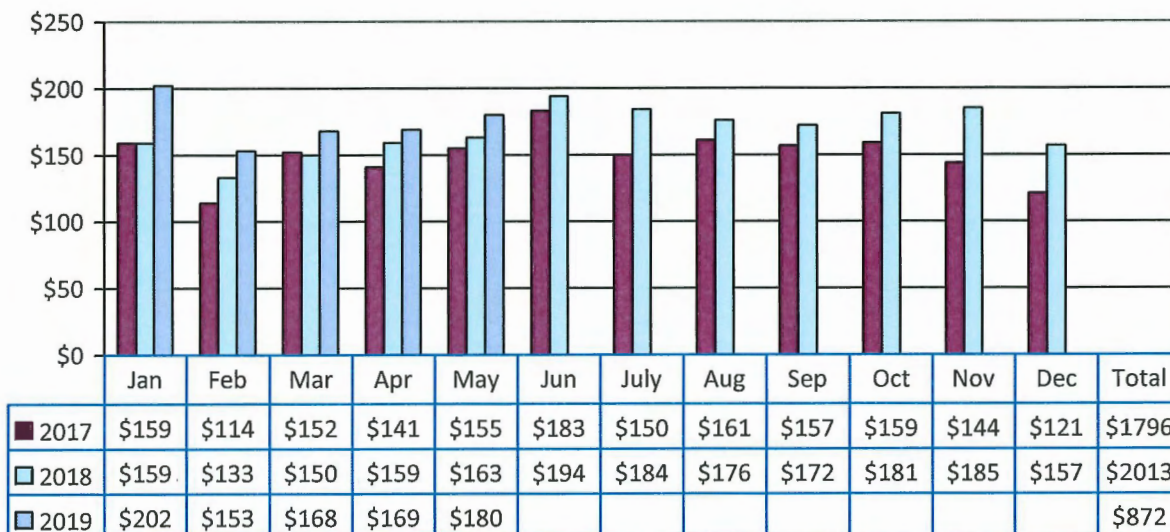


Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public.

Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTI's)	May	YTD
Short-Term Rental Offences	1	13
Soil Removal & Fill Deposit Offences	2	3
Grease Trap Offences	3	7
Parking & Stopping Offences	2786	12920
Animal Control Offences	11	52
Totals	2803	12995

Adjudication

The next adjudication session, scheduled for June 11, 2019, will consist of 14 violations in contravention of City of Richmond Bylaws.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents (which are reported at year end only), tow permits and other permits and bylaw fines. These figures are shown in Table 2.

Table 2: Department Revenue by Source

Program Revenue	Budget May 2019	Actual May 2019	YTD Budget May 2019	YTD Actual May 2019
Contract Revenue ¹	0	10,000	0	25,000
Filming Revenue	0	1,400	0	13,271
Dog Licences	14,858	6,127	148,534	156,655
Towing Permits	1,171	3,200	8,538	10,430
Other Permits ²	2,783	600	20,284	37,607
Other Bylaw Fines ³	3,357	46,250	26,194	81,875
Parking Revenue ⁴	175,747	179,849	791,152	872,227
Total Revenue	\$197,916	\$247,426	\$994,702	\$1,197,065

¹ City Towing Contract with Rusty's

² Newspaper box and soil permit applications

³ Property Use and Animal control violations

⁴ Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

Financial Impact

None.

Conclusion

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



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