



# City of Richmond

## Report to Committee

**To:** Community Safety Committee

**Date:** December 15, 2016

**From:** John McGowan  
Acting General Manager, Law and Community Safety

**File:** 12-8060-01/20-Vol01

**Re:** Community Bylaws Monthly Activity Report – November 2016

### Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – November 2016”, dated December 15, 2016, from the Acting General Manager, Law and Community Safety, be received for information.

John McGowan  
Acting General Manager, Law and Community Safety  
(604-276-4104)

Att. 1

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> DW
<b>APPROVED BY CAO</b> 	

## **Staff Report**

### **Origin**

This monthly activity report for the Community Bylaw Department provides information on Property Use, Grease, Parking and Animal Control.

This report supports Council's Term Goal #1 - A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### **Analysis**

#### **Property Use**

Property Use Officers continue to focus on unsightly premises. Year-to-date officers have handled more unsightly files than previous years. In addition, file counts associated with noise, traffic and recycling have exceeded volumes from previous years. In particular, staff have been able to mitigate increases in on-street signage complaints (e.g. real estate signs) through proactive enforcement efforts.

This year officers handled a record number of grease files completing a total of 571 inspections year-to-date.

Overall, property file activity is down 1.8 per cent year-over-year (i.e. excluding water restriction files) this decrease can be attributed to a 70 per cent decline in towing applications.

#### **Parking and Animal Control**

Parking and Animal Control Officers continue to patrol for pay-parking and safety/liability infractions. As a result, public compliance remains high and enforcement revenue increased by 1.1 per cent month-over-month. Contributing to this increase was the extra vehicle volume generated by the holiday season.

Permit revenue increased by a substantial 97.3 per cent and was a direct result of processing permit pre-payments associated with the Senior Centre and Bowling Club members.

Meter revenue decreased by 22.2 per cent month-over-month and reflects a continued decline caused by road closures and the assignment of temporary construction zones. The decline in meter revenue is expected to stabilize by the end of the year.

Year-to-date more than 7600 dogs have been licenced within the municipality; this exceeds totals from previous years. In addition, staff are currently preparing for the 2017 dog licencing renewal period beginning on December 1, 2016.

### **Financial Analysis**

The following information is a month by month analysis of November 2016 compared to November 2015 and year to date analysis of 2016 compared to 2015.

**Consolidated Parking Program Revenue** encompassing meter, permit and enforcement revenue decreased by 2.3 per cent over the same period last year to \$176,544 in November 2016 from \$180,706 in November 2015. The year to date in 2016 is \$1,997,316 and is decreased by 5.2 per cent from year to date last year.

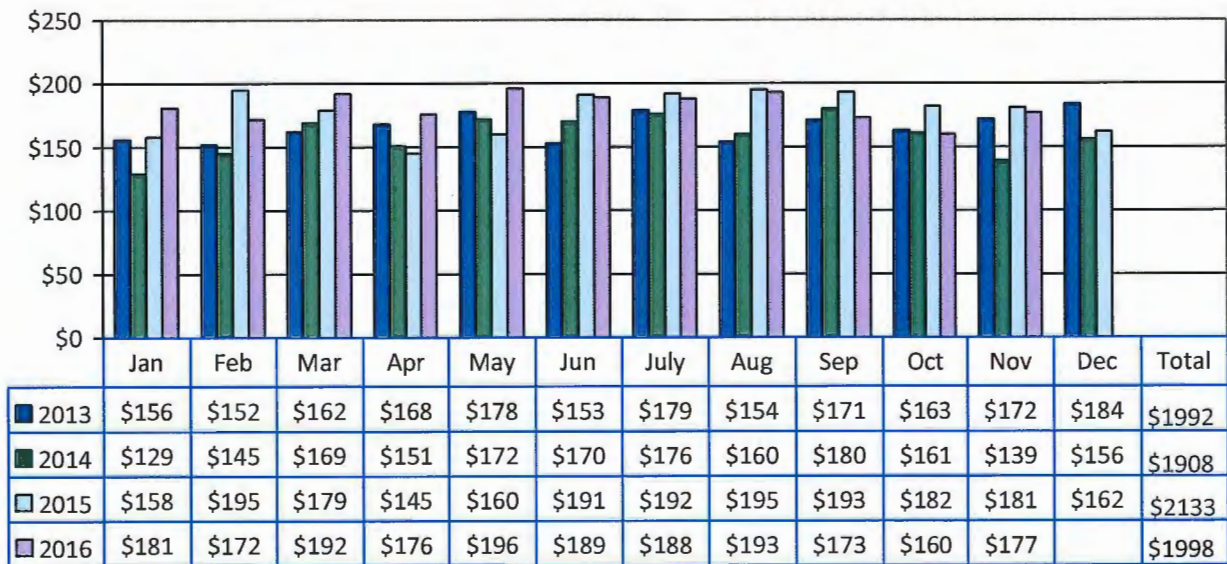
**Meter Revenue** decreased by 22.2 per cent over the same period last year to \$54,818 in November 2016 from \$70,465 in November 2015. The year to date in 2016 is \$683,882 and is increased by 9.9 per cent from year to date last year.

**Permit Revenue** increased by 97.3 per cent over the same period last year to \$21,101 in November 2016 from \$10,695 in November 2015. The year to date in 2016 is \$193,585 and is decreased by 8 per cent from year to date last year.

**Enforcement Revenue** increased by 1.1 per cent over the same period last year to \$100,626 in November 2016 from \$99,547 in November 2015. The year to date in 2016 is \$1,119,848 and is decreased by 12.2 per cent from year to date last year.

Figure 1 compares monthly consolidated revenue from 2013 to 2016:

Figure 1: Consolidated Parking Revenue (000's)



**Conclusion**

The property use section continues to focus on grease, unsightly premises and illegal short-term rentals, while consolidated revenue for the pay-parking program remains positive. In addition, animal control and dog licencing activity are growing steadily.

The Manager of Community Bylaws monitors regulatory activity associated with property use, pay-parking, animal control, dog licencing, grease and soil inspections. This ensures that issues are addressed promptly and that staff resources are deployed effectively.



Ron Graham  
Acting Manager, Community Bylaws  
(604-247-4601)

RG:ct

Att. 1: Property, Grease, Parking & Animal Control Enforcement Activity Summary

1. Property Use

Community Bylaw Property Use Officers investigated 137 new files during the month of November 2016. This activity represents a decrease of 18.9 per cent compared to the number of files handled in October 2016 and an increase of 28 per cent when compared to the number of files handled in November 2015.

Currently there are 16 residences on the “Abandoned /Vacant Home Joint Operations” list, which staff continues to monitor.

Figure 1a: Service Demand Comparison

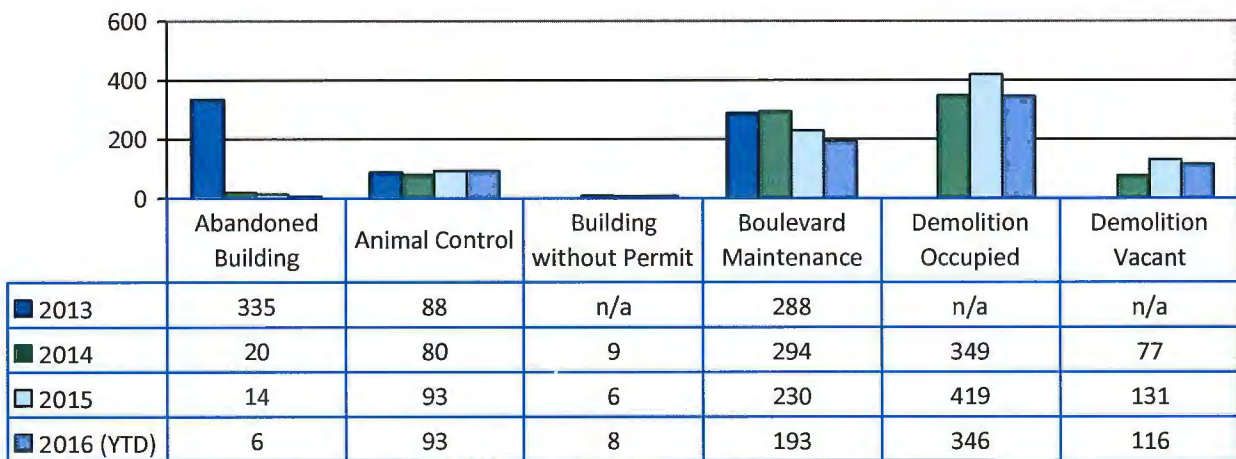


Figure 1b: Service Demand Comparison

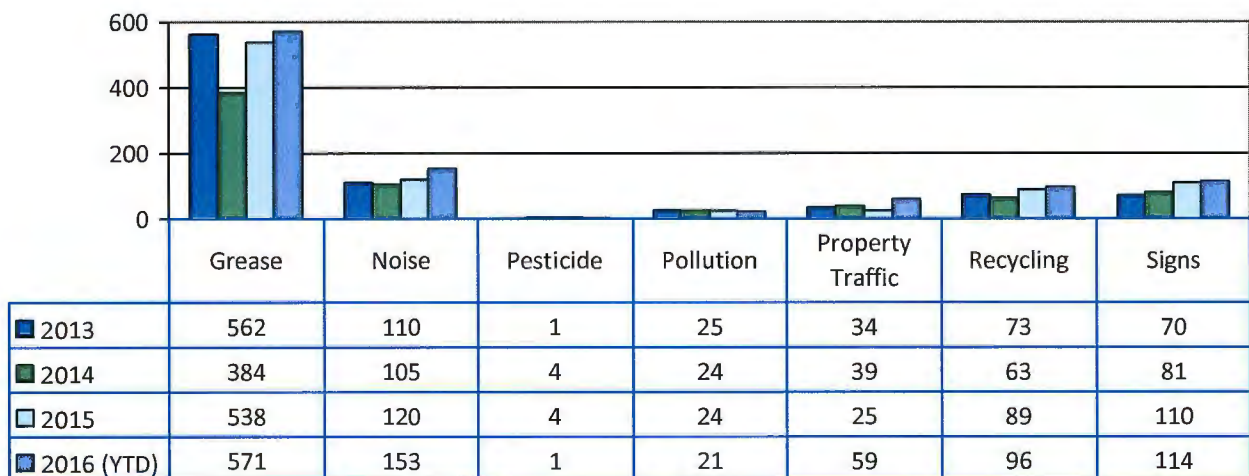
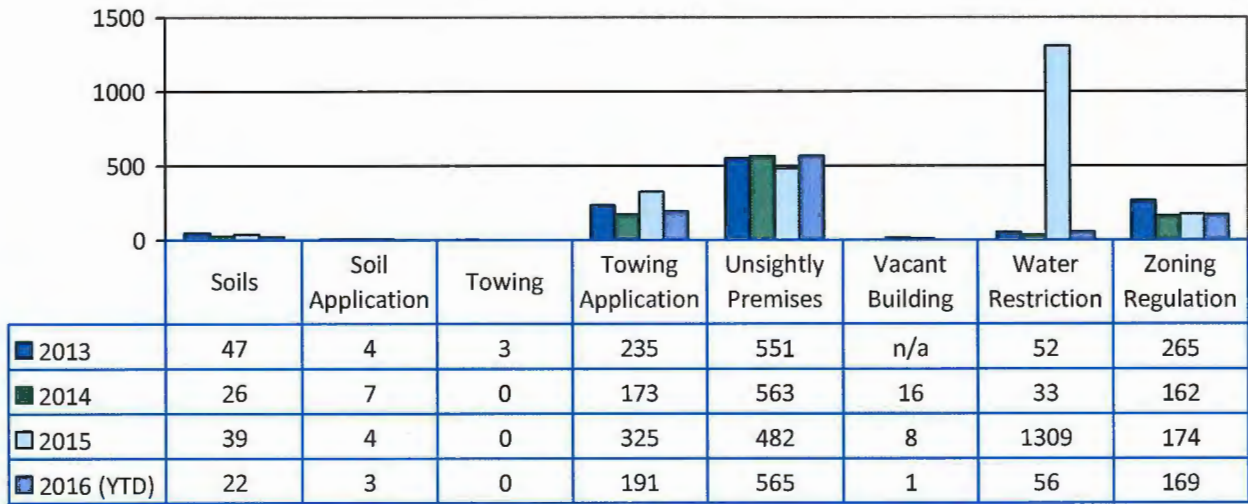


Figure 1c: Service Demand Comparison



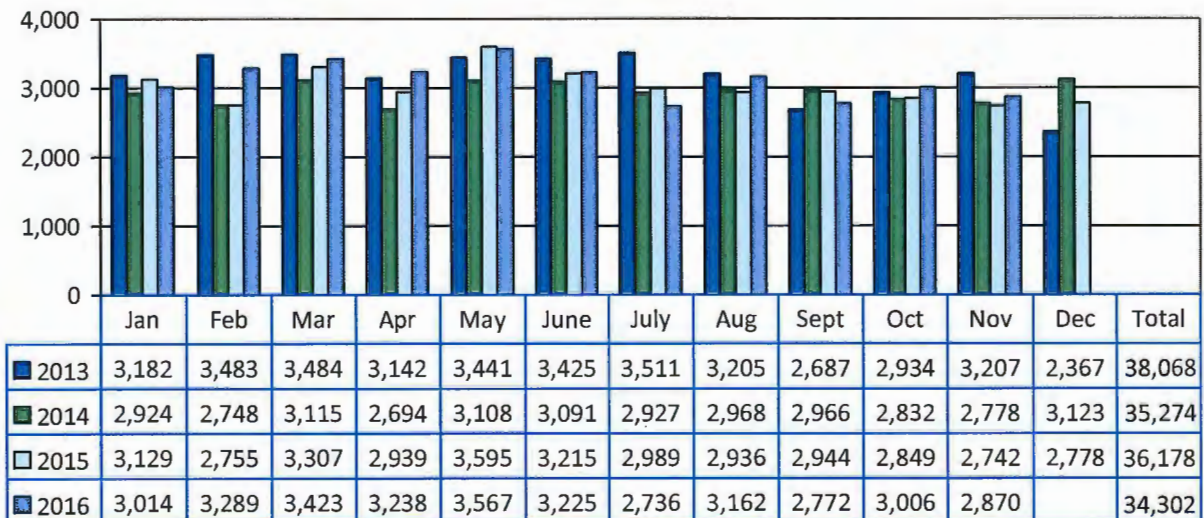
2. Grease Management Program

There were 97 inspections conducted in the month of November 2016. This resulted in the issuance of five warnings and two fines for non-compliance.

3. Parking Program

A total of 2,870 violations were issued for parking, including safety and liability infractions during the month of November 2016. This activity represents a decrease of 4.5 per cent compared to the number of violations that were issued in October 2016 and an increase of 4.7 per cent compared to the number of violations that were issued in November 2015.

Figure 2: 2013 - 2016 Comparison for Parking Violations Issued



In November 2016, 121 violations or 4.2 per cent of all infractions issued were changed to warnings. The following table provides a breakdown of the common reasons for the cancellation of bylaws violation notices pursuant to Council's Grounds for Cancellation Policy No. 1100 under specific sections.

Figure 3: Ticket Cancellations for November 2016

Section 2.1 (a)	Identity issues	19
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	5
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	18
Section 2.1 (d)	Contravention necessary for the preservation for health and safety	-
Section 2.1 (e)	Multiple violations issued for one incident	3
Section 2.1 (f)	Not in the public interest	8
Section 2.1 (g)	Proven effort to comply	65
-	Issue as Warnings	3
	Total	121

#### 4. Adjudication Program

On November 29, 2016, the results of 12 adjudication hearings were as follows:

- Parking: eight cases heard  
four cases - Allegation occurred  
four cases - Allegation did not occur
- Bylaws: two cases heard  
two cases - Allegation occurred

The next adjudication hearing is scheduled for February 28, 2017.

#### 5. Animal Control

Community Bylaws issued 47 new dog licences during the month of November 2016. This activity represents a decrease of 16.1 per cent compared to the number of licences issued in October 2016 and a decrease of 25.4 per cent compared to the number of licences issued in November 2015.

In November 2016, 10 animal control tickets were issued related to various dog violations, including failure to produce a dog license, failure to leash a dog and failure to pick up dog excrement. Officers conducted patrols at the following locations:

- Garry Point Park
- Railway Shared Pathway
- South Arm Park
- South Dyke Trail
- Steveston Community Park
- West Dyke Trail
- T. Homma Neighbourhood School Park
- Diefenbaker Neighbourhood Park
- Middle Arm Trail
- McDonald Beach
- Sea Island
- North Arm River Road Trail
- Imperial Landing Park
- Minoru Park
- Britannia Heritage Shipyard Park
- Garden City Park
- Corner of Elmbridge and Alderbridge
- Garden City Community Park
- Shell Road Trail
- West Dyke Trail

As of the end of November 2016 there were 7607 dogs licenced within the City including 119 dangerous dog licences. During this same period five dangerous dog investigations were initiated as a result of dog bites. These investigations concluded with the three dogs involved being deemed as dangerous.