



# City of Richmond

## Report to Committee

**To:** Community Safety Committee **Date:** February 15, 2017  
**From:** John McGowan **File:** 12-8060-01/20-Vol01  
Acting General Manager, Law and Community Safety  
**Re:** **Community Bylaws Monthly Activity Report - January 2017**

### Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – January 2017”, dated February 15, 2017, from the Acting General Manager, Law and Community Safety, be received for information.

John McGowan  
Acting General Manager, Law and Community Safety  
(604-276-4104)

Att. 1

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b> DW
<b>APPROVED BY CAO</b> 	

## Staff Report

### Origin

This monthly activity report for the Community Bylaw Department provides information on Property Use, Grease, Soils, Parking and Animal Control.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

*Maintain emphasis on community safety to ensure Richmond continues to be a safe community.*

### Analysis

#### Property Use

Property Use Officers remain responsive to changing public demand regarding zoning, traffic (vehicles on private property) and abandoned building matters, which were the focus for the month of January. Recurring snowfall extended officer efforts to educate the public regarding resident responsibility for snow and ice removal from City sidewalks.

#### Grease and Soils

The Grease Officer remains diligent in inspecting numerous food establishments while maintaining a focus on education and voluntary compliance. However, inspection volume is projected to increase due to a recent position upgrade from part-time to full-time status (Council approved trial for 2017).

The Soil Officer remains engaged in the investigation of numerous complex files requiring ongoing monitoring, inspection and extensive liaison with various City departments and external agencies.

#### Parking and Animal Control

Parking and Animal Control Officers remain proactive in patrolling for non-moving traffic violations and continue to place priority on safety and liability issues (fire hydrants, crosswalks, etc.). Violation issuance declined during the month because of several factors, including increased public compliance, temporary staff re-deployment and enforcement impediments caused by extraordinary snowfall.

Dog licence renewals began during December 2016 for the coming licencing season. The first batch of renewal letters has been mailed with the final batch scheduled for distribution following March 1, 2017.

**Financial Impact**

The following information represents an analysis of Parking Program Revenue for January 2017 in comparison to the same period last year.

Consolidated Revenue

The revenue from meter, permit and enforcement operations totalled \$159,326.73. This represents a decrease of 11.8 per cent compared to the same period last year.

Meter Revenue

The revenue from meter operations totalled \$53,223.98. This represents an increase of 2 per cent compared to the same period last year.

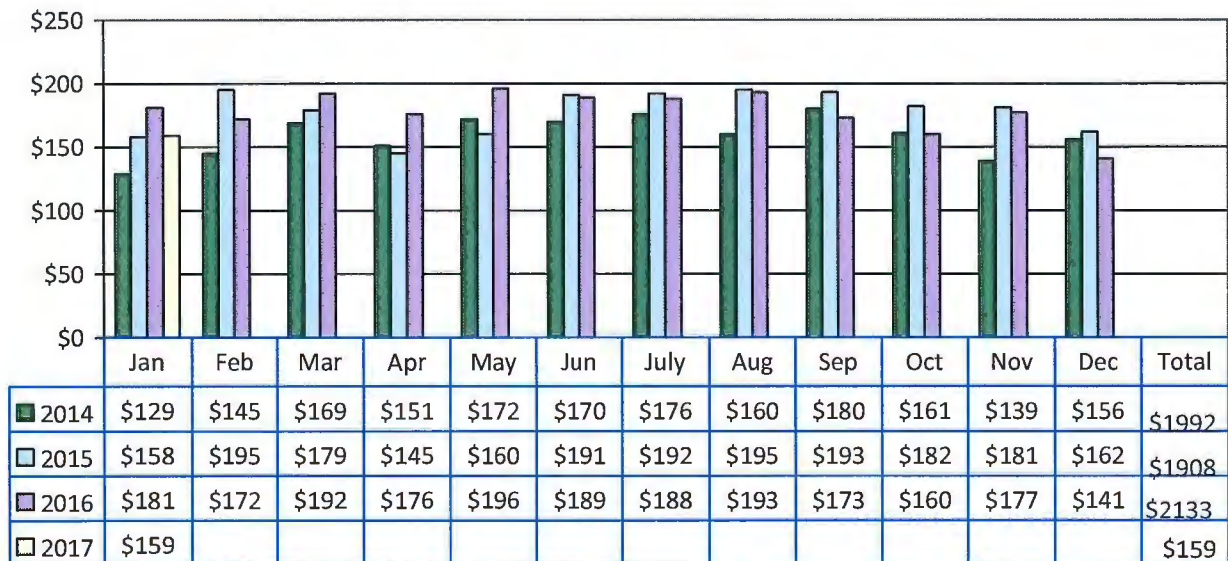
Permit Revenue

The revenue from permit operations totalled \$31,493.25. This represents an increase of 7.8 per cent compared to the same period last year.

Enforcement Revenue

Monthly revenue from enforcement operations totalled \$74,609.50. This represents a decrease of 24.8 per cent compared to the same period last year.

Figure 1: Consolidated Parking Program Revenue Comparison (000's)




**Conclusion**

Community Bylaw staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Staff remain committed

February 15, 2017

- 4 -

to working as a team in an effort to educate the public and promote a culture of voluntary compliance.

A handwritten signature in black ink, appearing to read "Ron Graham". The signature is fluid and cursive, with the first letter "R" being particularly large and stylized.

Ron Graham  
Acting Manager, Community Bylaws  
(604-247-4601)

RG:ct

Att. 1: Property Use, Grease, Soils, Parking and Animal Control Activity Summary

1. Property Use Activity

A total of 247 new files were investigated during the month of January 2017. This activity represents an increase of 65.8 per cent compared to the number of files handled during the previous month and an increase of 144.6 per cent compared to the number of files handled during the same month last year. These increases are attributed to snow removal enforcement investigative files which resulted in an additional 97 new files for January.2017.

At present 22 residences remain on the “Abandoned /Vacant Home Joint Operations” list, which continue to be monitored by staff.

Figure 1a: Property Use, Grease and Soils Service Demand Comparison

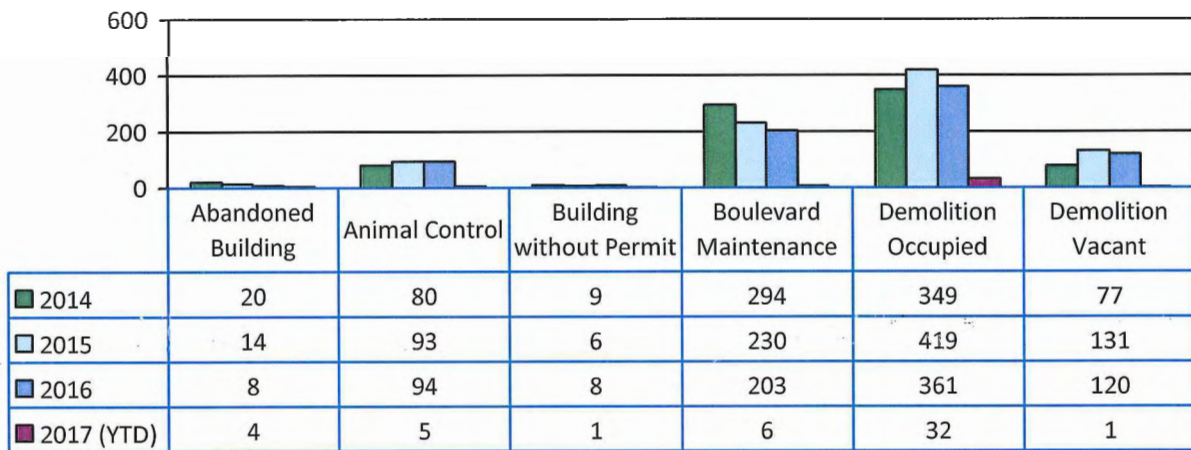


Figure 1b: Property Use, Grease and Soils Service Demand Comparison

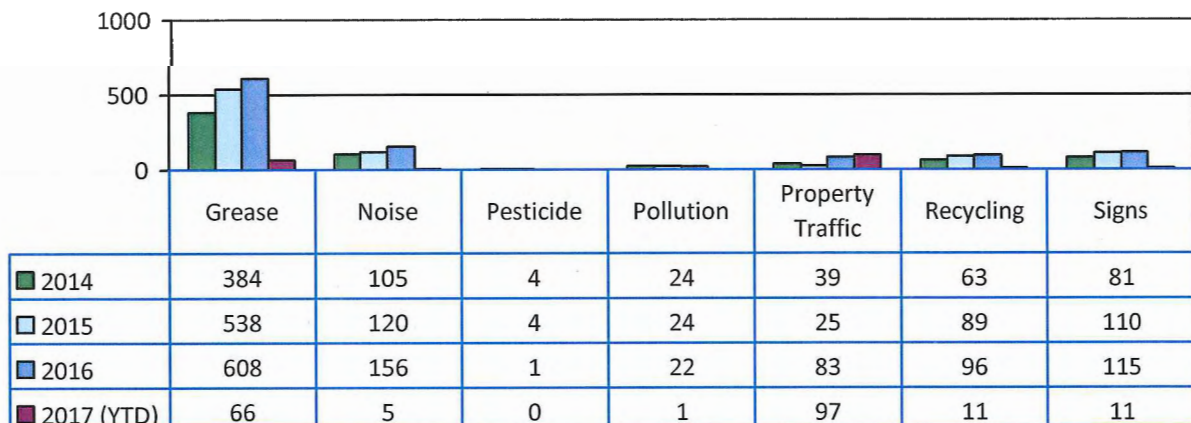
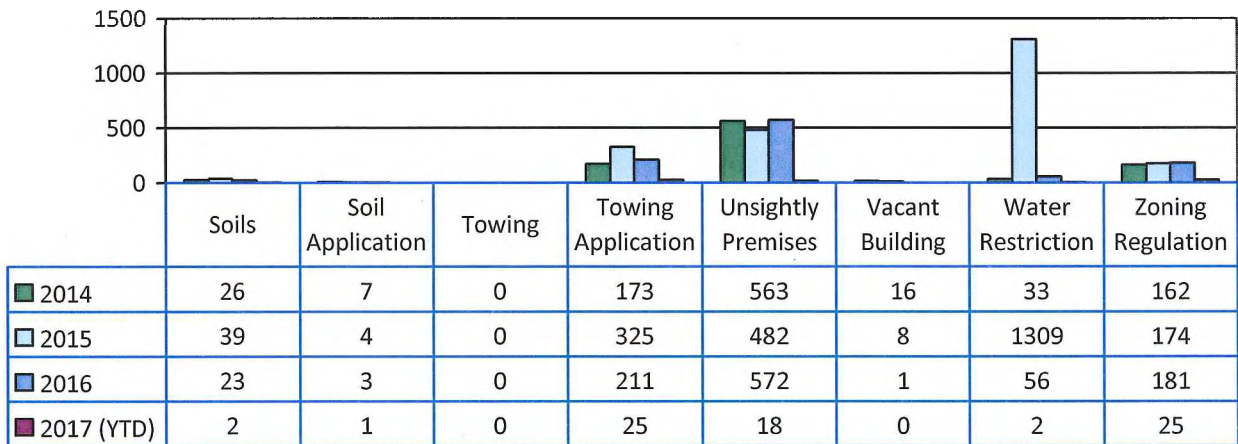


Figure 1c: Property Use, Grease and Soils Service Demand Comparison



## 2. Grease and Soils Activity

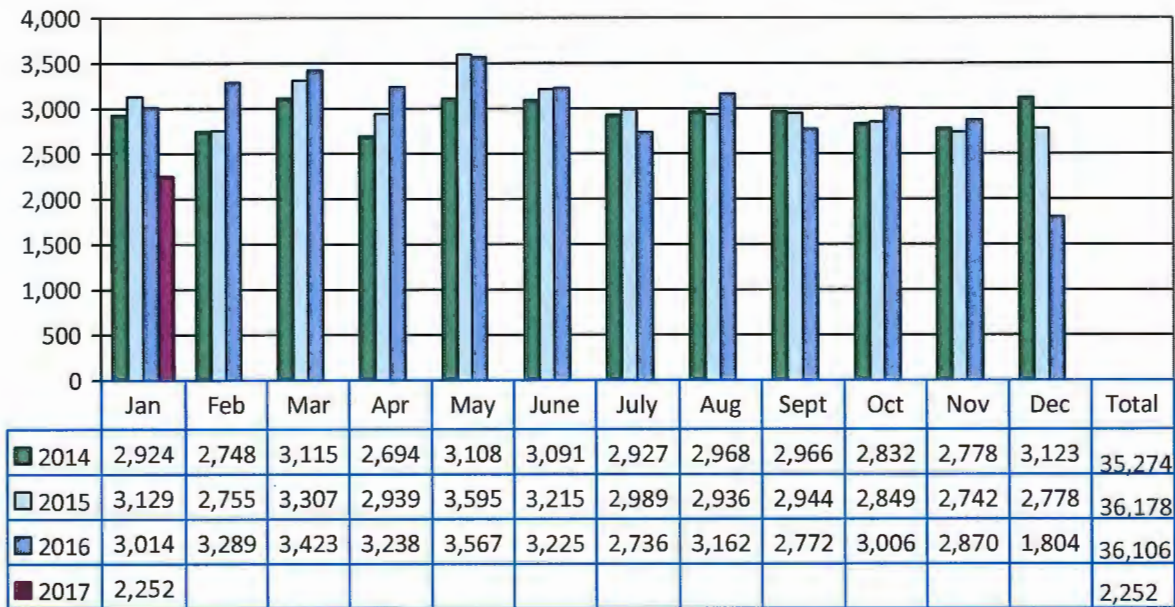
A total of 66 grease-trap inspections were conducted during the month of January 2017. This resulted in the issuance of 8 warnings and 2 fines for non-compliance.

A total of 30 soil files remain under active investigation including 3 “Non-Farm Use” soil applications currently under review by staff.

## 3. Parking Activity

A total of 2,252 violations were issued for parking offences during the month of January 2017. This activity represents an increase of 24.8 per cent compared to the number of violations issued during the previous month and a decrease of 25.3 per cent compared to the number of violations issued during the same month last year.

Figure 2: Parking Violation Issuance Comparison



A total of 59 violations were changed to warnings during the month of January 2017. This represents 2.6 per cent of all infractions issued in the month. The following table provides a breakdown of common reasons for violation cancellation pursuant to Council Grounds for Cancellation - Policy No. 1100, as per specific sections.

Figure 3: Ticket Cancellation Comparison

Section 2.1 (a)	Identity issues	3
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	1
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	5
Section 2.1 (d)	Contravention was necessary for the preservation for health & safety	0
Section 2.1 (e)	Multiple violations issued for one incident	2
Section 2.1 (f)	Not in the public interest	2
Section 2.1 (g)	Proven effort to comply	46
—		
	TOTAL:	59

#### 4. Adjudication Activity

The next adjudication hearing is scheduled for February 28, 2017.

## 5. Animal Control Activity

A total of 115 new dog licences were issued during the month of January 2017. This activity represents an increase of 8.5 per cent compared to the number of new licences issued during the previous month and a decrease of 1 per cent compared to the number of new licences issued during the same month last year.

Approximately 3671 dog licences have been purchased year to date with renewals and new purchases projected to reach 7700 dog licences by the end of the year.

Five animal control tickets were issued during the month of January 2017 and such violation(s) are typically associated with “failure to produce a dog license”, “failure to leash a dog” or “failure to pick up dog excrement”. Four new dog bite files were opened during January 2017 and remain under active investigation.