



# City of Richmond

## Report to Committee

**To:** Community Safety Committee **Date:** March 19, 2019  
**From:** Cecilia Achiam **File:** 12-8060-01/20-Vol01  
 General Manager, Community Safety  
**Re:** **Community Bylaws Monthly Activity Report – February 2019**

### Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report – February 2019”, dated March 19, 2019, from the General Manager, Community Safety, be received for information.

Cecilia Achiam  
 General Manager, Community Safety  
 (4122)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
<b>REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE</b>	<b>INITIALS:</b>  CA
<b>APPROVED BY CAO</b>  	

### Staff Report

#### Origin

This monthly report for the Community Bylaws department provides information on Grease, Soils, Property Use, Short-Term Rentals, Pay Parking, Parking Enforcement, Animal Control, Dog Licencing and Public Awareness Initiatives.

#### Analysis

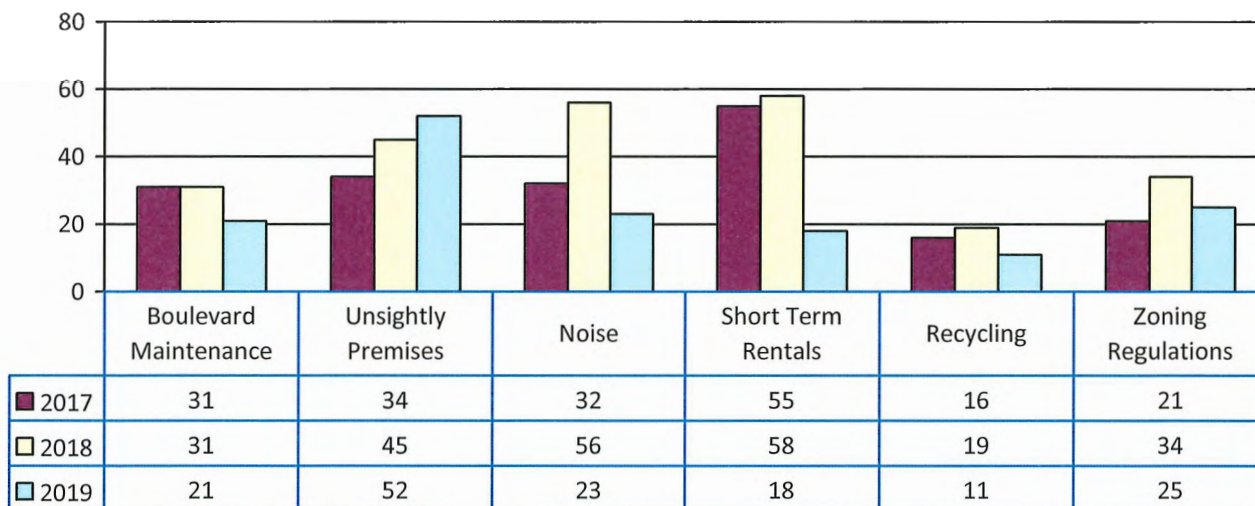
Property Use enforcement matters are divided among several groups in Community Bylaws, Engineering, Business Licencing and Vancouver Coastal Health. Figure 1 shows the calls for service (files opened) by Property Use Inspectors in the Community Bylaws department. Figure 2 shows all other property related enforcement.

#### Property Use

Property Use Officers investigate property matters based on public complaints as well as conduct proactive enforcement for self-evident infractions such as boulevard obstructions, unsightly properties and short term rentals. This group also responds to complaints and investigates concerns relating to vacant homes and homeless camps.

During the month of February, bylaw officers liaised with various intergovernmental agencies and City departments to alleviate citizen concerns regarding homeless camps in the Hamilton district. Staff also continue to focus efforts on construction noise on weekends and evenings by adding additional patrols.

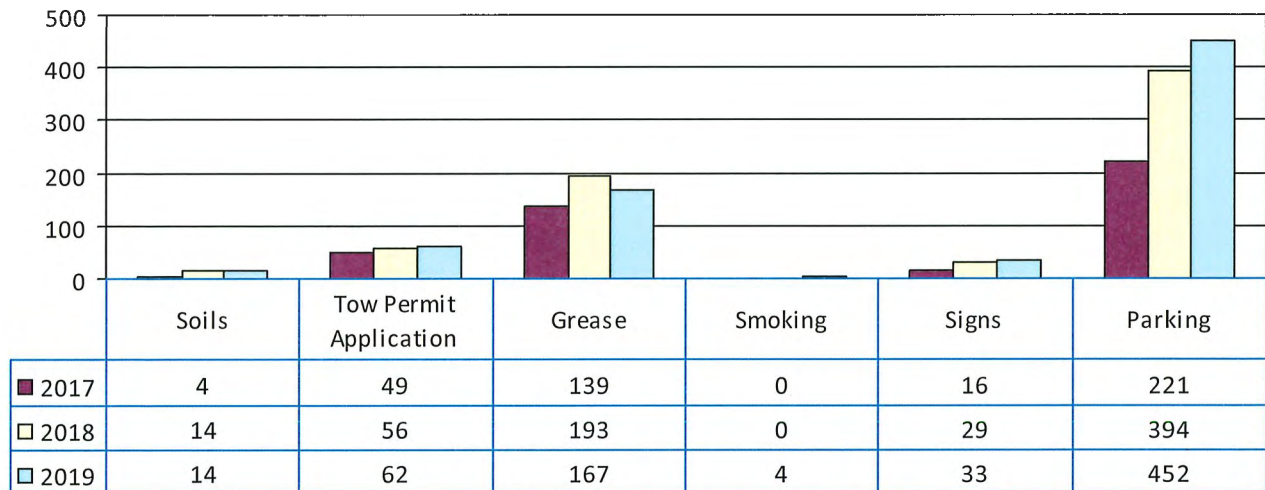
Figure 1: Property Use Calls For Service - February Year-To-Date Comparison



Grease

The Grease Officer remains focused on education and voluntary compliance. During the month of February, the Grease Officer undertook 67 grease-trap inspections which are reflected in the cumulative total shown in Figure 2. Two violation notices were issued for contravention of the Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551.

Figure 2: Other Calls For Service - February Year-To-Date Comparison



Soils

The Soil Bylaw Officer continues to respond to complaints and issues of non-compliance with Soil Removal & Fill Deposit Regulation Bylaw No. 8094. Six soil files were opened in February. The Officer continues to address issues of non-compliance on 38 properties in addition to monitoring 14 approved sites. There are 14 soil deposit proposals under various stages of review by City staff and/or the ALC. During the month of February, the Soil Bylaw Officer conducted 37 site inspections.

Dog Licencing and Patrols

During the month of February, 1,846 dogs were licenced. The total amount of dogs licenced to date is 5,592.

Regional Animal Protection Society (RAPS) Officers, conduct monthly rotational patrols of the dykes, parks and school grounds within the City. The following were patrolled during the month of February which resulted in five contraventions of the Animal Control Regulation Bylaw No. 7932 and three violations of the Dog Licencing Bylaw No. 7138.

- Gilmore School
- Steveston Village
- Hamilton School
- Ferndale Park
- Brighthouse Park
- No. 3 Road Off leash Park
- Garden City Park
- Garry Point
- McLean Park
- Steveston Community Park
- West Dyke
- Grauer School

Parking

The combined efforts of both Parking Officers and rental car companies to discontinue the practice of storing rental vehicles on the street, has resulted in compliance through both ticketing and education. The local residents in the area have been very satisfied with the results of our efforts.

Parking Officers continue to focus on gaining compliance through education and ticketing.

For the month of February, Parking Officers issued 2,258 violations associated with various parking and stopping offences.

Figure 3 reflects monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4.

Figure 3: Parking Violations Issuance Comparison

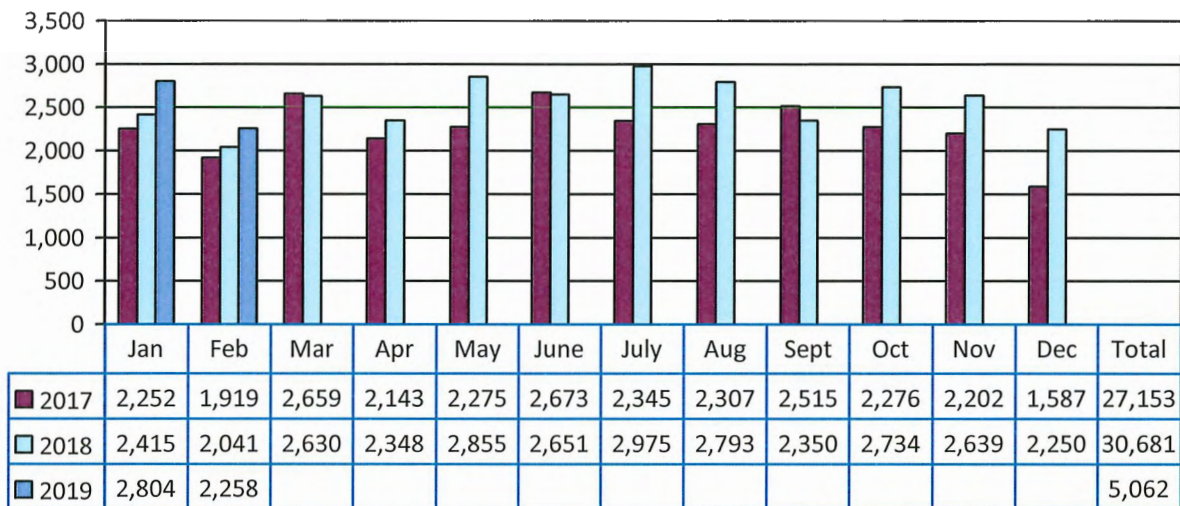


Figure 4: Consolidated Parking Program Revenue Comparison (000's)



All Enforcement Activity

While parking violations make up the majority of tickets issued by City of Richmond bylaw enforcement staff, there are a number of other categories which are of interest to the public. Table 1 shows the number of violations in parking plus those in other categories. The number of tickets issued, in areas other than parking, is not necessarily an indication of staff effort as staff are instructed to pursue compliance as the main goal which sometimes is better served with a warning instead of a ticket.

Table 1: Community Bylaw Violations

Ticket Issuance (BVN's & MTL's)	February	YTD
Short-Term Rental Offences	11	11
Soil Removal & Fill Deposit Offences	0	0
Grease Trap Offences	2	2
Parking & Stopping Offences	2258	5062
Animal Control Offences	15	21
<b>Totals</b>	<b>2286</b>	<b>5096</b>

Adjudication

The adjudication session was held on February 12, 2019, and consisted of 17 violations in contravention of the City of Richmond Bylaws. The breakdown is as follows:

Table 2: Adjudication Results

City of Richmond Bylaw	Tickets Upheld	Tickets Dismissed
Traffic Bylaw No. 5870	7	4
Animal Control Regulation Bylaw No. 7932	4	0
Dog Licencing Bylaw No. 7138	2	0
<b>Totals</b>	<b>13</b>	<b>4</b>

The next adjudication session, scheduled for March 20, 2019, will consist of five violations in contravention of the Traffic Bylaw No. 5870.

Revenue

The Community Bylaws Department derives most of its revenue from parking meters, parking permits and parking violations with the remainder of revenue generated from dog licences, false alarm incidents, tow permits and other permits and bylaw fines. These figures are shown in Table 3.

Table 3: Department Revenue by Source

Program Revenue	Actual Feb 2019
Contract Revenue <sup>1</sup>	10,000
Filming Revenue	3,453
Dog Licences	54,401
Towing Permits	1,582
Other Permits <sup>2</sup>	7,399
Other Bylaw Fines <sup>3</sup>	4,600
Parking Meters	63,166
Monthly Parking Permits	16,202
Parking Enforcement	73,750
<b>Total Revenue</b>	<b>\$234,553</b>

<sup>1</sup>Towing Contract with Rustys. The above total is a reflection of both January and February's payment of \$5000.00/month)

<sup>2</sup> Newspaper box and soil permit applications.

<sup>3</sup> Property Use and Animal control violations.

**Financial Impact**

None.

**Conclusion**

Community Bylaws staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Further, all department personnel remain committed to educating the public and promoting a culture of voluntary compliance.



Carli Williams  
Manager, Community Bylaws  
And Licencing  
(604-276-4136)



Susan Lloyd  
Manager, Parking Enforcement,  
Animal Control And Administration,  
Community Bylaws  
(604-247-4467)