



# City of Richmond

## Report to Committee

**To:** Community Safety Committee **Date:** September 14, 2022  
**From:** Cecilia Achiam **File:** 09-5375-09/2022-Vol-01  
 General Manager, Community Safety  
**Re:** **Animal Protection Services Monthly Activity Report - August 2022**

### Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – August 2022”, dated September 14, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam  
 General Manager, Community Safety  
 (604-276-4122)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	

## Staff Report

### Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

*1.1 Enhance safety services and strategies to meet community needs.*

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

*Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.*

*8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.*

### Analysis

#### Animal Protection Services

For the month of August, Animal Protection Services focused on delivery of Council Strategic Plan Strategy No. 8, "An Engaged and Informed Community". Staff reviewed all contact information on the City's website to ensure it was up to date with contact information as it relates to Animal Protection Services. Staff also provided an updated overview of the Animal Protection Services department, the City's Animal Shelter and the Animal Shelter contractor, the BC SPCA. The updated information will ensure that residents and visitors to the City will have current contact and background information for animal related services such as dog licencing, off-leash dogs and animal services enforcement matters requiring BC SPCA Officer attendance.

In August 2022, the total number of dogs licenced was 172 dogs. This figure represents 87 new dog licence applications and 85 dog licence renewal applications. The total number of dogs licenced year to date is 7,418. To date, there are 445 outstanding 2021 dog licence accounts in arrears. Both the Animal Protection Services department and the BC SPCA are collecting the dog licence arrears through the City's annual canvassing program which will end in September 2022.

For the month of August, BC SPCA Officers received 237 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 20 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2. For the month of August, BC SPCA Officers issued 204 bylaw violation notices, which can be attributed to the annual dog licence canvassing program, together with BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932, together with educational compliance.

Figure 1: Animal Protection Services Violation Issuance Comparison

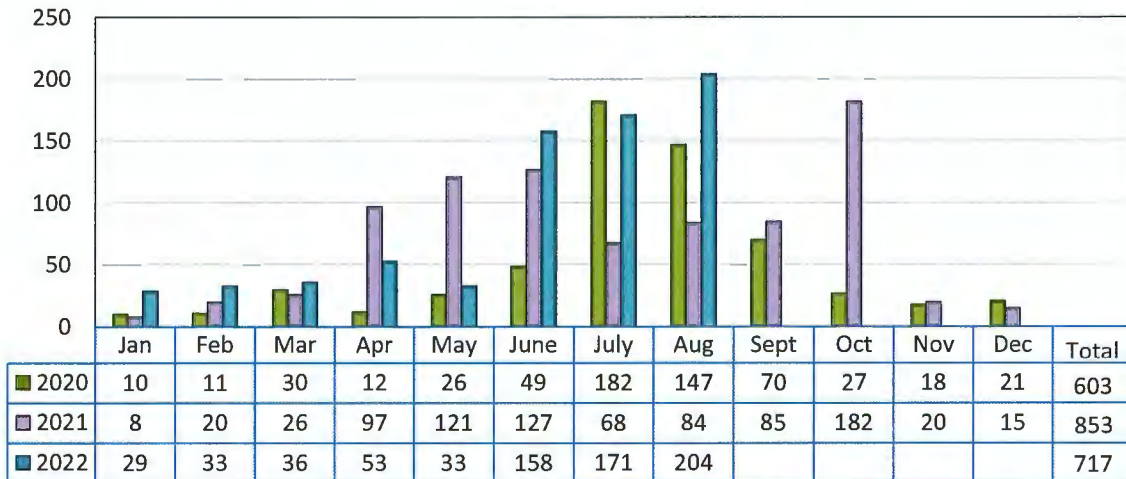
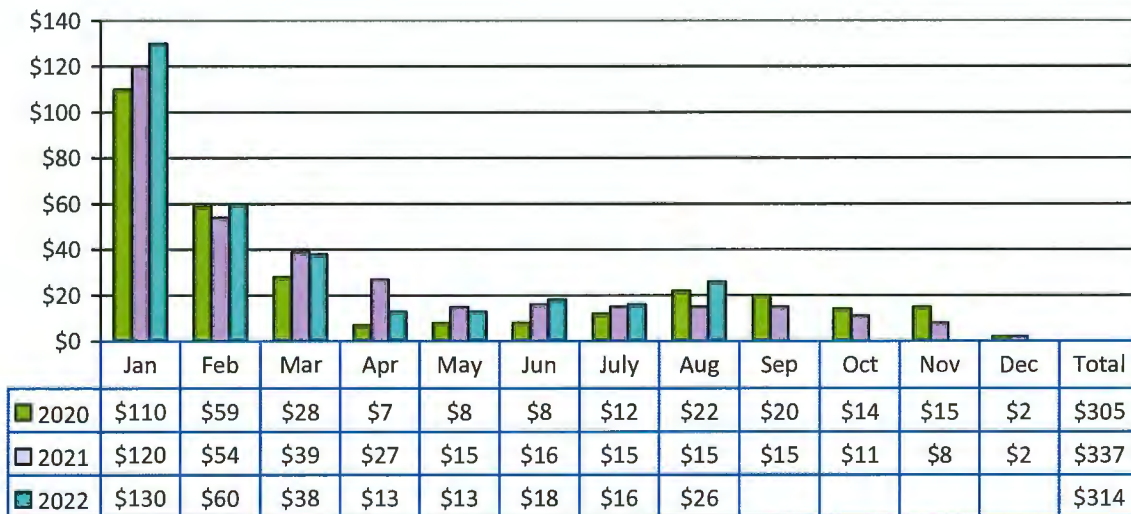


Figure 2: Animal Protection Services Revenue Comparison (000's)



Animal Protection Services Bylaw Adjudication

The Animal Protection Services bylaw adjudication session was held on August 24, 2022. The adjudication session consisted of six violations in contravention of the Dog Licencing Regulation Bylaw No. 7138. All of the violations were upheld and ruled in favour of the City by the adjudicator. The next adjudication session is scheduled for November 23, 2022.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Aug 2022	Actual Aug 2022	YTD Budget Aug 2022	YTD Actual Aug 2022
Dog Licences	9,594	10,197	232,589	274,626
Fines	576	15,325	6,662	38,725
<b>Total Revenue</b>	<b>10,170</b>	<b>25,522</b>	<b>239,251</b>	<b>313,351</b>

Table 2: Animal Protection Services Revenue and Expenses

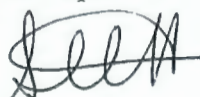
	YTD Budget Aug 2022	YTD Actual Aug 2022
Revenue	239,251	313,351
Expenses	939,997	905,692
<b>Net Revenue (Expense)</b>	<b>(700,746)</b>	<b>(592,341)</b>

**Financial Impact**

None.

**Conclusion**

The Animal Protection Services department proudly serves the animals, residents and visitors of the City of Richmond, while administering a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Susan Lloyd  
 Manager, Animal Protection Services and Contract Administration  
 (604-247-4467)