

STRATEGIC PILLARS

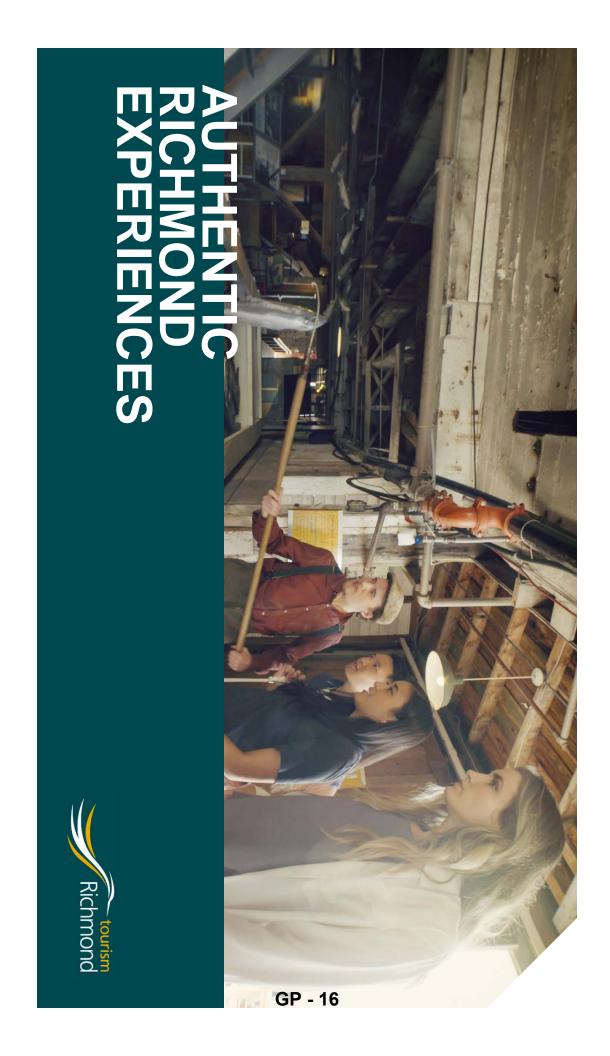
Capitalize on a Strong
Destination Brand Transform into a Next-Gen DMO Development Destination Accelerate Refine Best-in-Class Sales and Business Development Intelligence and Efficiency Optimize Operation

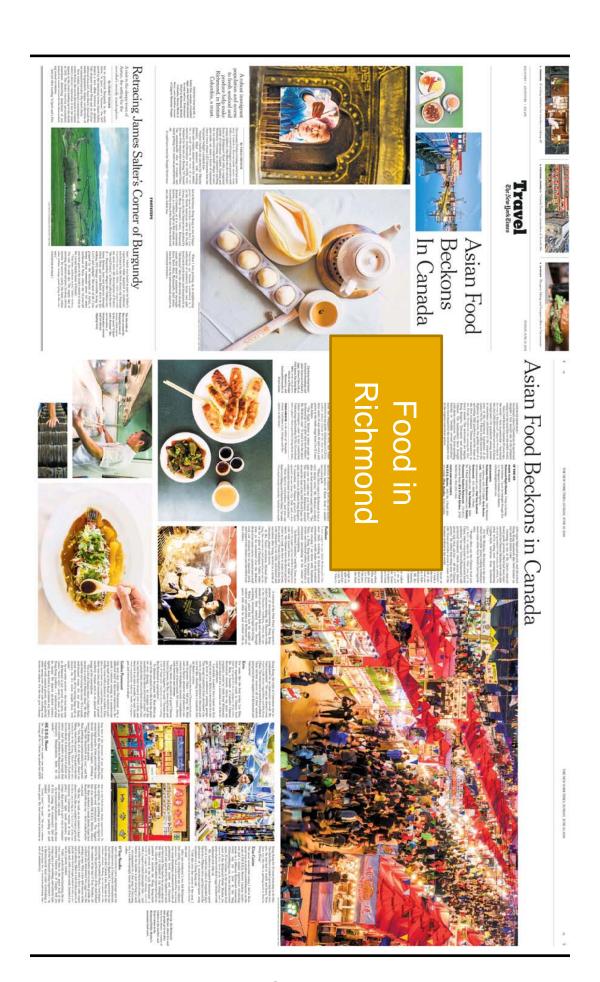
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2018 - A BIG YEAR

- Pacific. Authentic. Brand Launch Feb 2018
- Campaign of the Year National Tourism Awards Pacific. Authentic. Brand Awarded Marketing (Ottawa)
- Richmond awarded Canada's West Marketplace
- Continued high occupancy levels in Richmond
- conferences (with our hotel and venue partners) Excellent success at attracting meetings and
- Collaborations with the Richmond Hotel Association and the RHDA
- Many new visitor experiences launched in Richmond











Steveston Heritage Experience









CARRYING THE MOMENTUM

Focused strategy.

Partnerships.

Sustainable tourism.

Visitor economy growth.

New experience creation and development – to benefit residents and visitors alike.



