

From: Susan Match [mailto:susanematch@gmail.com]
Sent: Thursday, January 06, 2011 5:50 PM
To: Badyal, Sara
Cc: Weber, David; Brodie, Malcolm
Subject: Major construction 6551 No 3 Road DP 10-545010

To Development Permit Panel	
Date:	JAN. 12, 2011
Item #:	2
Re:	DP 10-545010

Hi Sara
Thank you for your time the other day.

I wish to share my concerns about the proposed development at Richmond Centre.

As I live directly across from the mall I want the City's assurance that this major construction will not disturb my peace.

This means that all contractors, subcontractors and mall management follow all city bylaws, in particular the one of not commencing work before 7 am and completing all work at 7 pm.

I also hope there will be control over dump trucks and garbage moving down Minoru at night. These disposal units are very noisy especially at night when I am trying to sleep.

Unfortunately the last construction did go on all night and day. Despite complaints and letters to the mall management from Occupational Health the construction continued - the worst was the breaking up of concrete inside the renovations until midnight or even 2 am one night. I did complain and phoned the numbers given to me. However the mall security denied there was any work going on even though my neighbours and I saw the lights and heard the noise. The next night the numbers didn't work. The third night I called the RCMP. They said they had a number and would try calling. This night it stopped at 12 midnight so I assume the RCMP were able to get through to security and enforce the noise bylaw. After this I decided to put up with things. At least the front end loaders were no longer working all night. And it was taking up a lot of my time to deal with this matter. I am employed during the day and unfortunately no one was available when I was up at night!

I have been old that it is difficult to get compliance when there are so many levels involved including mall management, contractors, store owners and subcontractors.

However I don't think I can struggle through more months and months of new construction (and the first renovations are still going on though they don't seem to be at night any longer)!

I ask that the city receive some kind of written assurance from all parties that they will not work at night and not breach city bylaws. I don't know why I, as a suffering citizen have to lose sleep and have so much difficulty getting compliance.

If City Hall does go ahead and allow more development and noise I am going to see what rights I have to be compensated for the effects on my health or my need to move.

I usually don't threaten but feel I have made reasonable effort to notify all parties, including the City, to no satisfactory conclusion. I am not prepared to do this again without compensation.

Susan E. Match
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Schedule 3 to the Minutes of the
Development Permit Panel meeting
held on Wednesday, January 12,
2011.

