

Mr. Au

We are a volunteer emergency rescue team in the community, and we would like to share with you our experience in searching the missing lady Ms. Zhou.

After informed about Ms. Zhou's missing, we started to set up a search and rescue team from 18:00 on November 21st. That night we searched until 2 am, more than fifty cars were on the roads in different areas of the city, including various parks, restaurants open 24 hours, bank ATM machines locations, but we did not find any traces of Ms. Zhou.

More volunteers joined us on the 22nd, and more and more thereafter. A total of more than 4,000 vehicle-times participated in the search. The number of participants exceeded 5,000 person-times. We searched the safety pass in apartments, parking lots and tool rooms in public facilities, posted door-to-door notices, visited social service facilities, docks, riversides, jungles, natural parks, schools, shopping malls, supermarkets, farms, etc. However, there is no good news yet up to now.

Each time when the police department informs us that there is an urgent search job, the volunteers will rush to the on-site checkpoint within 10 minutes. Until present, there are still volunteers patrolling the road. We have not given up on a life, but the process is too arduous, too difficult, and time-consuming. There was too little effective information in the search work. We could only guess, and plan where we should go and how to search.

Repeated labor consuming, ineffective labor without clues left the volunteers exhausted after 19 days of hard work. More importantly, Ms. Zhou's life was put in a more risky situation.

**However, there is one thing which should have been done earlier to avoid all these hassle, the CCTV installation on the main intersections in Richmond.**

**Life is the most important, and we can't afford to delay for a minute. For the safety of the our citizens, for any citizens who may need help, for a similar missing person at any time, we hope the municipal government will implement the camera installation as soon as possible.** This will intensify investigations, deal better with emergencies, and violent incidents. As a group of responsible citizens, we will do our best to offer our assistance to our city and our policy officers to make Richmond a safe place to live.

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