



# City of Richmond

## Report to Committee

**To:** Planning Committee  
**From:** Cathryn Volkering Carlile  
General Manager - Community Services  
**Date:** December 13, 2011  
**File:**  
**Re:** **Richmond Seniors Advisory Committee 2011 Annual Report and 2012 Work Program**

### Staff Recommendation

That, as per the General Manager of Community Services report dated December 13, 2011, "Richmond Seniors Advisory Committee 2011 Annual Report and 2012 Work Program", the Richmond Seniors Advisory Committee's 2012 Work Program be approved.

Cathryn Volkering Carlile  
General Manager - Community Services

Att. 1

FOR ORIGINATING DEPARTMENT USE ONLY		
CONCURRENCE OF GENERAL MANAGER		
REVIEWED BY TAG	YES	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>
REVIEWED BY CAO	YES	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Staff Report

### Origin

The Richmond Seniors' Advisory Committee (RSAC) was formed in 1991 to address the concerns of seniors and to plan for the future needs of this growing segment of the community. The Committee meets on a monthly basis to consider and evaluate issues referred to it by City Council, City staff and members of the community. It also initiates studies on matters deemed to be of concern to seniors and submits information, options and recommendations to City Council.

This report presents the RSAC 2011 Annual Report and proposed 2012 Work Program, which supports the following 2008 – 2011 Council Term Goal.

*Improve the effectiveness of the delivery of social services in the City through the development and implementation of a Social and Community Service Strategy that includes:*

- 1. increased social housing, implementation of the campus of care concept, and an emergency shelter for women*
- 2. the development and implementation of an effective lobbying strategy in partnership with community groups that targets the Province for funding for social service needs*
- 3. facilitation/development of an effective cross-service network that includes both intergovernmental and community agencies supporting/working together cooperatively.*

### Analysis

#### 1. 2011 Annual Report

The RSAC 2011 Annual Report (**Attachment 1**) highlights the support given by this committee, particularly through the work of its subcommittees, to strengthen community services for seniors. RSAC undertakings include monitoring the development of affordable housing for seniors; monitoring seniors' health issues and programs; enhancing the safety of seniors through falls prevention and the Vial of Life program; encouraging outreach to isolated seniors; providing the seniors perspective on intercultural and multicultural issues; and identifying transportation matters of concern to seniors.

The RSAC is assisting a Ladysmith group to form a Seniors Advisory Committee by providing information about the history and current activities of the RSAC. The Ladysmith group conveyed that the RSAC is widely recognized as the example for others to follow. RSAC members have also been instrumental in the formation of a Richmond Seniors Planning Table, administered by Volunteer Richmond Information Services with funding from the United Way of the Lower Mainland.

The RSAC provided advice to the City regarding the Sports for Life Strategy, use of the budget surplus, replacing the Minoru Place Activity Centre and encouraging Translink to include washroom access at Canada Line stations.

## **2. 2012 Work Program**

The RSAC 2012 Work Program (**Attachment 1**) illustrates this committee's ongoing commitment to seniors issues. The RSAC will continue to monitor the progress of seniors affordable housing, the provision of health services, transit and safety concerns, and connecting isolated seniors. Members will continue to liaise with a wide range of community and seniors-specific organizations.

The RSAC will continue to participate in City consultations regarding the Official Community Plan and the Social Planning Strategy, and provide advice to Council on seniors matters.

The RSAC is requesting a continuation of their annual operating budget of \$2,000.

City staff will support the RSAC 2012 Work Program as City policies, work programs, staff time and resources permit.

### **Financial Impact**

There is no financial impact. The RSAC receives an annual operating grant of \$2,000 as part of the base budget.

### **Conclusion**

The RSAC continues to advise Council regarding concerns of Richmond seniors and assists the community to plan for the future needs of this growing segment of the community. The RSAC participates in a wide range of City, community and seniors initiatives in striving to improve the quality of life for Richmond seniors. The RSAC will continue to support City and community initiatives in 2012.

Staff recommend approval of the proposed 2012 RSAC Work Program.



Lesley Sherlock  
Social Planner  
(604-276-4220)

LS:ls





## Richmond Seniors Advisory Committee

*Serving Richmond since 1991*

Richmond Seniors Advisory Committee  
2011 Annual Report/2012 Work Program to City Council

### **2011 Memberships**

Seemah Aaron  
Olive Bassett  
Neil Bernbaum  
Aileen Cormack  
Mohinder Grewal  
Shams Jilani  
Susan Match  
Jackie Schell

Corisande Percival-Smith  
Doug Symons  
Hans Havas  
Kathleen Holmes  
Katherine Willett  
Becky Wong  
Daryl Whiting

### **Purpose**

The role of the Richmond Seniors Advisory Committee is primarily two-fold; to act as a resource and provide advise to City Council on issues affecting seniors, referred by City Council or staff; and outreach to Richmond's seniors community and supportive agencies to better understand the issues facing seniors and to make recommendations, through Council, to appropriate bodies.

As City Council has not made many requests or referrals to the RSAC over the last few years, most of our efforts have been centered on identifying issues of concern and giving support, where appropriate, to address those concerns.

## **Membership**

Our membership for much of the past year has been at full complement – 15 members. Newly appointed members who replaced the outgoing members were welcomed and the collaboration between the new and the continuing members made 2011 a successful year. Through the use of sub-committees, we were able to reach out to the larger community.

## **Meetings**

We meet regularly each month, except for July and August. This year the committee had a rotational system with Doug Symons, Olive Bassett and Aileen Cormack elected as Chairs for a 3-month term. Throughout the year the committee invited guest speakers who presented on current issues affecting seniors. Many of our members belong to other community groups and/or attend various forums and workshops that supply additional information to our meetings.

We are fortunate to have Eva Busich-Veloso, Co-ordinator of Seniors Services, City of Richmond as a regular attendee at our meetings. I would like to take this opportunity to thank all RSAC members who have worked so diligently with great enthusiasm throughout the year. Mayor and Council for their ongoing support and Councillor Greg Halsey-Brandt (RSAC Council Liaison) for attending the monthly meetings and support. I would also like to extend our greatest appreciation to the City Social Planner, Lesley Sherlock for undertaking extensive work to ensure that committee needs are met and its goals reached.

## **Guest Speakers**

Myrna Holman, BC 211

Joan Braun, BC Centre for Elder Advocacy

Jerry Chong, City of Richmond, Director of Finance

Dena Kae Beno, City of Richmond, Affordable Housing Coordinator

Carol Smith, Member, Vial of Life

De Whalen, CHAC, Advance Care Planning

Roxie Eremko, Gaitanne Fournier, Dr. Erica O'Neal, Richmond Health Services, Mental Health and Addictions

Kiana Abedi, Problem Gambling, Richmond Addiction Services

Dena Kae Beno, City of Richmond, Affordable Housing Strategy Update

Bill Oakes, Rick Hansen Foundation, Global Accessibility Map

## **Correspondence/Meetings**

Krista James, Canadian Centre for Elder Law – re: Presentation  
Ladysmith Seniors Advisory – Starting new Seniors Advisory Committee  
City of Richmond – Sports For Life Strategy - Consultation  
Mayor and Councillors – Budget Surplus – RSAC Suggestion  
Carolyn Brandly, City of Richmond – Service Appreciation  
Mayor and Councillors – TransLink Washrooms  
Kim Howell, Deputy Fire Chief – Vial of Life  
Mayor and Councillors – Minoru Activity Centre  
TransLink – Nomination to TransLink Committee  
Mayor and Councillors, TransLink - Survey

## **Member participation in Forums and Conferences**

Move for Health Day – Walk in the Park  
Homeless Connect Day – St. Alban's Church  
Safe Communities  
Seniors' Day  
Active Aging Symposium – SFU – Planning for Healthy Aging

## **Workplan for 2012 (table attached)**

- Continue to gather information on issues affecting seniors in order to provide knowledgeable and relevant advice to City Council whenever requested and whenever appropriate.
- Continue the work of the sub-committees.
- Continue to support the Annual Seniors Week and Wellness Fair, and to work with various groups on common issues.
- Maintain our liaison/representation with the Richmond Community Services Advisory Committee, Falls Prevention Committee, RCMP Multi-Cultural Advisory Committee, Richmond Integrated Addiction System, the Richmond Intercultural Advisory Committee, the Richmond Seniors Community Planning Table and to extend our involvement with other community groups as appropriate.



## **Proposed Budget for 2012**

We propose the following budget for 2012 for your approval:

Meeting Expenses	\$1,000.00
Expected Events during 2012	\$1,000.00
Seniors Week	
Wellness Fair	
Workshops and Forums	
Intergenerational Projects	
Total	\$2,000.00

Submitted by:

Aileen Cormack, Chair

Richmond Seniors Advisory Committee, December 2011

## **Months of April, May, June 2011. M. Olive Bassett, Co-Chair Senior's Advisory Committee to Richmond City Council.**

Issues facing the committee continue to be transportation and the lack of space at the Minoru Activity Centre. A new Centre was promised 10 years ago and has yet to see the drawing board. Therefore a motion was made and carried that a letter be sent to Mayor and Council requesting them to include the construction of a new Minoru Activity Centre in the upcoming referendum and ask Council if a specific site has been considered. To date no answer has been forthcoming.

Activities continued through April May and June for this active senior's advisory committee with all sub committees meeting and reporting on their various agendas.

A Seniors Community Planning Table has been funded by the United Way which has members from the Seniors Advisory Committee serving on the steering committee. United Way has sponsored several of these planning tables throughout the province. The Richmond Steering Committee hopes this group will specifically draw attention to the needs and the benefit of involving the frail, elderly and other disadvantaged seniors in our community. They hope to identify the service gaps that exist and have suggested that an arms length consultant be hired to conduct the initial meetings, and essential a coordinator be hired to run the day to day workings of the planning table.

Seniors Advisory members continued to attend forums and conferences that focus on senior's issues and send letters of support or requests for senior services to the various authorities.

Respectfully submitted by Olive Bassett, co-Chair, April, May, June 2011.

## **Housing Sub-Committee**

2011 has been a year of movement --- additional Affordable Housing in the development and construction stages and a small number of the finished product. Richmond is fortunate to have a such competent and compassionate Affordable Housing Coordinator. Because of her hard work, Richmond appears to be on target, but a number of units need to be assigned to residents in need of affordable housing, i.e. shelter available to the "ordinary person". I attended a Community forum on accessibility and affordable housing. The vision was to provide more affordable and accessible seniors' housing. A way of increasing availability would be to provide 5 percent of floor space dedicated to seniors in complexes with over 80 units. With the City's incentive programs to homeowners for secondary suites and coach house units, RSAC is confident that by working with all levels of government, funders, non-profit organizations and the private sector, Richmond will achieve its ambitious goal in housing our low-income residents.

Respectfully submitted by Aileen Cormack

## **Publicity**

A member of the Richmond Seniors Advisory Committee submits a monthly article on seniors issues published in our local newspaper. These articles appear in small town newspapers throughout BC.

This year, we received correspondence from the City of Ladysmith requiring information and particulars on how to start a seniors committee. As we in Richmond are considered the model to follow, we were delighted to provide their committee with our knowledge and an invitation to attend our monthly meetings.

Last month, I received the following accolades:

"Richmond Seniors Advisory Committee is recognized as one of the leaders in the field of Seniors Advisory Committees, and that the formation of such committee is a focus for a number of the other Seniors Tables. RSAC is seen as being pro-active, effective and a leader in the area of Seniors Advisory Committees to local government."

This not only reflects on our achievements, but also on Mayor, Councillors and City staff for their support and encouragement of our initiatives.

Respectfully submitted by Aileen Cormack



## **Health Subcommittee**

Last year the Richmond health budget including public health and the Richmond General Hospital was in a \$25,000,000 deficit position. This year the budget has a small surplus. This has been achieved by rigorous restructuring of services, group purchase of supplies and sharp curtailing of overtime.

The BC "Healthy Living Framework" of October 25<sup>th</sup> 2008 spoke of seniors remaining independent as long as possible at home, creating better access to community services and reaching out to isolated seniors. Now, to save money and bed space, people are being moved from the hospital as soon as possible and sent home. Community nursing visits take place, but household services are not always adequate. The co-operation of Family Physicians and Public health authorities is an ongoing issue with an understanding on both sides that they should make better decisions on behalf of their patients.

The Mental Health and Addictions services have been reorganized to meet the ongoing needs in Richmond. The Alzheimer's Society of British Columbia has received an additional \$1,000,000 to enhance services in Richmond.

In September 2011 a report on future demand for palliative hospice care was received as a planning document. At the Salvation Army hospice bed lifts have been supplied for all the beds.

The question of parking cost when visiting patients at Minoru Care Facility was referred to the CEO of Richmond General Hospital in June 2011. The CEO has stated that a study has been initiated. Our committee should have an answer this year.

In the New Year a hotel is being retrofitted to serve extended care patients. The Lions Manor site in Steveston will have a new facility built for extended care patients.

Respectively submitted by Corisande Percival Smith

## **Intercultural/Multicultural Liaison Sub-Committee**

### Richmond Intercultural Advisory Committee

A highlight of the year was the interfaith dialogue series hosted by the Richmond Multicultural Concerns Society. All were well-attended by seniors and mutual understanding among attendees was enhanced. RIAC is currently revising the Intercultural Strategic Plan.

Respectfully submitted by Shams Jilani

## **Safety Sub-Committee**

The Falls Prevention Network (FPN) worked with 3 BCIT Nursing Students for some time as part of their required studies. After having worked with the staff of FPN the students showed a power presentation of their view on the trips and falls older people are experiencing in their homes and the community. They also showed how these falls can be prevented. The Falls Prevention Team (FPT) asked the group for their feedback on the presentation and will implement this feedback and present it at the September 're-launch' Network meeting.

A new orientation binder was put together, and each member was asked to submit information on their parent organization and involvement with the network. The FPT partnered with the Geriatric Transition Nurses (GTN's) in the Emergency room at Richmond Hospital. They do a follow-up with people 70+ who come into the emergency department but are not admitted, and therefore return home. The FPTs and the GTNs work together to ensure these seniors have the same community resources available to them. The team is also increasing the GTNs capacity in providing counseling around fall prevention and having confidence to make referrals to our Fall Prevention Program.

The 'Home & Outdoor Hazard' Program continues with the works yard of City Hall, where any broken walkways, or where tree roots have raised sidewalks, are reported to a city 'Hotline' phone number which is available for reporting 24 hours a day. All reports are checked within 48 hours.

In an endeavour to attract more members to the Fall Prevention Network it was decided to look for a meeting place more accessible to those without transportation. This proved difficult and Garrett Wellness Centre is again to be the meeting place for the committee. However, with renovations there in the fall, this report covers only to the first half of 2011. The network hopes to resume meetings in November 2011.

Respectfully submitted by M. Olive Bassett

## **Safety Sub-Committee: Vial of Life**

During 2011, the Vial of Life has received positive remarks from all users and health promotion teams working in Richmond, as well as featured in the news. For their efforts, Roger Mah, BC Ambulance Services was also publicly rewarded for his work on the project. To date, the Vial of Life pilot program has distributed nearly 2,000 Vial of Life kits and enrolled as many clients into their database. The overall goal of the Vial of Life Richmond Pilot Program is to utilize the experience and evaluation results gathered in the pilot program to re-launch the Vial of Life to the population at large in the rest of B.C. as a permanent, sustainable community health initiative.



The Vile of Life project was brought up at the Vancouver Coastal Health's (VCH) meeting of the Community Engagement Advisory Network (CEAN), and was received with much enthusiasm and interest. It is going to become part of the issues recognized and one of the items that will be brought to the attention of others within the system and, hopefully, acted upon.

The Richmond VOL, Pilot Program was also discussed at the annual retreat of the Richmond Health Advisory Committee (RHAC) and had been selected as a topic to be presented at the next RHAC Forum, scheduled to be held in either April or May of 2012.

Respectfully submitted by Aileen Cormack

### **Isolated Seniors Sub-committee**

This committee unfortunately continues to have difficulty finding and accessing solutions. It was hoped that, with Petra Pardy's assistance, we could make considerable inroads on seniors isolation by getting the physicians of the community on board. This proved more difficult than first appeared and may take much longer than anticipated. It would seem the committee will have to explore more and possibly different avenues if we are to be more effective in discovering those isolated seniors in our community. One way may be to work more closely with the Minoru Activity Centre as they have been successful in many ways by offering programs that are reaching seniors who were formerly isolated in their homes for various reasons. This item will be up for discussion by the sub-committee members at its first meeting in January 2012.

### **Minoru Activity Centre**

Successful programs are happening at Minoru Activity Centre with Eva Busich-Veloso, Senior Services Coordinator, at the helm and Debbie Choy Hertha, Seniors Wellness coordinator working actively together, making inroads with identifying seniors previously home bound as reported below.

Their very active WELLNESS CONNECTIONS PROGRAM secured \$15,000.00 funding from Vancouver Coastal Health for a program to help reconnect isolated and frail older adults back to their communities through social, recreation and leisure involvement as described below.

- Four ten week sessions took place in 2011 and almost half included Cantonese & Mandarin speaking participants
- Referrals to the program have been increasing and come from Geriatric Emergency Nurses at Richmond General, Chronic Disease Nurses, Geriatric Assessment Team, Past Participants, Self Referrals and Mental Health
- Many but not all of the past participants have registered in a partner exercise program called Sit & Be Fit, after Wellness Connections, which continues their exercise class along with transportation to and from the Centre



- Several participants have asked to join the program again and to be on the waitlist for future. At this time due to funding & several referrals we cannot allow participants to take the program a second time
- Transportation has been the sole reason many of the participants not getting out, or would not visit the centre again for the program or class.

Work plans ahead will include:

- Ensuring participants identify goals and continue with leisure and recreational pursuits after the program
- Determining the feasibility of establishing the "graduate" program to Wellness Connections, called Living Well, for those wanting to continue on with a structured program that includes transportation, leisure, recreation and food.

**HIDDEN VOICES OF RICHMOND IMMIGRANT SENIORS:** A \$32,500.00 United Way Innovation Grant was secured for this project to identify gaps and needs in services to support the integration of Asian immigrant seniors of Chinese, South Asian and Filipino background. Results will be shared with the community and includes findings and suggestions to better serve this population.

Work plans ahead will include:

- Focus groups with Punjabi & Filipino Immigrant Seniors groups
- Work with Hugh Boyd Media Teacher and Students to produce a DVD featuring Immigrants representing our three identified Asian communities
- Public Event Presentation
- Community Presentations
- Final Report - March 2012

Respectfully submitted by M. Olive Bassett

### **Transportation Subcommittee**

There was not much activity for the Transportation subcommittee this year. We did keep the RSAC up-to-date with the changes that happened. Next year we hope there will be more activity with the installation of toll gates on elevated rapid transit lines.

The RSAC has been encouraging Translink, through correspondence with the City Transportation Division, to install washrooms at rapid transit stations. The Chair conducted an in-person survey regarding washroom accessibility at Richmond Canada Line stations, and found that no use of on-site facilities was permitted, including for seniors. A reply from BC Rapid Transit Company indicated that access would be granted in case of urgency.

Respectfully submitted by Daryl Whiting

## RSAC 2012 Work Program

This Work Program supports the following Council Term Goal (2008 – 2011):

- #4: Community & Social Services – Improve the effectiveness of the delivery of social services in the City through the development and implementation of a Social and Community Service Strategy:**
- increased social housing, implementation of the campus of care concept, and an emergency shelter for women
  - the development and implementation of an effective lobbying strategy in partnership with community groups that targets the Province for funding for social service needs
  - facilitation/development of an effective cross-service network that includes both intergovernmental and community agencies supporting/working together cooperatively

Proposed Richmond Seniors Advisory Committee 2012 Work Program						
Initiative	RSAC Actions/Steps	Expected Outcome	Indicator of RSAC Success	Lead/Sub-Cte.	Partners	Status
Housing						
Collaborate with the Affordable Housing Coordinator and Community Services to identify, advance and support to completion housing projects that meet the spectrum of affordable housing needs	<ul style="list-style-type: none"><li>- Continue monitoring new developments that include affordable housing with a specific percentage of units to be allocated to seniors</li></ul>	Regular communication with City staff and Council regarding affordable initiatives in Richmond	<ul style="list-style-type: none"><li>- RSAC informed of affordable and supportive housing developments</li><li>- RSAC consulted regarding seniors affordable and supportive housing developments</li><li>- Council advised as necessary</li></ul>	Aileen, Neil, Doug, Becky	<ul style="list-style-type: none"><li>- Developers</li><li>- NGOs</li><li>- Faith Community</li><li>- Poverty Response</li><li>- Affordable Housing Strategy</li><li>- Seniors Planning Table</li></ul>	Ongoing
Liaise with community groups seeking to establish seniors housing	<ul style="list-style-type: none"><li>- Participate in the monthly meetings organized by the Faith Communities, Affordable Housing Task Force, others</li></ul>					
Advise developers seeking to establish seniors housing when requested	<ul style="list-style-type: none"><li>- Continue monitoring Army &amp; Navy Steveston &amp; No. 1 Road development for 150 units (assisted living) and Kiwanis property</li><li>- Organizing discussions with Dr. Chen and Associates on an Abbeyfield type residence</li></ul>					
Advise the City re: use of the Affordable Housing Statutory Reserve Fund	<ul style="list-style-type: none"><li>- Ongoing dialogue with the City on future plans for use of the affordable housing fund (approximately \$10 mill.)</li></ul>					



Proposed Richmond Seniors Advisory Committee 2012 Work Program (cont.)						
Initiative	RSAC Actions/Steps	Expected Outcome	Indicator of RSAC Success	Lead/Sub-Cte.	Partners	Status
Health						
Monitor quality of health care services	<ul style="list-style-type: none"><li>- Monitor community concerns: long term care, adult day care</li><li>- Continue to monitor cleanliness issues at Richmond Hospital</li><li>- Discuss the issue of changing demographics in community services</li><li>- Follow up with the Healthy Living Secretariat and appropriate departments re: Aging Well in BC recommendations</li></ul>	<ul style="list-style-type: none"><li>- Better quality long term care</li><li>- Increased adult day care available</li><li>- Improved cleanliness at Richmond Hospital</li><li>- Community health services more responsive to changing demographics</li><li>- Implementation of Aging Well in BC recommendations</li></ul>	<ul style="list-style-type: none"><li>- RSAC informed of and consulted about a range of seniors health care concerns</li><li>- RSAC monitors the impact of and response to changing demographics</li><li>- RSAC monitors Provincial progress re: Aging Well in BC recs.</li><li>- Council advised as necessary</li></ul>	Corisande, Aileen	<ul style="list-style-type: none"><li>- Vancouver Coastal Health</li><li>- Richmond Health Services</li><li>- Community services</li><li>- Healthy Living Secretariat</li><li>- Government departments</li><li>- Seniors Planning Table</li></ul>	Ongoing
Raise awareness of seniors' health issues	<ul style="list-style-type: none"><li>- Bring forward speakers to RSAC on relevant health issues</li><li>- Work with the Community Health Advisory Committee to consider joint public forums</li></ul>	<ul style="list-style-type: none"><li>- RSAC well informed about a range of health issues</li><li>- Forums reach a wide audience on seniors' health concerns</li></ul>	<ul style="list-style-type: none"><li>- Speakers on health issues inform the RSAC</li><li>- RSAC participates effectively in well-attended public events</li></ul>		<ul style="list-style-type: none"><li>- Community Health Advisory Committee</li><li>- Seniors Planning Table</li></ul>	As arise
Advocate for increased and improved seniors' addiction services	<ul style="list-style-type: none"><li>- Work with the Medical Health Officer on seniors' addiction issues</li><li>- Liaise with the Community Health Advisory Committee (CHAC) on seniors' addiction issues</li></ul>	<ul style="list-style-type: none"><li>- Seniors addiction issues better understood and addressed</li><li>- RSAC well informed about seniors' addiction issues</li></ul>	<ul style="list-style-type: none"><li>- Medical Health Officer speaks to the RSAC</li><li>- CHAC and RSAC mutually informed</li><li>- Council advised as necessary</li></ul>		<ul style="list-style-type: none"><li>- VCH/RHS</li><li>- Richmond Hospital</li><li>- NGOs</li><li>- Seniors Planning Table</li></ul>	Ongoing
Intercultural/Multicultural Liaison						
Richmond Intercultural Advisory Committee (RIAC) Liaison	<ul style="list-style-type: none"><li>- Continue participating and bring Senior's perspective to the deliberations</li><li>- Participate in subcommittees</li><li>- Participate in the Newcomers Guide sub-committee to arrange financing, translation, printing, reprinting and distribution of the Guide in English and two other languages</li></ul>	<ul style="list-style-type: none"><li>- Other members of RIAC recognize how inter-cultural issues may, in particular, impact seniors</li></ul>	<ul style="list-style-type: none"><li>- Recommendations and advice provided by RIAC have been viewed through a Senior's lens.</li><li>- RSAC is, in general, kept informed of the major initiatives undertaken by RIAC</li><li>- Newcomers to Richmond are provided with the Newcomers' Guide to assist with settlement</li></ul>	Shams	RIAC	Ongoing



Proposed Richmond Seniors Advisory Committee 2012 Work Program (cont.)						
Initiative	RSAC Actions/Steps	Expected Outcome	Indicator of RSAC Success	Lead/Sub-Cte.	Partners	Status
Intercultural/Multicultural Liaison (cont.)						
RCMP Multicultural Committee Liaison	- Attend meetings, monitor activities, report back	- RSAC informed re: RCMP Multicultural activities - RCMP outreach includes seniors' perspective	- RSAC informed about Committee activities - Seniors' perspective contributed to the RCMP	Olive, Daryl	- RCMP	Ongoing
New immigrant seniors	- Explore how to involve, overcome barriers	- Increased participation of new immigrants in seniors issues	- New immigrant seniors participating in RSAC	TBD	- RMCS - SUCCESS - Richmond Chinese Community - Seniors Planning Table	
411 Seniors Centre Society						
411 Seniors Centre Society Liaison (formerly 411 Dunsmuir, which has closed)	- Attend meetings, monitor activities, report back	- RSAC informed about 411 Seniors Society initiatives - 411 initiatives enriched with Richmond seniors' perspective	- RSAC members knowledgeable about 411 - RSAC is known to 411	Mohinder	- 411 Seniors Centre Society	Ongoing
Transportation						
Seek information and make recommendations regarding transportation issues affecting seniors	- Subcommittee meetings with representatives of various transportation related agencies, e.g., Translink, HandyDART - Invite speakers to RSAC meetings, e.g., re: Canada Line, No. 3 Road improvements	- Transportation reflects seniors' needs	- RSAC informed re: transportation issues - RSAC advises re: transportation concerns - Council advised as necessary	Daryl, Seemah, Hans, Aileen, Doug	- Richmond Centre for Disability - Minoru Place Activity Centre - Translink - HandyDART - Seniors Planning Table	Ongoing
Safety						
Improve safety of Richmond's seniors	- Continue to monitor - Liaise with appropriate organizations - RCMP available in 2012 to speak on senior's safety - Participate in RCMP Crime Prevention Strategy	- Increased seniors' safety and sense of security - Falls and outdoor hazards reduced	- RSAC provides seniors perspective on safety issues and advocates for a safe community - Council advised as necessary	Olive, Kathleen	- Safe Community Alliance - Falls Prevention Network - Seniors Planning Table	Ongoing

Proposed Richmond Seniors Advisory Committee 2012 Work Program						
Initiative	RSAC Actions/Steps	Expected Outcome	Indicator of RSAC Success	Lead/Sub-Cte.	Partners	Status
Richmond Community Services Advisory Committee Liaison						
<ul style="list-style-type: none"><li>- Act as conduit of information between the RSAC and the RCSAC</li><li>- Offer issues/concerns/responses to RCSAC initiatives, through a seniors' lens</li><li>- Promote the inclusion of seniors in community activities.</li></ul>	<ul style="list-style-type: none"><li>- Attend monthly meetings, taking information/ announcements/ concerns both ways.</li><li>- Support specific projects of members of the RCSAC that are in line with the mandate and priorities of the RSAC and seniors.</li><li>- Attend various public meetings/fundraisers/AGMs, etc., as a representative of the Seniors Advisory Committee to give heightened profile to the Committee in Richmond and seniors in general.</li></ul>	<ul style="list-style-type: none"><li>- Greater understanding among and between the RSAC and members of other Social Service Agencies, Programs and Committees</li><li>- Ageist beliefs and behaviours identified and broken down</li><li>- Participation in the greater community by more seniors</li></ul>	<ul style="list-style-type: none"><li>- Increase in Co-sponsored events and partnering on projects, petitions, letter writing, etc.</li><li>- Decrease in ageist language and assumptions.</li><li>- Increase in participation in and attendance by our members and other seniors at events and programs offered in the community.</li></ul>	Corisande	- RCSAC	Ongoing
Publicity						
Increase the profile of seniors issues in Richmond	<ul style="list-style-type: none"><li>- Continue to publicize seniors' issues (e.g., RSAC member writes monthly column)</li></ul>	<ul style="list-style-type: none"><li>- Greater public awareness of seniors issues</li></ul>	<ul style="list-style-type: none"><li>- RSAC informs the public</li><li>- Council advised as necessary</li></ul>	Aileen, Becky	- Richmond Review	Ongoing
City Planning Processes (priority)						
Official Community Plan	<ul style="list-style-type: none"><li>- Continue to participate in the Official Community Plan consultation process</li></ul>	Seniors' perspective incorporated into the OCP	Age-Friendly Community principles implemented	All	- City staff	2011
Social Planning Strategy	<ul style="list-style-type: none"><li>- Continue to participate in the Social Planning Strategy consultation process</li></ul>	Seniors' perspective incorporated into the Social Planning Strategy	Seniors' well-being enhanced by City and stakeholder support	All	- City staff - Stakeholders	2011
Council of Senior Citizens' Organizations of BC (COSCO)						
COSCO Liaison	<ul style="list-style-type: none"><li>- Attend meetings, monitor activities, report back</li></ul>	<ul style="list-style-type: none"><li>- RSAC informed about COSCO initiatives</li><li>- COSCO enriched with Richmond seniors' perspective</li></ul>	<ul style="list-style-type: none"><li>- RSAC members knowledgeable about Seniors issues and COSCO activities</li><li>- RSAC is known to COSCO</li></ul>	Mohinder	- COSCO	Ongoing



Proposed Richmond Seniors Advisory Committee 2012 Work Program						
Initiative	RSAC Actions/Steps	Expected Outcome	Indicator of RSAC Success	Lead/Sub-Cte.	Partners	Status
Isolated Seniors						
<ul style="list-style-type: none"><li>- Identify isolated seniors in Richmond</li><li>- Reduce the isolation of seniors by coordinating services</li></ul>	<ul style="list-style-type: none"><li>- Semi-annual meetings may return to quarterly meetings in 2012.</li><li>- Hopefully assist Minoru Place Activity Centre and Seniors Wellness Coordinator with expansion of Wellness Outreach Programs to offsite locations, immigrant groups and other cultural and non-English speaking groups</li></ul>	<ul style="list-style-type: none"><li>- Seniors will be more connected with the services available in the community.</li><li>- Follow-up is now done by Hospital staff to elderly seniors after release from hospital. Many of the former isolated are now connected to the community.</li><li>- Seniors will be more informed and aware of services available to them.</li><li>- Seniors with barriers to participation will be able to fully engage in recreation and leisure opportunities</li></ul>	<ul style="list-style-type: none"><li>- More and more isolated seniors are being contacted and made aware of the services available</li><li>- Many more seniors connected with the community and programs available to them such as the Minoru Activity Centre programs</li></ul>	Olive, Seemah, Aileen, Neil	<ul style="list-style-type: none"><li>- Minoru Activity Centre</li><li>- Richmond Health Services</li><li>- Vancouver Coastal Health</li><li>- Richmond City Council</li><li>- Richmond Addiction Services</li></ul>	Possibly more frequent meetings in 2012
United Way Seniors Planning Tables						
Richmond Seniors Planning Table	<ul style="list-style-type: none"><li>- Attend meetings, monitor activities, report back</li></ul>	<ul style="list-style-type: none"><li>- Gaps in seniors services identified</li><li>- Priority issues of isolated seniors, transportation and cultural diversity addressed</li></ul>	<ul style="list-style-type: none"><li>- Richmond seniors better served through new and/or improved services and opportunities</li></ul>	Aileen, Mohinder	<ul style="list-style-type: none"><li>- Richmond Seniors Planning Table</li></ul>	Ongoing
Regional Seniors Planning Table	<ul style="list-style-type: none"><li>- Attend meetings, monitor activities, report back</li></ul>	<ul style="list-style-type: none"><li>- Regional seniors concerns addressed</li></ul>	<ul style="list-style-type: none"><li>- Regional services improved</li></ul>	Mohinder	<ul style="list-style-type: none"><li>- Regional Seniors Planning Table</li></ul>	Ongoing