



To: Community Safety Committee **Date:** March 6, 2017
From: Konrad Golbeck, Inspector **File:** 01-0340-35-LCSA1/Vol
Acting Officer In Charge, Richmond RCMP 01
Re: **2017-2018 Richmond RCMP Detachment Annual Performance Plan -
Community Priorities**

Staff Recommendation

That two or more priorities as listed in the staff report titled “2017-2018 RCMP Annual Performance Plan – Community Priorities” (dated March 6, 2017 from the Acting OIC, RCMP), be selected and considered for inclusion in the Richmond Detachment fiscal 2017-2018 (April 1, 2017 to March 31, 2018) RCMP Annual Performance Plan.

Konrad Golbeck, Inspector
Acting Officer In Charge, Richmond RCMP
(604-278-1212)

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: DW
APPROVED BY CAO 	

Staff Report

Origin

The Officer in Charge (OIC) of the Richmond RCMP Detachment is committed to aligning the RCMP's strategic goals with Council's Term Goals. As such, the RCMP Detachment requests Council's input into the development of the Detachment's Annual Performance Plan for the fiscal 2017-2018 year (April 1, 2017 to March 31, 2018).

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

1.1. Policy and service models that reflect Richmond-specific needs.

1.2. Program and service enhancements that improve community safety services in the City.

1.3. Improved perception of Richmond as a safe community.

Background

The Annual Performance Plan delivers planning and performance management to the Richmond Detachment and ensures policing initiatives are aligned with the City of Richmond and RCMP strategic priorities. The Annual Performance Plan allows the Detachment Commander to systematically plan, evaluate and manage police resources and operations. It also affords him a valuable consultation and reporting mechanism vis-à-vis the City of Richmond, the Commanding Officer of RCMP "E" Division and the Detachment staff.

Planning

Richmond Detachment consults with Council and City staff to identify opportunities for improved services in the local community. A well thought-out plan allows for policing objectives to be aligned to the unique needs of the City of Richmond, as well as the RCMP's national, provincial and district initiatives that are implemented for the fiscal year. Measurements, targets and integrated risk assessments for the policing initiatives are also created to monitor performance and risk management.

Quarterly Performance Review

Every 90 days, Council is updated on the status of the Annual Performance Plan. The quarterly report highlights the progression of objectives and policing initiatives, as well as communicates whether planned activities are on-track. For activities that are not on-track, an assessment is conducted to determine whether alternative responses are required.

Annual Performance Plan System Features

The Annual Performance Plan is designed to facilitate best management practices for Richmond Detachment administration and provides the foundation for the following strategic planning activities:

- Community, Contract, and Aboriginal Policing Services Community Plans;
- Risk Management;
- Unit Level Quality Assurance (ULQA);
- Performance Management;
- Public Safety; and
- Unit Performance Improvement Program.

The five National RCMP strategic priorities include:

- Serious and Organized Crime;
- National Security;
- Youth;
- Economic Integrity; and
- Aboriginal Communities.

The three British Columbia RCMP policing priorities¹ (2015-2017) include:

- Public Safety;
- Accountability and good governance; and
- Modernization of police services.

Analysis

City of Richmond Community Priorities

Community engagement is a salient component of Richmond Detachment's strategic and annual planning process. Richmond Detachment's 2015-2017 Strategic Plan² is the culmination of on-going dialogue with Richmond residents, Council and other community safety stakeholders. It also considers current and emerging policing challenges and opportunities. The 2015-2017 Strategic Plan identifies five Richmond RCMP priorities:

1. Property Crime;
2. Road Safety;
3. Community Engagement;
4. Youth; and
5. Organized Crime.

The Detachment's focus on these five strategic priorities advances its commitment to the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada".

¹ [BC RCMP Policing Priorities](#).

² Endorsed, Community Safety Committee, December 9, 2014.

In addition, it supports the RCMP's mission to provide quality service in partnership with our communities and vision to promote safe communities³.

The 2015 Police Services Review Public Consultation⁴ identified the following key priorities:

- Priority 1 - Response Times
- Priority 2 - Property Crime
- Priority 3 - Organized Crime and Gangs
- Priority 4 - Crime Prevention
- Priority 5 - Traffic Safety
- Priority 6 - Public Disorder and Vandalism

Richmond Detachment is seeking Council's input in the development of the Annual Performance Plan priorities. For the previous year's Annual Performance Plan (April 1, 2016 to March 31, 2017), Council selected the following three priorities:

1. Pedestrian Safety;
2. Property Crime: Break and Enters; Theft from Automobile; Mail Theft and
3. Mental Health.

For the 2017-2018 Annual Performance Plan, Richmond Detachment is recommending Council select one or two of the following community objectives:

1. Property Crime

The Detachment successfully reduced property crimes in the areas of break and enters, theft from automobile and mail theft. By extrapolating the current third quarter results, the Detachment foresees that the targets that Council endorsed on March 29, 2016 will be met with the exception of commercial break and enter crime.

The criteria for recording commercial break and enters is quite inclusive and includes theft of work tools, new developmental properties, construction sites and mail theft in strata buildings. As a result, the slight upward skew in commercial break and enters is deemed negligible. Theft from automobile and mail theft have been crimes that have caused concern across the lower mainland jurisdictions. These two crimes often lead to more sinister incidents such as identity theft, residential break and enters, garage break and enters, etc.

Property crimes are crimes of opportunity. The culprits in these crimes rotate between their illegal activities. The Detachment will apply an inclusive focus on reducing overall property crime offences to target theft from automobile, theft of vehicle, mail theft and break and enters. Crossover crimes such as fraud and identity theft will also be targeted and affected as a result. Setting a target based on the most recent five year average will provide a more robust goal although it does not take into consideration other external factors such as population growth etc.

³ [RCMP Mission, Vision and Values](#)

⁴ Police Services Review Public Consultation Results, April 8, 2016.

The following table summarizes the last five fiscal years break and enter property crime results:

Fiscal Year (April 1 to March 31)	Residential Break & Enter	% Change	Commercial Break & Enter ⁵	% Change
2012-2013	647	N/A	589	N/A
2013-2014	724	12%	315	-47%
2014-2015	972	34%	402	28%
2015-2016	660	-32%	366	-9%
YTD 2016-2017 (up to Dec 31, 2016)	428	N/A	301	N/A
Estimated Result⁶	570	-14%	401	9%

Source: Richmond Detachment PRIME Statistics, January 4, 2017

The following table summarizes the last five fiscal years theft from automobile and mail theft crime results:

Fiscal Year (April 1 to March 31)	Theft from Automobile	% Change	Mail Theft	% Change
2012-2013	2067	N/A	67	N/A
2013-2014	2060	0%	83	24%
2014-2015	2374	15%	173	108%
2015-2016	2548	7%	209	21%
YTD 2016-2017 (up to Dec 31, 2016)	1718	N/A	143	N/A
Estimated Result	2291	-10%	191	-9%

Source: Richmond Detachment PRIME Statistics, January 4, 2017

For the fiscal year 2017-2018 (April 1, 2017 to March 31, 2018), the Richmond Detachment will focus on:

- i. A two per cent reduction in total property crimes from the last five year's average totals. The goal is to remain below 7893⁷ total property crime offences.

⁵ The criteria for recording commercial break and enters is quite inclusive and includes theft of work tools, new developmental properties, construction sites, and mail theft in strata buildings.

⁶ Total divided by three quarters' multiplied by four.

⁷ Average of estimated results for 2016-2017 and prior four fiscal years.

The following table summarizes the last five fiscal years total property crime offence results:

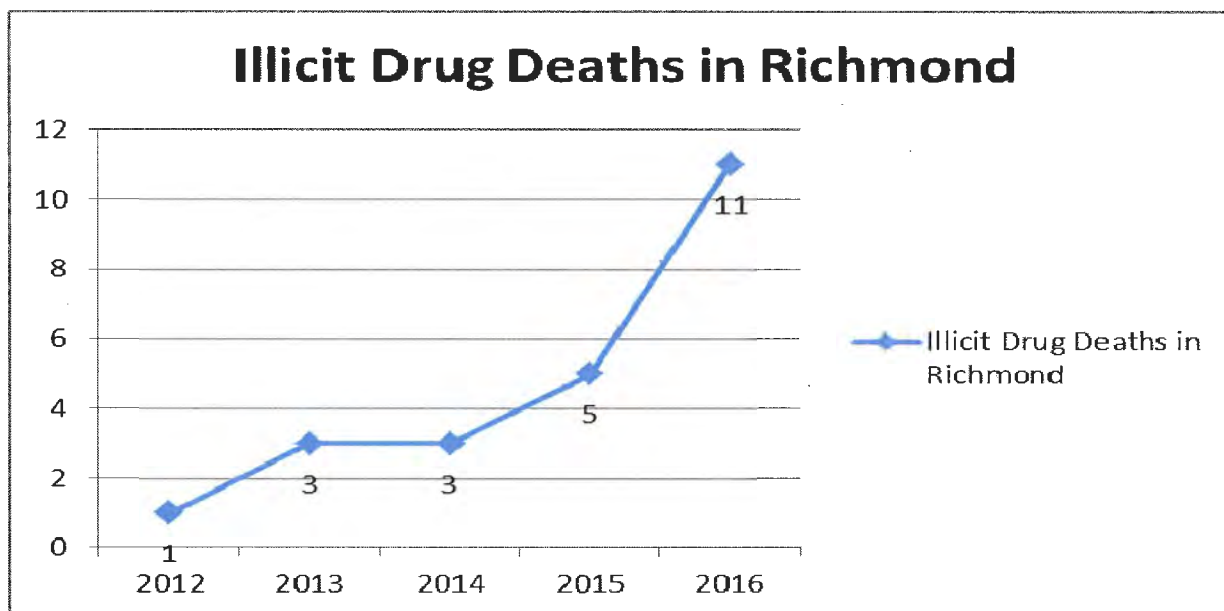
Fiscal Year (April 1 to March 31)	Total Property Crime Offences	% Change
2012-2013	7672	N/A
2013-2014	7233	-6%
2014-2015	8449	17%
2015-2016	8373	1%
YTD 2016-2017 (up to Dec 31, 2016)	6189	N/A
Estimated Result	8252	-1.4%

Source: Richmond Detachment PRIME Statistics, February 23, 2017

2. Organized Crime – Drug offences

Drugs pose a grave threat to community safety. The RCMP has nationally taken the step to work with the Chinese Public Security Ministry to try to halt the transpacific flow of fentanyl into Canada. The current drug crisis puts both drug users, first responders and the public at risk.

In 2016, the BC Coroner’s Service report indicated that Richmond experienced a 120% increase in illicit drug overdose deaths in comparison to 2015, as indicated in the chart below:



The following table summarizes the last five fiscal years total drug offences:

Fiscal Year (April 1 to March 31)	Total Drug Offences	% Change
2012-2013	709	N/A
2013-2014	766	8%
2014-2015	657	14%
2015-2016	783	19%
YTD 2016-2017 (up to Dec 31, 2016)	631	N/A
Estimated Result	841	7%

Source: Richmond Detachment PRIME Statistics, January 4, 2017

The Detachment will target drug-impaired driving, drug production, drug trafficking, drug seizures, property crime initiatives, vulnerable persons and education programs such as the very successful DARE program (Drug Abuse Resistance Education). There is also a strong correlation between drug abuse, mental health and property crime. Many drug addicts commit property crimes in order to fund their addiction. When focusing on drug enforcement activities, the Detachment expects the crime statistics to rise as a result of increased arrests.

For the fiscal year 2017-2018 (April 1, 2017 to March 31, 2018), the Richmond Detachment will focus on:

- i. A five per cent increase in total drug offences from the last five year's average totals. The goal is to have more than 789 total drug offences.
 - ii. Deliver DARE to every fifth grade class in the Richmond School District.
3. Vulnerable Persons Unit.(Mental Health, High Risk Missing Persons, Domestic Violence)

Richmond Detachment continues to experience large numbers of mental health and vulnerable person related calls for service. These calls consume considerable Detachment resources due to their volume and lengthy resolution process. Detachment members must devote substantial time to finding both immediate short and long-term solutions for those who, as a result of a mental health and/or addiction related challenges, commit crimes and/or generate such calls for service.

The Detachment has taken on a leadership role in enhancing the collaboration of support services by bringing stakeholders together to find viable solutions. The Detachment continues to meet every two months with the Vancouver Coastal Health Authority and attends monthly meetings with City of Richmond Staff, Richmond Fire-Rescue and Richmond Mental Health. These two collaborative working groups address vulnerable sector clients such as those with mental health and/or addiction issues, hoarders, homeless, those with dementia and other complex challenges.

The Detachment continues to populate the Mental Health Referral database to track referrals made to the Detachment Vulnerable Person Unit. Additionally, the Detachment updates the

Mental Health Profile database which develops profiles of high-risk mental health clients in order to analyse patterns, habits and best crisis de-escalation tactics at an individual level.

In October 2016, the Detachment Vulnerable Person Unit commenced a pilot project called “wrap around” to support of the Detachment’s crime reduction strategy. The project seeks to identify individuals who experience mental health, drug addiction and other related challenges that often trigger a disproportionate number of calls for service. Statistical analysis at the Detachment found that approximately two per cent of individuals are accountable for close to 15 per cent of Mental Health Act related incidents. The goal of the project is to provide individually focused community assistance and intervention programs to clients with the long term goal of stability and safety for the community.

The following table summarizes the last five fiscal years’ Mental Health priority results:

Fiscal Year (April 1 to March 31)	Mental Health Related Calls for Service	% Change
2012-2013	1,139	N/A
2013-2014	1,236	8.5%
2014-2015	1,109	-10%
2015-2016	1,300	17%
YTD 2016-2017 (up to Dec 31, 2016)	1,063	N/A
Estimated Result	1,417	9%

Source: Richmond Detachment PRIME Statistics, January 4, 2017

For the fiscal year 2017-2018 (April 1, 2016 to March 31, 2017), the Richmond Detachment will focus on:

- i. A five per cent reduction in mental health related calls for service using fiscal 2016-2017 as the baseline year⁸. The goal is to remain below 1178 mental health incidents.
- ii. A ten per cent reduction in mental health related high volume individuals.⁹ The goal is be able to have at least six individuals removed from the list by March 31, 2018.

Financial Impact

None.

⁸ In May 2015, Lower Mainland District implemented a PRIME Mental Health Issues Study Flag Code. This triggered an increase in mental health calls for service data for the fiscal year 2015-2016 (April 1, 2015 to March 31, 2016). As a result, the fiscal year 2016-2017 (April 1, 2016 to March 31, 2017) was selected as a base line to track mental health related calls for service.

⁹ Offenders with four or more negative role codes in mental health related calls. 58 individuals were used as the baseline (February 8, 2017). A target of six was set for 2017-2018.

Conclusion

Richmond Detachment requests Council select one or two of the following strategies as Community Priorities for inclusion in the 2017-2018 Annual Performance Plan (April 1, 2016 to March 31, 2017):

1. Property Crime;
2. Organized Crime - Drugs; and
3. Vulnerable Persons Unit.

The targeted activities as described in the community priorities will encompass offender management, the development of community sources, officer visibility and crime reduction initiatives through community education, engagement and partnerships as well as intervention, prevention and intelligence-led policing.



Joyce Yong
Risk Management Unit-RCMP
(604-278-1212)