



Special Council Meeting

Tuesday, April 26, 2011

- Time: 4:00 p.m.
- Place: Anderson Room
Richmond City Hall
- Present: Mayor Malcolm D. Brodie
Councillor Linda Barnes
Councillor Derek Dang
Councillor Sue Halsey-Brandt
Councillor Bill McNulty
Councillor Harold Steves
- Director, City Clerk's Office – David Weber
- Absent: Councillor Evelina Halsey-Brandt
Councillor Greg Halsey-Brandt
Councillor Ken Johnston
- Call to Order: Mayor Brodie called the meeting to order at 4:00 p.m.

RES NO. ITEM

- CHAUFFEUR'S PERMIT APPEAL - Parmjit Singh Atwal**
(File Ref. No.: 12-8275-02/2011-Vol 01) (REDMS No. 3180977, 2910861, 3196042)

Sergeant Rob Quilley, NCO i/c Traffic Services, Richmond RCMP, stated that on March 14, 2011, Mr. Parmjit Singh Atwal applied for a renewal of a Chauffeur's Permit. Sgt. Quilley advised that the local police check revealed that, within the past year, Mr. Atwal had been involved in two instances of violence directly related to passengers of his taxi.

Sgt. Quilley referred to police records and noted that the first incident occurred in Richmond on March 17, 2010 and the second incident occurred in Delta on March 13, 2011. He stated that upon reviewing the details of both police files, he found that both incidents were similar in nature in that they began with an argument as a result of a passenger not abiding by a rule.



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Sgt. Quilley spoke of both incidents and the following information was noted:

Incident #1 – Richmond

- Mr. Atwal picked up three young men who had called for a taxi pick up near Blundell Road and Gilbert Road;
- two passengers sat in the back of Mr. Atwal's taxi and the other sat in the passenger's seat;
- the passenger did not wear his seatbelt, and as a result the vehicle seatbelt alarm began beeping;
- the passenger asked Mr. Atwal to turn the beeping off and stated that he did not want to wear his seat belt;
- an argument broke out between Mr. Atwal and the passenger;
- the passenger claims that Mr. Atwal allegedly back handed him, which resulted in a small cut on the inside of his lip;
- Richmond RCMP responded to a report of an assault in the vicinity of the Foggy Dew Pub;
- Mr. Atwal denied striking the passenger;
- after obtaining separate statements from all three passengers and Mr. Atwal, a member of the Richmond RCMP found reasonable and probable ground that an assault had occurred, and that Mr. Atwal was to be arrested; and
- Mr. Atwal was released on a Promise to Appear.

Sgt. Quilley advised that on May 1, 2010, the Richmond RCMP received video footage from Richmond Cabs regarding the time of the alleged assault and no images showed an assault, therefore the file was concluded and charges were not recommended.

Incident #2 – Delta

- Mr. Atwal picked up two young women and a young man from the Buck and Ear Pub in Steveston;
- one of the young women sat in the front seat and the other two passengers sat in the backseat;
- the young man in the backseat lit a cigarette and Mr. Atwal objected and asked that the cigarette be extinguished;



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- Mr. Atwal alleges that the young man refused to extinguish the cigarette and the passenger claims he was in the process of putting the cigarette out;
- Mr. Atwal pulled his taxi over and opened the passenger door;
- the passenger claims to have been pulled from his seat;
- the passengers allege that Mr. Atwal punched one of them in the mouth, and Mr. Atwal alleges that a passenger struck him in the head several times and damaged his radio microphone;
- the passengers paid \$30 in fare and went on their way;
- Delta Police explained to Mr. Atwal that there was insufficient evidence to pursue charges against the passengers, and that he could very well be looking at charges himself for assault;
- Mr. Atwal went on his way.

In reply to queries of Council, Sgt. Quilley advised that (i) a Chauffeur's Permit is valid for one year; and (ii) a passenger over sixteen years of age is responsible to ensure a seatbelt is worn.

Sgt. Quilley noted that Mr. Atwal was not charged with assault for either incident.

Discussion ensued and Council commented on Sgt. Quilley's rationale for denying Mr. Atwal's Chauffeur's Permit.

Sgt. Quilley stated that he denied Mr. Atwal's Chauffeur's Permit based on the fact that Mr. Atwal's record shows two incidents of violence, directly related to passengers of his taxi. Also, he commented that just because charges were not laid, it did not mean that an assault did not take place.

Mayor Brodie referred to correspondence found in a supplemental package submitted to Council (attached to and forming part of these Minutes as Schedule 1). A letter addressed to Mr. Atwal dated March 17, 2011 from Constable Howden, Richmond RCMP, reads that the investigation related to the alleged assault that took place in March 2010 in Richmond was determined to be "unfounded [as police] cannot confirm nor deny that an assault took place."



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In response to comments and queries of Council, Sgt. Quilley provided the following information:

- he denied Mr. Atwal's Chauffeur's Permit based on the fact that Mr. Atwal's record shows two incidents of violence, directly related to passengers of his taxi;
- the police files indicate that the passengers called the police in the Richmond incident and that both the passengers and a passer-by called the police in the Delta incident;
- Mr. Atwal claims to have radioed his dispatch for police assistance on both occasions; and
- he reviews approximately 400 to 500 Chauffeur's Permit applications annually, and Mr. Atwal's application was the first file he has come across where the driver of a taxi has allegedly been involved in altercations with his passengers.

Mayor Brodie referred to both police files and the series of events that allegedly took place, and commented that neither incident was serious enough to warrant charges.

Sgt. Quilley stated that when reviewing Chauffeur's Permit applications, he errs on the side of protecting passengers as his utmost duty is to ensure that taxi users are safe and not subject to problems with their drivers. Also, Sgt. Quilley advised that he issued Mr. Atwal a temporary Chauffeur's Permit as the appeal process can be lengthy.

Kevin Filkow, Michaels & Filkow, Barristers and Solicitors, representing Mr. Atwal, requested that Council overturn the RCMP's denial of a Chauffeur's Permit and grant Mr. Atwal an appeal.

Mr. Filkow referenced section 36 of the *Motor Vehicle Act*, and underlined that the police may only suspend or cancel a permit if the applicant is found to be "unfit to act as a chauffeur." Mr. Filkow questioned the RCMP's findings and queried how Mr. Atwal was found to be unfit to act as a chauffeur.

Mr. Filkow commented on Mr. Atwal's personal background and noted that Mr. Atwal has been driving a taxi for Richmond Taxi since April 2004. He stated that Mr. Atwal has no convictions, and not a single infraction on his driving abstract. Also, he stated that the investigating police officers for both the Richmond and Delta incidents, did not put forward charges on Mr. Atwal. The police files were closed with no real determination of the facts.



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Mr. Filkow stated that Mr. Atwal was devastated to learn that he was denied his Chauffeur's Permit as it would take away his livelihood. Without his Chauffeur's Permit, Mr. Atwal would not be able to generate an income, therefore significantly affecting his ability to support himself and his family.

Mr. Filkow spoke of Mr. Atwal's personal background and work history:

- he was born on January 15, 1951;
- he has been a BC resident since 1972;
- he has been married for 32 years and has two children, a son and a daughter;
- he does not have a criminal record;
- his driving abstract is free from any infractions; and
- he is active in his community.

Mr. Filkow believed that the supplemental correspondence (Schedule 1) demonstrated Mr. Atwal's positive background and credibility. Mr. Filkow remarked that Mr. Atwal's version of the events that took place in March 2010 and March 2011 are more compelling than those of the inebriated passengers and are consistent with Mr. Atwal's character.

Mr. Filkow concluded by stating that the RCMP had not met their burden in demonstrating that Mr. Atwal was unfit to act as a chauffeur.

SP11/6-1

It was moved and seconded

That the Appeal be granted and that Mr. Parmjit Singh Atwal's Chauffeur's Permit be reinstated.

The question on Resolution SP11/6-1 was not called as discussion ensued and Council members provided their rationale for granting the appeal.

The following was noted:

- the materials do not present a compelling finding that demonstrates that Mr. Atwal is unfit to act as a chauffeur;
- it appears that Mr. Atwal was equally victimized by the two incidents;
- Mr. Atwal's version of events were presented as more credible than the versions presented by the passengers;



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- if assaulted, a reasonable person would pursue assault charges; the passengers who were allegedly struck by Mr. Atwal chose not to pursue assault charges;
- charges were not laid against Mr. Atwal as a result of either incident;
- a Richmond RCMP letter states that the March 2010 alleged assault was determined to be “unfounded [as police] cannot confirm nor deny that an assault took place”;
- although Mr. Atwal’s actions were unsuccessful in dealing with his passengers, they do not represent grounds to deny a chauffeur’s permit;
- two incidents do not constitute a pattern of violence; and
- Council could not rely on an assumption that two assaults had taken place when nothing has been proven or substantiated.

The question on Resolution SP11/6-1 was then called and it was **CARRIED**.

ADJOURNMENT

SP11/6-2

It was moved and seconded
That the meeting adjourn (4:57 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the Special Meeting of the Council of the City of Richmond held on Tuesday, April 26, 2011.

Mayor (Malcolm D. Brodie)

Corporate Officer (David Weber)

Schedule 1 to the Minutes of the Special (Open) Council meeting held on Tuesday, April 26, 2011.

TO: MAYOR & EACH
COUNCILLOR
FROM: CITY CLERK'S OFFICE

April 20, 2011

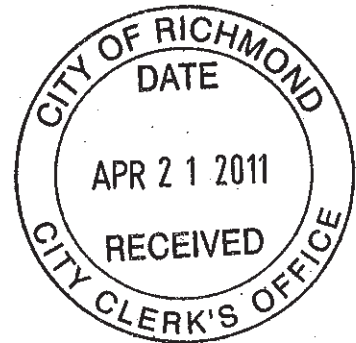
Malcolm,

Note: Identical package received for each Council member re: Chauffeur's Permit Appeal April 26, 2011.

Enclosed please find a package containing information about suspension of Parmjit Singh Atwal's chauffeur's permit. Mr. Atwal feels that he has been treated unfairly. He feels that he is the victim and has already suffered considerably. Mr. Atwal is requesting the City Council to restore his permit and would appreciate your assistance in this regard.

Thanks,

Balwant Sanghera





Royal Canadian Mounted Police
Gendarmerie royale du Canada

Tel.: (604) 278-1212
FAX: (604) 278-6773

Security Classification / Designation
Classification / Désignation sécuritaire

2011-03-14

Your file Votre référence

Our file Notre référence

2011-7431

Mr. Parmjit Singh ATWAL
3411 Williams Rd.
Richmond, BC
V7E 1J3

Dear Mr. ATWAL

On 2011 March 14, you attended the Richmond R.C.M.P. Detachment to apply for a Chauffeur's Permit.

The local police check, based on you name and date of birth, indicates two instances involving violence ,within the past year. Base upon this information your application has been denied.

You have the right to appeal before the City Council should you so choose.

Yours truly,

~~Sgt R. QUILLEY
Reg. #40868~~

(R. NESSET), Superintendent
Officer in Charge
Richmond Detachment

/sw

6900 Minoru Boulevard
Richmond, B. C. V6Y 1Y3

Canada

To Honourable Mayor and City Council

I, Parmjit Atwal applied for a renewal of my Chauffer's permit on March 14, 2011. I received a phone call from the local Rcmp on March 15/11 that there was a letter for me to pick up at the Rcmp station. I went to the Rcmp station on March 15/11 to pick up this letter. I was expecting this to be my Chauffer's permit. To my astounding surprise it was a letter stating that my Chauffer's permit was denied. (Letter from Rcmp attached)

The letter states the reason for denial is, "....based on your name and date of birth, indicates two instances involving violence, within the past year..."

I am unaware of any charges against me for any type of violence and I have no criminal records or convictions since I have been a resident/citizen of Canada since 1972. I have always been and will continue to be a law abiding and contributing member of society. I have lived and raised my family in the city of Richmond for over 30 years.

If I recall the past 30 years of living in Richmond the only incident that comes to mind where I had any type of situation where the police where involved occurred on March 17, 2010. The police file number was 2010-9498. I was working the late evening shift on March 17, 2010 when I was dispatched to pick up a fare at Blundell School parking lot. Upon arrival at the school three adult males came towards my car from the dark school field. One male sat in the front seat while two males sat in the back seat. The male in the front seat started verbally abusing me. "Why are you an old guy driving at night time, your kids don't support you....and using profane language." The males in the back seat where telling their counterpart in the front seat to shut up and stay quiet. I pulled my taxi over to the side of the road and asked them to leave my car. The males in the back seat said, please take us to the Foggy Dew and their friend was just crazy. I again started to drive them to the Foggy Dew. The male in the front seat starting again to utter profanities towards me. At this point I called my dispatch and told them I need the Rcmp to attend at the Foggy Dew as I needed assistance with my fare. The male in the front seat at this time called the Rcmp and told them that I hit him. The police attended (Constable Lahoda) and put me in hand cuffs without even asking any questions. I as a law abiding, hard working family and community minded individual was turned from a victim into an accused. I called the Rcmp to come assist me and in turn they gave me a promise to appear in court on April 13, 2010 for assault. This was a fine example of a victim being re victimized.

I received a call from the Rcmp and was requested to take my taxi to have the camera/recording system analysed regarding the above incident. I complied with the request.

On April 2, 2010 at 1750 hrs I received a call from Constable Lahoda and she said, "you don't have to go to court on April 13 and you can tear up the promise to appear paper that I gave you." I called her later the same day and left a message for her to call me back. She called me back on April 7, 2010 at 1053 hrs. I asked her if she could write down what she told me earlier. She said, "if you want that written I can give it to you but you don't need it." I called her back again and left her message to find out if I needed to attend the Rcmp station on April 10, 2011 for the finger printing that was requested. She called back on April 8, 2011 at 1047 hrs. I mentioned to her I have to attend a funeral in Seattle on the same day. She said, "I don't need to attend for the fingerprinting. If you receive a summons from court then you will need to attend the Rcmp station for finger printing. To this date I have not received anything from the Rcmp or the courts.

This denial of my Chauffer's permit has effected me in numerous ways. The least to say the emotional, financial impact it has on my family. I am supporting my daughter who is attending University of Waterloo to become a doctor. I feel my reputation has been tarnished within the community. Why am I suffering because of miscommunication or error of governmental agencies. Since receiving the letter of denial of my Chauffer's permit I am being made to jump through all these bureaucratic hoops. I being a proud citizen of Richmond since 1980 am more then willing to comply with these requests. In the end who is going to suffer and is suffering from all this? No one but me.

In closing please review this application for the renewal of my Chauffer's permit. I hope this will be resolved quickly without undue delay. I only have a few short years left before I will retire while continuing to live in Richmond. I wish to continue on with my life as normal which is being a productive and proud family member and a citizen of the City of Richmond. I greatly appreciate your valuable time regarding this matter and I look forward to hearing back from you soon.

Sincerely,

Parmjit Singh Atwal
3411 Williams Road
Richmond BC
V7E 1J3

604 277 9054 (res)
778 836 9054 (cell)

In addition to the previous letter:

I went to meet Sgt. Quilley on March 18/11 at the Richmond Rcmp Detachment to inquire about the second incident involving violence. Sgt. Quilley was unavailable so I asked for another officer in charge (I believe his name was Wilson). I was told he just left and he will give you a call. I received a call from this gentlemen within 20 minutes. I asked if I could come talk to him. He said, "you don't have to I can talk to you over the phone." I told him I have a letter from the Richmond Rcmp, Cst. Howden clearing me of the Richmond incident. He mentioned to me there was a file with Delta police. If you need more information you can request a freedom of information.

To recall my dealings with Delta police. I was waiting outside the Buck and Ear in Stevenson, Richmond on March 13/11 at approx. 2:00 am. When I was hailed by three adults (in their mid 20's) going to Surrey. A female sat in the front seat while a male and female sat in the back seat. Once the car was moving the male passenger asked if he could smoke. I said, "sorry you can't smoke in the cab." The ladies said, "you know you can't smoke in the cab." The taxi has a no smoking sign on the windows. I mentioned to him I could stop for a while and he could have a smoke. They said no let's just keep going. I was travelling east along Hwy 10 at approx. 104 Ave, I smelled smoke in the cab. I looked over my shoulder and I noticed the male smoking. I told him what are you doing, you can't smoke in the cab. He failed to put the cigarette out, so I pulled the car over to the shoulder of the road and I asked him to please go outside and smoke. He refused so I went to the rear passenger door and opened it and asked him please come outside and smoke. He came out of the car and started swinging at me. I tried to get away from him when he grabbed my jacket from the collar and pulled it over my head and punched me on my forehead. Then he kept pulling my jacket and pulled it off my body. He threw my jacket onto the side of the road. I ran around my car towards the driver side for safety and to call my dispatch for help. The male was running after me when he fell into the ditch. I grabbed my cb radio to call for help. The male opened the front passenger door and yanked the cb wire out of the radio. I started to flag bypassing traffic to stop so I could get help. A male in a pick up truck travelling west on Hwy 10 stopped on the side of the Hwy to offer assistance. He told me to come over to his truck. The male (fare) was still running after me when the gentlemen yelled at him to stay away and stay on the other side of the road.

Then the Delta police arrived. They questioned all of us individually including the witness. They let the witness leave before I had a chance to get his number and thank him for stopping. One of the officers asked me what happened so I explained the above situation to him. I told him the male punched me. The officer asked where and I showed him my forehead. The officer said, "I don't think he punched you very hard." I asked this officer if I could use his cell phone to call my dispatch to let them know I was with the police. I was receiving messages on my computer screen to find out what was happening

from my dispatch. This officer said no, this is my personal cell and you can not use it. Then this officer went and sat in his police truck. Then Cst. Athwal came over and asked what happened. I explained the entire situation to him again. I told Cst. Athwal that my dispatch is worried about me and I can't even let them know. He said you can use my cell phone to call them. He went to his car to get the cell phone for me. I called my dispatch and let them know I was with the police. Cst. Athwal said there is not much we can do, I can get you your fare. I told Cst. Athwal I also lost my cell phone and the male also yanked my cb wire and broke my radio and he punched me and that's all you can do is get my fare. Cst. Athwal said, "they are three and you are one it is three against one. So, I said, "you can see my broken wire and I lost my cell and he punched me and you can not do anything about it." He said, "that's all he can do." Then I said, "whatever you say what can I do about it." He said, "I can maybe get you \$40." I said ok and Cst. Athwal came back with \$30. He said, "this is the best I can do." I said to Cst. Athwal, "you are not going to lay any charges against the male (fare)." He said, "no I am not going to charge him and the case is closed." I asked Cst. Athwal if I can leave and he said yes you can go.

In this situation I was clearly the victim. The incident of violence was against me. In the denial letter of Chauffeurs permit it states, "two instances involving violence, within the past year."

Since, I discovered the second incident mentioned in the letter relates to the Delta police, I have been diligently trying to contact them to receive clarification. I called Cst. Athwal at the Delta Police numerous times and left messages for him. The Delta Police operator even stated they have sent my message to his patrol car. I never received a call back. Thus on March 20/11 at around 10:00 am I called Delta Police again to find out what time Cst. Athwal was starting and at what station he was working out of. The operator told me he will be starting at 6:00 pm at the Clarence Crescent office in Ladner. I went to the Ladner Delta police office at 5:55 pm to find out if he was available. The front desk lady told me he is starting at the North Delta office at 6:00 pm. I told her I was told this morning he was starting from the Ladner office. Then, she went to the back room to check if he was there. She then came out and said, "he is not here." She said, "I sent the message to his car to tell him you were here and wanted to talk to him to find out about the file." At 7:00 pm, I received a call from Delta Police (#2803) that Cst. Athwal asked her to call me and let me know that in the file there is insufficient evidence and there is nothing against you. I asked the operator if she could ask Cst. Athwal to write it down for me. She said, "let me call him and I will call you back." She called me back after a couple of minutes. She stated Cst. Athwal said, "no he can not write the letter." She said, "you can request for an information of freedom."

It seems Richmond Taxi receives numerous calls from police department to assist in moving people from different clubs, pubs and other venues. Especially on late evenings and wee hours of the mornings. It seems the majority of the fares we pickup are intoxicated. In Richmond the local RCMP call us almost every Saturday to the Foggy Dew

to take people away from the Foggy Dew. They want us to assist in controlling crowds and remove them away from problem situations. If we refuse to take the clients because of their behaviour we get in trouble. We are damned if we do and damned if we don't. We are stuck between a rock and hard place....we are here to help the Rcmp and serve the public. We are providing an essential service to the City of Richmond and the public. The taxi companies play and will continue to play a crucial role in the future transportation needs.

At no time have I ever used violence against anyone. This situation regarding my chauffeurs permit has left a very sour taste in my mouth. I am a 60 year old Richmond resident whose entire family was raised, educated and work in the City of Richmond. I am a law abiding citizen who wishes to continue to live and support the City of Richmond.

Sincerely

Parmjit Atwal
3411 Williams Road
Richmond BC
V7E 1J3

604-277-9054 (res)
778-836-9054 (cell)



Royal Canadian Mounted Police
Gendarmerie royale du Canada

Security Classification/Designation
Classification/désignation sécuritaire

Unclassified

Cst HOWDEN, Richmond RCMP
6900 Minoru Blvd
Richmond BC
V6Y-1Y3

Your File Votre référence

To whom it may concern on behalf of Parmjit ATWAL
(DOB:1951-Jan-15)

Our File Notre référence

2010-9498

2011-03-17

Assault unfounded

Reported Assault in Richmond, BC

This letter is being written on behalf of Parmjit ATWAL to whomever it may concern.

ATWAL was involved in an alleged assault that took place in Richmond, BC in March 2010 outside of the Foggy Dew Pub (Richmond File 2010-9498). Investigations took place and the assault was determined to be unfounded. Police cannot confirm nor deny that an assault took place. ATWAL did not receive any charges in the Richmond Investigation.

Any other investigations involving ATWAL are not included in this letter.

Cst HOWDEN
181510/57702
Richmond RCMP
604-278-1212 (2607)
amy.howden@rcmp-grc.gc.ca



RICHMOND TAXI CO. HOLDINGS LTD.

RICHMOND TAXI CO. LTD.
RICHMOND CABS LTD.
CORAL CABS LTD.
Dispatch # 604-272-1111 Office # 604-278-8358
Fax # 604-278-1114 e-mail gm_richmondtaxi@yahoo.ca

Date March 21, 2011

To whomever it may concern:

Subject: Re: Mr. Atwal Paramjit Singh BCDL # 2661810

Respected Sir/Madam;

That Mr. Atwal Paramjit Singh BCDL # 2661810 residing at 3411 Williams Road, Richmond, BC who is been Richmond Taxi Company Since April 2004 and Driving Richmond Cab # 80 ever since as a night shift driver.

As per Richmond Taxi Company Driver record, Mr. Atwal Paramjit Singh is a wonderful person to work with, great helper to people who need it whether he knows the person or not. He is a people person, with great sense of humor, who makes people laugh. I never had any complaint against him from any Richmond local community customers, or YVR customer service or south terminal customer service, where Richmond Taxi provides the taxi service. We are in service business and we cannot afford to have bad image. In-fact I got great comments from customer for his service. Richmond Taxi Company has benefit by his service that he provides out to Richmond Local Community. Richmond Taxi company as always help and assisted and worked with Richmond RCMP if and when need to clean the traffic during weekend late night from BAR AREA.

Mr. Atwal Paramjit ICBC Abstract record is clean. No violation ticket of any kind. ICBC Claim History also shows clean record since September 2007. I never heard any complaint from Richmond RCMP. Richmond Taxi Company as set company policy (Rules and Regulation for all their drivers) copy is attached.

On behalf of Richmond Taxi Company I would like to request Richmond City Mayor and Council Members and Richmond RCMP to reconsider the chauffeur permit and to allow him to provide the service to Richmond Local Community.

Should you have any question please do not hesitate to call me at 604-278-8358 or cell 778-889-1963 or email gm_richmondtaxi@yahoo.ca

Yours truly

Shashi Engineer
General Manager
Richmond Taxi Company Ltd.

Richmond Cabs Ltd./Coral Cabs Ltd.
#260-11180, Voyageur Way,
Richmond BC V6N 3N8
Tel # 604-276-2722 Dispatch #604-272-1111
Fax # 604-276-9495

April 15th, 2011.

Mayor and Council,
City of Richmond
6911-No. 3 Road,
Richmond, BC V6Y 2C1

Dear Mayor and Council,

Re: Parmjit Singh Atwal
3411 Williams Rd
Richmond BC
V7E 1J3

I am writing to confirm that I have known Mr. Parmjit Atwal, a resident of Richmond, for the past 34 years.

I met Mr. Atwal in 1977. Mr. Atwal is a well respected individual and a dedicated family person. Mr. Atwal is a hard working member of society and I find him to be honest and sincere. I would have no hesitation to say Mr. Atwal is a person with integrity and good character and ready to help others when needed.

If you have any further questions please feel free to contact me at 604-329-1014.

Sincerely,

A handwritten signature in black ink, appearing to read "H Bains", written over a horizontal line.

Harry Bains

MLA SURREY NEWTON

April 15th, 2011.

To whom it may concern,

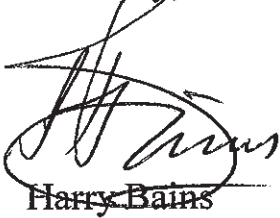
Re: Parmjit Singh Atwal
3411 Williams Rd
Richmond BC
V7E 1J3

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MLA SURREY NEWTON



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Date March 21, 2011

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Respected Sir/Madam;

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As per Richmond Taxi Company Driver record, Mr. Atwal Paramjit Singh is a wonderful person to work with, great helper to people who need it whether he knows the person or not. He is a people person, with great sense of humor, who makes people laugh. I never had any complaint against him from any Richmond local community customers, or YVR customer service or south terminal customer service, where Richmond Taxi provides the taxi service. We are in service business and we cannot afford to have bad image. In-fact I got great comments from customer for his service. Richmond Taxi Company has benefit by his service that he provides out to Richmond Local Community. Richmond Taxi company as always help and assisted and worked with Richmond RCMP if and when need to clean the traffic during weekend late night from BAR AREA.

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Should you have any question please do not hesitate to call me at 604-278-8358 or cell 778-889-1963 or email gm_richmondtaxi@yahoo.ca

Yours truly

Shashi Engineer

General Manager

Richmond Taxi Company Ltd.

Richmond Cabs Ltd./Coral Cabs Ltd.
#260-11180, Voyageur Way,
Richmond BC V6N 3N8
Tel # 604-278-2722 Dispatch #604-272-1111
Fax # 604-278-9495

DR. S. NGUI
DR. D. NGUI

DR. P. TAN
DR. A. PARIKH

DR. M. PHORD-TOY
PHYSICIANS & SURGEONS

SUITE 102 - 5990 FRASER STREET
VANCOUVER, B.C. V5W 2Z7

TEL: 604-322-3366
FAX: 604-324-1118

FOR Parmjit Atwal

ADDRESS _____
DATE 12 April 2011

3 Mr. Parmjit Atwal
has been a patient
at my office since
1977.

He and his family
are regular patients
at our practice.

I know he is
very well. He is a
good person

DO NOT SUBSTITUTE
DO NOT REPEAT
REPEAT

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DR. S. NGUI
DR. D. NGUI

DR. P. TAN
DR. A. PARIKH

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SUITE 102 - 5990 FRASER STREET
VANCOUVER, B.C. V5W 2Z7

TEL: 604-322-3366
FAX: 604-324-1118

FOR Parmjit Atwal

ADDRESS _____
DATE 12 April 2011

R and has no criminal
record. He has no
problem with anger
management issues.
Kindly give him
compassionate
consideration.

Thank you!
h

DO NOT SUBSTITUTE
DO NOT REPEAT
REPEAT

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March 15, 1988

To whom it may concern:

This letter is to confirm the employment of Parmjit Atwal at O'Doul's Restaurant from 03 April 1986 to 15 March 1988, the effective date of my resignation.

Parmjit occupied the position of lunch cook, prep cook and is also doing most of the baking at O'Doul's. Parmjit is reliable and his work is of first quality. He is eager to learn and is now enrolled in an apprenticeship agreement with B.C.I.T., where he has completed his second semester and his performance has been excellent.

I have no hesitation in recommending him and I wish him success in his future endeavors.

For further information, please do not hesitate to contact the Executive Chef at O'Doul's.

Yours truly,

O'DOUL'S HOTEL

ALAIN FAVRE,
Executive Chef

AF/gs

1300 Robson Street
Vancouver, British Columbia
Canada, V6E 1C5
Telephone: (604) 684-8461
Fax (604) 684-8326



UNIVERSITY HOSPITAL

April 10, 1990

To Whom It May Concern:

The undersigned had the pleasure to work with Mr. Parmjit Atwal during the period of one year at the Shaughnessy Hospital, Food and Nutrition Service Department.

Parmjit Atwal is presently working in a Cook's position and he is highly regarded by Supervisors and coworkers for his professional know how and conduct.

I have no hesitation to recommend Mr. Atwal to any of any of my colleges for a comparable position.

Sincerely,

Othmar Vogel,
Manager, Food Production.

SHAUGHNESSY SITE

4500 Oak Street
Vancouver
British Columbia
Canada V6H 3N1
(604) 875-2222

*University Hospital
also includes the
UBC site and the
George Derby Centre*

OV/lg

February 15, 1996

RE: Reference for Parmjit Atwal

Parmjit was employed at University Hospital Shaughnessy Site since October 1988, as a casual cook, to a part time cook, to a full time Cook Supervisor. Responsible for all the food preparation in Nutrition and Food Service at British Columbia's Children's Hospital.

In this time he has demonstrated good decision making, with a desire to improve and enhance performance. Parmjit takes his job seriously, behaves responsibly, and learns quickly.

Parmjit has and continues to be a valuable member of the management of this large department. Parmjit has completed many enormous projects, from Menu committee member, ordering requirements, work routines and scheduling. Parmjit works to ensure leftovers are kept to a minimum and food wastage is kept to a minimum. All large catering are supervised and or prepared by Parmjit from 20 -200 people.

Parmjit communicates effectively with subordinates, peers, supervisors and Management. He capably provides guidance to new employees.

His experience in Q.A./R.M. Programs includes responsibility for daily food temperature/sensory checks and monthly sanitation and safety audits.

I find it hard to write this letter for Parmjit as I cannot imagine how I will be able to run this department without his expertise, but I am confident that Parmjit can accomplish any challenge that he encounters.

Sincerely,



Dean Brady McIntosh
Manager, Production
Nutrition and Food Services
British Columbia's Children's Hospital

DBM/ig\LETTERS\012211.DBM

4480 Oak Street, Vancouver, B.C. V6H 3V4 Phone: (604) 875-2345

April 18, 2011

Hello to Whomever It May Concern,

I just thought I'd write a little bit about my father's character as, though many may gain a fairly accurate perception of him from just a short bit of communication, not many could ever begin to know him as well as I do.

If there is anything my father is consistent in, it is his extremely fair and giving nature. This is evident to me when I call to say hello and he has another story to share with me about his happy customers: about how he drove someone further than they had the means to pay for (just because he recognized that he would never be ok with leaving them stranded), about how another patron had wished my brother and I well after asking my dad about his family and hearing the pride in his voice when he spoke with respect to us, or about another amazing life story shared by another one of his patrons.

For the past 17 years, my father has worked diligently to drive his taxi, provide a fair service to our community, provide for our family, and ensure that I may continue to attend school with minimal related concerns.

Prior to this, he worked as a Supervisor and cook at BC Children's and Women's Hospitals in Vancouver for over 20 years (after completing a four year apprenticeship at BCIT and being certified as a chef). Then, suddenly, my father was affected by the illegal action of our government: the contracts of hundreds of loyal employees were illegally disregarded and the kitchens of various local hospitals shut down so that such services could be contracted out (the Supreme Court of Canada later justly ruled that this had been illegal action conducted by our government). However, the subsequent recognition that he had lost his job unfairly could offer little career-wise to compensate my father, who had been looking forward to working peacefully in a place where his efforts were recognized and he received at least the basic amount of respect owed to any human being.

So, it frustrates me now that this individual, who has worked so hard all his life, who has always been very appreciated for his fair nature and strong work ethic, who recently had to deal with an injustice of our government (and at 50 years of age started driving a taxi because he just could not sit back and not be an active member of our community), and who was obviously disrespected by others when at work, is being questioned.

My father is so giving, he never would have even thought of asking me to write anything on his behalf; he would do almost anything within his power to ensure my brother and I have every possible opportunity open to us, such that we may be happy, live positive lives, and be able to give back to not only the community he raised us in, but also the global one.

I do know my father well. I do know that he is often the person who calms others down, encouraging them to converse and work through issues reasonably. An incident, where we were hit by a mini-van whose driver had failed to notice the red light as we were turning left years ago, comes to mind: the other driver had been looking behind at something her child had spilled when she hit us; so she initially

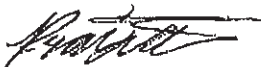
had no idea that she had run the red light. She came out of her mini-van angry; my brother, shocked and in his early teens at the time, started to respond in kind. My father quickly and efficiently calmed both down with but a few words. We all left that situation in a much better state of mind. I know my father.

What stands out for me in this current instance is that he was clearly attempting to call for help: why else would the others have broken not only his taxi-cab radio, but also his cell phone. They were clearly trying to isolate and target him in this situation. They were also somewhat intoxicated; my father was working, something he does with the utmost respect. So then, when help does arrive, why is the professional who is out numbered and trying to effect some sort of positive change in this situation, by attempting to call for help, the one who is questioned? Was it because he could not express himself as quick as the others who may be more accustomed to quickly talking their way out of sticky situations? Why is it that my father is told he should have stayed in his car, when this clearly would not have been a safe situation for him (as he was obviously being targeted and somebody obviously invaded his space, getting near enough to break his only means of requesting help)? It makes my heart pound to think of the alternative that is suggested. It is not a safe world and we are all justified in just trying to ensure our safety when we are being attacked. It makes me wonder... would the response be different if it had been me, a small 27 year old female, being targeted?

And now, after all that, after my father was forced to endure this experience and, of course, was not respected in his profession in that he should have been paid for the trip (no other professionals would be expected to walk away unpaid when they were attacked while attempting to provide the requested service), he is now being questioned? He did nothing wrong was, in fact, the one disrespected in this situation.

Please be just and recognize that it would be ridiculously unfair to take away the driving privileges of one who renders complement after complement from happy, satisfied customers on a regular basis.

Thank you for taking the time to consider my concerns,



Pravjit Kaur Atwal, BScN (BC registered nurse, Richmond General Hospital Palliative Care Services),
Doctor of Optometry 2012 Candidate (University of Waterloo)



BRITISH COLUMBIA DRIVING RECORD SEARCH

P

TWAL, PARMJIT SINGH
411 WILLIAMS RD
RICHMOND BC V7E 1J3

LICENCE NO : 2661810
TYPE : 5 YR RENEWAL
BIRTHDATE : 15JAN1951
DRIVER STATUS : NORMAL
FILE REFERENCE:

DRIVER CLASS: 400
EXPIRY DATE : 15JAN2014
ORIGINAL DATE: 01JAN1974

HEIGHT: 173 CM WEIGHT: 77.0 KG EYE COLOUR : BROWN HAIR COLOUR : GREY

RESTRICTIONS

17: NOT PERMITTED TO OPERATE BUSES
NO CONTRAVENTIONS

NO CORRESPONDENCE
THIS OFFICE HAS NO RECORD OF ANY PROHIBITIONS FROM DRIVING OR LICENCE SUSPENSIONS AS OF 22 MARCH, 2011

THIS SEARCH REPORTS ONLY CONTRAVENTIONS, PROHIBITIONS FROM DRIVING AND LICENCE SUSPENSIONS FOR THE PREVIOUS FIVE YEARS THAT HAVE BEEN RECEIVED AT THIS OFFICE AS OF 22 MARCH, 2011

A COPY OF INSURANCE RECORDS MAY BE OBTAINED FROM:
PUBLIC INFORMATION, INSURANCE CORPORATION OF BRITISH COLUMBIA,
151 WEST ESPLANADE, NORTH VANCOUVER B.C., V7M 3H9.
PHONE: 1-800-663-3051 OR 1-604-661-2800

INSURANCE CORPORATION OF BRITISH COLUMBIA 22 MARCH, 2011
VICTORIA B.C.



INSURANCE CORPORATION OF BRITISH COLUMBIA
151 West Esplanade, North Vancouver, BC V7M 3H9

March 22, 2011

Reference #: 1554834-1

Attention: ATWAL PARMJIT SINGH

Fax #: 604-278-1114
3411 WILLIAMS RD
RICHMOND BC
V7E 1J3

Customer Name: ATWAL PARMJIT SINGH

Re: Insurance coverage history and claims experience for ATWAL PARMJIT SINGH for the past 6 years

This confirms that ATWAL PARMJIT SINGH carried vehicle insurance with the Insurance Corporation of British Columbia as detailed below:

<u>Policy Number</u>	<u>Insurance Policy Term</u>
ESV380	March 21, 1998 to February 13, 2006
NWB273	May 22, 1985 to March 27, 1997
RWF580	November 05, 1984 to August 14, 1988
3K3Y9M	September 05, 2003 to September 05, 2003
4G3Q3T	August 12, 2006 to August 12, 2006
579NAD	March 16, 2009 to March 15, 2012
6288KD	August 20, 2006 to October 02, 2007

The following is the at fault (more than 25% liable) claims experience recorded by the Insurance Corporation of British Columbia for ATWAL PARMJIT SINGH as an owner or a driver for the past 6 years.

Loss Date	Driver	Kinds of Loss		
		Loss	Payment made	Payment outstanding
10Feb2006	yes	Collision	\$4,244.11	no
		Property Damage	\$2,049.46	no
		Bodily Injury	\$1,154.25	no
01Sep2007	yes	Loss		
		Collision	\$2,691.57	no
		Property Damage	\$589.72	no

Our records indicate that ATWAL PARMJIT SINGH has B.C. driver's licence number 2661810 issued January 01, 1974 with expiry date of January 15, 2014.

Customer Contact
Telephone:

(604) 661-2800 Greater Vancouver
1-800-663-3051 Toll free in Canada and USA



Template:

To:

RICHMOND TAXI FLEET

From:

ENGINEER SHASHI

Received:

04/12/2011 19:00

Subject:

ATTN- ALL DRIVERS NO-SMOKING POLICY

Message:

NO-SMOKING POLICY UNDER PROVINCE OF BC
LEGISLATIVE BILL M2051 IN 1259 DRIVER OR
CUSTOMER CANNOT SMOKE IN THE CAB IF
CAUGHT APPROPRIATE ACTION WILL BE
TAKEN THX SHASHI

Periodic

Edit

Close Reply Previous << Next >>



TAXI BILL OF RIGHTS

As a Taxi Passenger you have the right to:

- Be picked up and transported to your stated destination by any available on duty taxi driver
- Pay the posted rate by cash, or accepted credit card or TaxiSaver voucher
- A courteous driver who provides assistance, if requested
- Travel with an assistance dog or portable mobility aid
- A taxi that is clean, smoke free and in good repair
- Direct the route, or expect the most economical route
- A quiet atmosphere, upon request
- A detailed receipt, when requested

As a Taxi Driver you must obey all laws and have the right to refuse to transport a passenger:

- To avoid contravening a law or condition of licence
- To protect your, or any passenger's, health or safety
- If the passenger is acting in an offensive manner
- If the passenger refuses to provide a deposit, if requested

Comment or Concern about Taxi Service in Metro Vancouver?

Comments/Concerns
1-888-564-9963 or info@bpcpa.ca

More information
www.taxirights.gov.bc.ca

