



## Regular Council Meeting

### Monday, December 13, 2010

Time: 7:00 p.m.

Place: Council Chambers  
Richmond City Hall

Present: Mayor Malcolm D. Brodie  
Councillor Linda Barnes  
Councillor Evelina Halsey-Brandt  
Councillor Greg Halsey-Brandt  
Councillor Sue Halsey-Brandt  
Councillor Ken Johnston  
Councillor Bill McNulty  
Councillor Harold Steves

Director, City Clerk's Office – David Weber

Absent: Councillor Derek Dang

Call to Order: Mayor Brodie called the meeting to order at 7:00 p.m.

RES NO. ITEM

### MINUTES

- R10/20-1 1. It was moved and seconded  
*That the minutes of the Regular Council Meeting held on Monday, November 22, 2010 be adopted as circulated.*

**CARRIED**

### 2. ANNUAL ADDRESS BY MAYOR MALCOLM D. BRODIE

Mayor Brodie gave his Annual Address, a copy of which is attached as Schedule 1 and forms part of these minutes.



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RES NO.    ITEM

3.    **APPOINTMENT OF COUNCIL MEMBERS TO EXTERNAL  
REGIONAL ORGANIZATIONS**

R10/20-2

It was moved and seconded

*That Councillor Harold Steves be appointed as the alternate Council Liaison to the Richmond Olympic Oval Board, until December 5, 2011.*

**CARRIED**

Mayor Brodie also announced that he had previously been appointed as Council Liaison to the Richmond Olympic Oval Board by resolution.

R10/20-3

It was moved and seconded

*That Councillor Linda Barnes be appointed as the Council representative to the Greater Vancouver Regional Labour Relations Bureau, that Councillor Greg Halsey-Brandt be appointed as the alternate, and Mayor Brodie be appointed as second alternate, until December 5, 2011.*

**CARRIED**

R10/20-4

It was moved and seconded

*That Councillor Linda Barnes be appointed as the Council representative to the BC Aviation Council, and that Councillor Sue Halsey-Brandt be appointed as the alternate, until December 5, 2011.*

**CARRIED**

R10/20-5

It was moved and seconded

*That Councillor Linda Barnes be appointed as the Council representative to the Lower Mainland Treaty Advisory Committee, and that Councillor Derek Dang be appointed as the alternate, until December 5, 2011.*

**CARRIED**



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4.    NAMING OF STANDING COMMITTEES AND THEIR COMPOSITION BY THE MAYOR (in accordance with the *Community Charter*)

Mayor Brodie announced the following Standing Committees and their membership:

**COMMUNITY SAFETY COMMITTEE**

- Cllr. Derek Dang (*Chair*)
- Cllr. Ken Johnston (*Vice Chair*)
- Cllr. Evelina Halsey-Brandt
- Cllr. Greg Halsey-Brandt
- Cllr. Bill McNulty

**FINANCE COMMITTEE**

- Mayor Malcolm Brodie (*Chair*)
- Cllr. Bill McNulty (*Vice Chair*)
- All members of Council

**GENERAL PURPOSES COMMITTEE**

- Mayor Malcolm Brodie (*Chair*)
- All members of Council

**PARKS, RECREATION & CULTURAL SERVICES COMMITTEE**

- Cllr. Harold Steves (*Chair*)
- Cllr. Evelina Halsey-Brandt (*Vice Chair*)
- Cllr. Sue Halsey-Brandt
- Cllr. Ken Johnston
- Cllr. Bill McNulty



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**PLANNING COMMITTEE**

Cllr. Bill McNulty (*Chair*)  
Cllr. Greg Halsey-Brandt (*Vice-Chair*)  
Cllr. Linda Barnes  
Cllr. Sue Halsey-Brandt  
Cllr. Harold Steves

**PUBLIC WORKS AND TRANSPORTATION COMMITTEE**

Cllr. Linda Barnes (*Chair*)  
Cllr. Sue Halsey-Brandt (*Vice Chair*)  
Cllr. Derek Dang  
Cllr. Ken Johnston  
Cllr. Harold Steves

5. APPOINTMENT OF MEMBERS OF COUNCIL (AND THEIR ALTERNATES) AS THE LIAISONS TO CITY ADVISORY COMMITTEES AND ORGANIZATIONS

R10/20-6

It was moved and seconded

*That the following Council liaisons (and where applicable, their alternates) be appointed to City advisory committees and organizations until December 5, 2011:*

- (a) Advisory Committee on the Environment – *Councillor Derek Dang;*
- (b) Agricultural Advisory Committee – *Councillor Harold Steves;*
- (c) Child Care Development Advisory Committee; – *Councillor Evelina Halsey-Brandt;*
- (d) Council/School Board Liaison Committee – *Councillors Greg Halsey-Brandt and Linda Barnes;*
- (e) Economic Advisory Committee – *Councillors Derek Dang and Ken Johnston;*



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- (f) Heritage Commission – *Councillor Greg Halsey-Brandt;*
- (g) Richmond Athletic Commission – *Councillor Harold Steves;*
- (h) Richmond Centre for Disability – *Councillor Bill McNulty;*
- (i) Richmond Chamber of Commerce – *Councillor Bill McNulty;*
- (j) Richmond Community Services Advisory Committee – *Councillor Linda Barnes;*
- (k) Richmond Family & Youth Court Committee – *Councillor Evelina Halsey-Brandt;*
- (l) Richmond Farmers' Institute – *Councillor Harold Steves;*
- (m) Richmond Intercultural Advisory Committee – *Councillor Bill McNulty;*
- (n) Richmond Parking Advisory Committee – *Councillor Derek Dang;*
- (o) Richmond Public Art Commission – *Councillor Evelina Halsey-Brandt;*
- (p) Richmond Safe Communities Alliance – *Councillor Greg Halsey-Brandt;*
- (q) Richmond Sister City Committee – *Councillor Linda Barnes and Councillor Ken Johnston (alternate);*
- (r) Richmond Sports Council – *Councillor Bill McNulty;*
- (s) Richmond Traffic and Transportation Advisory Committee – *Councillor Ken Johnston;*
- (t) Seniors Advisory Committee – *Councillor Greg Halsey-Brandt;*
- (u) Tourism Richmond Association – *Councillor Ken Johnston;* and
- (v) Vancouver Coastal Health/Richmond Health Services Local Governance Liaison Group – *Councillor Greg Halsey-Brandt.*

**CARRIED**



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6.    APPOINTMENT OF MEMBERS OF COUNCIL AS LIAISONS TO COMMUNITY ASSOCIATIONS

R10/20-7

It was moved and seconded

*That the following Council liaisons be appointed to community associations until December 5, 2011:*

- (a)    Arenas Community Association – *Councillor Bill McNulty;*
- (b)    City Centre Community Association – *Councillor Evelina Halsey-Brandt;*
- (c)    East Richmond Community Association – *Councillor Greg Halsey-Brandt;*
- (d)    Hamilton Community Association – *Councillor Ken Johnston;*
- (e)    Richmond Art Gallery Association – *Councillor Sue Halsey-Brandt;*
- (f)    Richmond Fitness and Wellness Association – *Councillor Sue Halsey-Brandt;*
- (g)    Sea Island Community Association – *Councillor Harold Steves;*
- (h)    South Arm Community Association – *Councillor Derek Dang;*
- (i)    Thompson Community Association – *Councillor Linda Barnes;* and
- (j)    West Richmond Community Association – *Councillor Sue Halsey-Brandt.*

**CARRIED**

7.    APPOINTMENT OF MEMBERS OF COUNCIL AS THE LIAISONS TO VARIOUS BOARDS

R10/20-8

It was moved and seconded

*That the following Council liaisons (and where applicable, their alternates) be appointed to various boards until December 5, 2011:*

- (a)    Aquatic Services Board – *Councillor Bill McNulty;*
- (b)    Museum Society Board – *Councillor Greg Halsey-Brandt;*



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- (c) Richmond Gateway Theatre Society Board – *Councillor Sue Halsey-Brandt;*
- (d) Richmond Public Library Board – *Councillors Linda Barnes, and Derek Dang (alternate);* and
- (e) Steveston Harbour Authority Board – *Councillors Harold Steves, and Linda Barnes (alternate).*

**CARRIED**

8. APPOINTMENT OF MEMBERS OF COUNCIL AS LIAISONS TO VARIOUS SOCIETIES

R10/20-9

It was moved and seconded

*That the following Council liaisons be appointed until December 5, 2011:*

- (a) Britannia Heritage Shipyard Society – *Councillor Harold Steves;*
- (b) Gulf of Georgia Cannery Society – *Councillor Linda Barnes;*
- (c) London Heritage Farm Society – *Councillor Greg Halsey-Brandt;*
- (d) Minoru Seniors Society – *Councillor Derek Dang;*
- (e) Richmond Nature Park Society – *Councillor Sue Halsey-Brandt;*
- (f) Steveston Community Society – *Councillor Bill McNulty;* and
- (g) Steveston Historical Society – *Councillor Linda Barnes.*

**CARRIED**

9. APPOINTMENT OF PARCEL TAX ROLL REVIEW PANEL FOR LOCAL AREA SERVICES

R10/20-10

It was moved and seconded

*That the members of the Public Works & Transportation Committee be appointed as the Parcel Tax Roll Review Panel for Local Area Services until December 5, 2011.*

**CARRIED**



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10. APPOINTMENT OF ACTING MAYORS FROM DECEMBER 14, 2010 TO DECEMBER 5, 2011

R10/20-11

It was moved and seconded

*That the following Acting Mayors be appointed until December 5, 2011:*

*December 14, 2010 – January 31, 2011                      Cllr. Harold Steves*

*February 1 – March 15, 2011                                      Cllr. Derek Dang*

*March 16 – April 30, 2011                                        Cllr. Evelina Halsey-Brandt*

*May 1 – June 15, 2011    Cllr. Linda Barnes*

*June 16 – July 31, 2011    Cllr. Bill McNulty*

*August 1 – September 15, 2011                                Cllr. Ken Johnston*

*September 16 – October 31, 2011                            Cllr. Sue Halsey-Brandt*

*November 1 – December 5, 2011                            Cllr. Greg Halsey-Brandt*

**CARRIED**

**COMMITTEE OF THE WHOLE**

R10/20-12

11. It was moved and seconded

*That Council resolve into Committee of the Whole to hear delegations on agenda items (7:45 p.m.).*

**CARRIED**





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12. Delegations from the floor on Agenda items:

Item No. 20 – The Global City Covenant on Climate – “Mexico City Pact, Item No. 26 – T3 – Tree Removal Permit Application as it Relates to Rezoning in Process, and Item No. 28 – Financing for Agricultural Land Commission (ALC)

Micheal Wolfe – 9731 Odlin road, Chair, Advisory Committee for the Environment (a different committee than the City-appointed Advisory Committee on the Environment).

Mr. Wolfe spoke in support of Item No. 20, about the proposed Mexico City Pact. He stated that the pact would require the City to submit its climate data which would make the public aware of the City’s commitments and performance, and as a result, the City would experience peer pressure to make improvements when compared to other Cities. He also expressed concerns about the greenhouse gas emissions resulting from the airplane traffic.

Mr. Wolfe also spoke in support of Item No. 28, stating that the City was doing a great thing by supporting the Agricultural Land Commission. He then suggested that the City should actively promote agricultural lands.

When speaking in opposition to Item No. 26, Mr. Wolfe expressed his opinion that applications for tree removal permits erode the Tree Preservation Bylaw. He spoke about the impact of tree removal on wild life habitat; as well as the benefits realized by homebuilders and developers. Mr. Wolfe also indicated that he believed that developers were being supported and promoted by this initiative instead of the environment.

Item No. 29 – Acquisition of Vancouver International Sculpture Biennale 2009 – 2011 Artwork

Willa Walsh, Chair, Public Art Advisory Committee, expressed her support for the City of Richmond giving consideration to acquiring Biennale artwork. She spoke about the immense impact that art in general has on people, and commented on the overwhelming response received from the public as well as artists in connection to the Biennale artwork. She encouraged the City to proceed with a public consultation process and to give its citizens their democratic choice to express their views on the matter. Ms. Walsh thanked the City and City Council for being open to the Biennale and all the public reaction that it has generated.



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Item No. 29 – Acquisition of Vancouver International Sculpture Biennale  
2009 – 2011 Artwork

Chris Charlebois – 10911 Hogarth Drive, Artist, stated that although it would be nice if the City would buy all of the Biennale pieces, the City has to prioritize. He suggested that some of the public art funds be used for other art related endeavours such programs and facilities. He then spoke about the “Grand Prix of Art”, a local event at which artists gather and display art. Mr. Charlebois also gave his personal opinion on several pieces of public art displayed in a various locations in Richmond, and suggested that the City support local artists.

Item No. 18 – Richmond Olympic Oval Conversion to Community Legacy  
Mode – Adjustment of Priorities, and Item No. 25 – Housekeeping  
Amendments to Richmond Zoning Bylaw 8500

Roeland Hoegler – 6560 No. 4 Road, spoke in opposition to Section 1.F of the proposed Amendment Bylaw No. 8684 (Item No. 25). He expressed his belief that approval of Section 1.F of the proposed Amendment Bylaw, would put the City at risk of losing the good will it has established with Richmond Agricultural Land Reserve (ALR) property owners.

Mr. Hoegler spoke in opposition to the climbing wall and baseball cages proposed in Item No. 18. He then shared a recent experience at the Richmond Olympic Oval, saying that he was refused entrance to the main floor area due to concerns related to safety and security, and because he did not have a membership. Mr. Hoegler stated the Oval was a public facility, and he questioned the lack of signage advising visitors of such restrictions.

Mr. Hoegler shared his opinion that the taxpayers were being forced to fund the Oval, and questioned the necessity of additional batting cages, as the City has existing cages. He also questioned why funds for the Oval are not being used to reduce or eliminate field user-fees, and concluded by stating that the Oval should be a public facility, not an exclusive private club.



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Item No. 18 – Richmond Olympic Oval Conversion to Community Legacy Mode

Serj Sangara, Board Member of, Richmond City Baseball, BC Minor Baseball, and Baseball BC, spoke in support of the proposed batting cages at the Richmond Olympic Oval. He shared success stories of youth involved in baseball, including the Baseball Canada Girls, who were involved in a indoor baseball camp held at the Oval. He read an excerpt from the team about the positive experience they had at the Oval. Mr. Sangara spoke about many year round benefits that would be realized by kids once indoor baseball is made available, and the proposed batting cages are in place.

Item No. 18 – Richmond Olympic Oval Conversion to Community Legacy Mode, Item No. Housing Agreement Bylaw No. 8677 to Permit the City to Enter into a Housing Agreement to Secure Affordable Housing Units – 9331, 9351, 9371, 9391.& 9411 Odlin Road, Item No. 27 – Bylaw Amendments to Licence and Regulate Bed and Breakfast Establishments, Item No. 29 – Acquisition of Vancouver International Sculpture Biennale 2009 – 2011, and Item No. 21 – Art Acquisition Policy for Local Art

Peter Mitchell – 6271 Nanika Crescent, spoke to Item 18 on the agenda and made the following suggestions: (i) the City should measure the performance of the Oval by comparing cost operations per user rather than by square footage, owing to the fact of the Oval’s enormous size; (ii) core items such as additional emergency exits at the Oval to increase the Oval’s capacity, and double doors for storage areas are items that should be given consideration prior to some of the fancier amenities such as the proposed projects.

Mr. Mitchell also indicated that in his experience, he was able to visit the Oval and move freely through and observe most of the building, however he did not have access to the ice. He suggested that consideration be given to a better viewing area on the second floor as the second floor is currently taken up largely by fitness equipment.

With regard to Item No. 22, Mr. Mitchell questioned if the affordable housing units would be used by concierge staff, and expressed his view that the units should be for the general public only.



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Mr. Mitchell spoke about Item No. 27, and expressed concern related to the maximum number of bed and breakfasts allowed in a neighbourhood, as the proposed bylaw does not state how many bed and breakfasts are permitted in a particular area.

With regard to Item No. 29, Mr. Mitchell expressed his appreciation for some of the Biennale art work, and stated that he was pleased that the City would be consulting its residents on the matter. He also stated that he felt that the City does not need to spend money on art that is not local.

In speaking to Item No. 21, Mr. Mitchell provided a historical overview of a local art collection that had been acquired in 1940 by the UBC Student Committee, and spoke about the increase in value that the art collection had realized over the years. He suggested that the City put together a local art collection based on Richmond and BC as it would be worth much more in the long run.

- R10/20-13    13. It was moved and seconded  
*That Committee rise and report (8:48 p.m.).*

**CARRIED**

**CONSENT AGENDA**

- R10/20-14    14. It was moved and seconded  
*That Items 15 through 28 with the removal of Item No. 16, be adopted by general consent.*

**CARRIED**

*Councillor Evelina Halsey-Brandt left the meeting at 9:02 p.m., and returned at 9:06 p.m.*

*Councillor Sue Halsey-Brandt left the meeting at 9:13 p.m., and returned at 9:15 p.m.*



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**15.    COMMITTEE MINUTES**

*That the minutes of:*

- (1)    the Finance Committee meeting held on Monday, December 6, 2010;*
- (2)    the General Purposes Committee meeting held on Monday, December 6, 2010;*
- (3)    the Parks, Recreation & Cultural Services Committee meeting held on Tuesday, November 23, 2010;*
- (4)    the Planning Committee meeting held on Tuesday, December 7, 2010; and*
- (5)    the Council/School Board Liaison Committee meeting held on Wednesday, November 17, 2010,*  
*be received for information.*

**ADOPTED ON CONSENT**

- 16.    2011 CAPITAL BUDGET**  
(File Ref. No. 03-0970-01) (REDMS No. 3035735)  
See Page 18 of these minutes

- 17.    CONSOLIDATED FEES BYLAW**  
(File Ref. No. 12-8060-20-8636, XR: 12-8060-20-8637) (REDMS No. 3028827, 3056515, 2881662)

*That:*

- (1)    the Consolidated Fees Bylaw No. 8636 be introduced and given first, second, and third readings; and*
- (2)    the Consolidated Fees Bylaw – Consequential Repeal and Amendments Bylaw No. 8637 be introduced and given first, second, and third readings.*

**ADOPTED ON CONSENT**



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**18. RICHMOND OLYMPIC OVAL CONVERSION TO COMMUNITY LEGACY MODE – ADJUSTMENT OF PRIORITIES**

(File Ref. No.: 06-2052-50-01) (REDMS No. 3066536, 3077253)

*That the adjustment of project priorities and funding as outlined in the staff report titled “Richmond Olympic Oval Conversion to Community Legacy Mode - Adjustment of Priorities” dated November 25, 2010 by the Director, Project Development be approved.*

**ADOPTED ON CONSENT**

**19. COMMENTS TO UBCM ON THE IMPLEMENTATION OF EXPENSE LIMITS AND OTHER RECOMMENDATIONS OF THE LOCAL GOVERNMENT ELECTIONS TASK FORCE**

(File Ref. No.: 12-8125-01, XR: 01-0060-20-UBCM1-01) (REDMS No. 3070462, 2878920)

**(1) That UBCM be advised that Richmond City Council:**

- (a) supports the key elements and general approach to the establishment of expense limits as described in the BC government paper titled “Implementing Recommendations of the Local Government Elections Task Force: Expense Limits 2011;”**
- (b) supports the general concept of a ban on anonymous election campaign contributions as described in the BC government paper titled “Implementing Recommendations of the Local Government Elections Task Force: Anonymous Contributions 2011,” but is concerned that the implementation of a ban could more acutely impact those who mount modest fundraising campaigns, particularly in smaller communities;**
- (c) supports generally an enhanced approach to transparency with regard to disclosure laws and supports specifically an amendment to the legislation that requires the disclosure of campaign contributor's names such that the requirement to disclose would be triggered with a \$50 donation as opposed to the current rule where the requirement is triggered only for donations of \$100 or more;**



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*(d) supports the enhancements to transparency for election advertising as described in the BC government paper titled "Implementing Recommendations of the Local Government Elections Task Force: Election Advertising Sponsorship Information 2011;" and*

*(2) That a letter be sent to the Provincial Government with a copy to UBCM, reiterating Richmond City Council's previous position and support for a change to a four year term of office for local government elected officials.*

**ADOPTED ON CONSENT**

**20. THE GLOBAL CITY COVENANT ON CLIMATE -"MEXICO CITY PACT"**

(File Ref. No.: 10-6125-07-02) (REDMS No. 3076413)

*That Council authorize the Mayor to sign the Global City Covenant on Climate (Mexico City Pact) on behalf of the City.*

**ADOPTED ON CONSENT**

**21. ART ACQUISITION POLICY FOR LOCAL ART**

(File Ref. No.: 11-7000-09-00) (REDMS No.: 3071676)

*That staff develop an acquisitions policy to acquire artwork from local artists.*

**ADOPTED ON CONSENT**



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**22. HOUSING AGREEMENT BYLAW NO. 8677 TO PERMIT THE CITY TO ENTER INTO A HOUSING AGREEMENT TO SECURE AFFORDABLE HOUSING UNITS- 9331, 9351, 9371, 9391 & 9411 ODLIN ROAD**

(File Ref. No.: 12-8060-20-8677, XR: 08-4057-20-016) (REDMS No. 3060705, 3060705v.2, 3060711v.2)

*That:*

- (1) Bylaw No. 8677 be introduced and given first readings to permit the City in accordance with section 905 of the Local Government Act to enter into a Housing Agreement with Polygon Mayfair Place Homes Ltd. (or its designate). The Housing Agreement together with a housing covenant will act to secure the 16 affordable housing units that are proposed as part of Rezoning Application No. 10-537689 which relates to a development to be constructed on 9331, 9351, 9371, 9391 & 9411 Odlin Road; and*
- (2) the Deputy Chief Administrative Officer be authorized to execute the Housing Agreement on behalf of the City and to take all required steps to file a notice of the Housing Agreement in the Land Title Office.*

**ADOPTED ON CONSENT**

**23. APPLICATION BY ZEESHAN HASAN FOR REZONING AT 10191 WILLIAMS ROAD FROM SINGLE DETACHED (RS1/E) TO COMPACT SINGLE DETACHED (RC2)**

(File Ref. No.: 12-8060-20-8681, RZ 10-517689) (REDMS No. 3061604, 3067109)

*That Bylaw No. 8681, for the rezoning of 10191 Williams Road from "Single Detached (RS1/E)" to "Compact Single Detached (RC2)", be introduced and given first reading.*

**ADOPTED ON CONSENT**

**24. DEVELOPMENT APPLICATION FEES**

(File Ref. No.: 12-8060-20-8670) (REDMS No. 3044943, 2907408, 2897774)

*That Development Application Fees Bylaw No. 7984, Amendment Bylaw No. 8670, to introduce new development application fees and to revise some of the existing development application fees, be introduced and given first, second and third reading.*

**ADOPTED ON CONSENT**





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**25. HOUSEKEEPING AMENDMENTS TO RICHMOND ZONING BYLAW 8500**

(File Ref. No.: 12-8060-20-8684) (REDMS No. 3056954, 3054470)

*That Richmond Zoning Bylaw 8500, Amendment Bylaw 8684 be introduced and given first reading.*

**ADOPTED ON CONSENT**

**26. T3 - TREE REMOVAL PERMIT APPLICATION AS IT RELATES TO REZONING IN PROCESS**

(File Ref. No.: 10-6550-01) (REDMS No. 3056196)

*That the T3 - Tree Removal Permit Application Process (for Rezoning in Process as attached to this report) be extended to single-family rezoning applications that have been granted third reading.*

**ADOPTED ON CONSENT**

**27. BYLAW AMENDMENTS TO LICENCE AND REGULATE BED AND BREAKFAST ESTABLISHMENTS**

(File Ref. No.: 12-8060-20-8672/8666/8667/8668) (REDMS No. 3056196, 3040811, 3066393, 3066392, 3040849, 3041088, 3041333)

*That:*

- (1) Richmond Zoning Bylaw 8500, Amendment Bylaw 8672 (Bed and Breakfast) be introduced and given first reading.*
- (2) Business Licence Bylaw No. 7360, Amendment Bylaw No. 8666 that establishes Special Business Licence Application Requirements for the operation of Bed and Breakfast Establishments be introduced and given first reading.*
- (3) Business Regulation Bylaw No. 7538, Amendment Bylaw No.8667 that establishes Bed and Breakfast Establishment Regulations be introduced and given first reading.*
- (4) Municipal Ticket Information Authorization Bylaw No. 7321, Amendment Bylaw No.8668 that establishes fines for Bed and Breakfast Establishments be introduced and given first reading.*

**ADOPTED ON CONSENT**



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- 28. **FINANCING FOR AGRICULTURAL LAND COMMISSION (ALC)**  
(File Ref. No.: 01-0150-20-BCAL1) (REDMS No.: 3072891)

*That Council send a letter to the B.C. Minister of Agriculture and Lands requesting that sufficient funding be provided to enable the Agricultural Land Commission (ALC) to undertake its mandate and provide appropriate staff resources to support agriculture Province-wide.*

**ADOPTED ON CONSENT**

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**CONSIDERATION OF MATTERS REMOVED FROM THE  
CONSENT AGENDA**

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**FINANCE COMMITTEE –  
Mayor Malcolm Brodie, Chair**

- 16. **2011 CAPITAL BUDGET**  
(File Ref. No. 03-0970-01) (REDMS No. 3035735)

R10/20-15

It was moved and seconded

***That:***

- (1) *the 2011 Capital Budget be approved as the basis for preparing the 5-Year Financial Plan (2011 – 2015); and*
- (2) *staff be authorized to commence 2011 capital projects effective January 1, 2011.*

**CARRIED**

**OPPOSED: Cllr. Greg Halsey-Brandt**



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**PARKS, RECREATION AND CULTURAL SERVICES  
COMMITTEE –  
Councillor Harold Steves, Chair**

**29. ACQUISITION OF VANCOUVER INTERNATIONAL SCULPTURE  
BIENNALE 2009-2011 ARTWORK**  
(File Ref. No.: 11-7000-09-20-099) (REDMS No. 3059159)

R10/20-16

It was moved and seconded

- (1) That a public consultation process be conducted to obtain feedback from the community on their preferred Vancouver International Sculpture Biennale 2009-2011 artwork, as outlined in the staff report dated November 2, 2010 from the Director, Arts, Culture and Heritage Services; and*
- (2) That based on this feedback a listing of the favoured Biennale artworks and the potential funding options to acquire one or more permanent artwork(s) be brought forward for Council consideration in spring 2011.*

The question on Resolution No. R10/20-16 was not called as the following **amendment** was introduced:

R10/20-17

It was moved and seconded

*That the words “including the option of not purchasing any of the art work” be added to the end of Part (1) of Resolution No. R10/20-16.*

**CARRIED**

The question on Resolution No. R10/20-16 as amended, which now read as follows:

- (1) That a public consultation process be conducted to obtain feedback from the community on their preferred Vancouver International Sculpture Biennale 2009-2011 artwork, as outlined in the staff report dated November 2, 2010 from the Director, Arts, Culture and Heritage Services including the option of not purchasing any of the art work; and*



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- (2)    *That based on this feedback a listing of the favoured Biennale artworks and the potential funding options to acquire one or more permanent artwork(s) be brought forward for Council consideration in spring 2011.*

was then called, and it was **CARRIED** with Cllrs. McNulty and Steves, and Mayor Brodie opposed.

R10/20-18

It was moved and seconded

*That staff draft a policy for the acquisition of public art in the City of Richmond.*

**CARRIED**

**ANNOUNCEMENT OF APPOINTMENTS TO ADVISORY COMMITTEES**

The following advisory committee appointments were announced:

**Vancouver International Airport Aeronautical Noise Management Committee**

**Two-year term:**

Haydn Acheson, and Margot Spronk as an alternate member

**Richmond Aquatic Services Board**

**Two-year term:**

Michael Crawford, Ian MacLeod, Andy Nimmo, Judith Pettifer and John Turchak

**Richmond Athletic Commission Appointments**

**Two-year term:**

Rick Henderson, Harry Oppal, Gord Racette, and John Singh

**Richmond Museum Society Board - City Appointees**

**Two-year term:**

Greg Walker, Jack Wong, and



**Regular Council Meeting  
Monday, December 13, 2010**

RES NO.    ITEM

**One-Year term:**  
Mark Mazzone

**Richmond Public Art Advisory Committee (RPAAC) Appointments  
for 2011**

**One-year term:**  
Steve Jedreicich, Valerie Jones, Willa Walsh, and Xuedong  
Zhao; and

**Two-year term:**  
Lee Beaudry, Chris Charlebois, Sandra Cohen, Aderyn Davies,  
and Simone Guo

**Richmond Gateway Theatre Society**

**Two-year term:**  
Elana Gold and Michael J. Anderson

**One-year term:**  
Denise Chambers

**BYLAWS FOR ADOPTION**

R10/20-19

It was moved and seconded

*That the following bylaws be adopted:*

*Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551, Amendment  
Bylaw No. 8595*

*Alexandra District Energy Utility Bylaw No. 8641*

*Municipal Ticket Information Authorization Bylaw No. 7321, Amendment  
Bylaw No. 8650*

*Notice of Bylaw Violation Dispute Adjudication Bylaw No. 8122,  
Amendment Bylaw No. 8651*

*Solid Waste & Recycling Regulation Bylaw No. 6803, Amendment Bylaw  
No. 8678*

*Drainage, Dyke and Sanitary Sewer System Bylaw No. 7551, Amendment  
Bylaw No. 8679*



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*Waterworks and Water Rates Bylaw No. 5637, Amendment Bylaw No. 8680  
Richmond Official Community Plan Bylaw No. 7100, Amendment Bylaw  
No. 8317  
(10911, 10931, 10951, 10971 and 10991 Steveston Highway, RZ 05-314267)  
Zoning & Development Bylaw No. 5300, Amendment Bylaw No. 8462  
(7531 No. 4 Road, RZ 08-406182)  
Zoning & Development Bylaw No. 8500, Amendment Bylaw No. 8603  
(11591 Williams Road, RZ 09-499857)  
Zoning & Development Bylaw No. 8500, Amendment Bylaw No. 8627  
(12120 Woodhead Road, RZ 08-437228)*

**CARRIED**

**DEVELOPMENT PERMIT PANEL**

- R10/20-20    30.    It was moved and seconded
- (1)    *That the minutes of the Development Permit Panel meeting held on Wednesday, November 10, 2010, and the Chair's report for the Development Permit Panel meeting held on Wednesday, September 30<sup>th</sup>, 2010, be received for information.*
  - (2)    *That the recommendations of the Panel to authorize the issuance of a Development Permit (DP 09-463340) for the property at 7531 No. 4 Road be endorsed, and the Permit so issued.*

**CARRIED**

**ADJOURNMENT**

- R10/20-21    It was moved and seconded  
*That the meeting adjourn (10:52 p.m.).*

**CARRIED**



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**Regular Council Meeting  
Monday, December 13, 2010**

RES NO.    ITEM

Certified a true and correct copy of the Minutes of the Regular Meeting of the Council of the City of Richmond held on Monday, December 13, 2010.

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Mayor (Malcolm D. Brodie)

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Corporate Officer (David Weber)

**Annual Address  
By Mayor Malcolm Brodie  
December 13, 2010**

2010 will forever be remembered as the year Richmond welcomed the world when we played a major role in hosting the Olympic Winter Games. Our City received international accolades for our Olympic participation which included hosting the long-track speed skating at the Richmond Olympic Oval, as well as a number of unique programs supported by our vibrant volunteer network. The Games highlighted the City as an international tourism destination and a dynamic environment for investment. During the Olympics, Richmond was showcased to hundreds of millions of television viewers around the world in addition to the legions of visitors who personally sampled our hospitality.

Yet, the Games were only part of Richmond's story this year. Under the dedicated leadership of our hardworking City Council, Richmond launched a number of new programs and service improvements throughout 2010. We also achieved some significant milestones which promise to have long-term positive community impacts.

Our quality of life in Richmond remains high. The numbers tell much of the story. For example, our residents continue to lead the nation in longevity and other key health indicators. The recent Vital Signs Report by the Vancouver Foundation showed our residents lead the region in having a sense of connection with their community. We continue to balance growth with liveability and diversify our city. We also preserve the natural features and sense of community that make Richmond unique.

This year also marks another milestone. Twenty years ago, on December 3<sup>rd</sup>, 1990, Richmond evolved from a Township to a City. The transformation that has since occurred has been remarkable.

As we look back over the past year, some major themes emerge:

1. 2010 Olympic Winter Games;
2. Post-Games Richmond Olympic Oval;
3. Sustainability;
4. Infrastructure Renewal and Expansion;
5. Tourism and Economic Development;
6. Arts and Culture;
7. Council Goals and Objectives; and
8. Customer Service.

## **1. 2010 OLYMPIC WINTER GAMES**

Though Richmond's Olympic preparations began many years ago, the excitement revved up in the final weeks before the Games. Richmond City Hall was honoured to be the site for the announcement that Clara Hughes would carry the flag for Team Canada at the Opening Ceremonies. China House and Holland Heineken House were officially opened just before the Games. We were proud that these two nations chose Richmond as their official homes away from home during the Games. City Council joined the Steveston Community Association as they hosted a warm welcome for Japan's medal-winning speed skating team.



The Olympic Torch Relay came to Richmond on February 9<sup>th</sup>. Record numbers of residents celebrated on the streets and at the community centres as the torch wound its way for 17 kilometres to Minoru Park. The torch-bearers made us all proud, especially when Richmond's own Man-In-Motion, Rick Hansen, took the stage and lit the community cauldron in front of tens of thousands.

The Olympic Winter Games were officially staged from February 12-28. These were 17 days that few will ever forget. During 12 days of competition, more than 100,000 people were thrilled by the Olympic competitions featuring the world's best speed skaters who set five new Olympic records. We celebrated as Canada won five medals, including gold for Christine Nesbitt and the Men's Team Pursuit squad. Viewers around the world marvelled at the talents of these great athletes and the magnificence of our Oval.

At the same time, the heart of Richmond came alive at our official celebration site, the Richmond O Zone. Spread over 30 acres at Minoru Park and City Hall, the O Zone attracted more than 500,000 people. Recognized as one of the best of the many celebration sites, there were numerous highlights. The O Zone offered an incredibly diverse line-up of entertainment, culture, sport and other free family activities. The City worked together with many community, civic, corporate and international partners to make it happen. Some of the many highlights were:

- The O Zone Main Stage with national, international and local performers – from the Canadian Tenors, Our Lady Peace, and Delhi 2 Dublin, to international stars such as F.I.R. and Spirit of Uganda. Our own choir including 3,500 students from Richmond schools entertained everyone at Minoru Park on the Opening Day of the Games;
- Interesting Olympic exhibits and activities hosted by the Richmond Museum, Art Gallery, Archives, Public Library, Minoru Activity Centre, and City Hall;
- Holland Heineken House, BC Street, the Ice Gate, the Ice Zone skating rink, LunarFest, Richmond Olympic Oval Pavilion, and BCLC's 2010 Games Dome;
- Appearances by local and international Olympic and Paralympic athletes;
- Performances and displays highlighting First Nations arts and culture, including the "Sewing our Traditions" exhibit of dolls depicting Northern Canadian cultures at the Gateway Theatre; and
- The 2010 Ice Art Championships.

With the eyes of the world on Richmond, we showcased highlights of what makes our business sector unique. Richmond Revealed was a series of exhibits to introduce our city's corporate sector to the world in spectacular fashion – from the 13 million cranberries around City Hall and Brighthouse Park, the Inukshuk made of shipping containers, the replica of MDA's Canadarm, and the largest Chinese New Year celebration ever held here.

The Canadian Olympic Committee's Paint the Town Red program was embraced by the City, along with the Richmond Chamber of Commerce and Tourism Richmond. The City Centre also

underwent an Olympic makeover with 1,200 street banners, many kilometres of fence wrap and 3,000 strings of festive lights, in addition to directional and interpretation signs.

Richmond also partnered with other regional municipalities in the Metro Vancouver Commerce program. Executives from around the world were invited to participate in an economic development initiative. It resulted in business development in Richmond and throughout the Lower Mainland.

Before and during the Games, the City's hosting and protocol program saw Richmond host more than 50,000 guests, ranging from dignitaries and elected officials to business, sport and cultural leaders. The City included them in a variety of corporate initiatives involving tourism and economic development, infrastructure renewal, sport hosting, and major event strategies. Post-Games, Richmond continues to receive strong international interest from many who are interested in learning from our Olympic experience.

Richmond's Olympic marketing programs raised the City's international profile through visitor exposure and positive media coverage. Marketing programs alone generated an estimated \$25 million in media coverage of the O Zone, Richmond Revealed, the Richmond Olympic Oval, and the City in general. Since preparations started in 2004, the City and Tourism Richmond have hosted more than 3,000 media visits directly relating to our role as an Olympic Venue City.

Staging the Games was a tremendous challenge. It required the significant efforts of staff from every department of the City, who also had to maintain normal levels of civic services. The City also relied heavily on over 2,000 volunteers, most of whom were recruited, screened, trained and managed in partnership with Volunteer Richmond to contribute more than 30,000 hours of volunteer service. Many dedicated City staff from every department volunteered in a variety of capacities in their non-working time.

In addition, the City also received significant volunteer support for a variety of other Games-related programs, including:

- the Oval opening;
- various countdown events and protocol visits;
- the HomeStay program; and
- the permanent recording of Games-time activity for archival purposes.

Many of the City's community partners, such as the Minoru Seniors Society and Tourism Richmond, also marshalled their own volunteers to assist with various programs.

The Games have left many legacies, including:

- the iconic Richmond Olympic Oval;
- the Canada Line;
- greater international recognition;
- enhanced sport and wellness amenities and programs;
- the new Olympic Precinct waterfront community;
- an enhanced urban waterfront trail along the Middle Arm;
- volunteer growth;
- event equipment and infrastructure;
- civic beautification infrastructure;

- business and government networks around the world; and
- tremendous civic pride.

These and others have permanently changed the City of Richmond giving us real opportunity to improve our quality of life.

## **2. POST-GAMES RICHMOND OLYMPIC OVAL**

In March, work immediately commenced on the post-Games retrofit. The ice, track and court zones on the main activity level are now complete and very active. The 23,000-square foot Fitness Centre, which features several distinct workout areas, opened in July. A full range of sport, fitness, recreation and wellness programs are being offered throughout the Oval. Food service is now available on site and the new sports medicine centre will open in the near future.

Everyone in our community is encouraged to use the Oval – from sport, cultural, community and business groups, to individuals of all ages and activity levels. Membership is well ahead of its target. More than 100,000 visitors have seen the Oval since it re-opened. If you haven't yet done so, everyone should visit the Oval and learn about all it can offer the entire family.

Several National Sports Organizations have established centres of excellence at the Oval – Volleyball Canada; Canadian Table Tennis Federation and Hockey Canada. These programs will promote the development of high performance sport, while also supporting community and recreational sport programs. The Oval has partnered with Basketball Canada to host exhibition games by our Canadian women's basketball team and a training camp for the Chinese men's team.

## **3. SUSTAINABILITY**

Richmond City Council has made community sustainability a major priority by incorporating these principles into our civic decisions. We progress well on our goal to be a sustainable community, establishing important benchmarks and targets that will guide us on our path.

This year, Council approved a number of new sustainability framework documents. These include:

- Corporate Sustainability Policy;
- Strategic Energy Program to reduce community energy consumption by 10 per cent by 2020; and
- Strategic Climate Change Program to reduce greenhouse gas emissions by 33 per cent by 2020.

To meet the City's environmental sustainability targets for reducing greenhouse gas emissions and to save costs, we continue with initiatives to reduce energy consumption. We also promote the use of alternate energy sources to reduce the environmental impact.

The City secured external funding to create staff positions dedicated to energy management and reduction. Energy audits were completed at 40 smaller civic facilities. At the Steveston Community Centre, a district energy system was completed to connect the heating and other energy services among different buildings.

Richmond was designated a Solar Community and instituted new regulations to promote the use of solar hot water heating systems in new homes. Water levels in our storm water ditches can now be monitored through a wireless network using solar-powered sensors.

To further reduce our community's greenhouse gas emissions, the City is working with the private sector to develop new District Energy Utilities. To date, Council has approved a new District Energy Utility using geo-thermal technology in the West Cambie area. Other leading-edge agreements are pending.

To address water consumption, almost 60 per cent of single family Richmond homes are now voluntarily water-metered. And, as part of our commitment to the Zero Waste Challenge for solid waste, the City launched the new Green Can program. Residents can dispose of food scraps to be taken to Fraser Richmond Soil & Fibre for composting. Council looks forward to positive results as multi-family residences are starting to be included in both of these initiatives.

Community volunteer support always increases the impact of our environmental programs. These include:

- Through the Partners for Beautification program, the City is grateful to 100 partners who have consistently volunteered to maintain and clean public areas;
- The Sea Island community has worked hard to restore habitat and enhance biodiversity in one of Richmond's few remaining sloughs. The Sea Island Slough Enhancement Project has also provided environmental education to show how issues such as invasive species and garbage threaten the integrity of this sensitive area;
- Richmond Nature Park also restored a large man-made pond that was severely compromised by invasive plants. Hundreds of volunteer hours of work went into the project supported by grants from the Walmart-Evergreen Foundation. This again shows the power of forming partnerships for the benefit of our City; and
- The section of Alberta Road between Garden City Road and Katsura Road was closed earlier this year to create the Alberta Road Greenway at Garden City Community Park. The roadway is being redeveloped for pedestrian and cyclist use, and promises to become a key part of the City's trails and greenway network.

In June, the City of Richmond announced a new partnership with the Richmond Food Security Society for administering Community Gardens on City-owned land. To augment the community gardens sites, we look forward to the imminent construction of gardens at Paulik Gardens Park and at the south foot of Railway Avenue. This is a continuing initiative with more garden plots potentially being added each year.

In the social context, the City launched preparation of a long-awaited 10-Year Social Planning Strategy. A concerted effort has been made to engage the community for this study which will examine the City's desired role in social issues.

Richmond's effort to provide more affordable living units continues. In the past 12 months alone, Council has secured commitments through the rezoning process to provide approximately 150 such units including secondary suites.

A number of initiatives support increased access to childcare for Richmond families. For instance:

- The City obtained land and funding for development of a purpose-built 33-space childcare centre in Hamilton;
- Construction began on a 69-space City-owned childcare facility in West Cambie;
- A contribution of approximately \$450,000 for childcare was provided as part of a development south of the Oval;
- A 5,000 square foot City-owned childcare facility was acquired as part of the River Green rezoning; and
- Recommendations pertaining to the long-term Child Care Needs Assessment were endorsed by Council.

To develop healthier communities by better linking land use, urban design, transportation and health outcomes, Richmond hosted a regional seminar to promote "walkability" entitled "Your Neighbourhood + Your Health Linking Community Design and Health". The well-attended event was supported by numerous partner agencies.

Financially, the City's position continues to be strong. Richmond can look forward to being debt-free in about three years. Our residents receive optimal services for their tax dollars.

#### **4. INFRASTRUCTURE RENEWAL AND EXPANSION**

In 2010, Richmond added to our key infrastructure. Thus, the City improved our basic water, sewer and drainage services, launched new transportation improvements, and continued to expand our community recreational amenities.

A major focus has been to continue to grow and revitalize our key civic infrastructure in order to meet community needs. Look at a number of major infrastructure projects recently completed or underway:

- The \$5 million expansion of the Hamilton Community Centre to the Gold LEED standard;
- Construction of a new Highway 91 Interchange at Nelson Road to improve transportation access to the Fraser Port lands in southeast Richmond. At least 3,000 trucks per day will soon be taken off Westminster Highway to improve traffic safety in our farming community;
- The new Steveston Fire Hall should soon be ready for emergency response;

- The \$8.5 million Middle Arm Waterfront Greenway funded by multiple partners, with improved amenities for all;
- The Thompson Youth Park – Phase 1 has been funded in part by a generous contribution from the Thompson Community Association. This will provide an appealing recreation and social gathering place with iconic play structures;
- A \$1.2 million renovation and upgrade to South Arm Community Centre will make it more sustainable;
- Two new artificial surface greens for lawn bowling at Minoru Park. This \$600,000 project was a partnership between the Lawn Bowling Club, the City and the Federal Government to promote all-season use with competition-ready surfaces;
- Richmond and the South Arm Community Association jointly funded two new state-of-the-art outdoor basketball courts;
- The \$25 million total restoration of No. 3 Road, in conjunction with construction of the Canada Line attracted contributions from senior levels of government and TransLink; and
- The historically-significant Japanese Nurses' Building was saved and relocated to its new permanent home behind the Steveston Museum.

In 2010, the City received more than \$15 million in stimulus grants from the federal and provincial governments, as well as contributions from community partners. Some of the resulting improvements increased energy efficiency and reduced operating costs.

## **5. TOURISM AND ECONOMIC DEVELOPMENT**

In 2010, we continued to pursue opportunities for growth in tourism and economic development. Richmond is committed to being a destination of choice for visitors and investors. The City made major strides throughout the year through our sport hosting and major events strategies.

In February 2011, the annual Winterfest Weekend will return to the Richmond Olympic Oval as an anchor event for the Richmond Winter Festival of the Arts. We will also commemorate the first anniversary of the 2010 Games.

Preparations are well underway to bring back the Tall Ships in June 2011. The first phase of infrastructure development started with the construction for Garry Point of two pontoon floats which will prove very useful after the Festival.

Richmond's sport hosting program, with generous funding support from Tourism Richmond, is already beginning to pay significant dividends through positive economic impacts. For example, this program was instrumental in attracting the 2010 Canadian Taekwondo Championships and the World Wheelchair Rugby Championships, in addition to the 2011 Canadian and Western Canadian Fencing Championships, all at the Oval.

However, our sport hosting program is not restricted to events only at the Olympic Oval. In 2010, Richmond attracted:

- more than 20 swim meets at Watermania;
- over 20 hockey and lacrosse tournaments at Richmond Arenas; and
- dozens of outdoor tournaments in baseball, soccer and softball.

With these events, we welcomed thousands of athletes and their supporters into our community.

The City is also working closely with Tourism Richmond to continue to expand international tourism. The focus is particularly on China so that we seize opportunities created by Canada's Approved Destination Status. Council supported these efforts by leading a mission to the important Asia-Pacific region in September. Joined by representatives from our Sister City Committee, Tourism Richmond, the Richmond Chamber and local business, we visited our three Asian Sister and Friendship Cities – Wakayama, Qingdao and Xiamen. We also hosted a special Richmond Day reception at the impressive Shanghai Expo.

## **6. ARTS AND CULTURE**

Richmond's arts and culture scene continues to experience dramatic growth. Through both City-led and City-supported initiatives, we have seen an expansion in the diversity and vibrancy of arts and culture. Some new highlights include:

- Richmond Museum's main exhibition, *From Far & Wide: The Eppich Collection*, which opened for the 2010 O Zone. This collection of over 500 artifacts from around the world constitutes one of the museum's largest and most valuable individual donations;
- Richmond out-performed the rest of the Province in its embrace of the inaugural Culture Days weekend, a Canada-wide interactive celebration of arts and culture. Our City offered 37 events, including demonstrations, tours and workshops for an audience of almost 7,000 people;
- Britannia Heritage Shipyards hosted the first Steveston Grand Prix of Art for an estimated 1,000 visitors around the Steveston waterfront to watch 58 painters demonstrate their talents outdoors;
- Minoru Chapel Opera Night for classic opera in a heritage setting was introduced to capacity audiences and very enthusiastic response. We look forward to a Spring series which is now being planned;
- To enhance the streetscape at three Canada Line stations, local visual artists were profiled in the inaugural exhibition of the newly-installed No. 3 Road Art Columns;
- Through the Community Public Art program, new artworks were installed at the Gateway Theatre, Richmond Nature Park and South Arm Community Centre. Similar plans are underway for the expanded Hamilton Community Centre;
- Richmond Arts Centre in collaboration with Cinevolution Media Arts Society launched the inaugural Dream Project – 12 short films created by youth under the guidance of

professional videographers. This was the inspiration for the Richmond Arts Centre to create a new media arts studio and exemplifies the youth-oriented programming the Centre will soon provide year-round;

- Richmond Arts Centre also developed a new Academy-style dance training program where 500 students will soon receive high level training as background for other established schools and dance companies around the world;
- Begun last year, Richmond's participation in the Vancouver Biennale exhibition of public art was extended with the installation of five additional artworks including Patrick Hughes's *Doors of Knowledge* at Minoru Park and Ren Jun's *Water #10* at Cambie Plaza; and
- The Richmond Olympic Oval precinct, where the program represents the City's largest investment in public art, added three new works in partnership with the VANOC Venues' Aboriginal Art Program. As well, we installed *Sight Works*, a series of viewing platforms and seating integrated into the landscape along the Middle Arm Dyke Trail. The *Lulu Suite* project, a multi-media installation depicting Richmond's history, will soon be installed at the Oval.

## **7. COUNCIL GOALS AND OBJECTIVES**

As we enter the final year of this Council's term, we continue to build upon our record of excellence while we fulfill our goal of making Richmond an even better place to live, work and visit. Our City Council has advanced a number of key initiatives during 2010, as well as approved a number of private projects that support our Council Goals and Objectives.

The City has been hard at work preparing the Official Community Plan update, the theme for which is "Towards A Sustainable Community". A number of major studies related to long-term land use, community needs, environmental and other issues are underway with extensive public consultation. The OCP update should be completed next year.

In the past year, Richmond has seen development reach new levels. Some of the projects include:

- The project at Elmbridge and Hollybridge that incorporates market condominium units, live/work dwellings, affordable rental units and ground floor retail space;
- The new IKEA store relocation and expansion will provide road improvements from the Highway and a substantial contribution to public art;
- A new TransLink maintenance and office building at the eastern edge of the Hamilton area. Among other amenities, the City has been granted \$1.7 million for a fully-furnished 33-child daycare facility and a two-acre park providing a trail connection to the Fraser River;
- An 80-unit purpose-built rental residential project at Riverport, the first Richmond rental building constructed in many years;



- Rezoning of the Broadmoor Shopping Centre to become a more densified compact community with more amenities; and
- A new cranberry processing facility in East Richmond to serve the Lower Mainland's cranberry farmers for decades to come.

Council also endorsed the Final Report of the Airport Noise Citizens Advisory Task Force. This report, now in the hands of stakeholders for comment, addresses community concerns about aircraft noise and enables the City to work with the Airport Authority to reduce the impact on our community. Council has also taken an active role in emphasizing our community's serious concerns over a proposed new jet fuel pipeline.

Finally, Council, took a national and visible leadership role in formulating a new bylaw to ban the sale of dogs in storefronts. This is an important initiative to promote the humane treatment of animals. Council also approved new measures to manage our over-population of snow geese.

## **8. CUSTOMER SERVICE**

Richmond aspires to a culture of continuous improvement in the civic level of service to the community. Many enhancements were introduced this year.

### **Innovation**

The implementation of new technology allowed for many service improvements, such as:

- An efficient on-line registration process for recreation and culture programs;
- As part of the OCP Update and 10-Year Social Planning Strategy, the City is piloting a new web-based community discussion forum called "LetsTALKrichmond";
- A new generation of accessible pedestrian signals for installation at intersections and special crosswalks;
- A new user-friendly software allowing taxpayers to apply online for their homeowner grants and get additional tax information; and
- Richmond RCMP can now send an email alert to registered residents if a break and enter occurs nearby.

### **Community Safety**

Community safety undertook a number of improvements:

- An expanded snow removal program for clearing an additional 77 kilometres of designated roads after clearing the highest priority routes;
- A Crime Reduction Strategy, which will be used to apply the latest tactical approaches to solving crimes within the community;

- A new Emergency Social Services Plan based on our experience during several exercises; and
- Richmond RCMP members conducted periodic enforcement patrols to assess the level of marine community activity.

## **Community Wellness**

Community wellness also continues to be extremely important to the City. Ipsos Reid polling showed that 91 per cent of our residents are satisfied with Richmond's recreational facilities, far above the average of other BC municipalities. Other components include:

- The Richmond Community Wellness Strategy was endorsed by its partner agencies in 2010. Our Sport For Life Strategy, identified as a key component of the Council-endorsed "Community of Excellence for Sport and Wellness" initiative, was also endorsed;
- A new Wellness Connections program through Minoru Place Activity Centre offering frail and isolated seniors an opportunity to connect with each other and the general community. We also reintroduced the Vial of Life program for access to medical information in the event of a crisis;
- In partnership with Richmond Centre for Disabilities, the City successfully hosted an Accessibility Forum highlighting best practices and innovations; and
- 2010 marked the third season of the Steveston Farmers and Artisans Market, a project of the Steveston Community Society. Since the Fall, the bi-weekly market has opened inside the Gulf of Georgia Cannery on a trial basis.

## **Well-Managed**

Richmond also prides itself on being a well-managed community.

Our drainage network of storm and sanitary pump stations helps to keep Richmond dry, as well as supporting agricultural irrigation. Major upgrades were made to improve operating efficiency and quality as well as to fight the build-up of grease within the system. Construction of a new No. 4 Road pump station to enhance our urban environment is now underway.

As we provide for our community's future, we must also remember the past. The City Archives published *The Country: Richmond's Eastern Neighbourhoods*, the final local history book written by long-term volunteer and archivist Mary Keen. Mary regrettably passed away in late 2009 before finishing the book and another invaluable archivist, Lynne Waller, completed the project.

Richmond Public Library continues to be one of the most popular libraries in the country with the highest circulation and visits per capita. It continued to expand its multilingual services with a new Filipiniana collection and increased Chinese-language materials through a major donation.

## **Awards**

Our efforts were recognized through a number of provincial and national awards. Richmond continues to be recognized as a leader in local government, consistently setting new standards for excellence. For instance, the City received:

- A Literacy Award for Excellence from the Canadian Association of Municipal Administrators for creation of a continuous learning organization;
- A Community Excellence Award in the "Partnerships – Tourism" category from the Union of BC Municipalities for the City and Tourism Richmond's innovative marketing of the 2010 Olympic Winter Games;
- The Sport Tourism Community Legacy Award in the BC Tourism Industry Awards for establishment of our Sport Hosting Program;
- The Canadian Association of Chiefs of Police/Motorola Award for Excellence in Emergency Preparedness for our work in planning Exercise Gold;
- Two Canadian Public Works Association Awards for our 2010 National Public Works Week campaign, including the City's popular Public Open House at the Works Yard;
- The Project of the Year Award from BC Public Works Association for the sustainability features incorporated into the Cambie Drainage Pump Station;
- A 2010 Provincial Award for the innovative children's play area at Garden City Park from the BC Recreation and Parks Association;
- The Corporate Community Service Award from the BC Society of Landscape Architects. This was in recognition of our ongoing commitment to excellence in landscape design;
- For the eighth straight year, the Canadian award for financial reporting from the Government Financial Officer's Association; and
- A Leadership Excellence Award in BC Hydro's 2010 PowerSmart Awards for Richmond's ongoing commitment to reducing energy consumption.

## **CONCLUSION**

The 2010 Olympic Winter Games ended quickly, but Richmond City Council continues its efforts to reach the top of the podium when it comes to community service, innovation and sustainability. We will always strive to surpass our goals and objectives and maintain Richmond as a community we proudly call home.

As we look forward to 2011, our City is on the cusp of passing 200,000 in population as strong growth is expected over the next two decades. Richmond is well-positioned to achieve our goals. We are committed to being a leader by incorporating sustainability into our corporate and planning decisions. Our sound financial standing ensures that we are able to maintain and enhance civic services.

Yet, there are considerable challenges to meet. Past success will never let us assume that we will automatically attain future goals. Our growing community will need new infrastructure and new programs. Council will always strive to ensure the burden on taxpayers is minimized, while continuing to provide a high level of service and outstanding quality of life for each resident.

The key to so much of Richmond's success lies in the relationships the City enjoys with our community. City Council looks forward to the continued support of our partners, stakeholders, incredible volunteers and staff as we move forward. Partnerships with other levels of government and the private sector also remain key to our success.

Though 2010 was a milestone year, the City will continue to grow as a community and reach ever higher. Richmond aspires to set the standard for a sustainable, well-managed, balanced and healthy City.