



Community Safety Committee

Date: Tuesday, December 12, 2017

Place: Anderson Room
Richmond City Hall

Present: Councillor Bill McNulty, Chair
Councillor Derek Dang
Councillor Ken Johnston
Councillor Alexa Loo
Councillor Linda McPhail

Call to Order: The Chair called the meeting to order at 4:00 p.m.

MINUTES

It was moved and seconded

That the minutes of the meeting of the Community Safety Committee held on November 15, 2017, be adopted.

CARRIED

NEXT COMMITTEE MEETING DATE

January 16, 2018, (tentative date) at 4:00 p.m. in the Anderson Room

DELEGATION

1. Oliver Grüter-Andrew, President and CEO, E-Comm, introduced Dave Mitchell, Director of Fire Services and Ryan Lawson, Operations Manager.

With the aid of a PowerPoint presentation (copy on file, City Clerks Office), Mr. Grüter-Andrew, Mr. Mitchell and Mr. Lawson provided the following information:

- E-Comm has consistently met or exceeded its service level target for calls answered within a prescribed time frame;

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- E-Comm is transitioning Emergency Services radios to the Next Generation Radio Program (NGRP);
- the NGRP has improved performance, resiliency, security and interoperability;
- a key priority at E-Comm is retention and recruitment for new employees and the improvement of its training program;
- all police and ambulance services have been completely transitioned to the NGRP; and
- in 2018, Fire-Rescue will be completely transitioned to the NGRP.

In reply to queries from Committee, Mr. Grüter-Andrew noted that (i) Mission is located outside of E-Comm's network, (ii) the Record Management System (RMS) will be two-tiered to accommodate the size of departments in various municipalities, (iii) some jurisdictions have online reporting systems for non-emergency calls, however due to the specific nature of certain calls there is different protocol for reporting various incidents, and (iv) E-Comm is examining various diversionary tactics for non-emergency calls.

COMMUNITY SAFETY DIVISION

2. **LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE INTEGRATED TEAM ANNUAL REPORT 2016/17**

(File Ref. No. 09-5350-12) (REDMS No. 5667362 v.2)

Cecilia Achiam, General Manager, Community Safety, highlighted the following information:

- the Police Services Integrated Team have completed a government survey and the results are being tabulated and will be shared with a working group in the new year;
- discussions are ongoing with regard to the funding structure change from criminal code to violent crime for Integrated Teams; and
- the cost of integrated teams may be impacted as a result of the Supreme Court of Canada's ruling in R v. Jordan.

It was moved and seconded

- (1) ***That the report titled "Lower Mainland District Regional Police Service Integrated Team Annual Report 2016/17" from the General Manager, Community Safety, dated November 22, 2017, be received for information; and***

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- (2) *That copies of the report be provided to:*
- (a) *the Lower Mainland CAO/PCC (Chief Administrative Officer/Principal Police Contact) Forum to assist in future discussions surrounding cost allocation formulas for the various teams; and*
 - (b) *the Director of Police Services, Ministry of Public Safety for consideration during the Province's review of the governance of the Integrated Teams.*

CARRIED

3. **COMMUNITY BYLAWS MONTHLY ACTIVITY REPORT - OCTOBER 2017**

(File Ref. No. 12-8060-01) (REDMS No. 5648517)

In reply to queries from Committee, Greg Scarborough, Manager, Property Use, Policy and Programs, spoke of Community Bylaw's involvement in soils being deposited on the Garden City Lands. Committee requested Community Bylaws become more involved with the project and actively monitor the soils being used.

Also, Ms. Achiam commented on Community Bylaw's staffing, highlighting that the department has seen an increase in temporary staff as a result of short-term rental enforcement. Also, she remarked Bylaw Officers do not typically encounter situations in which they are in imminent danger, however should such situations arise; they are trained to call the appropriate agency.

In reply to queries from Committee, Mr. Scarborough advised that there is a consistent volume of calls with regard to illegal suites and all prosecutions have had positive outcomes.

It was moved and seconded

That the staff report titled "Community Bylaws Monthly Activity Report - October 2017", dated November 20, 2017, from the General Manager, Community Safety, be received for information.

CARRIED

4. **RICHMOND FIRE-RESCUE MONTHLY ACTIVITY REPORT - OCTOBER 2017**

(File Ref. No. 09-5000-01) (REDMS No. 5643447)

Tim Wilkinson, Acting Fire Chief, Richmond Fire-Rescue, noted that Richmond Fire-Rescue (RFR) is putting together an integrated team to examine ways to reduce fires on Mitchell Island with regard to inspection processes conducted by various agencies.

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In reply to queries from Committee, Acting Chief Wilkinson advised that there is only fire coverage at the port at English Bay, and in most cases when ships are at sea; it is the responsibility of the Coast Guards with permission from the ship's Captain.

The Chair queried when the Optimal Deployment Study for Richmond Fire-Rescue would be available and Acting Chief Wilkinson advised that staff are waiting for the final report and recommendations.

It was moved and seconded

That the staff report titled "Richmond Fire-Rescue Monthly Activity Report – October 2017", dated November 6, 2017 from the Acting Fire Chief, Richmond Fire-Rescue, be received for information.

CARRIED

5. **FIRE CHIEF BRIEFING**

(Verbal Report)

(i) Line of Duty Death Funeral

Acting Chief Wilkinson advised that the Line of Duty Death funeral for Bryan Kongus will take place on December 18, 2017 at Fraserview Mennonite Brethren Church.

(ii) LUCAS CPR Machines

Acting Fire Chief Wilkinson noted that an agreement has been reached with BC Emergency Services and RFR will be purchasing more LUCAS CPR machines for their fleet.

(iii) Christmas Tree Chip Event

Acting Fire Chief Wilkinson advised that the Christmas tree chip event will take place on January 6th and 7th.

6. **RCMP MONTHLY ACTIVITY REPORT - OCTOBER 2017**

(File Ref. No. 09-5000-01) (REDMS No. 5641557)

Superintendent Will Ng, Richmond RCMP, highlighted that (i) an appreciation reception was held to express gratitude for the countless volunteers hours undertaken by volunteers, (ii) the Richmond RCMP Youth Squad held their graduation ceremony on December 7th, (iii) the D.A.R.E. BC annual volunteer appreciation event was held on December 9th, and (iv) the RCMP Toy Drive raised over \$11,000.

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In reply to queries from Committee, Superintendent Ng advised that the RCMP can examine other options for reporting non-emergency situations to reduce the wait time and that staff can liaise with E-Comm to explore solutions. Superintendent Ng then noted that staff are examining the potential of creating educational videos for the public to educate them on proper protocol for calling 9-1-1.

Superintendent Ng remarked that Vancouver Coastal Health has reached out to the Richmond RCMP and has scheduled a meeting for January to discuss the opportunity to have a nurse to assist with mental health related calls.

It was moved and seconded

That the report titled "RCMP's Monthly Activity Report – October 2017," dated November 8, 2017, from the Officer in Charge, Richmond RCMP Detachment, be received for information.

CARRIED

7. **RICHMOND RCMP DETACHMENT STRATEGIC PLAN 2018-2020**
(File Ref. No. 09-5000-01) (REDMS No. 5630810 v.2)

In reply to queries from Committee, Superintendent Ng advised that more information will be provided on the stakeholder groups which were consulted in the planning process of the Richmond Detachment Strategic Plan 2018-2020.

It was moved and seconded

That the report titled "Richmond Detachment Strategic Plan 2018-2020", dated November 20, 2017, from the Officer in Charge, Richmond RCMP be received for information.

CARRIED

8. **RCMP/OIC BRIEFING**
(Verbal Report)

(i) Volunteer Appreciation Event

Please see Page 5 for discussion on this matter.

(ii) Youth Academy Graduation

Please see Page 5 for discussion on this matter.

(iii) Break and Enters

Superintendent Ng advised that break and enters have increased recently due to the time of year and that staff are working diligently to resolve the situation.

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9. **EMERGENCY PROGRAMS QUARTERLY ACTIVITY REPORT – THIRD QUARTER 2017**

(File Ref. No. 09-5126-01) (REDMS No. 5670469)

Committee requested that feedback from attendees of the Richmond Resilient Communities Programs (RRCPP) workshop that took place at Sea Island and Thompson Community Centres be provided to Committee.

In reply to queries from Committee, Norman Kotze, Manager, Emergency Programs advised that an invitation can be extended to various businesses to participate in the emergency preparedness workshops in an effort to educate them on their role in an emergency. He then noted that staff are in discussions with the Richmond School Board to determine the feasibility of presenting a version of the Richmond Resilient Communities Programs (RRCPP) workshop to Parent Advisory Committees.

It was moved and seconded

That the staff report titled, “Emergency Programs Quarterly Activity Report – Third Quarter 2017,” dated November 24, 2017 from the General Manager, Community Safety, be received for information.

CARRIED

10. **COMMITTEE STANDING ITEM**

E-Comm

None.

11. **MANAGER’S REPORT**

Next Generation Radio Program for Richmond Fire-Rescue

Acting Fire Chief Wilkinson advised that RFR has received all the new radios for the Next Generation Radio Program and they will be amalgamating with Vancouver with regard to training with the new radios.

ADJOURNMENT

It was moved and seconded

That the meeting adjourn (5:06 p.m.).

CARRIED

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Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, December 12, 2017.

Councillor Bill McNulty
Chair

Sarah Kurian
Legislative Services Coordinator