



То:	Community Safety Committee	Date:	January 27, 2014
From:	Phyllis L. Carlyle General Manager	File:	09-5350-01/2014-Vol 01
Re:	City of Richmond Crime Reduction Survey		

Staff Recommendation

That Council's survey from the Blue Ribbon Panel for Crime Reduction be provided to the Parliamentary Secretary for Crime Reduction.

Phyllis L. Carlyle General Manager, Law and Community Safety (604-276-4104)

REPORT CONCURRENCE			
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:		
APPROVED BY CAO			

Staff Report

Origin

On December 4, 2013, the Mayor and Councillors received a request (Attachment 1) from the Parliamentary Secretary for Crime Reduction, Daryl Plecas, for a Council submission on a Crime Reduction survey. The survey is in support of the Blue Ribbon Panel, which was formed to *look at what more can be done to reduce crime in British Columbia*. The Panel is requesting feedback on the successes and challenges experienced by stakeholders across the province on Crime Reduction strategies, and have offered the City additional time to respond.

Analysis

Richmond's Crime Reduction Strategy has been integrated into the Detachment's strategic planning and annual performance plan, resulting in a horizontal integration of policing priorities and deployment of operational resources. Representatives from general duty, specialized units, criminal intelligence analysts and community policing meet monthly to strategize short and medium term enforcement and operations activities. Pooling of resources and information sharing results in comprehensive and effective approaches to drive down the crime rate, by targeting causes of crime and increasing public confidence in the justice system.

The priorities stated below were received and endorsed in the staff report "2013/2014 RCMP Annual Performance Plan" dated February 25, 2013 for the Community Safety Committee.

Richmond's Community Objectives to reduce crime are:

- 1. Pedestrian Safety a continued and renewed focus on reducing fatalities and severe bodily injuries.
- 2. **Reduction of Break and Enters** abate property-related crime with respect to thefts from businesses through consultative and focused enforcement
- 3. **Reduction of Personal Thefts and Robberies** continues to statistically identify a need for a comprehensive plan stemming personal property crime in the Downtown core.

In addition to the above strategies, the detachment has many programs that aid in the reduction of crime in Richmond. These programs/services fall within the mandate of the Crime Prevention Section of the Richmond RCMP, and include programs such as:

- 1. Multi Cultural Advisory Committee,
- 2. Downtown Richmond Crime Reduction Working Group
- 3. Bike patrols 12 months of the year
- 4. Business Link
- 5. Restorative Justice program
- 6. Youth intervention program
- 7. Home Security Checks
- 8. Citizens Crime Watch
- 9. Online Criminal Activity Maps and prevention tips
- 10. Marine Boat Program which teaches inland water courses

The Richmond RCMP Detachment implemented formal strategies to reduce crime in 2005. These strategies seek to make a significant impact on the crime rates in the community by working with external partners across the City of Richmond and the Province of British Columbia. The initiative is based on well-documented successes resulting from similar approaches internationally. The Crime Reduction strategy involves evidence-led approaches to targeting, offender management and crime prevention. Integrated public safety partnerships across the justice system, reliable and effective application of crime analysis, and accountability to the public for performance are also included to ensure the success.

To-date, the complement of the Richmond Detachment Crime Reduction Team is comprised of two Sergeants (in-charge), five Corporals and 25 Constables for a total of 32 police officers. Two Crime Analysts are also part of the Richmond Crime Reduction Team to support timely and accurate intelligence to investigators.

To supplement the policing efforts since 2008, the City of Richmond has contracted Touchstone Family Services for the provision of restorative justice services. Touchstone utilizes two key methods of restorative Justice: Community Justice Forums and Community accountability. It has been expressed by both Richmond Council and Touchstone Family services have expressed that financial support for this program should come from the Province. Touchstone has been lobbying the Provincial government since 2008 but to no avail.

At the request of the Parliamentary Secretary for Crime Reduction to the Minister of Justice and Attorney General, the Crime Reduction Survey and proposed responses have been prepared. (Attachment 2)

Financial Impact

None.

Conclusion

The City of Richmond and the Richmond RCMP Detachment continually support the Crime Reduction Strategy, under which evidence-led approaches to targeting, offender management and crime prevention are used to reduce and lower crime rates, and to increase public confidence of a safer community. The implementation of crime reduction programs has also assisted in the reduction of crime in the City of Richmond.

Anne Stevens Senior Manager, Community Safety Policy & Programs



December 4, 2013

Dear Mayor and Council:

As you may be aware, on June 7, 2013, I was appointed as the Parliamentary Secretary for Crime Reduction to the Minister of Justice and Attorney General - with a responsibility to chair a blueribbon panel which has a mandate to look at what more can be done to reduce crime in British Columbia. The panel is of course also particularly concerned with the successes experienced and challenges faced by stakeholders across the province in their efforts to reduce crime. It is to this end that we request a written submission from yourself on the template attached.

In addition, the panel will be holding a number of stakeholder roundtables around the province in January 2014 and you are very welcome to join us as a participant at one. The roundtables will include representatives from local and provincial governments, police agencies, First Nations and other relevant groups and organizations. If you would like to participate in a roundtable discussion being held in your region, please indicate this in your response to receive information on date, time and location.

The work of the panel will ultimately result in a report to the Minister of Justice, and this report will include:

- Results from the stakeholder consultation;
- Opportunities for effective, evidence-led crime reduction initiatives;
- An overview of current crime reduction initiatives in B.C. and other jurisdictions; and,
- Recommendations for crime reduction opportunities.

Please respond with your written submission to: <u>CrimeReduction@gov.bc.ca</u> before December 19, 2013. You will receive a return e-mail confirming receipt and event details as required.

If you have any questions or would like more information, please cmail CrimeReduction@gov.bc.ca.

Many thanks,

Darryl Plecas Parliamentary Secretary for Crime Reduction to the Minister of Justice MLA Abbotsford South

Ministry of Justice

Darry) Pleoas Padiamentary Secretary for Crime Reduction to the Minister of Justice CNCL 12-1830 (Jord South

Legislative Office: Room 276 Padiament Buildings Victoria BC V8V 1X4 Phone: 250-952-7275 Pax: 250-387-9100

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District of Maple Ridge	Mayor Ernie Daykin and Council	
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Village of McBride	Mayor Michael Frazier and Council	
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Village of Midway	Mayor Randy S. Kappes and Council	
District of Mission	Mayor Ted Adlem and Council	
Village of Montrose	Mayor Joe Danchuk and Council	
Village of Nakusp	Mayor Karen E. Hamling and Council	
City of Nelson	Mayor John A. Dooley and Council	
Village of New Denver	Mayor Ann Bunka and Council	
District of New Hazelton	Mayor Gail Lowry and Council	
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District of District Constants	New Aller Product October	
District of North Saanich	Mayor Alice Finall and Council	
City of North Vancouver	Mayor Darrell R. Mussatto and Council	
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Northern Rockies Regional Municipality	Mayor Bill Streeper and Council	
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District of Sicamous	Mayor Darrell Trouton and Council	
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District of Wells	Mayor Robin Sharpe and Council
District of West Kelowna	Mayor Doug Findlater and Council
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Resort Municipality of Whistler	Mayor Nancy Wilhelm-Morden and Council
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Village of Zeballos	Mayor Edward Lewis and Council

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1. Identify and rank in priority order the top 3 or 5 crime reduction and public safety goals you feel would help to drive crime down in British Columbia.

Crime Reduction and Public Safety goals to drive down crime in BC:

- 1. A comprehensive Mental Health Plan backed by the appropriate funding and resources. Issues surrounding mental health have come to a head for policing agencies in many ways. The amount of police resources addressing mental health issues continues to increase, and takes time and resources away from other criminal activity in the community.
- 2. A reduction in organized crime activity.
- 3. Homelessness, appropriate housing with sustainable funding.

In the City of Richmond the priorities are:

- 1) Pedestrian Safety
- 2) Reduction of Break and Enters
- 3) Reduction of Personal Thefts and Robberies

In addition to the above strategies, crime prevention programs continue to aid in reducing crime in the community. The Richmond RCMP has a number of community outreach programs such as:

- a) Multi Cultural Advisory Committee,
- b) Downtown Richmond Crime Reduction Working Group
- c) Bike patrols 12 months of the year,
- d) Business Link,
- e) Restorative Justice program,
- f) Youth intervention program,
- g) Home Security Checks,
- h) Citizens Crime Watch,
- i) Criminal Activity Maps and prevention tips.
- j) Block Watch
- k) Marine Boat Patrol
- 1) School Liaison Officers
- m) Coordinated presences at all community events with other first responders
- n) Citizen Volunteers at all three Community Police Stations.
- o) Auxiliary Police Program

2. Identify the most pressing crime problems that your communities face and describe how the current level of crime is affecting the community.

Richmond Detachment's top priority is traffic safety. Of all the traffic related fatalities in Richmond, the majority are pedestrian related. In 2013, there were eight pedestrian fatalities, in previous years there have been, on average, approximately three to five per year. Based on previous pedestrian fatality investigations the actions of the pedestrians are the primary cause of the collisions. The causes of these actions could be attributed to jaywalking, wearing dark clothing, rushing for signal lights or buses, or being inattentive while crossing (i.e. texting or listening to music).

The second priority is reducing business and residential break and enters in Richmond. Although business break and enters have been reduced by 32% in 2013, residential break ins have increased by 12%. Specifically, in 2013, residential break and enters in the downtown area of Richmond has increased by 88%. A part of this drastic increase may be attributed to the growing residences (condominiums) and the growing population in the downtown core. Many of these residential break-ins occurred when occupants left their windows open during the hot summer months. Many homeowners in Richmond have immigrated to Canada from other countries and often travel back leaving their homes unattended for extended periods.

The third priority is thefts (specifically cell phones) and personal robberies in the downtown core. These types of crimes have become a growing concern for Richmond as well as other municipalities in British Columbia.

3. Describe the work being done in your jurisdiction to address the crime problems previously identified.

Pedestrian Safety – The Richmond RCMP's Road Safety Unit continues the enforcement for infractions such as pedestrian jaywalking, crossing against lights or walking signals, and drivers who fail to yield to pedestrians. Pedestrian safety campaigns in conjunction with ICBC and the City's transportation section were conducted throughout the year in high pedestrian traffic areas. Media coverage has also been utilized for this education and enforcement campaign.

Break and Enters – The Richmond RCMP have worked with crown counsel, to target prolific offenders who continually reoffend, to maximize sentencing. Richmond Analysts produce statistical information on crime trends and produce weekly maps of break and enters identifying "hot spots" for break and enters. The Richmond RCMP conducts monthly crime reduction meetings to identify problem areas and strategize on reducing these types of crimes. The Richmond RCMP has several different project based units that will target prolific offenders and break and enter suspects. This past year the Richmond RCMP focused on problem residences such as abandoned houses where property crime suspects have been located. Both covert and overt methods have been utilized to gain intelligence and provide deterrence. Uniformed patrol, Bike Units, Community Policing units and Auxiliary members provide high visibility presence in the identified "hot spot" areas of Richmond. With high incident areas, pamphlets and media releases with prevention techniques have been provided for home and business owners.

Personal Thefts/ Robberies Downtown Core - The Richmond RCMP uniformed units provide

high visibility presence with foot and bike patrols in the downtown core. A Downtown Richmond Crime Reduction Working Group was established as a joint initiative with the Richmond Chamber of Commerce to improve communication between stakeholders, encourage business community engagement, identify crime and safety issues impacting businesses along the No 3 Road corridor, promote a collaborative approach to addressing crime and safety issues and develop and implement strategies to address public safety issues. The stakeholders of the Group are: Richmond RCMP, South Coast BC Transit Authority Police (Transit Police), Richmond Chamber of Commerce, Richmond Centre Mall, Lansdowne Mall and River Rock Casino.

Blockwatch, RCMP Volunteers and Auxiliary members deliver a public education message to the downtown community, information pamphlet (in various languages) are distributed to pedestrians / consumers / residents and placed on vehicles in key locations.

The Richmond RCMP has engaged in various proactive policing measures in 2012/13, especially in the downtown core (Zone 3), such as increased foot patrols and the targeting and incarceration of chronic offenders. Theft from Autos (TFAs) and robberies have shown a large decrease compared to a year ago. The Richmond RCMP has placed performance targets for TFAs and robberies for a reduction of 7% and 10% respectively. The detachment has exceeded both of these targets. For 2012/13, the total TFAs in Zone 3 dropped 29% compared to a year ago, from 1,050 to 742. However, TFAs for all of Richmond slightly increase by approximately 7% after declining 11% between 2010 and 2011. Robberies, again for 2012/13, dropped 45% in Zone 3 compared to a year ago, from 87 to 48. Robberies for all of Richmond dropped approximately 36%.

The Richmond RCMP initiated a new foot patrol program in late 2012 to primarily provide police presence along the No. 3 Road corridor and Richmond portion of the Canada Line. Richmond members conducted foot patrols with members of the Transit Police. The goal of the program is to provide a higher level of presence as deterrence and to reduce incidents of crime in the downtown core collaboration with businesses and Transit Police. In total, there were approximately 728 foot patrols conducted last year.

In addition to the above the detachment has initiated a number of crime reduction programs and works closely with the community to abate further crime. One particular program is restorative justice which is contracted to Touchstone Family Services.

4. What actions appear to be having success and what are the key factors that have led to success?

The analysis of current crime trends and the monitoring of priority offenders are key factors for success. Identification of crime trends will initiate a quick response from the appropriate units to gather intelligence and provide the necessary strategic response. Priority offenders that the Richmond RCMP has identified as re-offending high-risk subjects have severe impact on the crime rates in Richmond.

An example of recent success was the on-going problem of theft of money from the parking meters in Richmond's downtown core. This problem was immediately assigned to one of the detachment's Crime Reduction units to develop a strategy. Within a week, the alleged suspect

was arrested in the act of breaking into the parking meters and possessing the break in tools. During this project, the crime reduction unit also responded to a robbery call in the downtown core capturing four suspects who had committed two separate armed personal robberies earlier that night.

As well, the Chinese business community was hit with frequent break and enters to their herbal stores. A suspect was quickly identified through the crime analysis and suspect's known method of operation. The Crime Reduction Units along with uniformed officers worked a long project on the suspect, eventually capturing him in the act. The suspect currently is awaiting trial and has many conditions placed on him. The continuation of joint meetings between the RCMP and community businesses has aided in reducing crime. This has become a best practice for Richmond RCMP.

There have been many other successes in capturing break and enter suspects this year. They were identified through evidence left at the scene, fingerprints or DNA and in one particular case the suspect left his wallet with identification. Monitoring these priority offenders is key. A good example was from a case where the suspect was recently released from prison and proceeded to break into several residences and was caught at one of the scenes. An analysis of the blood at scene was compared with this offender and a match was made. The offender was charged for break and enters and immediately returned to prison and received a lengthy sentence.

The Richmond RCMP, in recent years, has added more crime analysts which has assisted greatly in monitoring crime trends and priority offenders. Another key factor has been the focusing of the Crime Reduction Unit's efforts on proactive targeting policing.

The Crime Prevention programs educate the public and assist in understanding the public's role in preventing crime.

5. What are the main challenges that have impeded success?

More and more initiatives introduced by either the Province or the RCMP have the municipalities covering a large portion of the costs. Programs such as Restorative Justice should be funded by the Provincial Government. Also as the Integrated Teams continue to grow, the funding formula should be adjusted to make it more fair and equitable and should be established in consultation with the municipalities, with a regular review process.

The main challenges for the pedestrian safety campaign are the lack of buy in from the public and the randomness of the accidents.

The challenges of reducing the break and enters in Richmond are that most of the suspects committing these crimes are very experienced and are conscious of police techniques. There are also numerous individuals or groups committing property offences that are from outside the jurisdiction, it is a challenge to identify all of these suspects.

The challenges of reducing personal thefts and robberies in the downtown core are trying to maintain effective and long-term partner/stakeholder participation and trying to effectively reach all facets of the community in a meaningful way.

6. Describe any efforts that you are planning to implement or you would like to implement in your jurisdiction to address crime problems.

The Richmond Detachment continuously evaluates the crime reduction strategies employed and working with partners in the community and policing environments to ensure that the Richmond RCMP is progressive and making an impact on the identified crime issues.

As communities continue to densify, the first responders serving a community must work more closely together. Recently, educational exchanges have begun between disciplines (Fire, Police, Bylaws) to ensure front line staff understand the resources each entity has at their disposal, and the specific roles each performs.

The next phase will see an alignment and rationalization of the individual entities' geographic response zones. This orientation and alignment will then be followed by more direct, on the street, both formalized and informal interface. These linkages will provide more harmonized response and permit a higher level of proactive work.

The City has worked with the RCMP to develop an "on-line" crime reporting ability that should be available in early 2014. The public will then have an easier mechanism to report activity in the city which will assist in both responding to incidents but also provide better information to permit crime reduction resources to be used more effectively.

7. Provide any suggestions that you feel could be implemented across the province to reduce crime further and achieve the crime and public safety goals you identified in question 1.

The Richmond Detachment shares, on a continuous basis, best practices with our policing partners and ensures that intelligence is the main focus of our goals.

Additional financial support from the Province on initiatives such as the Integrated Teams and the proposed Real Time Intelligence Centre would widen the roles these teams perform.

Independent police agencies could become partners in all integrated teams to provide more cohesive policing across the Lower Mainland.

The establishment of enhanced provincial standards for policing will assist in better defining the level of policing appropriate for a community provided the rationale and the costs implications of any standards are understood. There is a need to ensure that policing agencies have equipment and technology that both protects the officer and reduces the length, complexity and costs of investigations, such as body cameras for police officers which have been shown in other jurisdiction to dramatically change the level of resources required to address complaints against the police. Other technological advances such as equipment tracking systems would reduce overhead costs and permit greater resources to be dedicated to front line policing.

The creation of a forum for all policing agencies to meet to discuss the provincial priorities for policing and to exchange best practices could also be considered initially on a trial basis.