



**To:** Community Safety Committee

**Date:** April 17, 2026

**From:** Anthony Capuccinello Iraci  
General Manager, Law and Community Safety

**File:** 12-8375-02/2025-Vol 01

**Re:** **Community Bylaws Monthly Activity Report - March 2026**

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### Staff Recommendation

That the report titled “Community Bylaws Monthly Activity Report - March 2026”, from the General Manager, Law and Community Safety, dated April 17, 2026, be received for information.

### Executive Summary

This Community Bylaws Monthly Activity Report - March 2026 highlights activities, information, and statistics related to calls for service from the Property Use, Parking Enforcement, and Animal Protection units of Community Bylaws.

### Staff Report

#### Origin

This report supports Council’s Strategic Plan 2022-2026 Focus Area #3 A Safe and Prepared Community:

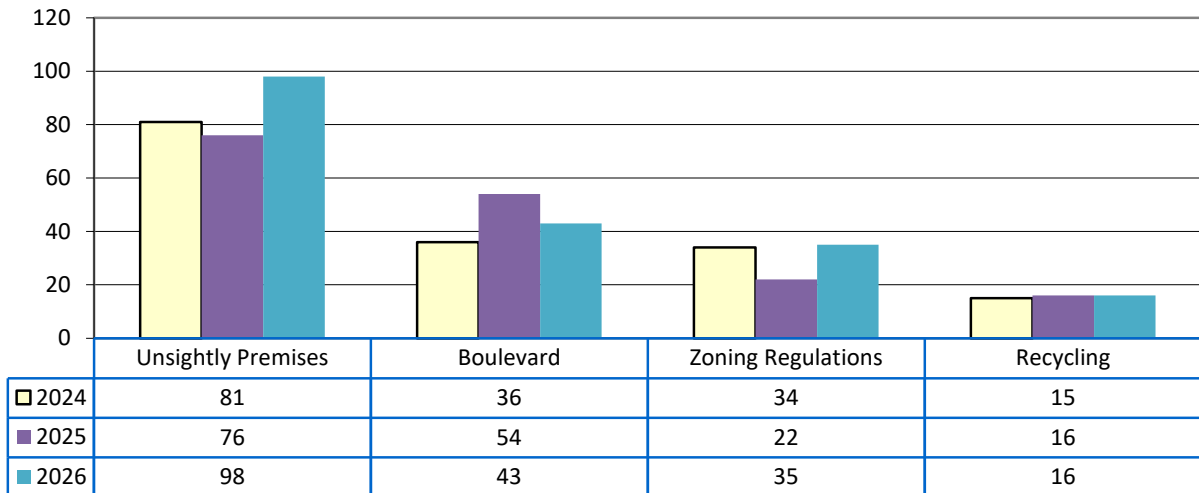
*Community safety and preparedness through effective planning, strategic partnerships and proactive programs.*

#### Analysis

##### Property Use Calls for Service

In March 2026, a total of 138 calls for service were opened for investigation, which represented a 35.2 percent increase (102) from the same period last year. Depending on the nature of the investigation, staff often liaise with multiple departments and other government agencies to conduct a thorough review of a received complaint. Among 24 potential calls for service categories, Figure 1 highlights the most common calls for service received for Property Use officers to follow up on and investigate.

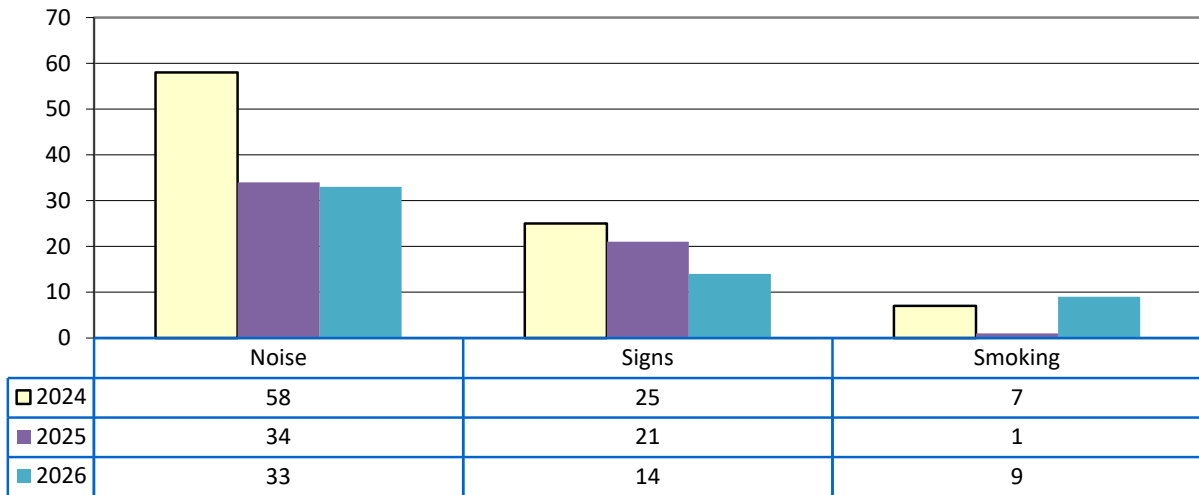
Figure 1: Property Use Calls for Service - March Year-To-Date Comparison



##### Other Community Bylaws Calls for Service

Figure 2 shows a three-year breakdown of other calls for service that are closely related to Property Use matters.

Figure 2: Other Calls for Service - March Year-To-Date Comparison



Soil Activity

Staff are responsible for responding to public complaints and issues of non-compliance related to unauthorized filling, monitoring permitted soil deposits and removal sites, and inspecting properties that are undergoing remediation to come into compliance with applicable City bylaws. Staff conducted 139 site inspections in the month of March.

Stop Work and/or Removal Orders were issued for the following properties:

- 13000 Blundell Rd
- 5988 Blanshard Dr

The following properties are now in compliance:

- 5988 Blanshard Dr

There are approximately 26 soil deposit proposals under various stages of the application process and staff continue to monitor 17 approved sites. Staff are currently addressing approximately 61 properties that are considered non-compliant.

Bylaw Prosecutions

No new bylaw charges were sworn in the month of March.

Parking Enforcement

In March, staff responded to 432 calls for service, representing a modest increase of 1.8 percent compared to the same period last year (424 calls). Parking enforcement revenue increased by 25.0 percent, primarily driven by increased proactive parking patrols. The number of parking violations also increased by 36.1 percent, reflecting proactive patrols in targeted areas.

Officers completed 25 school patrols during the month, with frequency dipping during the March spring break period while still prioritizing locations identified through historical trends and service requests from the Richmond School District and the public. Monthly parking enforcement revenue is presented in Figure 3, while Figure 4 illustrates the number of parking violations issued.

Figure 3: Parking Enforcement Revenue Comparison (000's)

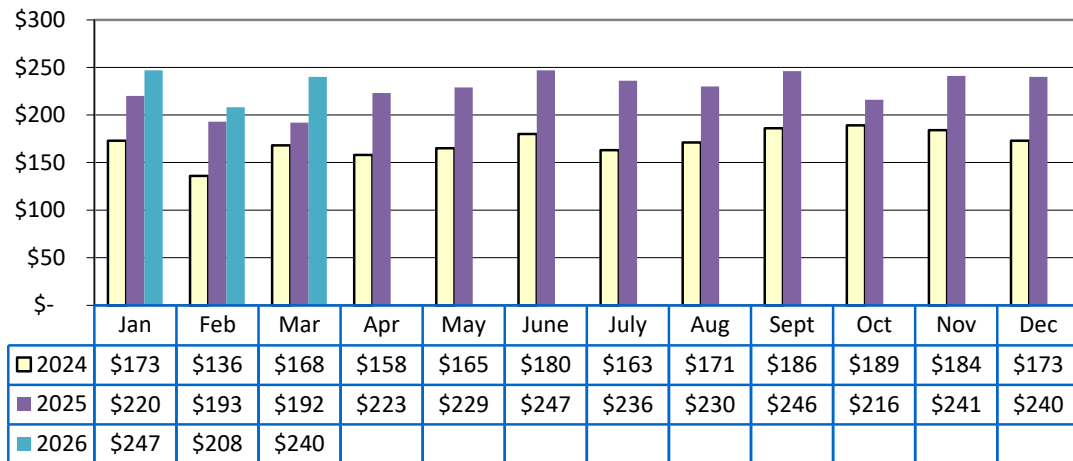
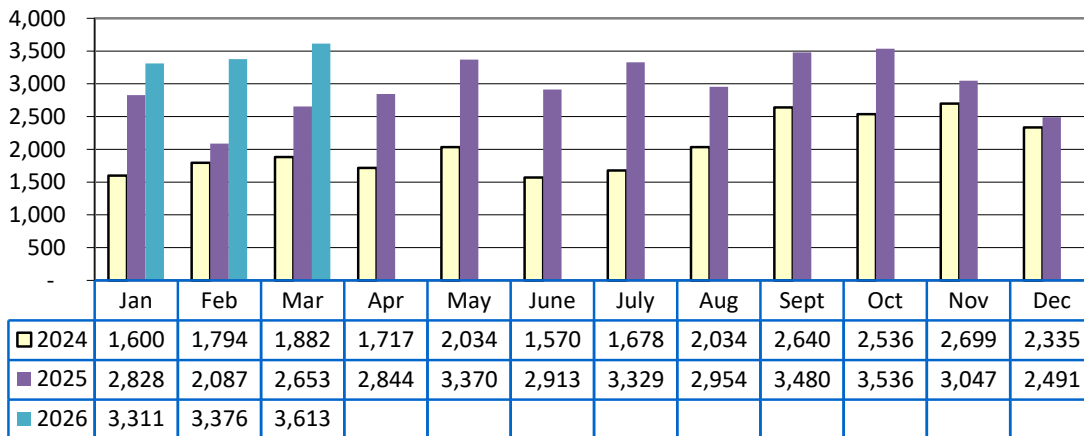


Figure 4: Parking Violation Issuance Comparison



### Animal Protection and Dog Licencing

For the month of March, 682 valid dog licences were issued, including both new applications and renewals. This represents 10.2 percent of the 6,648 licences on record from the previous year. Year to date, a total of 4,255 dogs has been licensed under the 2026 dog licensing program, accounting for 64.0 percent of last year's total. Given that early discount renewal rate is effective until May 1. Staff continue to follow up on outstanding accounts that have not yet renewed or provided a status update.

In March, BC SPCA Officers responded to 94 calls for service related to animal control and dog licensing violations. Officers also proactively conducted 85 park patrols across various parks, dikes, and school grounds. The most frequently patrolled locations included Garry Point Park, Talmey Neighbourhood Park, MacNeill Secondary, Mitchell Elementary, Gilbert Beach, and South Arm Park. In addition to enforcement activities, these patrols serve an important educational role by increasing public awareness and promoting compliance with animal control regulations.

In the month of March, the BC SPCA has launched the Community Spay and Neuter Program, which offers individuals in need of financial support through a voucher that helps cover the cost of spay/neuter surgery and includes a BC Pet Registry microchip. To date, the program has received 19 applications.

### Ticketing

Table 1 reflects non-parking related Bylaw ticket issuance for the month of March.

Table 1: Community Bylaw Offences

Ticket Issuance (BVN's & MTI's)	March	YTD
Building Regulation Offences	22	56
Soil Deposit and Removal Offences	14	33
Animal/Dog Licencing Offences	12	37
Zoning Offences	9	109
Parks Offences	6	9
Unsightly Premises Offences	5	13
Noise Offences	2	6
Sign Offences	1	9
Regulation of Material on Highways Offences	0	6
Watercourse Protection Offences	0	0
Solid Waste and Recycling Offences	0	0
Demolition Waste and Recyclable Materials Offences	0	0
Watering Offences	0	0
<b>Total</b>	<b>71</b>	<b>278</b>

Bylaw Adjudication

No adjudication hearings were scheduled for the month of March. At this time, no hearings are scheduled, as dispute requests are still undergoing validation through the screening process.

Revenue and Expenses

Revenues across Property Use, Parking Enforcement, and Animal Services continue to reflect seasonal activity patterns and targeted enforcement efforts. In Property Use, soil permit applications and volume fees tend to peak during Q2 and Q3, contributing to higher revenue during the summer construction season. In addition, Parking Enforcement revenue remains driven by the City’s pay parking program, supported by steady ticketing activity and monthly permits. Animal Services revenue is supported by the dog licensing program, with increased compliance resulting from prior years’ proactive account audits and canvassing initiatives.

On the expense side, costs are primarily related to staffing, enforcement activities, and program administration. Seasonal enforcement demands, public education campaigns, and operational requirements for animal care also contribute to fluctuations in expenses throughout the year. Table 2 outlines the net revenue and expenses for property use, parking enforcement and animal protection services.

Table 2: Property Use, Parking and Animal Protection Services Net Revenue and Expenses

		YTD Budget March 2026	YTD Actual March 2026
<b>Property Use</b>	Revenue <sup>1</sup>	\$131,768	\$79,518
	Expenses	\$496,904	\$341,132
	<b>Net Revenue (Expense)</b>	<b>(\$365,136)</b>	<b>(\$261,614)</b>
<b>Parking</b>	Revenue <sup>2</sup>	\$572,256	\$694,514
	Expenses	\$562,783	\$603,196
	<b>Net Revenue (Expense)</b>	<b>\$9,473</b>	<b>\$91,318</b>
<b>Animal Protection</b>	Revenue <sup>3</sup>	\$212,503	\$152,663
	Expenses	\$371,232	\$357,247
	<b>Net Revenue (Expense)</b>	<b>(\$158,729)</b>	<b>(\$204,584)</b>

**Budgetary Implications**

None.

<sup>1</sup> Property Use Revenue is primarily generated from soil permit applications and volume fees, property related bylaw tickets and court fines from bylaw prosecutions.

<sup>2</sup> Parking Enforcement revenue is largely derived from parking meters, monthly parking permits, and ticketing activity.

<sup>3</sup> Animal Services revenue comes from the dog licencing fees and animal control-related tickets.

## **Conclusion**

Staff and contracted service providers administer and enforce 41 unique bylaws, covering a diverse range of various regulated community activities and services, notably land use, noise, soil deposit/removal, parking permits and enforcement, unsightly premises and animal protection services. This report provides a summary of departmental activity in March.

Respectfully submitted,

Mark Corrado, Director, Community Bylaws and Licencing

## **Report Contributors**

This report was prepared by Mark Corrado, Director, Community Bylaws and Licencing and reviewed by Finance.

Endorsed by Serena Lusk, CAO