



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** March 14, 2022
From: Cecilia Achiam **File:** 12-8060-01/2022-Vol
General Manager, Community Safety 01
Re: **Community Bylaws Animal Protection Services Monthly Activity Report –
February 2022**

Staff Recommendation

That the staff report titled “Community Bylaws Animal Protection Services Monthly Activity Report – February 2022”, dated March 14, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Animal Protection Services

In February the total number of dogs licenced was 1,694 dogs. This figure represents 188 new dog licence applications and 1,506 dog licence renewal applications. The total number of dogs licenced year to date is 5,931.

The City has created a new "report a problem" email, animalservicesrequest@richmond.ca to address all animal concerns within the City. The purpose of the creation of a dedicated email address is to ensure that animal concerns, questions and/or complaints, are prioritized and responded to in a timely manner by both Animal Protection Services staff and the BC SPCA. The City's website referencing "*pets and animals*" together with the City's internal directory, have been updated to reflect the new email for use by the public. The contact email has also been posted on all City social media platforms. This email is monitored between the hours of 7am to 9pm, seven days a week, with complaints received outside of the monitored hours, responded to on the next business day. To ensure seamless service to the public and incident tracking purposes, any animal related complaints directed to bylawrequest@richmond.ca are forwarded to this new email for action.

Figure 1 below, highlights the top five patrolled parks and/or schools for the month of February. BC SPCA Officers proactively patrolled 57 parks and/or schools for the month of February.

Figure 1: Parks Patrolled

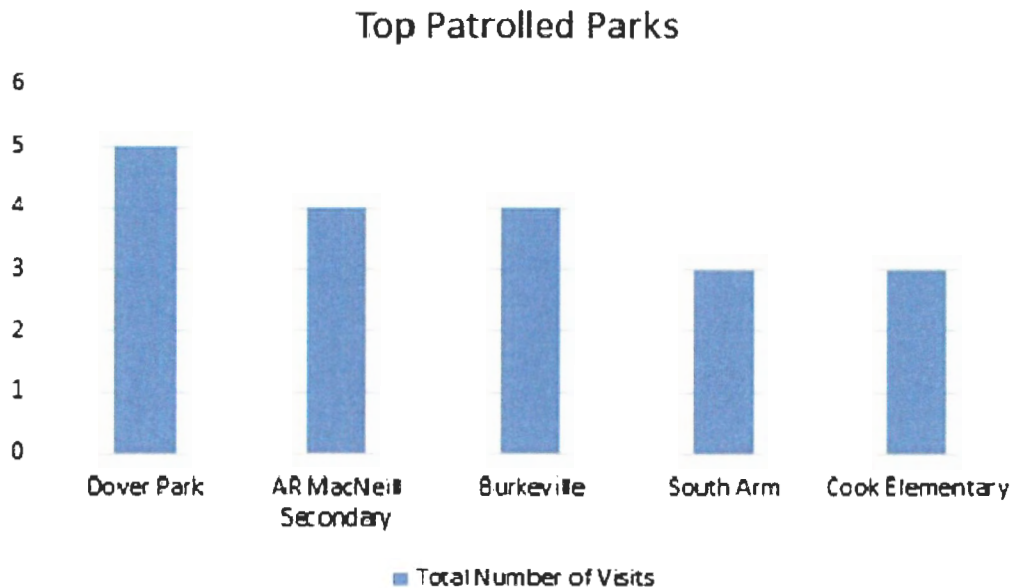


Figure 2 below, represents the 120 calls for service that the BC SPCA Officers attended for the month of February. The “DOA pick ups”, include three domestic animals with the remainder being deceased wildlife on public property.

Figure 2: Dispatch Calls for Service

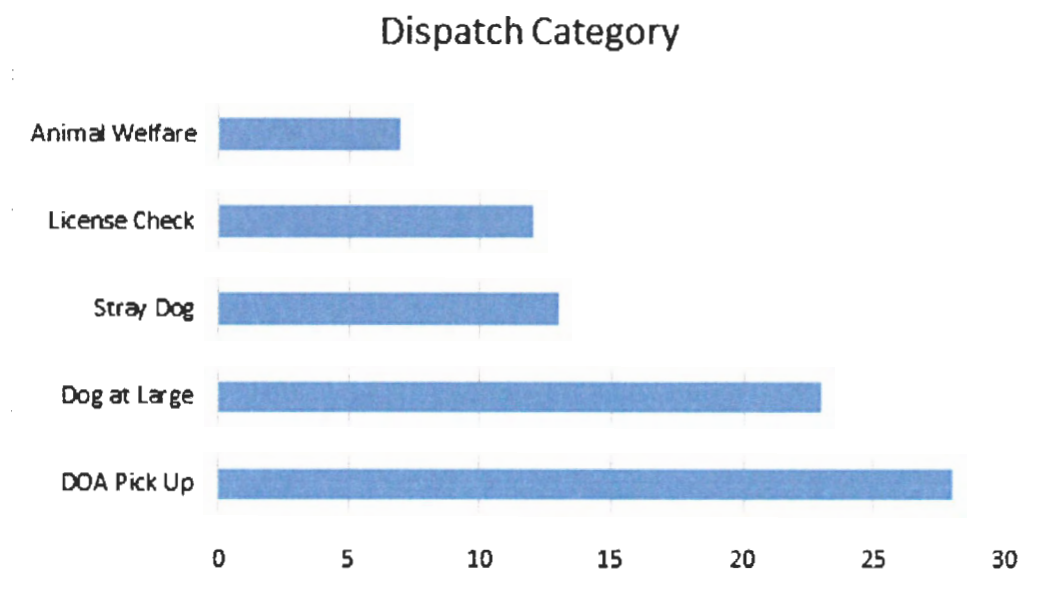


Figure 3 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 4. For the month of February, BC SPCA Officers issued 33 bylaw violation notices. Animal Protection Services ticket revenue continues to reflect an increase, which can be attributed to BC SPCA Officers foot patrols of non-permitted off-leash parks, City dikes, and school grounds, which have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932.

Figure 3: Dog Licencing & Animal Protection Services Violation Issuance Comparison

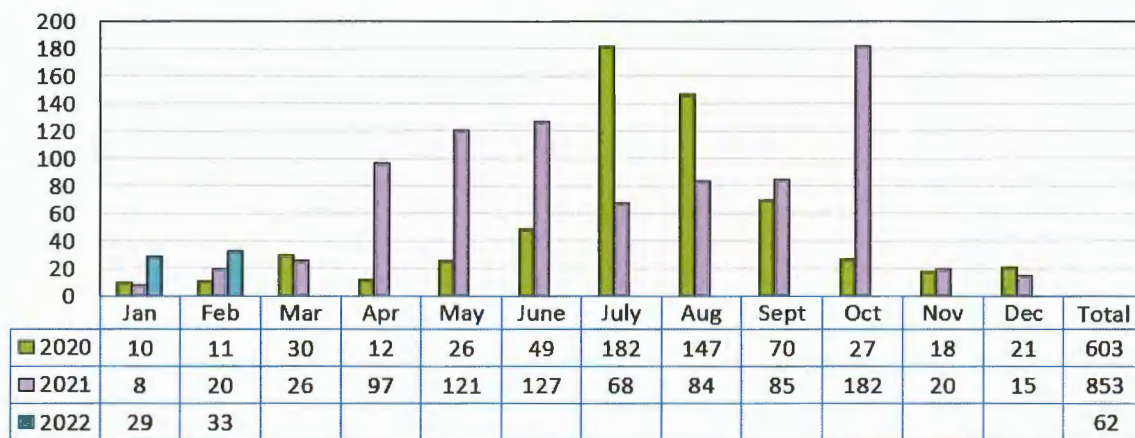
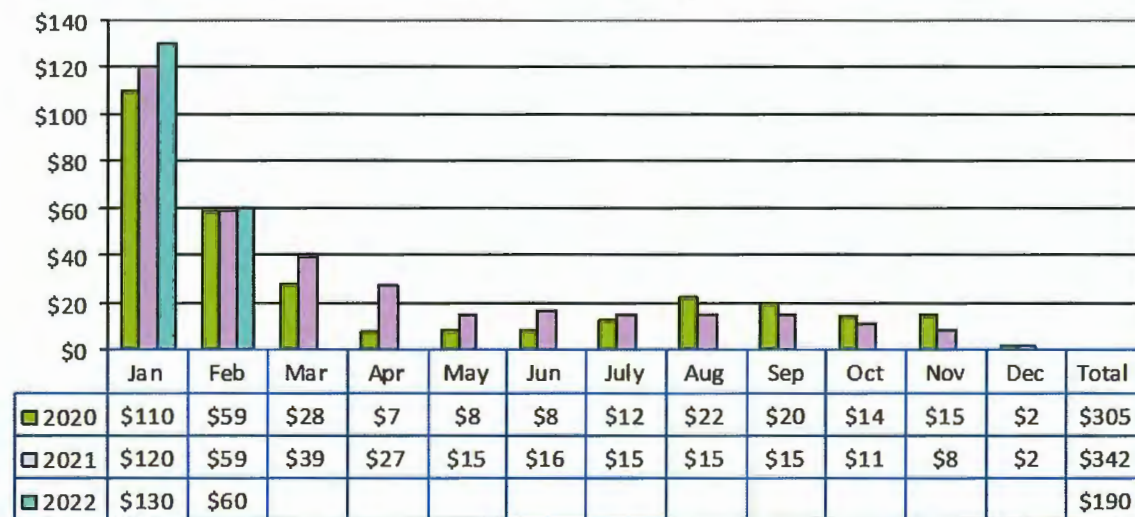


Figure 4: Dog Licencing and Animal Protection Services Revenue Comparison (000's)



Animal Protection Services Bylaw Adjudication

The Animal Protection Services bylaw adjudication session was held on February 16, 2022. The adjudication session consisted of 14 violations in contravention of the Animal Control

Regulation Bylaw No. 7932 and one violation in contravention of the Dog Licencing Regulation Bylaw No. 7138. The 14 animal control bylaw violations were upheld and ruled in favour of the City by the adjudicator. The dog licencing bylaw violation was dismissed and ruled in favour of the disputant by the adjudicator. The next adjudication hearing is scheduled for May 26, 2022.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and animal fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Bylaws section.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Feb 2022	Actual Feb 2022	YTD Budget Feb 2022	YTD Actual Feb 2022
Dog Licences	51,591	57,988	154,705	187,369
Animal Protection Services Fines	1,748	2,150	3,383	2,700
Total Revenue	53,339	60,138	158,088	190,069

Table 2: Animal Protection Services Revenue and Expenses

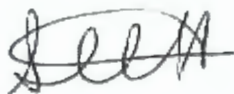
		YTD Budget Feb 2022	YTD Actual Feb 2022
Animal Protection Services	Revenue	158,088	190,069
	Expenses	207,806	179,257
	Net Revenue (Expense)	(49,718)	10,812

Financial Impact

None.

Conclusion

The Animal Protection Services department administers a wide range of bylaws related to animal protection services, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Susan Lloyd
Manager, Animal Protection Services and Contract Administration
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