



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** April 12, 2022
From: Cecilia Achiam **File:** 12-8060-01/2022-Vol
 General Manager, Community Safety 01
Re: **Community Bylaws Animal Protection Services Monthly Activity Report -
 March 2022**

Staff Recommendation

That the staff report titled “Community Bylaws Animal Protection Services Monthly Activity Report – March 2022”, dated April 12, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
Roads and Construction	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS: <i>MA</i>
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.

8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.

Analysis

The City's animal shelter is nearing completion and is expected to reopen to the public in May 2022. Council will be apprised in advance of the date for the re-opening ceremonies. Prior to reopening, the animals that are currently being housed at the BC SPCA Vancouver animal shelter will be transferred to Richmond's animal shelter. During the month of March, Animal Protection Services staff relocated to City offices located at the Richmond animal shelter so they may continue to work collaboratively with BC SPCA staff in delivering "one stop-excellence" in both customer service and community engagement.

During the month of March, the Richmond School District's student artwork, referenced in the Community Bylaws Animal Services Monthly Activity Report for January 2022, was affixed to the interior walls at the City's animal shelter by City carpentry staff. The display of student artwork will continue as a community engagement program between the Richmond School District art students and the Animal Protection Services department. Student artwork will be submitted annually to the Animal Protection Services department to subsequently be displayed for one year on the interior walls of the City's animal shelter, by utilizing the existing frames. The previous year's artwork will be returned to the School District for redistribution back to the artist.

During the month of March, dog owner responsibility and educational awareness articles were posted on the City's social media platforms. The postings were to act as a reminder to dog owners the importance of picking up and disposing of your dog's waste in a responsible manner.

In March, the total number of dogs licenced was 671 dogs, which represents 113 new dog licence applications and 558 dog licence renewal applications. The total number of dogs licenced year to date is 6,602. The collection of dog licence renewal fees, which are in arrears as of the February 28, 2022 deadline, will commence in April 2022. The follow-up of the outstanding licence renewal fees will be conducted by Animal Protection Services staff together with BC SPCA Officers.

For the month of March, BC SPCA Officers received 153 calls for service related to various animal control and dog licencing infractions while proactively patrolling a combined total of 48 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 2. For the month of March, BC SPCA Officers issued 34 bylaw violation notices, which can be attributed to BC SPCA Officers foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932 together with educational compliance.

Figure 1: Animal Protection Services Violation Issuance Comparison

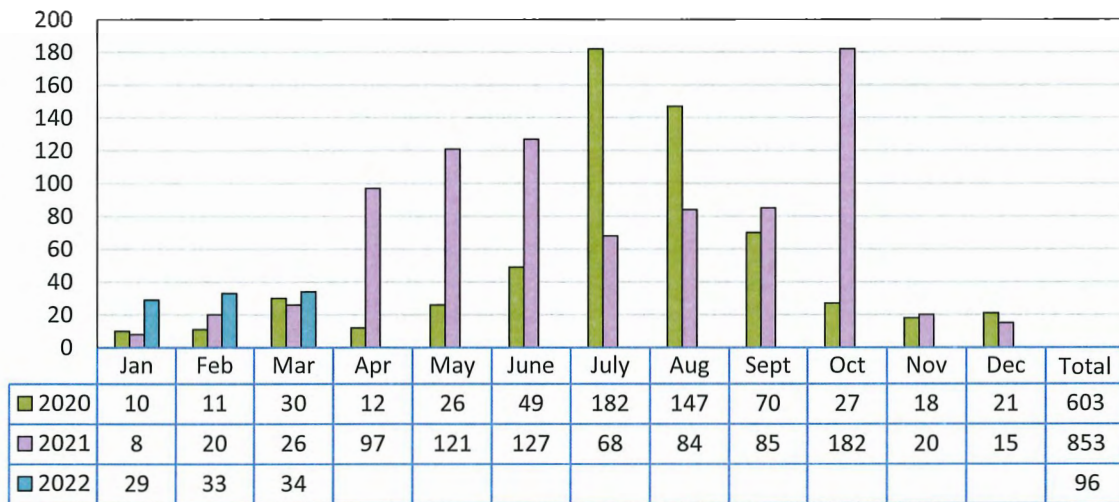
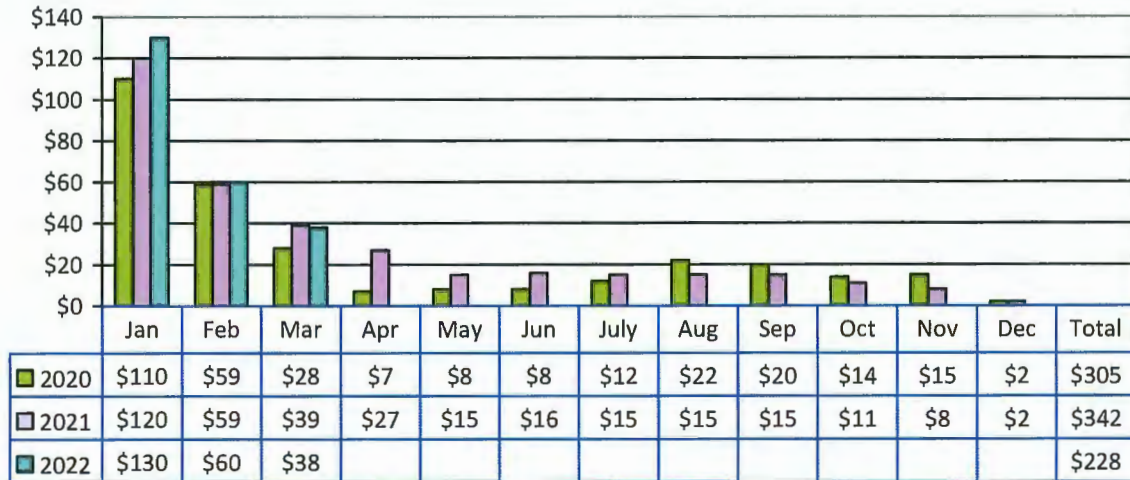


Figure 2: Animal Protection Services Revenue Comparison (000's)



Animal Protection Services Bylaw Adjudication

The next adjudication hearing is scheduled for May 26, 2022.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and animal fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Bylaws section.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Mar 2022	Actual Mar 2022	YTD Budget Mar 2022	YTD Actual Mar 2022
Dog Licences	29,217	36,571	183,922	223,940
Animal Protection Services Fines	1,027	1,850	4,410	4,550
Total Revenue	30,244	38,421	188,332	228,490

Table 2: Animal Protection Services Revenue and Expenses

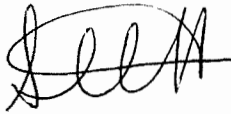
Animal Protection Services	YTD Budget Mar 2022	YTD Actual Mar 2022
Revenue	188,332	228,490
Expenses	311,551	317,188
Net Revenue (Expense)	(123,219)	(88,698)

Financial Impact

None.

Conclusion

The Animal Protection Services department administers a wide range of bylaws related to animal protection services, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.

A handwritten signature in black ink, appearing to read 'Susan Lloyd', with a large, stylized initial 'S' and 'L'.

Susan Lloyd
Manager, Animal Protection Services and Contract Administration
(604-247-4467)