



To: Community Safety Committee **Date:** May 17, 2017
From: Cecilia Achiam, MCIP, BCSLA **File:** 12-8060-01/20-Vol01
 General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report - April 2017**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report - April 2017 dated May 17, 2017, from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
 General Manager, Community Safety
 (604-276-4122)

Att. 1

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Department	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS: CS
APPROVED BY CAO 	

Staff Report

Origin

This monthly activity report for the Community Bylaw Department provides information on Property Use, Grease, Soils, Parking and Animal Control.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Property Use

Community Bylaw Officers continue assist Fire Services with the monitoring of properties scheduled for demolition. The addition of an inspector for concerns with grease has gained momentum with additional files being added monthly. Unsightly properties have become more of a concern as the season changes with an increase in long grass and weeds concerns. The Short Term Rental team was very active continuing to investigate and bringing into compliance illegal uses. Officers though opening 346 files in the month of April are also continuing to investigate over 500 pre-existing files.

Grease and Soils

The Grease Officer remains diligent in inspecting food establishments while maintaining a focus on education and voluntary compliance. Inspection volume remains strong with the vast majority of food establishments adhering to bylaw.

The Soil Officer remains engaged in the investigation of numerous files that require continuous monitoring and inspection, as well as liaison with various City departments and external agencies. In particular, several stop-work-orders and deposit-removal-orders have been issued.

Parking and Animal Control

Parking and Animal Control Officers remain proactive in patrolling for non-moving traffic violations and continue to place priority on safety and liability issues (fire hydrants, crosswalks, school zones). However, this month saw a decrease in the number of violations issued from the previous month because staff assisted in the increased enforcement relating to construction noise and signs on City property.

Dog re-licencing continues at a steady pace and the implementation of canvassing patrols has enhanced our licence renewal rate.

Consolidated Revenue (Figure 1)

Monthly revenue from meter, permit and enforcement operations totalled \$140,557 and year to date revenue totalled \$565,784. This represents a decrease of 7.6 per cent when compared to last month and a decrease of 20.0 per cent when compared to the same period last year. The decrease is due to the pre-purchase of monthly parking permit in the first quarter of the year and the temporary re-deployment of staff to respond to short term rental issues.

Meter Revenue

Monthly revenue from meter operations totalled \$58,637 and year to date revenue totalled \$212,992. This represents an increase of 17.4 per cent when compared to last month and a decrease of 10.1 per cent when compared to the same period last year.

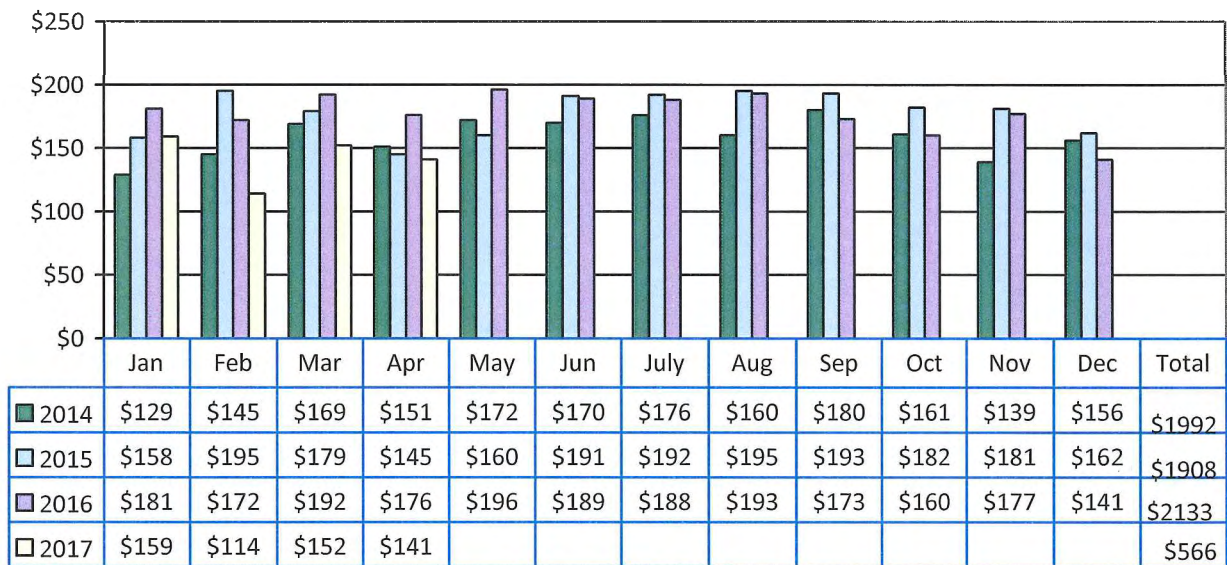
Permit Revenue

Monthly revenue from permit operations totalled \$11,045 and year to date revenue totalled \$67,336. This represents a decrease of 29.6 per cent when compared to last month and a decrease of 32.9 per cent when compared to the same period last year. The decrease is due to the pre-purchase of monthly parking in the first quarter of the year.

Enforcement Revenue

Monthly revenue from enforcement operations totalled \$70,875 and year to date revenue totalled \$285,456. This represents a decrease of 18.0 per cent when compared to last month and a decrease of 24.5 per cent when compared to the same period last year. The decrease is due to the temporary re-deployment of staff to respond to short term rental issues.

Figure 1: Consolidated Parking Program Revenue Comparison (000's)



Financial Impact

None

Conclusion

Community Bylaw staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. Bylaw staff remain committed to educating the public and promoting a culture of voluntary compliance.

Greg Scarborough
 Manager, Community Bylaws
 (604-247-4601)

GS:ct

Att. 1: Activity Summary - Property Use, Grease, Soils, Parking and Animal Control

1. Property Use Activity

A total of 343 new files were opened for the month of April 2017. This activity represents a decrease of 17.7 per cent compared to the number of files handled during the previous month and an increase of 38.3 per cent compared to the number of files handled during the same month last year.

At present 24 residences remain on the “Abandoned /Vacant Home Joint Operations” list, which continue to be monitored by staff.

Figure 1a: Service Demand Per Category Comparison

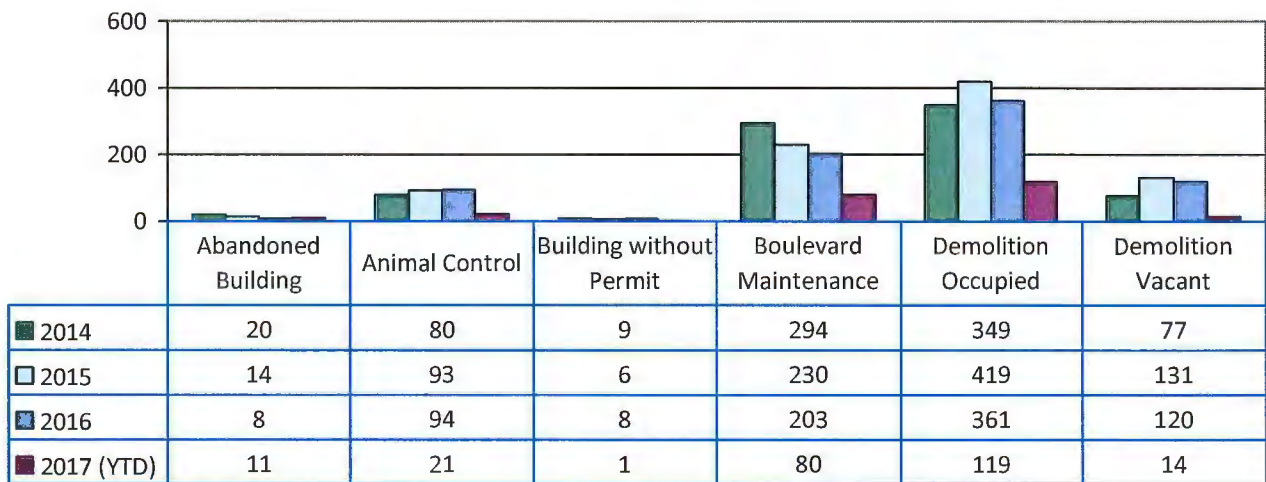


Figure 1b: Service Demand Per Category Comparison

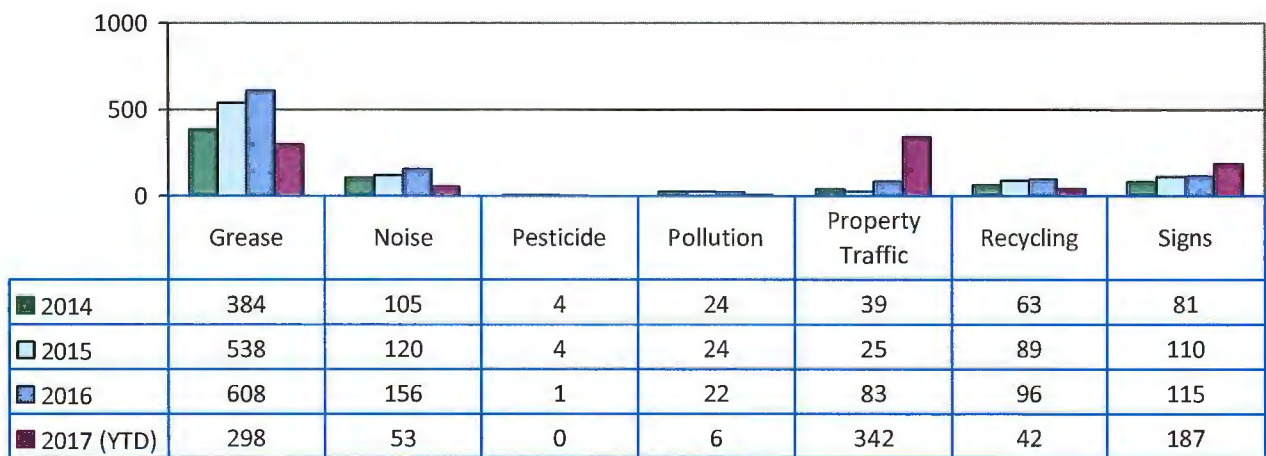
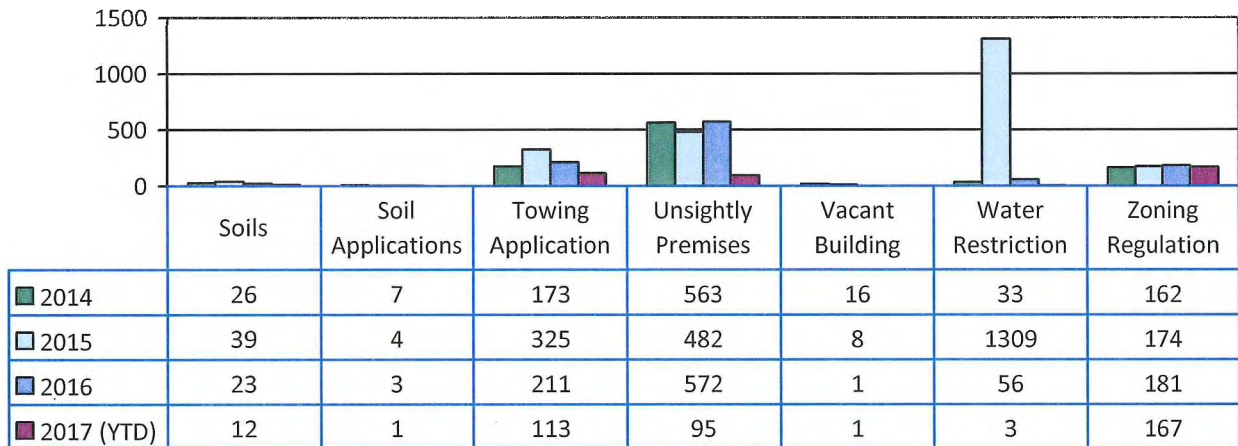


Figure 1c: Service Demand Per Category Comparison



2. Grease and Soils Activity

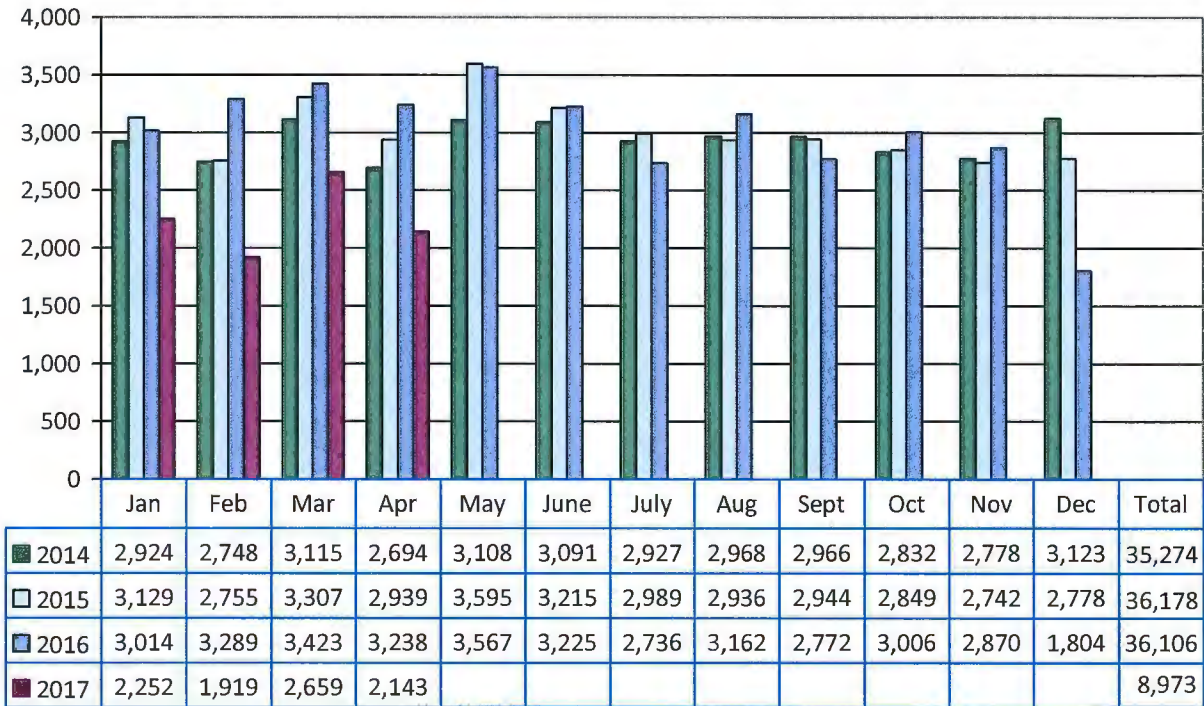
A total of 89 grease-trap inspections were conducted during the month of April 2017. This resulted in the issuance of one warning and three fines for non-compliant activity.

A total of 41 soil files remain under active investigation including twelve “Non-Farm Use” soil applications, ten stop-work-orders and three deposit removal orders.

3. Parking Activity

A total of 2,143 violations were issued for parking offences during the month of April 2017. This activity represents a decrease of 19.4 per cent compared to the number of violations issued during the previous month and a decrease of 33.8 per cent compared to the number of violations issued during the same month last year. Education, compliance and safety continue to be the focal point for officers.

Figure 2: Parking Violations Issuance Comparison



A total of 73 violations were cancelled during the month of April 2017. The following table provides a breakdown of common reasons for fine withdrawal pursuant to Council Grounds for Cancellation - Policy No. 1100.

Figure 3: Ticket Cancellation Comparison

Section 2.1 (a)	Identity issues	4
Section 2.1 (b)	Exception specified under this bylaw or other bylaw	0
Section 2.1 (c)	Poor likelihood of success at adjudication for the City	10
Section 2.1 (d)	Contravention was necessary for the preservation for health and safety	1
Section 2.1 (e)	Multiple violations issued for one incident	2
Section 2.1 (f)	Not in the public interest	4
Section 2.1 (g)	Proven effort to comply	34
	TOTAL:	55

4. Adjudication Activity

The last adjudication hearing was held on February 28, 2017, where a total of five cases were heard resulting in three violations being upheld and two violations being dismissed.

The next adjudication hearing is scheduled for May 23, 2017.

5. Animal Control Activity

A total of 70 new dog licences were issued during the month of April 2017. This activity represents a decrease of 29 per cent compared to the number of new licences issued during the previous month and a decrease of 28 per cent compared to the number of new licences issued during the same month last year. The decrease can be attributed to an increase in licencing last year that resulted in a higher renewal rate for 2016.

Year to date approximately 6,440 dog licences have been renewed and or purchased for 2017, with a total of 7700 dogs projected to be licenced by the end of the year.

Twenty-seven animal control violations were issued during the month of April representing a decrease of 3.6% in enforcement activity over the previous month. This is the result of licence canvassing activity that was initiated in April. Note animal control violations are typically associated with failure to produce a dog license, failure to leash a dog or failure to pick up dog excrement.

The following parks/dykes were patrolled during the month of April:

McDonald Beach	McCallan Park
Steveston Community Park	Garden City Park
No. 3 Road Waterfront Park	South Arm Community Park
South foot of No. 3 Road along South Dyke Trail	Britannia
Woodwards Slough	Gary Point North
Shell Road / Horseshoe Slough Trail	Gary Point South
	Imperial Landing

Five new dog-bite files were opened during the month of April and remain under active investigation.

Community Bylaws Department Report

April 2017 – Property Use Total Calls for Service

CALLS FOR SERVICE		RECEIVED	ACTIVE	COMPLETED
AC - ANIMAL REGULATIONS	CHICKENS / BIRDS	1	4	0
	DOG - BITE	3	1	1
	DOG - CONTROL	1	1	0
BM - BOULEVARD MAINTENANCE	BOULEVARD ALTERATIONS	8	10	6
	GENERAL - ENCROACHMENT	1	7	1
	SIDEWALK OBSTRUCTION	6	5	4
BU - BUILDING REGULATIONS	ABANDONED BUILDINGS - UNSIGHTLY	1	23	0
	DEMO - OCCUPIED MONITORING	20	131	1
	DEMO - VACANT MONITORING	1	36	0
	FENCES	2	0	1
	VACANT UNSIGHTLY	1	1	0
CG - COMPLAINTS - GENERAL	GENERAL	2	1	1
GR - GREASE	GENERAL	69	30	38
NC - NOISE	CONSTRUCTION RELATED	3	1	2
	DOG-BARKING	4	11	1
PO - POLLUTION	GENERAL	2	1	0
RC - SOLID WASTE & RECYCLING	COLLECTION TIMES	5	2	3
	GENERAL	2	1	2
	ILLEGAL DUMPING	1	1	1
SB - SIGN REGULATIONS	CITY PROPERTY	6	3	6
	ELECTION SIGNS	5	0	5
	GENERAL	1	3	1
	REAL ESTATE SIGNS	74	7	57
SL - ALR SOIL	GENERAL	1	15	0
	ILLEGAL FILL / REMOVAL	6	35	0
TB - TRAILER	GENERAL	1	1	0
TW - TOW PERMIT	TOW APPLICATION	34	34	15
TR - TRAFFIC REGULATIONS	GENERAL	5	1	4
	MUD/DIRT ON ROADWAY	2	0	2
UP - UNSIGHTLY	CONSTRUCTION REFUSE	6	5	4
	GARBAGE	7	6	3
	GENERAL	7	26	1
	GRAFFITI	3	3	1
	VEGETATION	11	69	1

CALLS FOR SERVICE		RECEIVED	ACTIVE	COMPLETED
ZR - ZONING REGULATIONS	BUSINESS - RESIDENTIAL AREA	1	2	0
	COMMERCIAL VEHICLES	5	6	1
	FENCES	1	3	0
	GENERAL	3	5	1
	ILLEGAL HOTELS	31	29	8
	ILLEGAL SUITES	3	39	0
TOTAL		346	531	172