



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** August 16, 2017
From: Cecilia Achiam, MCIP, BCSLA **File:** 12-8060-01/20-Vol01
 General Manager, Community Safety
Re: **Community Bylaws Monthly Activity Report - July 2017**

Staff Recommendation

That the staff report titled “Community Bylaws Monthly Activity Report - July 2017”, dated August 16, 2017, from the General Manager, Community Safety, be received for information.

Cecilia Achiam, MCIP, BCSLA
General Manager, Community Safety

Att. 1

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance Division	<input checked="" type="checkbox"/>
Parks Services	<input checked="" type="checkbox"/>
Engineering	<input checked="" type="checkbox"/>
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Community Bylaws Department provides information on Property Use, Grease, Soils, Parking, Animal Control, Public Education and Awareness Initiatives.

This report supports Council's 2014-2018 Term Goal #1 A Safe Community:

Maintain emphasis on community safety to ensure Richmond continues to be a safe community.

Analysis

Property Use

Property Use Officers continue to respond to changing public demand through the investigation of public complaints. During the current month most activity was associated with boulevard maintenance, pesticide, water restrictions, sign regulations and zoning issues which include short-term rentals.

Short-Term Rental Officers continue to investigate properties based on website listings and public complaints. During the current month 28 new files were opened while 13 files were concluded due to compliance. In addition, a total of 25 violations were issued in accordance with Zoning, Business Licence and Business Regulation Bylaws.

Soils

The Soil Officer remains engaged in the investigation of numerous files that require ongoing monitoring, inspection and liaison with various departments and external agencies. A total of 61 soil files remain under active investigation encompassing 37 inquiries related to permit applications, 22 stop-work-orders and two active fill sites.

Grease

The Grease Officer remains diligent in inspecting food establishments while maintaining a focus on education and voluntary compliance. Inspection volume remains strong with the majority of food establishments adhering to bylaw. During the current month 91 grease-trap inspections were conducted of which 65 were new files. In addition, two bylaw violations were issued with both violations being changed to warnings upon owner/operator compliance. A total of 456 grease files have been processed year to date of which 40 remain active.

Parking and Animal Control

Parking and Animal Control Officers remain proactive in patrolling for non-moving traffic violations and continue to place priority on safety and liability matters such as fire hydrants, crosswalks and school zones. In conjunction, enforcement of animal control regulations continue to be a priority at parks, community centres, schools and along City dykes.

Dog re-licencing continues at a uniform pace while canvassing patrols have been successful in promoting new licence registrations. During the current month 117 dogs were licenced resulting in 6,972 dogs licenced year to date. A total of 7700 dogs are projected to be licenced by the end of 2017.

Education and Awareness

Staff remains active within the community by promoting safety through compliance, public awareness and education. During the current month bylaw representatives undertook numerous patrols along traffic “hotspots” including West Cambie, Tomicki Avenue and on Mitchell Island to actively patrol for trucks staging in no stopping areas.

In addition, enforcement efforts were directed towards special events including the Canada 150 Salmon Fest, Nations Cup and the Dolphin Basketball Classic. The annual “Dog in Hot Car” educational campaign was launched beginning with the distribution of pamphlets at City facilities (Watermania, Richmond Ice Centre, etc.) and Community Centres, as well as through high profile retailers such as Richmond Centre, Lansdowne Mall, Canadian Tire, Silver City, Costco, and IKEA.

Adjudication

The last adjudication hearing was held on May 23, 2017, where a total of 17 cases were presented which resulted in the following decisions;

- 14 violations upheld
- Three violations dismissed

The next adjudication hearing is scheduled for September 26, 2017.

Financial Impact

Pay-Parking represents the majority of revenue generated by the department and consists of parking meters, parking permits and parking violations. The remainder of department revenue is generated through the following sources;

- Dog Licences;
- False Alarm Incidents;
- Animal Control Violations;
- Newspaper Box Distribution Permits (renewed annually);
- Tow Permit Applications (renewed every two years);
- Film Crew Occupancy (meter & permit zones);

At present Community Bylaws remains on target to meet or exceed all budgetary obligations.

The table below lists all department revenue by the current month and year to date:

Figure 1: Budgeted vs. Actual Revenue by Source

Revenues	July Budget	July Actual	YTD Budget	YTD Actual	YTD Variance (\$)	YTD Variance (%)
Receivable Income *	100,000	11,451	100,000	145,407	145,407	45.4%
Filming Revenue	0	0	0	9,098	9,098	0.0%
False Alarms	4,258	4,402	29,808	48,569	18,761	62.9%
Dog Licences	12,073	6,871	119,529	175,709	56,180	47.0%
Towing Permits	807	1,970	6,952	11,862	4,910	70.6%
Other Permits	1,921	(2,400)	16,546	38,995	22,449	135.7%
Other Bylaw Fines	2,597	19,350	23,233	47,375	24,142	103.9%
Parking Revenue	159,132	150,037	1,055,801	1,054,399	(1,403)	-0.13%
Total Revenue	280,788	191,681	1,351,869	1,531,414	179,545	13.3%

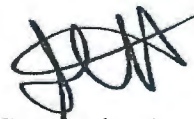
* Receivable Income represents a cost recovery for Night Market parking enforcement.

Conclusion

Community Bylaw staff strive to maintain the quality of life and the safety of residents through coordinated efforts with other City departments and community partners. In addition, Community Bylaw staff remains committed to educating the public and promoting a culture of voluntary compliance.



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 Community Bylaws
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GS/STL:ct

Att. 1: Statistics - Property Use (STR), Grease, Soils, Parking, Animal Control & Dog Licencing

A total of 25 residences remain on the “Abandoned /Vacant Home Joint Operations” list. The table below lists all *property use* calls for service by the current month and year to date:

Figure 2: Property Use Calls for Service by Type

Enquiries & Requests		July	YTD
Animal Regulations	Birds	3	11
	Chickens	2	6
	Dog - Bite	3	28
	Dog - Control	0	3
Boulevard Maintenance	Boulevard Alterations	3	58
	Encroachment	21	51
	Sidewalk Obstruction	12	49
Building Regulations	Demo - Occupied Monitoring	0	114
	Demo - Vacant Monitoring	0	83
	Vacant Unightly	0	2
Complaints - General	General	0	7
Noise	Construction Related	2	16
	Construction Sign – Outside Times	2	39
	Dog - Barking	12	49
	General	1	2
Pollution	General – Oil Spill	5	12
Pesticide Regulations	General	0	1
Solid Waste & Recycling	Collection Times	3	19
	General	4	25
	Illegal Dumping	4	17
Sign Regulations	City Property	0	28
	Election Signs	0	17
	General	3	12
	Real Estate Signs	9	213
Traffic Regulations	General	3	21
	Mud/Dirt on Roadway	0	9
	Parking Offences	0	3
Tow Permit	Application and Inspections	30	198
Unightly	Construction Refuse	6	32
	Garbage – Discarded waste	5	46
	General – derelict vehicles, discarded furniture,	18	83
	Graffiti	0	6
	Vegetation	38	227
Water Restriction	Inspections	33	44
Zoning Regulations	Business - Residential Area	5	14
	Commercial Vehicles	2	15
	General – Commercial container, Occupants,	6	26
	Illegal Hotel	29	199
	Illegal Suite	6	44
Total		280	1829

Short Term Rental Activity

The table below lists all *short term rental* violations issued by STR staff during the current month and year to date:

Figure 3: Short Term Rental Violations Issued by Type

Zoning Regulation Bylaw No. 8500	July	YTD
Dwelling Offences (< 30 Days)	8	14
Bed and Breakfast Offences	6	27
Business Licence Bylaw No. 7360	July	YTD
Operating without a Licence	4	13
Business Regulation Bylaw No. 7538	July	YTD
Various Procedural Offences	7	14
Total	25	68

Grease Activity

The table below lists all *grease* violations issued during the current month and year to date:

Figure 4: Grease Program Violations Issued by Type

Drainage and Dyke & Sanitary Sewer Bylaw No. 7551	July	YTD
Failure to Have Person Provide Access	0	2
Failure to Maintain or Produce Maintenance Records	1	6
Failure to Limit Max Depth of Fats, Oils, Grease in Trap or Interceptor	1	18
Total	2	26

Soils Activity

The table below lists all *soils* calls for service by the current month and year to date:

Figure 5: Soils Calls for Service by Type

Enquiries & Requests	July	YTD	
ALR Soil	General	5	17
	Illegal Fill / Removal	2	17
Total	7	34	

Parking Activity

The table below lists all *parking* calls for service by the current month and year to date:

Figure 6: Parking Calls for Service by Type

Enquiries & Requests	July	YTD	
Traffic Regulations	Parking Patrols	213	953
	RCMP Dispatch	2	231
Total	215	1184	

The table below lists all *off-street parking* violations issued during the current month and year to date:

Figure 7: Off-Street Parking Violations Issued by Type

Parking Bylaw No. 7403 (Off-Street)	July	YTD
Reserved Parking	5	125
Disabled Parking - No S.P.A.R.C.	0	28
Park Beyond Posted Time	2	218
No Stopping or Parking	8	66
Park Outside Lines of Stall	0	8
Not a Designated Area	0	22
Expired Plates	16	69
Park Without Valid Proof of Payment	13	191
Park Without Displaying Valid Permit	23	130
Total	67	857

The table below lists all *on-street parking* violations issued during the current month and year to date:

Figure 8: On-Street Parking Violations Issued by Type

Traffic Bylaw No. 5870 (On-Street)	July	YTD
Unattached Trailer	39	235
Stop on Sidewalk or Boulevard or Median	17	89
Stop Within 6 Metres of Intersection	25	102
Stop Within 1.5 Meters of Sidewalk Crossing or Private Road or Lane	131	570
Stop within 6 Meters of Stop Sign	13	85
Stop Obstruct Traffic	19	147
Stop on Roadway (No Curb)	6	8
No Stopping Zone	575	3975
Stop or Stand in or Upon Any Lane	0	8
Stop on Crosswalk	0	2
Stop Within 6 Meters of Crosswalk	1	15
Stop Within 5 Meters of Fire Hydrant	165	970
Stop Adjacent Yellow Curb	107	717
Park in Lane	15	94
Park on Road	15	56
No Parking Zone	96	502
Park over 72 Hours	22	154
Park Over 3 Hrs. Between 8 AM and 6PM	16	78
Park in Loading Zone Over 5 Minutes	18	170
Overtime Parking	60	622
Expired Plates	122	808
Move Vehicle From One Location to Another in Same Block	0	3
Stop or Park More 30CM From Curb or Edge of Roadway	4	28
Facing Wrong Way	63	380
Not Parallel to Curb or Edge of Roadway	4	86
Commercial Vehicle Parked - Prohibited Hours	32	239
Park without Proof of Payment	180	2001
Park without Valid Permit	22	278
Tire Chalk	34	513
Total	1801	12935

Animal Control Activity

The table below lists all *animal control* calls for service by the current month and year to date:

Figure 9: Animal Control Calls for Service by Type

Enquiries & Requests		July	YTD
Animal Regulations	Animal – At large	4	16
	Dog - Control	1	6
	Dog - Dangerous	0	7
	Dog - Excrement	1	6
	Dog – Left in Car	2	4
	Dog - Licence	4	17
	Dog – Off Leash	6	23
	Dog - Stray	2	12
	General – Cats, Wildlife	1	7
Total	21	98	

The table below lists all *animal control* violations issued during the current month and year to date:

Figure 10: Animal Control Violations Issued by Type

Animal Control Bylaw No. 7932	July	YTD
Animal Confined in Enclosed Space or Vehicle	2	5
Animal Has Killed or Injured	4	9
Animal Deprived of Food and or Water	1	6
Animal Deprived of Clean and or Appropriate Shelter	1	2
Failure to Leash Dog	1	4
Permitting Dog to Run At Large	8	47
Failure to Confine Dog	1	4
Failure to Control Dangerous Dog	0	1
Failure to Confine Dangerous Dog	1	5
Failure to Control Dog in Off Leash Area	0	1
Total	19	84

The table below lists all *dog licence* violations issued during the current month and year to date:

Figure 11: Dog Licence Violations Issued by Type

Dog Licencing Bylaw No. 7138	July	YTD
Failure to Obtain a Dog Licence	11	69
Failure to Attach a Valid Dog Licence	0	2
Failure to Obtain a Dog Licence for a Dangerous Dog	3	3
Total	14	74