



**Waterworks and Water Rates Bylaw No. 5637  
Amendment Bylaw No. 9099**

The Council of the City of Richmond enacts as follows:

1. The **Waterworks and Water Rates Bylaw No. 5637**, as amended, is further amended:

(a) by deleting sections 13(d) and substituting the following:

“(d) Every owner of a **one-family dwelling** or **two-family dwelling** which has a **water meter** installed:

- (i) pursuant to section 14(b) or section 22A of this bylaw; or
- (ii) as a consequence of a **City** infrastructure renewal program,

will receive a credit to be applied to future water charges equal to the difference between the metered charges for the first 12 months of consumption subsequent to the initial meter reading for billing purposes and the amount that would have been payable on a flat rate basis, provided:

- (iii) the metered charges exceed the flat rate by more than \$10;
- (iv) the **property owner** submits a request for the credit to the **City** in writing within 15 months of the initial metered billing start date; and
- (v) there has been no change in ownership of the property.”

(b) by deleting section 14 and substituting the following:

“14. **Right to Substitute a Meter Service**

- (a) The **General Manager, Engineering & Public Works** shall have the right at any time to substitute a meter service in lieu of an ordinary service to any premises.
- (b) Commencing January 1, 2014, the **General Manager, Engineering & Public Works** shall establish a schedule for substituting a meter service in lieu of an ordinary service for all existing **one-family dwellings** in the **City** that do not have meter service, and the **City** will supply and install **water meters** at these **one-family dwellings** at no charge to the **property owner**.

(c) For **water meters** installed pursuant to section 14(a) or (b), meter rates will be payable from the time such meter is installed notwithstanding that the **customer** may have paid in advance a flat rate for the current year which has not expired, but a rebate of part of such advance payment proportionate to the unexpired part of the current year shall be credited and allowed to the **customer's** meter rate account for such meter service."

(c) by deleting subsection 22B(a)(i) and substituting the following:

"(i) the **dwelling unit** was constructed prior to October 3, 2011;"

(d) by deleting subsection 22B(a)(iii) and substituting the following:

"(iii) the replacement toilet is approved by the Canadian Standards Association (CSA), the Canadian Uniform Plumbing Code (CUPC), the Warnock Hersey (WH) Mark or WaterSense; and"

(e) by deleting sections 25A and substituting the following:

**25A. Leaks**

Notwithstanding section 25, in the case of a leak in the **customer's waterworks**, if:

- (a) the **General Manager, Engineering & Public Works** is satisfied that the **customer** did not know or could not reasonably have known about the leak; and
- (b) the **customer** repairs the leak to the satisfaction of the **General Manager, Engineering & Public Works** within 14 days of the **customer's** discovery of the leak,

the **City** will charge the **customer** in accordance with section 25B below for both the billing period in which the leak was discovered and the previous billing period.

**25B. Leak Calculation**

- (a) When a **customer** qualifies under section 25A above, the **City** will determine the average amount of water recorded by the **water meter** per billing period for the **customer's** property over the last twelve months, or if that information is unavailable, by using the average for all users with the same type of property (as categorized in Schedule B or C, as applicable) over the past 12 months (the "**average amount**").
- (b) If the amount recorded by the **water meter** for the billing period in which the leak was discovered is greater than the **average amount**, or if the amount recorded by the **water meter** for the previous billing period is greater than the **average amount**, the **customer** will pay, for both the billing period in which the leak was discovered and the previous billing

period, the regular rate per cubic metre (in Schedule B or C, as applicable) for all amounts recorded up to the **average amount.**”

- (c) Where the **General Manager, Engineering & Public Works** is satisfied that a **customer** was not notified of a leak until more than 30 days after the **City** became aware of the leak, the **customer** will pay the regular rate per cubic metre (in Schedule B or C, as applicable) for the period from the most recent billing until notification was provided, based on the **average amount** for that period.”

(f) by deleting the following from item 1 of Schedules B and C:

“Undetected leak rate per cubic meter (per section 25B of this bylaw) \$0.6996”

- 2. This Bylaw is cited as “**Waterworks And Water Rates Bylaw No. 5637, Amendment Bylaw No. 9099**”.

FIRST READING

FEB 24 2014

SECOND READING

FEB 24 2014

THIRD READING

FEB 24 2014

ADOPTED

CITY OF RICHMOND
APPROVED for content by originating dept. JB
APPROVED for legality by Solicitor m

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MAYOR

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CORPORATE OFFICER