



# City of Richmond

## Report to Committee

**To:** Community Safety Committee **Date:** December 10, 2022  
**From:** Cecilia Achiam **File:** 09-5375-09/2022-Vol-01  
 General Manager, Community Safety  
**Re:** **Animal Protection Services Monthly Activity Report – November 2022**

### Staff Recommendation

That the staff report titled “Animal Protection Services Monthly Activity Report – November 2022”, dated December 10, 2022, from the General Manager, Community Safety, be received for information.

Cecilia Achiam  
 General Manager, Community Safety  
 (604-276-4122)

REPORT CONCURRENCE	
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>
Finance	<input checked="" type="checkbox"/>
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b> 	

## Staff Report

### Origin

This monthly report for the Animal Protection Services department provides information and statistics for enforcing bylaws related to Animal Protection Services as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

*1.1 Enhance safety services and strategies to meet community needs.*

This report supports Council's Strategic Plan 2018-2022 Strategy #8 An Engaged and Informed Community:

*Ensure that the citizenry of Richmond is well-informed and engaged about City business and decision-making.*

*8.2 Ensure citizens are well-informed with timely, accurate and easily accessible communication using a variety of methods and tools.*

### Analysis

#### Animal Protection Services

For the month of November, staff posted a reminder on the City's social media platforms for drivers to take a moment to check their car's engine and tires before starting their car, as small animals such as cats, racoons and rabbits may be seeking shelter from the cold temperatures. Staff also posted a reminder to pet owners to wipe and pat dry their dogs' paws after a walk to ensure salt and ice melt chemicals are removed as they can cause irritation or burn pet's paws.

In November 2022, the total number of dogs licenced was 26 dogs. This figure represents 22 new dog licence applications and four dog licence renewal applications. The total number of dogs licenced year to date is 7,590.

For the month of November, BC SPCA Officers received 177 calls for service related to various animal control and dog licencing infractions, while proactively patrolling a combined total of 33 parks, dikes and/or schools.

Figure 1 below, reflects the monthly and year-to-date animal control and dog licencing enforcement activity measured by violation issuance. It should be noted for reference, that the annual canvassing of outstanding dog licences is conducted by staff during the months of May through October and will consistently show an increase of violations issued as depicted in Figure 1 below. The corresponding revenue is reflected in Figure 2. For the month of November, BC SPCA Officers issued 15 bylaw violation notices, which can be attributed to BC SPCA Officer foot patrols of non-permitted off-leash parks, City dikes and school grounds. These proactive

patrols have resulted in ticketing for non-compliance of both the Dog Licencing Bylaw No. 7138 and the Animal Control Regulation Bylaw No. 7932, together with educational compliance.

Figure 1: Animal Protection Services Violation Issuance Comparison

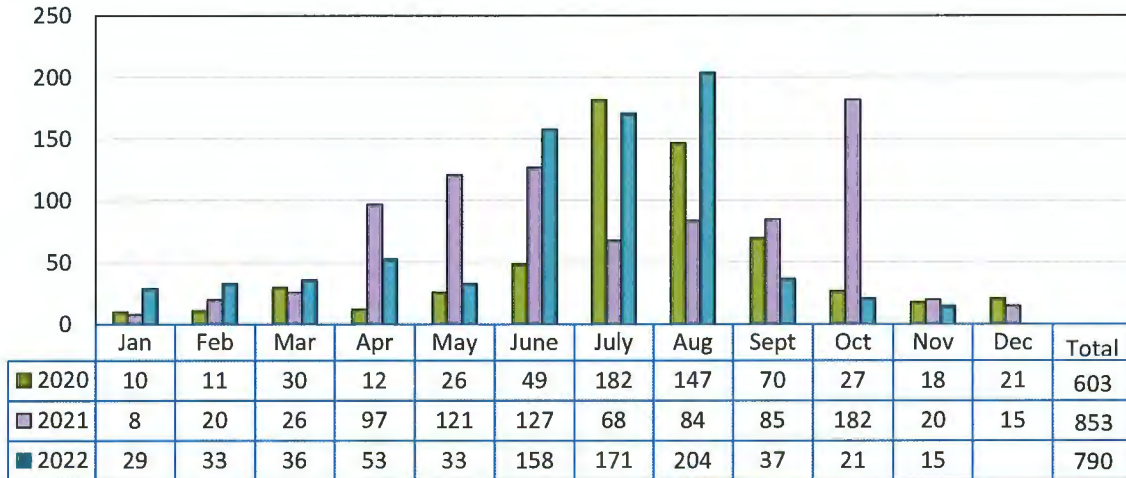
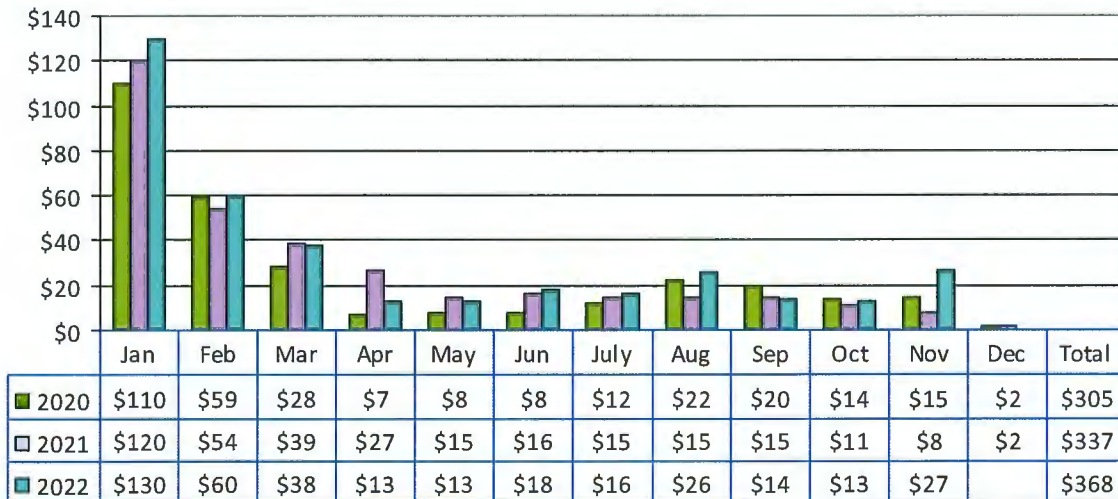


Figure 2: Animal Protection Services Revenue Comparison (000's)



Animal Protection Services Bylaw Adjudication

The Animal Protection Services adjudication session was held on November 23, 2022. The adjudication session consisted of:

- nine violations in contravention of the Animal Control Regulation Bylaw No. 7932 out of which seven were upheld and two were cancelled; and
- one violation in contravention of the Dog Licencing Regulation Bylaw No. 7138, which was upheld.

The next adjudication session is scheduled for February 22, 2023.

Revenue and Expenses

The Animal Protection Services department derives its revenue from dog licences and fines. Table 1 outlines their individual revenue, while Table 2 highlights Animal Protection Services revenue and expenses within the Community Safety division.

Table 1: Animal Protection Services Revenue by Source

Program Revenue	Budget Nov 2022	Actual Nov 2022	YTD Budget Nov 2022	YTD Actual Nov 2022
Dog Licences	4,356	23,818	249,100	309,840
Fines	359	3,135	7,949	58,560
<b>Total Revenue</b>	<b>4,715</b>	<b>26,953</b>	<b>257,049</b>	<b>368,400</b>

Table 2: Animal Protection Services Revenue and Expenses

	YTD Budget Nov 2022	YTD Actual Nov 2022
Revenue	257,049	368,400
Expenses	1,292,478	1,279,468
<b>Net Revenue (Expense)</b>	<b>(1,035,429)</b>	<b>(911,068)</b>

**Financial Impact**

None.

**Conclusion**

The Animal Protection Services department proudly serves the animals, residents and visitors of the City of Richmond, while administering a wide range of bylaws related to animal protection, which includes public parks and school grounds, noise, dog licencing and animal control. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses.



Susan Lloyd  
 Manager, Animal Protection Services and Contract Administration  
 (604-247-4467)