



City of Richmond

Report to Committee

To: General Purposes Committee **Date:** February 27, 2026
From: Kim Somerville **File:** 08-4055-01/2025-Vol 01
 Director, Community Social Development
Re: **Additional Information on Homelessness Outreach and Community Food Programs**

Staff Recommendation

That the report titled “Additional Information on Homelessness Outreach and Community Food Programs”, dated February 27, 2026 from the Director, Community Social Development, be received for information.

Kim Somerville
 Director, Community Social Development
 (604-247-4671)

Att. 4

REPORT CONCURRENCE		
ROUTED TO:	CONCURRENCE	CONCURRENCE OF GENERAL MANAGER
Finance Department	<input checked="" type="checkbox"/>	
Community Bylaws	<input checked="" type="checkbox"/>	
SENIOR STAFF REPORT REVIEW	INITIALS:	APPROVED BY CAO

Staff Report

Origin

On February 9, 2026, the report titled “2026 Health, Social and Safety Grants” was presented at the Council meeting and resulted in the following referral:

As an interim measure prior to the Homelessness Strategy update, the Poverty Plan Update and the Community Action Food Plan reports being presented to Council for consideration later this year and further to a funding decision, that staff provide:

- 1. An overview of the current provision of community outreach and other services to individuals experiencing homelessness in Richmond, including schedules, funding and services delivered; and*
- 2. An overview of community programs addressing food insecurity in Richmond, including schedules, funding and services delivered.*

The purpose of this report is to respond to the above referral.

This report supports Council’s Strategic Plan 2022–2026 Focus Area #6 A Vibrant, Resilient and Active Community:

6.4 Support vulnerable populations through collaborative and sustainable programs and services.

This report also supports the City of Richmond’s Building Our Future Together: Social Development Strategy’s (2025–2035) Strategic Direction #4 Strengthen Community Voice and Engagement:

4.10 Support initiatives led by community organizations that improve the social well-being and engagement of community members, including pilot projects, grant initiatives and collaborative networks.

Analysis

Outreach services for individuals experiencing homelessness and community-based programs to address food insecurity are central elements of Richmond’s broader social support network. These services assist residents who are unhoused, living in unstable or precarious housing, or housed but unable to reliably access sufficient nutritious food. Together, they form a coordinated local response that supports individual and community well-being.

The City continues to make considerable investments in homelessness and food security supports through grants, service agreements, in-kind space and other forms of assistance. These investments help sustain the community organizations that deliver essential services and reinforces the City’s ongoing commitment to supporting residents experiencing homelessness and food insecurity.

The following sections provide an overview of homelessness and food insecurity in Richmond, as well as homelessness outreach services and community food programs currently operating in the community. The information responds to the Council referral and includes a summary of program schedules, funding sources and the range of services delivered across relevant organizations. Every effort was made to compile complete and up-to-date information within the timeframe allotted for this report, and the following sections reflect the most current details available at the time of writing. This overview is intended to offer a snapshot of the current landscape, while recognizing that program operations, community needs and available resources continue to evolve.

Homelessness and the City of Richmond

The City of Richmond, guided by the Richmond Homelessness Strategy (2029–2029), remains a leader in responding to homelessness in a compassionate manner and taking efforts to prevent homelessness. The City undertakes this work through a range of actions, including advocacy, planning, funding, data analysis, service provision and convening service providers to facilitate collaboration.

Understanding the context in the community is important in designing and implementing approaches that are relevant and effective. The 2025 Homeless Count¹ that took place on March 10 and 11, 2025 identified 175 people as experiencing homelessness in Richmond. This number included 104 individuals experiencing unsheltered homelessness and 71 individuals experiencing sheltered homelessness. The majority of these were male (68 per cent) and adults between 25 and 54 years (72 per cent). Twenty-five per cent of those counted were seniors aged 55+ years. Most people experiencing unsheltered homelessness are long-term Richmond residents who have lived in the community for at least 10 years. Many identify as having one or more challenges with their health, including mental and physical health concerns, substance use and traumatic brain injuries.

Throughout 2025, various City departments worked closely together in response to homelessness in the community. The Homelessness Outreach Team frequently coordinated with the new Bylaws team, who have specific expertise in working with vulnerable individuals. Together they provided a balance of support, resources and when necessary, enforcement. Bylaws also worked with Environmental Programs to clean up abandoned sites where individuals had been sheltering. In 2025, 91 truckloads of materials were removed from parks, dikes and trails. To ensure that the needs of individuals experiencing homelessness were addressed when preparing for extreme weather, environmental hazards or community-wide emergencies, the City's Emergency Programs and Homelessness staff worked together and revised emergency plans to consider this segment of the population.

In 2025, the City's Homelessness Outreach Team worked directly with individuals experiencing homelessness who were sheltering outdoors or in vehicles. Two outreach workers responded to increasingly complex challenges and supported people in achieving their personal goals to exit homelessness through shelter, detox, recovery or housing. Over the year, the team engaged in

¹ Homelessness Services Association of BC. (2025, September). *2025 Point-in-Time Homeless Count in Greater Vancouver*. Lu'ma Native Housing Society.

over 1,200 service interactions, helping 80 people to transition into shelter, housing, treatment or reunification with family members. For those not ready to make major life changes, the team focused on building professional, trusting relationships and connecting them to support to meet immediate needs.

In the same period, the Homelessness Outreach Team provided one-on-one, individualized case planning for individuals experiencing unsheltered homelessness. They provided over 700 referrals to services such as medical and dental care, mental health and substance use support, pet care, food services and income-related assistance. They also distributed essential items including food, clothing, personal care supplies and provided support with transportation. The team helped connect people to resources such as income assistance, government benefits, rental subsidies, rent banks, supportive housing, non-market housing and market housing. Their work focused on building personalized pathways out of homelessness and ensuring residents could access the support they needed. There were significant positive outcomes for their clients in 2025 and this work continues in 2026.

The City also created a team of Bylaw officers dedicated to responding to situations with a nexus to homelessness in 2025. This team responded to situations involving people sheltering outdoors or in RVs and vehicles and provided proactive oversight of and outreach to key locations in Richmond including Brighthouse and South Arm Parks. They engaged in triage of new homelessness-related situations that are brought to the City's attention, connected individuals to the City's Homelessness Outreach team or other government services and provided information and resources. A section of the team is dedicated to monitoring and engaging with individuals who are sheltering in vehicles and recreational vehicles and routinely visited 12-14 vehicles during their outreach patrols. The specialized Bylaws team also engaged with businesses and the broader community to respond to concerns or provide information and support in relation to homelessness. In 2025, the team received a total of 142 calls for service and coordinated weekly joint outreach initiatives on 47 occasions to support the safety and well-being of unhoused individuals and to connect them with information on relevant shelter, housing and support services. This included Bylaws and Homelessness Outreach staff, members of the RCMP Vulnerable Persons Unit and the Community Integration team from the Ministry of Social Development and Poverty Reduction.

Outreach and Site-based Supports for Individuals Experiencing Homelessness

Homelessness is the result of many interconnected factors and responses require strong planning, coordination, funding and support from all levels of government and the community. There are a number of government entities, non-profit organizations and faith-based groups who support individuals who are unhoused in Richmond. Services include food programs, outreach services, site-based programs and social supports. Service providers are well-connected and cross-agency information sharing and collaboration continue to be strengthened to ensure vulnerable individuals have access to a range of supports, to help avoid or minimize duplication and to make services more effective. The Homelessness Outreach Worker Network, facilitated by the City and Vancouver Coastal Health, meets monthly to share information, learn about resources and strengthen relationships.

Some of the services supporting individuals experiencing homelessness are facility or location based and others are mobile services that work with individuals wherever they are in the community. The specific services offered and the frequency and type of outreach provided by organizations varies depending on the scope, responsibility and mandate of each individual organization. Some organizations have teams of paid staff members and others rely on volunteers to support outreach work.

There are 11 organizations delivering site-based or street outreach services to individuals at risk of or experiencing homelessness in Richmond. These organizations commonly engage in similar work with clients, including providing resources and basic necessities, assisting with referrals, housing applications and accessing medical services and connecting individuals to shelter and housing options. An individual client may also be working with multiple service providers simultaneously. Outreach staff who engage with individuals experiencing homelessness in the community frequently also connect individuals to site-based services, including the Drop-in Centre, Richmond House Emergency Shelter, the Temporary Winter Shelters and the Anne Vogel Clinic. These connections enable outreach and site-based teams to work collaboratively to connect people with the supports they want and need.

Staff from these organizations, regardless of their primary role or the location where they engage with individuals, assist with referrals to shelter or housing, medical and substance use services including treatment and detox, and government programs that offer assistance with accessing identification, income supports and other government services. The range of approaches, methods of service delivery and personal relationships offer opportunities for individuals in need of support to access it in ways that work for them. A complete list of the organizations involved with homelessness outreach services in Richmond, their funding sources and schedules can be found in Attachment 1. Members of the Homelessness Outreach Worker Network are also identified.

Community Food Programs in Richmond

Food insecurity occurs when households do not have sufficient income to afford enough nutritious and culturally sensitive food to meet their basic needs. Like many communities across the country, Richmond is seeing a growing demand for food assistance. As a result, more residents are turning to the Richmond Food Bank and various community meal programs for support. Community organizations are also requesting greater levels of City funding to help sustain and expand these food programs.

According to the Richmond Food Bank Society's (Food Bank) 2024 Impact Report², the Food Bank continued to experience substantial demand for its services in 2024, supporting 10,005 unique individuals and 4,501 households in Richmond. While this was a slight decrease from 2023 service levels, the number of household visits and the average number of individuals served per week increased by 6 per cent and 22 percent respectively. This indicates a growing vulnerability of community members as Richmond households are relying more frequently on Food Bank programs to meet their basic needs as indicated in Table 1.

² The Richmond Food Bank Society's 2024 Impact Report is the most recent report currently available. The 2025 Impact Report is anticipated for release in March 2026.

Table 1: Food Bank Figures (2023–2024)

	2023	2024	Increase/Decrease
Number of unique individuals	10,526	10,005	-521 (5%)
Number of households	4,770	4,501	-269 (6%)
Number of household visits	59,061	62,672	+3,611 (6%)
Number of individuals served per week (average)	2,266	2,773	+507 (22%)

Of the 10,005 individuals supported by the Food Bank in 2024, children, seniors, newcomers and working households continued to be among the population groups identified as primary users of Food Bank programs:

- Seniors (65 years+) accounted for 15 per cent of all individuals accessing the Food Bank.
- Children under 18 years accounted for 23 per cent of users, with 18 per cent of these children being school-aged children (5–17 years).
- Newcomers made up 44 per cent of individuals supported.
- Individuals that were employed represented 22 per cent of those accessing services.

Another indicator of food insecurity among Richmond residents is the volume of weekly community and outreach meals prepared to support those in need across the city. In 2025, the Richmond Food Aid Delivery (FAD) Coalition, a network of meal providers and the After Hours Outreach Program overseen by Refuge Church, estimated that 2,200 meals were prepared and delivered each week to individuals experiencing or at risk of homelessness in Richmond. While providers record the number of meals distributed, personal information is not collected from individuals accessing the services in order to uphold privacy and dignity. As a result, information is not currently available on how many unique individuals are being supported or how many people may be accessing multiple meals per week, which would help indicate varying levels of need within the community.

While the figures provided in this section offer a snapshot of the scale of food insecurity in Richmond, they capture only part of the overall picture. More comprehensive and ongoing data collection is needed to better understand the depth, drivers and evolving nature of food insecurity in the community. Additional insight is also needed to understand the varied reasons residents seek out meals, whether due to food insecurity among housed individuals, experiences of homelessness or precarious housing or the need for social connection among those facing isolation.

In December 2025, Council endorsed the Social Development Strategy (2025–2035) which includes an action to develop and implement a community food action plan to address food insecurity in Richmond. The City is now undertaking this work, with the plan intended to strengthen community capacity to respond to the growing need for food assistance and to identify collective actions that support current and future food access needs. The process aims to enhance coordination across the spectrum of community food program providers by bringing together the wide range of organizations and individuals involved in program delivery. It will also engage a diverse group of community members, including individuals with lived experience,

and embark on a data collection process to gather qualitative and quantitative data on community meal use in Richmond, including demographic and geographic level data where possible.

This work will build on the efforts of Richmond's existing network of social service providers, public sector agencies, faith-based groups and non-profit organizations that play a crucial role in ensuring community members—including newcomers, refugees, families with children, seniors, isolated individuals and people at risk of or experiencing homelessness—have access to nutritious and culturally sensitive food to meet their basic needs. Together, these providers offer distinct yet complementary services that ensure residents can access food supports every day of the week. Services include grocery distribution and meal delivery programs, school-based food initiatives, community and outreach meals, meals for program participants and low-cost meals available throughout the community. A full list of organizations involved in community food programming, along with their funding sources and schedules, is provided in Attachment 2.

Many of these providers receive funding from the City, demonstrating the City's commitment to strengthening community capacity and supporting the organizations that deliver essential food programs. A list of community food program providers that receive City funding can be found in Attachment 3. Other funding sources for these providers vary widely and may include Food Banks Canada, Food Banks BC, BC Community Gaming Grants, BC Community Prosperity Fund, Vancouver Coastal Health SMART Grants, Richmond Community Foundation, as well as charitable donations, private donations and community-based fundraising efforts, among others. The following sections outline the community food program providers that are involved in each program stream.

Grocery Distribution and Meal Delivery Services

Richmond residents can access nutritious groceries and meals at no cost through a range of non-profit organizations and faith-based groups, including:

- The Food Bank provides grocery distribution services six days a week (Monday to Saturday) at multiple locations across the city, including its Cedarbridge main office, West Richmond Food Hub, Daniels Road Depot and Five Road Depot. Grocery delivery is available for clients who are unable to attend in person due to long-term disability, injury or illness. The Food Bank also has an outdoor food pantry that is accessible 24 hours a day, seven days a week at its main office.
- The Kehila Society of Richmond operates a meals-on-wheels program on Tuesdays and Thursdays for community members in need, including seniors, families, hospital outpatients and those affected by illness.
- Chabad of Richmond prepares and delivers a weekly kosher meal on Wednesdays for residents in need, including seniors, low-income households, single-parent families and newcomers.
- The Food Link Society offers a biweekly grocery distribution service on Saturdays to several affordable housing sites in Richmond and considers dietary requirements and culturally specific food supports for families with children, seniors on fixed incomes and newcomers to Richmond.

- The Muslim Food Bank provides halal food hampers on the fourth Saturday of each month to support families experiencing food insecurity.
- Parish of St. Alban's (St. Alban's) provides mini hampers of sandwiches and ready-to-eat foods through its weekly outreach program on Sundays, supporting those with limited or no cooking facilities.
- The Salvation Army Richmond Community Corps previously provided a weekly emergency food hamper program on Wednesdays for low-income families. This program has been discontinued as of February 25, 2026.

School-Based Food Programs

The Richmond School District (SD38) operates a range of school food programs during the school year, providing supports for students experiencing food insecurity across all 49 schools and two alternative school programs. In collaboration with community partners and vendors, including the Food Bank, SD38 delivers breakfast, lunch, snack and weekend supplement programs tailored to each school's needs. All schools maintain community fridges that are regularly restocked and accessible to all students, ensuring consistent access to nutritious food throughout the school day and in many cases, on weekends. Additional details on SD38's school food programs are provided in Attachment 4.

The Kehila Society also supports students through a food fridge and pantry program located at the Richmond Jewish Day School, offering food access during school hours. Additionally, the Food Bank supports the Brighter Days, Fuller Plates initiative, which provides meals and snacks to families with school-aged children during the summer months.

Community and/or Outreach Meals

There are a number of community food program providers offering free community meals and outreach meals throughout the week for residents experiencing food insecurity. Providers within this program stream offer significant coverage on both weekdays and weekends, serving distinct neighbourhoods and population groups across the community. The following reflects the most current information available at this time. Ranging from sit-down to takeaway models, community members have access to the following options:

- **Mondays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Evening meals at Richmond Presbyterian Church. Takeaway meals are prepared by Richmond Presbyterian Church and delivered by the After Hours Outreach Program for people at risk of or experiencing homelessness. Takeaway meals are also available at The Salvation Army Richmond Community Corps mobile feeding program (The Salvation Army Food Truck) for people experiencing homelessness.
- **Tuesdays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Evening meals at Peace Mennonite Church (first and third Tuesdays only) and St. Alban's. Takeaway meals are prepared by Peace Mennonite Church (third Tuesdays only) and St. Alban's and delivered by the After Hours Outreach Program for people at risk of or experiencing homelessness. Takeaway meals are also available at The Salvation Army Food Truck for people experiencing homelessness.

- **Wednesdays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Evening meals at Refuge Church and Frasersview Mennonite Brethren Church. Bagged lunches are delivered by the Union Gospel Mission's Mobile Outreach Team, and takeaway meals are prepared by Refuge Church and delivered by the After Hours Outreach Program for people at risk of or experiencing homelessness. Takeaway meals are also available at The Salvation Army Food Truck for people experiencing homelessness.
- **Thursdays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Evening meals at Gilmore Park United Church. Takeaway meals are prepared by Gilmore Park United Church and delivered by the After Hours Outreach Program for people at risk of or experiencing homelessness. Takeaway meals are also available at The Salvation Army Food Truck for people experiencing homelessness.
- **Fridays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Lunches at St. Alban's for those who are precariously housed and unsheltered in Richmond. Takeaway meals prepared and delivered by St. Paul's Outreach Team for people at risk of or experiencing homelessness. Takeaway meals are also available at The Salvation Army Food Truck for people experiencing homelessness.
- **Saturdays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Evening meals at St. Joseph the Worker Parish. Takeaway meals are prepared by St. Joseph the Worker Parish and delivered by the After Hours Outreach Program for people at risk of or experiencing homelessness.
- **Sundays:** Vegetarian meals offered 24 hours a day at Nanaksar Gurdwara Gursikh Temple. Morning and evening meals at The Salvation Army Richmond Community Corps (Gilbert Road) for people experiencing homelessness and low-income residents. A vegetarian lunch is offered at LingYen Mountain Temple Canada which is open to all visitors. Sandwiches prepared and delivered by St. Alban's to unsheltered individuals in Richmond and Vancouver's Downtown Eastside.

Meals for Program Participants

Some of the available meals in the community are offered to individuals that are participating in specific programs and/or receiving services in Richmond, including those who are at risk of or experiencing homelessness, families with children under six years and members of designated service organizations. These services are included below:

- The Salvation Army Richmond House Emergency Shelter provides three meals a day, seven days a week for individuals staying at the shelter.
- The Drop-in Centre, operated by The Progressive Housing Society, provides lunches from Monday to Friday for individuals at risk of or experiencing homelessness.
- The Progressive Housing Society also operates two Temporary Winter Shelters in Richmond that are open every day of the week from November to March. Located at the Brighthouse Pavilion and South Arm Outdoor Pool building, individuals spending the night at either of the two shelters receive a dinner and breakfast the next day.

- The Richmond Family Place offers a program lunch for families with children under six on Mondays, Thursdays and Saturdays; a program dinner on Tuesdays and Wednesdays; as well as a breakfast for male caregivers on Saturdays.
- Pathways Clubhouse serves low-cost lunches from Monday to Sunday for Clubhouse members with both sit-down and takeaway options.

Low-Cost Meals

Additionally, affordable meals and snacks are available at the Seniors Centre Cafeteria at Minoru Centre for Active Living from Monday to Friday. Operated by the Minoru Seniors Society, the cafeteria provides lunch service, soups and pastries at affordable prices for both Seniors Facility Pass holders and the general public.

Upcoming City Plans and Updates Addressing Homelessness and Food Insecurity

The City remains committed to addressing poverty, homelessness and food insecurity through a coordinated approach guided by Council-adopted plans, strategies and policy updates. The forthcoming plans and updates scheduled for Council's consideration in 2026 will highlight progress made with community partners, provide renewed direction and guide future actions to ensure that Richmond continues to support residents facing economic hardship, housing instability and food insecurity:

- **Richmond Homelessness Strategy (2019–2029) 2025 Update:** This update will highlight key initiatives undertaken by the City and its partners in 2025 and report on progress made towards the actions identified in the Council-adopted Homelessness Strategy (2019–2029);
- **2021–2031 Collaborative Action Plan to Reduce and Prevent Poverty in Richmond: 2024–2025 Update:** This update will highlight the work of the City and a range of community partners related to poverty reduction and prevention in the last two years;
- **Homelessness Strategy Guiding Framework (2026–2029):** Currently under development, this plan will be a companion document to the existing Richmond Homelessness Strategy 2019–2029. Through a comprehensive engagement process, a set of strategic initiatives, key priorities and potential actions that would support individuals experiencing or at-risk of homelessness will be identified; and
- **Community Food Action Plan (2027–2032):** Currently under development, this plan will guide coordinated community efforts to address food insecurity in Richmond.

Financial Impact

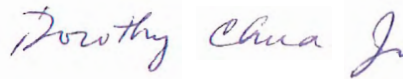
None.

Conclusion

This report provides an overview of homelessness and food insecurity in Richmond, along with the homelessness outreach services and community food programs currently in operation. It responds to the Council referral by including a summary of program schedules, funding sources and the breadth of services delivered across local organizations. This overview reflects the most current information available and is intended to provide a snapshot of the present landscape, recognizing that program operations and available services continue to evolve. These insights highlight the City’s sustained commitment to preventing and reducing homelessness and addressing food insecurity through coordinated planning, strong partnerships, and evidence-informed strategies.



Chris Duggan
Manager, Community Social Development
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Dorothy Jo
Program Manager, Social Planning
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- Att. 1: Schedule of Homelessness Outreach Services in Richmond
- 2: Schedule of Community Food Programs in Richmond
- 3: List of Community Food Program Providers Supported by City Funding
- 4: Schedule of School-Based Food Programs

Schedule of Homelessness Outreach Services in Richmond

Organization	Services Offered	Funding Source	Service Schedule						
Government Organizations									
City of Richmond Homelessness Outreach Team *	<p>Provides community street outreach to individuals experiencing homelessness during the day and evening and are actively working in community. Schedule varies seasonally and includes daytime, evening and weekend hours.</p> <p>Outreach services include resources, referrals, case management, housing applications and search (including completion of Vulnerability Assessment Tool), help accessing treatment/detox/shelter and assistance with family reunification or relocation to home community, support with medical appointments, hospital or urgent care visits, wellness checks, assistance with transportation, support with pet needs, clothing, snacks.</p>	City of Richmond	Mon	Tue	Wed	Thu	Fri	Sat	Sun
City of Richmond Homelessness Bylaws Team	<p>Engages in relationship building, problem solving, and practical support to promote compliance with City Bylaws, combined with management of site safety, coordination of debris removal, and mitigation of fire risk. The team delivers a coordinated response with Richmond RCMP, Richmond Fire-Rescue and social service partners, applying progressive enforcement where voluntary compliance is not achieved. Availability includes days and, at times, evenings and is adjusted seasonally.</p>	City of Richmond	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Ministry of Social Development and Poverty Reduction – Community Integration Specialists *	<p>Works directly with people who are precariously housed or at risk of or experiencing homelessness or through community partners to connect individuals with financial assistance, government programs and community supports. These services include housing applications (including completion of Vulnerability Assessment Tool), help accessing treatment/detox/shelter and may be site-based or provided through outreach and are available on weekdays.</p>	Ministry of Social Development and Poverty Reduction		Tue	Wed	Thu	Fri		
RCMP – Vulnerable Persons Unit (VPU)	<p>Provides specialized policing services in the community focused on individuals experiencing homelessness, mental health crisis, addiction and complex social vulnerability. The unit prioritizes safety, stabilization and coordinated intervention through proactive engagement, risk assessment, and partnership with municipal and provincial service providers. The VPU facilitates referrals to health and social supports, including deployment of Yankee 30 (Youth Car) and Fox 87 (Mental Health Car) for crisis response, mental health assessments and connection to appropriate care pathways. These services are provided on rotational shifts.</p>	Federal Government, City of Richmond	Shifts Vary		Thu	Shifts Vary			

* Member of Homelessness Outreach Worker Network

On-site/Facility-based outreach

Emergency Outreach

Scheduled Outreach

Available as needed

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Schedule of Homelessness Outreach Services in Richmond

Organization	Services Offered	Funding Source	Service Schedule						
Government Organizations									
Vancouver Coastal Health – Anne Vogel Clinic *	Provides site-based services including comprehensive assessment, support and intervention for individuals who are using opioids including referrals, support groups and primary care. Outreach support is limited to providing emergency/urgent transportation to attend appointments during clinic hours.	Ministry of Health	Mon	Tue	Wed	Thu	Fri		
Vancouver Coastal Health – Substance Use Outreach Team *	Provides recovery-oriented outreach and site-based service during the day for clients who have a primary complex substance use diagnosis causing functional impairments in daily life. Services may include case management, counselling, psychiatry and general medicine.	Ministry of Health	Mon	Tue	Wed	Thu	Fri		
Vancouver Coastal Health – Assertive Community Treatment Outreach (ACT) *	A team-based, person-centered service delivery model that supports people living with complex mental health or concurrent mental health and substance use disorders in their community. These services may be facility-based or provided through outreach and include housing applications (including completion of Vulnerability Assessment Tool).	Ministry of Health	Mon	Tue	Wed	Thu	Fri		
Non-Profit Community Organizations									
Progressive Housing Society – Drop-in Centre *	Provides site-based support offering resources, referrals, case management, housing applications and search (including completion of Vulnerability Assessment Tool), help accessing treatment/detox/shelter, support with medical appointments, hospital or urgent care visits, showers, laundry, lunch, snacks, haircuts, foot care, clothing, mail delivery, computer and internet access and recreational activities. This work may involve limited outreach work in the community to build trusting relationships with vulnerable or high-risk clients.	City of Richmond	Mon	Tue	Wed	Thu	Fri		
Progressive Housing Society – Temporary Winter Shelter and Outreach *	Provides two site-based emergency overnight shelters and meals to individuals sheltering outdoors or in vehicles during the winter. This program is available November 1 to March 31. Outreach support is available to assist with access to shelter and drop-in centre services, resources, referrals, case management, housing applications and search, help accessing treatment/detox/shelter, transportation, and service continuity for overnight shelter clients during the day and some evenings.	BC Housing	Mon	Tue	Wed	Thu	Fri	Sat	Sun

* Member of Homelessness Outreach Worker Network

On-site/Facility-based outreach

Emergency Outreach

Scheduled Outreach

Available as needed

LEGEND

Schedule of Homelessness Outreach Services in Richmond

Organization	Services Offered	Funding Source	Service Schedule						
Non-Profit Community Organizations									
The Salvation Army – Richmond House Emergency Shelter *	Provides emergency shelter 24 hours a day, meals, showers, laundry, resources, referrals, case management, housing applications and search (including completion of Vulnerability Assessment Tool), help accessing treatment/detox. The team participates in collaboration with outreach teams in the community and government service providers however services are primarily facility-based.	BC Housing	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Turning Point Recovery Society – Reaching Home Program *	Reaching Home Program staff work closely with community organizations and individuals to provide intervention when individuals are at risk of or experiencing homelessness. Services may include short-term rental assistance and housing set up funding, problem solving with landlords to prevent an eviction, housing applications and search (including completion of Vulnerability Assessment Tool), short term financial assistance for rental or utility arrears and clinical and treatment services such as assistance with hoarding. This work is primarily site-based but may involve meeting with clients at the Drop-in Centre or in the community. Collaboration with outreach staff is frequent.	Government of Canada	Mon	Tue	Wed	Thu	Fri		
Faith-Based Organizations									
Independent Volunteers *	Independently offer opportunities for relationship building and support, assistance to connect with community resources and services. Independent volunteers may engage in outreach in cooperation with other organizations or individuals but may not be formally connected to any one agency.	None	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Parish of St. Alban's *	Provides home and street visits, access to meals and food hamper delivery, crisis support and referrals to community resources and services. Outreach is provided to seniors, new immigrants, refugees, families with children and individuals facing poverty or marginalization including those who are unsheltered or socially isolated.	Parish of St. Albans, Private donations, City of Richmond							Sun
Refuge Church – After Hours Outreach Program *	Provides evening/after hours outreach. Services include hot meal distribution, resources, referrals, case management, housing applications and search, help accessing treatment/detox/shelter and assistance with family reunification or relocation to home community, support with medical or dental appointments, hospital or urgent care visits, wellness checks, transportation, support with pet needs, and other supports including assessment of needed supplies, judicial, volunteer and employment assistance.	Refuge Church, Food Aid Delivery Coalition partners, City of Richmond	Mon	Tue	Wed	Thu		Sat	

* Member of Homelessness Outreach Worker Network

On-site/Facility-based outreach

Emergency Outreach

Scheduled Outreach

Available as needed

LEGEND

Schedule of Homelessness Outreach Services in Richmond

Organization	Services Offered	Funding Source	Service Schedule				
Faith-Based Organizations							
The Salvation Army – Mobile Food Program *	Offers an evening meal from the Salvation Army food truck for individuals experiencing homelessness, clothing, referrals to community resources and services. Outreach includes offering ongoing support and connection to needed resources.	The Salvation Army, Hecht Foundation, Illich Foundation, City of Richmond	Mon	Tue	Wed	Thu	Fri
Union Gospel Mission – Homelessness Outreach *	A mobile outreach team that offers practical, emotional, spiritual support and referrals.	Union Gospel Mission			Wed		

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LEGEND

Available as needed



Scheduled Outreach



Emergency Outreach



On-site/Facility-based Outreach










* Member of Homelessness Outreach Worker Network

Schedule of Community Food Programs in Richmond						
Organization	Services Offered	Funding Source	Service Schedule			
Chabad of Richmond	Weekly Kosher Meal Delivery Location: Richmond-wide	City of Richmond, AI Roadburg Foundation, Averbach Foundation, Chabad Richmond		Wed		
Food Link Society (formerly Immigrant Link Centre Society)	Food Distribution Program • Serving four affordable housing sites in Richmond biweekly (three sites on Week 1; one site on Week 2) Location: City Centre, Shellmont and Broadmoor	City of Richmond, Provincial Government (BC Community Gaming Grant), Food Link Society				Sat
Fraserview Mennonite Brethren Church	Community Meal Program (Dinner) ¹ Location: East Cambie	City of Richmond, Fraserview Mennonite Brethren Church		Wed		
Gilmore Park United Church	Community Meal Program (Dinner) Location: Seafair	Gilmore Park United Church			Thu	
	Takeaway Meals for After Hours Outreach Program ² Location: Richmond-wide				Thu	
LingYen Mountain Temple Canada	Community Meal Program (Vegetarian Lunch) Location: East Richmond	LingYen Mountain Temple Canada				Sun
Minoru Seniors Society	Seniors Centre Low-Cost Meals (Lunch) Location: City Centre	Minoru Seniors Society	Mon \$	Wed \$	Thu \$	Fri \$
Muslim Food Bank Society	Halal Food Hampers Location: East Cambie	City of Richmond, Muslim Food Bank Society				Sat (4th Sat)
Nanaksar Gurdwara Gursikh Temple	Community Meal Program (Vegetarian Meals, 24 hours/7 days a week) Location: East Richmond	Nanaksar Gurdwara Gursikh Temple	Mon	Tue	Thu	Fri

¹ Community meals are generally offered as sit-down dinners open to the public.

² Takeaway meals are intended to be distributed by the After-Hours Outreach Program to individuals at risk of or experiencing homelessness.

LEGEND  Free community meals  Free takeaway meals to outreach teams  Low-cost (\$) meals for all  Free grocery distribution, hampers and meal delivery  Meals for program participants only  Free outdoor food pantry (open 24/7)  Seasonal only

Schedule of Community Food Programs in Richmond (CONTINUED)

Organization	Services Offered	Funding Source	Service Schedule						
			Tue	Fri					
Parish of St. Alban's	Food Security Programs: • Community Meal Program (Dinner) • Takeaway Meals for After Hours Outreach Program • Hot Lunch Program • Outreach Program (Mini-hampers) • Sandwich Delivery Program Location: City Centre with delivery to other areas	City of Richmond, Parish of St. Alban's	Tue	Fri				Sun	
			Tue					Sun	
Pathways Clubhouse	Low-Cost Meal Program (Lunch) • For Clubhouse members Location: City Centre	City of Richmond, Vancouver Coastal Health, Pathways Clubhouse	Mon \$	Wed \$	Thu \$	Fri \$	Sat \$	Sun \$	
			Tue \$						
Peace Mennonite Church	Community Meal Program (Dinner) Location: East Cambie Takeaway Meals for After Hours Outreach Program Location: Richmond-wide	City of Richmond, Provincial Government (BC Community Prosperity Fund), Peace Mennonite Church	Tue (1st/3rd Tue)						
			Tue (3rd Tue)						
Progressive Housing Society	Drop-In Centre Meals (Lunch) • Open to members of the community at risk of or experiencing homelessness Location: City Centre Temporary Winter Shelter Meals • For individuals spending the night at either of the two shelters • 2 meals per day (Dinner and Breakfast) • Seasonal from November to March Location: City Centre and Broadmoor	City of Richmond	Mon	Wed	Thu	Fri	Sat	Sun	
			Mon	Wed	Thu	Fri	Sat	Sun	
Refuge Church	Community Meal Program (Dinner) Location: East Richmond Takeaway Meals for After Hours Outreach Program Location: Richmond-wide	Refuge Church		Wed					
				Wed					

LEGEND

- Free community meals
- Free takeaway meals to outreach teams
- Low-cost (\$) meals for all
- Free grocery distribution, hampers and meal delivery
- Meals for program participants only
- Free outdoor food pantry (open 24/7)
- Seasonal only

Schedule of Community Food Programs in Richmond (CONTINUED)

Organization	Services Offered	Funding Source	Service Schedule						
			Mon	Tue	Wed	Thu	Fri	Sat	
Richmond Family Place Society	Meal Programs (Breakfast, Lunch or Dinner) • For families with children under 6 years (siblings welcome) Location: City Centre	City of Richmond, Provincial Government (Ministry of Children & Family Dev., BC Community Gaming Grant), Richmond Family Place Society	Mon	Tue (Depot #2)	Wed	Thu (55+ only)	Fri	Sat (By appt.)	Sat
Richmond Food Bank Society	Grocery Distribution Services Outdoor Food Pantry (24 hours/7 days a week) Location: City Centre, Seafair (Depot #1), East Cambie (Depot #2) and East Richmond (Depot #3)	Food Banks Canada, Food Banks BC, Richmond Community Foundation, Gilmore Park United Church, Richmond Food Bank Society, among others	Mon (Depot #1)	Tue (Depot #2)	Wed (Depot #3)				
Richmond Presbyterian Church	Community Meal Program (Dinner) Location: Blundell Takeaway Meals for After Hours Outreach Program Location: Richmond-wide	City of Richmond, Richmond Community Foundation, Gilmore Park United Church, Richmond Presbyterian Church	Mon						
St. Joseph the Worker Parish	Community Meal Program (Dinner) Location: Seafair Takeaway Meals for After Hours Outreach Program Location: Richmond-wide	St. Joseph the Worker Parish							Sat
St. Paul's Parish	Takeaway Meals for St. Paul's Outreach Team Location: Richmond-wide	St. Paul's Parish					Fri		
The Kehila Society of Richmond	Meals-on-Wheels • Additional Food Fridge and Pantry (School Food Program) in East Richmond • Grocery gift cards Location: Richmond-wide	City of Richmond, Jewish Federation Grant, Mazon Canada, Averbach Foundation, The Kehila Society of Richmond		Tue		Thu			

LEGEND

- Free community meals
- Free takeaway meals to outreach teams
- Low-cost (\$) meals for all
- Free grocery distribution, hampers and meal delivery
- Meals for program participants only
- Free outdoor food pantry (open 24/7)
- Seasonal only

Schedule of Community Food Programs in Richmond (CONTINUED)

Organization	Services Offered	Funding Source	Service Schedule						
The Salvation Army – Richmond Community Corps	Food Security Programs: <ul style="list-style-type: none"> • Mobile Feeding Program (Food Truck) (Dinner) • Community Meal Program (Morning and Night) at Gilbert main site Location: City Centre and Broadmoor	City of Richmond, Hecht Foundation, Illich Foundation, The Salvation Army	Mon	Tue	Wed	Thu	Fri	Sun (Gilbert main site)	
The Salvation Army – Richmond House Emergency Shelter	Richmond House Emergency Shelter Meals <ul style="list-style-type: none"> • For individuals staying at the shelter • 3 meals per day (Breakfast, Lunch and Dinner) Location: Shellmont	BC Housing	Mon	Tue	Wed	Thu	Fri	Sat	
Union Gospel Mission	Bagged Lunches (sandwiches) delivered by its Mobile Outreach Team	Union Gospel Mission			Wed				

Note: Updated as of February 26, 2026 with additional work underway to gather more information on the full spectrum of community food program providers in Richmond.

LEGEND

- Free community meals
- Free takeaway meals to outreach teams
- Low-cost (\$) meals for all
- Free grocery distribution, hampers and meal delivery
- Meals for program participants only
- Free outdoor food pantry (open 24/7)
- Seasonal only

List of Community Food Program Providers Supported by City Funding

Organization	2025 HSS Grant	2025 Council Community Initiative Account	2025 Total City Funding	2026 HSS Grant	2026 Council Community Initiative Account	2026 Total City Funding
1. Chabad of Richmond	Did not apply	n/a	n/a	\$5,000	n/a	\$5,000
2. Food Link Society	\$10,000	n/a	\$10,000	\$10,000	n/a	\$10,000
3. Frasersview Mennonite Brethren Church	\$5,000	n/a	\$5,000	\$5,000	n/a	\$5,000
4. Muslim Food Bank Society	Did not apply	n/a	n/a	\$7,500	n/a	\$7,500
5. Parish of St. Alban's	\$38,584	\$26,416	\$65,000	\$38,584	\$26,416	\$65,000
6. Pathways Clubhouse	\$36,657	n/a	\$36,657	\$36,657	n/a	\$36,657
7. Peace Mennonite Church	\$7,500	n/a	\$7,500	\$7,500	n/a	\$7,500
8. Refuge Church	\$25,000	\$85,000	\$110,000	\$25,000	\$75,000	\$100,000
9. Richmond Family Place Society	\$42,303	n/a	\$42,303	\$42,303	n/a	\$42,303
10. Richmond Presbyterian Church	\$7,500	n/a	\$7,500	\$7,500	n/a	\$7,500
11. St. Joseph the Worker Parish	\$7,500	n/a	\$7,500	Did not apply	n/a	n/a
12. The Kehila Society	\$7,500	n/a	\$7,500	\$7,500	n/a	\$7,500
13. The Salvation Army	\$0	\$20,000	\$20,000	\$10,000	\$20,000	\$30,000
Total	\$187,544	\$131,416	\$318,960	\$202,544	\$121,416	\$323,960

Schedule of School-Based Food Programs

SD38 Program	Description	Availability
Breakfast program (sit-down)	Sit-down breakfast offered at select schools where staffing capacity allows.	Based on school's needs; eligible for all schools.
Breakfast program (grab and go)	Portable breakfast items; preferred breakfast model due to staff capacity.	Based on school's needs; eligible for all schools.
Sandwich lunch program	Prepared sandwiches for elementary schools.	Based on school's needs; eligible for all schools.
Boxed lunch program	Boxed lunches for secondary schools.	Based on school's needs; eligible for all schools.
Universal hot lunch program (pilot program)	Provides 1-2 days per month where every student can receive a hot lunch at no cost.	Available at each school.
Community fridge	Refrigerated food available to students during the school day.	Available at each school.
Snack program	Fresh items (e.g. hummus kits, tuna and crackers) available to students during the school day.	Available at each school.
Fruit and veggie program	Monthly whole-school distribution of fruits or vegetables.	Available at each school.
Weekly fruit program	Weekly fruit in community fridges; in addition to or instead of monthly fruit and veggie program.	Based on school's needs; eligible for all schools.
Dairy program	Weekly dairy in community fridges on a rotational basis (e.g. milk, cheese, overnight oats); opt-in as part of fruit and veggie program.	Based on school's needs; eligible for all schools.
Backpack buddies	Weekly ready-to-eat or easy-to-prepare foods (with fresh items) packaged for the student to cover weekend meals.	Self-identified by parent(s) or by school administrators; eligible for all students.