



# City of Richmond

## Report to Committee

**To:** General Purposes Committee

**Date:** June 11, 2020

**From:** Lloyd Bie, P.Eng.  
Director, Transportation

**File:** 10-6360-06-01/2020-  
Vol 01

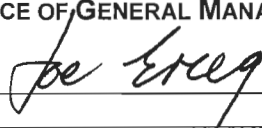

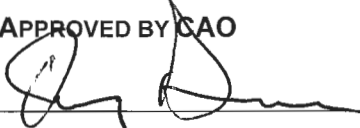
**Re:** Potential Temporary Road Changes in Steveston Village

### Staff Recommendation

That pedestrian, cyclist and motorist operations continue to be monitored in the Steveston Village for crowding and physical distancing issues and staff report back to Council on the need for any temporary measures to add additional space for pedestrians and cyclists, should the traffic volume of these modes consistently exceed the capacity of existing infrastructure.

Lloyd Bie, P.Eng.  
Director, Transportation  
(604-276-4131)

Att. 5

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER 	
SENIOR STAFF REPORT REVIEW	INITIALS: 
APPROVED BY CAO 	

## **Staff Report**

### **Origin**

At the May 25, 2020 General Purposes Committee, the following referral was carried:

*That staff examine areas in Richmond that could be closed to traffic for a period of time during the summer and generally the expanded use of road space, and report back.*

This report responds to the referral.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

*1.4 Foster a safe, caring and resilient environment.*

This report supports Council's Strategic Plan 2018-2022 Strategy #7 A Supported Economic Sector:

*Facilitate diversified economic growth through innovative and sustainable policies, practices and partnerships.*

*7.1 Demonstrate leadership through strategic partnerships, collaborations and exploring innovative and emerging economic practices and technical advancements.*

### **Analysis**

#### **Potential Districts for Temporary Road Closures**

As part of the COVID-19 pandemic response, a number of cities in Metro Vancouver, across Canada and internationally have implemented new temporary street management measures to provide safe access to businesses and ensure that people have safe space for social/physical distancing while getting outside. For Richmond, there are two districts that have a high concentration of restaurants and/or street-front retail where additional physical space via partial lane or full road closures may be of benefit to support the re-opening of businesses and provincial health guidelines: Steveston Village and the City Centre, which includes the concentration of restaurant activity on Alexandra Road between Hazelbridge Way and Garden City Road. Beyond these two areas, the City has not received any requests regarding potential road space allocation but will consider any requests on a case-by-case basis.

#### ***City Centre***

Staff's preliminary assessment of the Alexandra Road precinct indicates that there are wide setbacks to the street and on-site parking areas such that additional patio, retail and queuing space, if desired, can likely be accommodated solely within private property without impact to the public realm. At this time, the City has not received any requests from the public or

businesses in the area requesting partial or full road closures. Staff will continue to monitor the area and respond as required.

### *Steveston Village*

The popularity of the Steveston Village waterfront for pedestrian activity prompted the installation of a temporary delineated pathway on the south side of Bayview Street between No. 1 Road and Third Avenue to provide increased space on a trial basis for pedestrians and cyclists on May 4, 2020.

Since then, staff observations indicate that additional public space can sometimes be needed for maintaining physical distancing guidelines during peak periods, particularly around restaurants where there is queuing for take-out activities. The need for increased space is anticipated to grow as phased re-opening measures for restaurants and businesses are rolled out and warmer weather encourages greater outdoor activity.

### Potential Temporary Road Changes in Steveston Village

Staff identified potential temporary road changes for evaluation to provide increased physical space for walking, queuing, dining and retail activities as summarized in Table 1 and illustrated in Attachment 1. The measures can be implemented independently or in combination.

Table 1: Potential Temporary Road Changes for Evaluation

Potential Measure	Potential Scope for Evaluation
Closure of Moncton Street	<ul style="list-style-type: none"> <li>Up to 3-block closure between No. 1 Road and Third Avenue</li> <li>North-south avenues remain open</li> <li>North-south lanes closed at Moncton Street</li> </ul>
One-Way Street System for Bayview Street	<ul style="list-style-type: none"> <li>Conversion from 2-way to 1-way westbound between No. 1 Road and Third Avenue</li> <li>Conversion of First and Third Avenues from 2-way to 1-way northbound between Bayview Street and Moncton Street</li> </ul>

### *Consultation with Steveston Businesses*

Consultation was targeted to all businesses in the Steveston Village area to gain feedback on whether or not the potential temporary changes would help support their economic recovery and on-going operations while provincial health guidelines regarding physical distancing are still in place. Outreach to businesses comprised the following activities:

- On-Line Survey on Let's Talk Richmond: Hand and email delivery of an information notice to all businesses in the area bounded by No. 1 Road, Bayview Street, Third Avenue, and Chatham Street on June 6, 2020 (Attachment 2). The material included a link to an on-line survey (open June 6-10, 2020) where business operators could provide feedback on the potential temporary measures plus a City telephone number for questions and/or phone-in survey responses. The information notice was provided to more than 225 businesses. Phone calls were made to those businesses that were not open, had no mail box nor an available e-mail address.
- On-Line Presentation: An on-line meeting was held June 9, 2020 where staff presented the potential measures and answered questions. The Steveston Merchants Association and all Steveston Village businesses were invited to attend.

### Results of Consultation with Steveston Businesses

A total of 50 on-line and phone survey responses with unique addresses were received from business operators for a response rate of approximately 20%. Responses were dispersed throughout the Steveston Village area with the largest number coming from businesses located on Moncton Street (Figure 1).

Key results from business operators regarding the potential closure of up to three blocks of Moncton Street include (Attachment 3):

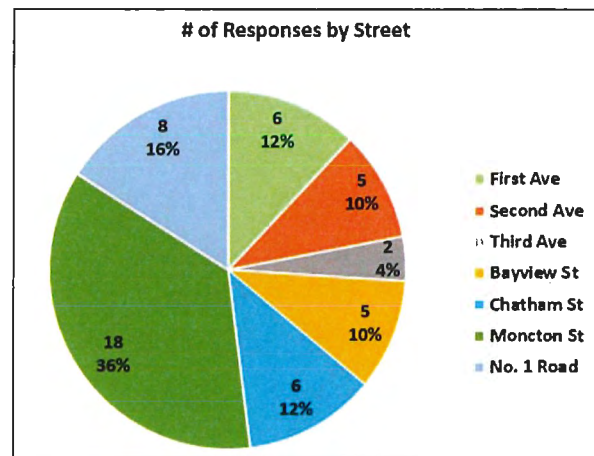


Figure 1: Responses by Street Location of Business

- 66% strongly or somewhat oppose any closure of Moncton Street.
- Of respondents that indicated selected blocks of Moncton Street for closure, 26% chose No. 1 Road-First Avenue, 38% chose First Ave-Second Ave, and 36% chose Second Ave-Third Ave.
- Businesses located on Moncton Street in favour of closure include several restaurants whereas those opposed include businesses that do not rely on walk-in traffic and are focused on local/specialized clientele such as medical and dental offices, and fishing supply stores.
- Key concerns cited include loss of on-street parking, which would impact business access; impacts to deliveries and loading; increased vehicle circulation and confusion amongst drivers, which would increase congestion.

Key results from business operators regarding the potential conversion of Bayview Street to one-way westbound include (Attachment 4):

- 60% strongly or somewhat support the potential one-way system.
- However, amongst businesses located on Bayview Street, three of five respondents (60%) strongly or somewhat oppose the potential one-way system.
- Key reasons for support include making the Village more pedestrian-friendly and increasing space to better accommodate pedestrians and cyclists as the existing temporary walkway is not wide enough.
- Key concerns cited include increased vehicle circulation to access businesses and increased confusion amongst drivers, which would increase congestion.

Additional options and/or variations for temporary road changes suggested by businesses include:

- One-way westbound on Bayview Street combined with one-way eastbound on Moncton Street.
- Implementation of a closure of Moncton Street on weekends only in combination with the staging of the Steveston Farmers and Artisans Market (SFAM). Staff note that the SFAM website indicates that the market will not operate for the 2020 season.

Attachment 5 contains a complete list of comments provided by businesses and grouped by the street location of the business.

### *Recommendation*

Based on the survey results, there is not clear support for any closure of Moncton Street or the conversion of Bayview Street to one-way westbound from businesses. Moreover, staff observations to date indicate that overall there is currently sufficient space within Steveston Village's public realm to accommodate physical distancing but increased space may be needed as the summer season progresses.

Accordingly, staff do not recommend implementation of any of the potential temporary road changes at this time. Staff do recommend that pedestrian, cyclist and motorist operations in the Steveston Village area continue to be regularly monitored as phased re-opening measures for businesses expand while provincial health guidelines for physical distancing remain in place. Staff will report back to Council should the need for future temporary road changes such as road/lane closures or one-way systems be required to address crowding and the need to maintain physical distancing measures.


### **Financial Impact**

None.

### **Conclusion**

Staff developed potential temporary road changes for evaluation in Steveston Village to support physical distancing guidelines, particularly during peak periods, and undertook consultation targeted to businesses regarding the potential options. The mixed results indicate overall opposition to changes from the adjacent businesses that would be directly impacted and a lack of consensus across business operators for either any closure of Moncton Street or the conversion of Bayview Street to one-way westbound. Further, staff observations to date indicate that generally there is adequate space for physical distancing in Steveston Village. Based on these factors, staff currently do not recommend implementation of any of the potential temporary road changes.

As conditions may change as the summer season progresses, staff further recommend that pedestrian, cyclist and motorist operations in the Steveston Village continue to be monitored for crowding and physical distancing issues. Should the volume of pedestrian and cyclist traffic consistently exceed the capacity of existing infrastructure, staff will report back with recommended temporary road changes to add additional space for these modes that may include the potential measures discussed in this report if they address an identified need.



Joan Caravan  
Transportation Planner  
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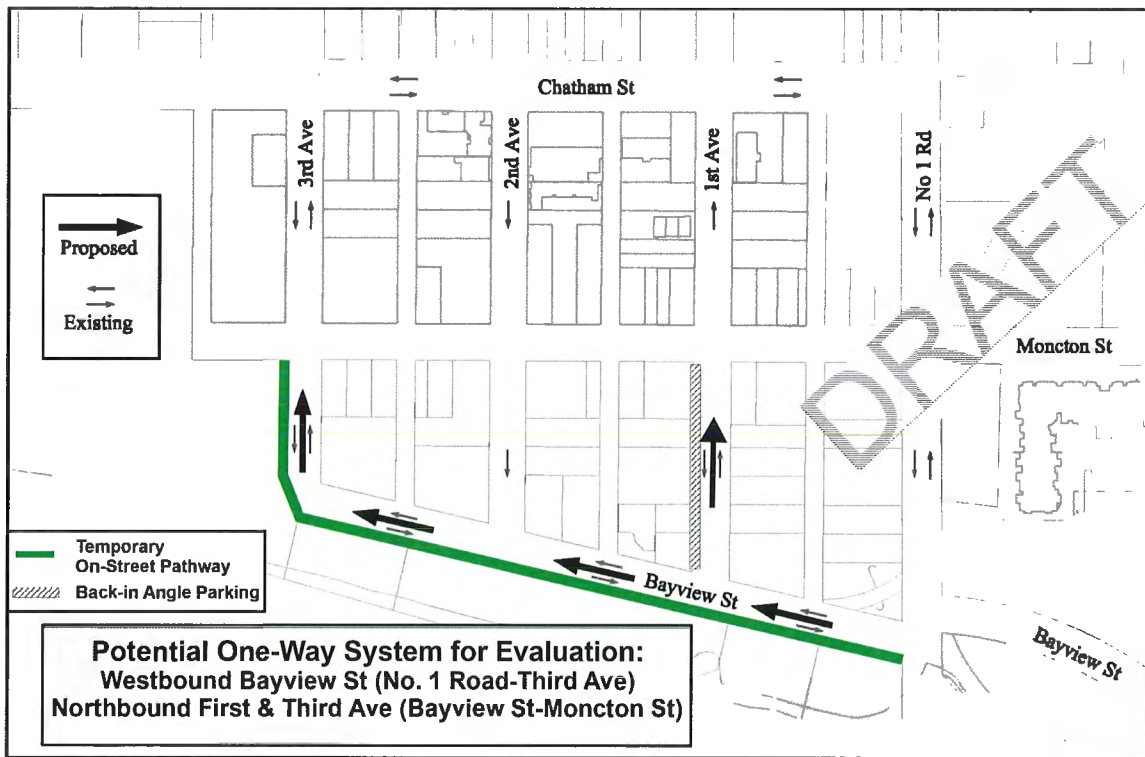
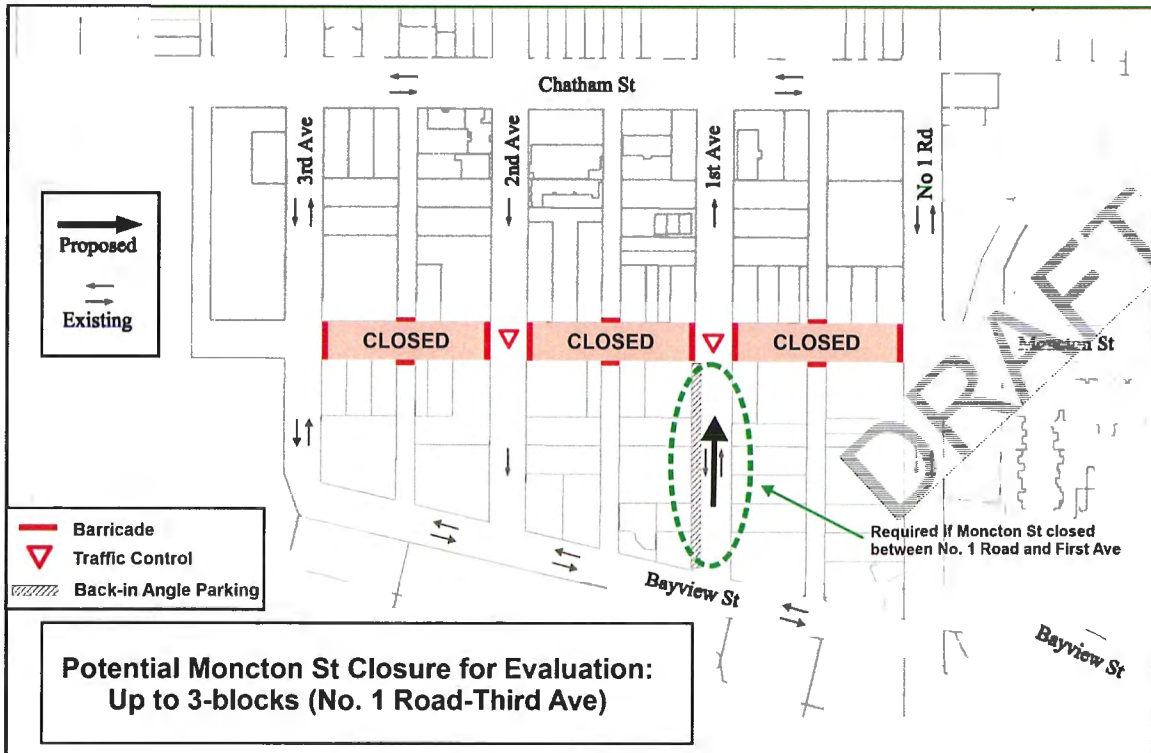
Sonali Hingorani, P.Eng.  
Transportation Engineer  
(604-276-4049)

JC:jc

- Att. 1: Potential Temporary Road Changes in Steveston Village
- 2: Handout of Potential Temporary Road Changes in Steveston Village Distributed to Steveston Businesses
- 3: Survey Results: Potential Closure of Moncton Street
- 4: Survey Results: Potential Conversion of Bayview Street
- 5: Survey Results: Comments of Businesses Grouped by Street Location



# Potential Temporary Road Changes in Steveston Village



**Handout of Potential Temporary Road Changes in Steveston Village  
Distributed to Steveston Businesses on June 6, 2020**



**City of  
Richmond**

**POTENTIAL TEMPORARY ROAD CHANGES  
IN STEVESTON VILLAGE  
Request for Feedback from Business Operators  
6911 No. 3 Road, Richmond, BC V6Y 2C1**

The City is seeking your feedback on potential temporary road changes in Steveston Village to support public safety and the phased re-opening of businesses by providing an opportunity to use road space for walking, queuing, dining, and retail purposes.

**POTENTIAL TEMPORARY ROAD CHANGES FOR EVALUATION (turn over for maps)**

The potential measures can be implemented independently or in combination. The potential duration is operational 24/7 until September 30, 2020.

Measure	Proposed Scope
Closure of Moncton Street	<ul style="list-style-type: none"> <li>Up to 3-block closure between No. 1 Road and Third Avenue</li> <li>North-south avenues remain open</li> <li>North-south lanes closed at Moncton Street</li> </ul>
One-Way Street System for Bayview Street	<ul style="list-style-type: none"> <li>Conversion from 2-way to 1-way westbound between No. 1 Road and Third Avenue</li> <li>Conversion of First and Third Avenues from 2-way to 1-way northbound between Bayview Street and Moncton Street</li> </ul>

**ONLINE FEEDBACK FORM FOR POTENTIAL TEMPORARY ROAD CHANGES**

Please provide your feedback at the following link by **Wednesday, June 10, 2020 at 11:59 pm**: [LetsTalkRichmond.ca/stevestontemproadchanges](https://letsTalkRichmond.ca/stevestontemproadchanges)

If you prefer to provide your feedback by telephone, please call 604-276-4049 during City Hall office hours (Mon-Wed, 8:15 am – 5:00 pm).

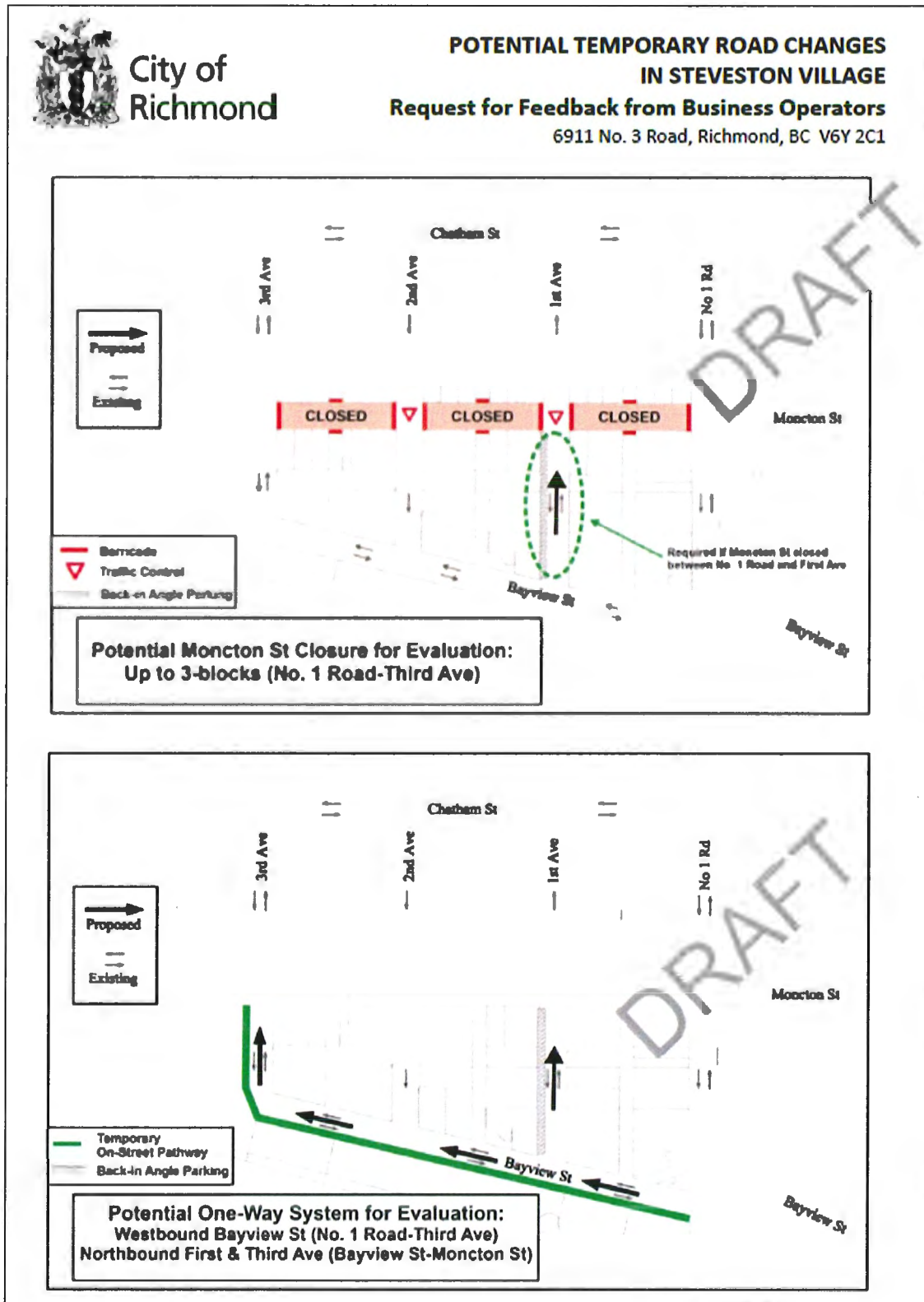
**ONLINE PRESENTATION OF POTENTIAL TEMPORARY ROAD CHANGES**

Staff will present the potential temporary road changes and be available to answer questions on Tuesday, June 9, 2020 from 3:00 pm to 5:00 pm. If you would like to participate, please email [transportation@richmond.ca](mailto:transportation@richmond.ca) or call 604-276-4049 to be sent a meeting invitation.

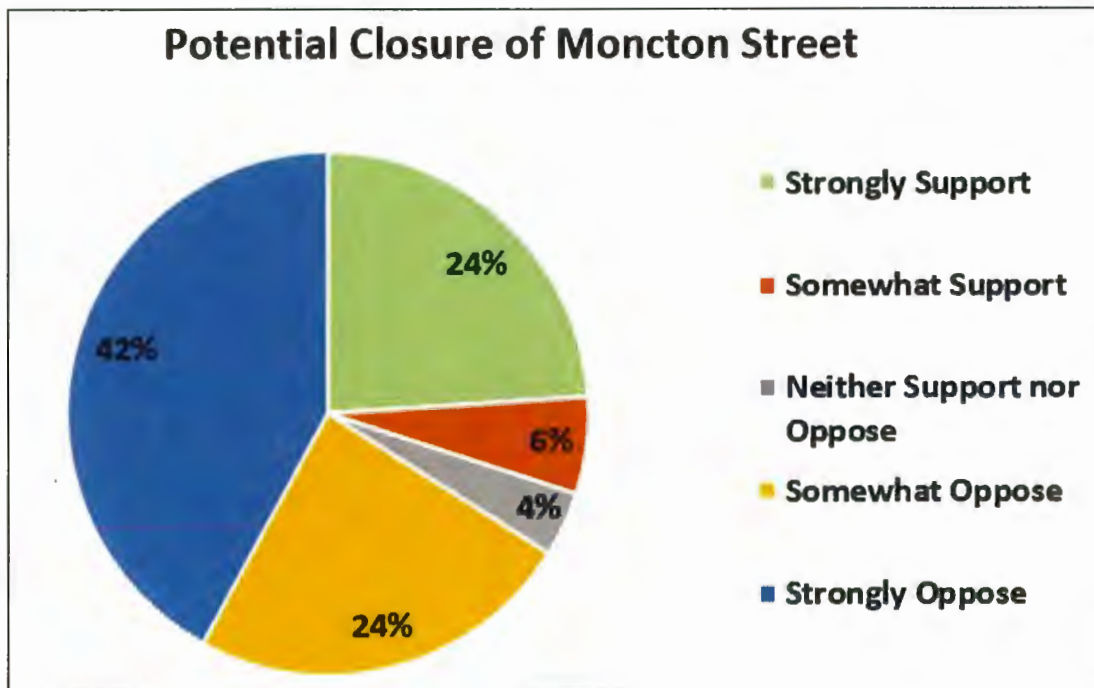
*Thank you for your participation*



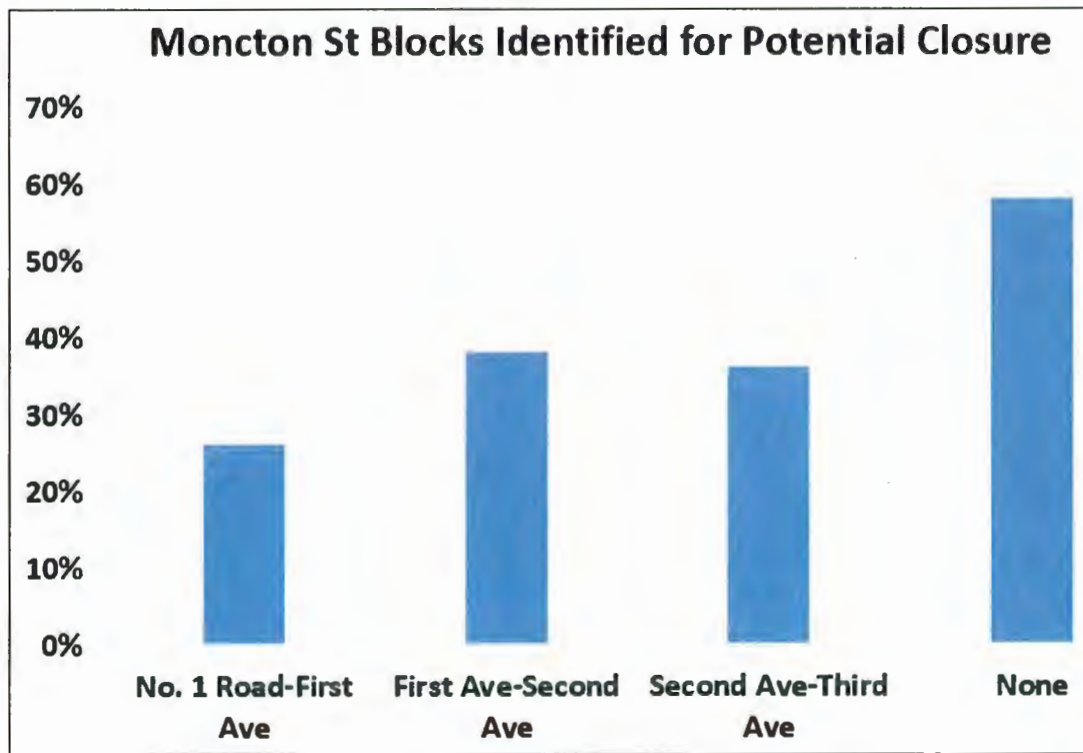
Handout of Potential Temporary Road Changes in Steveston Village  
Distributed to Steveston Businesses on June 6, 2020



Survey Results: Potential Closure of Moncton Street

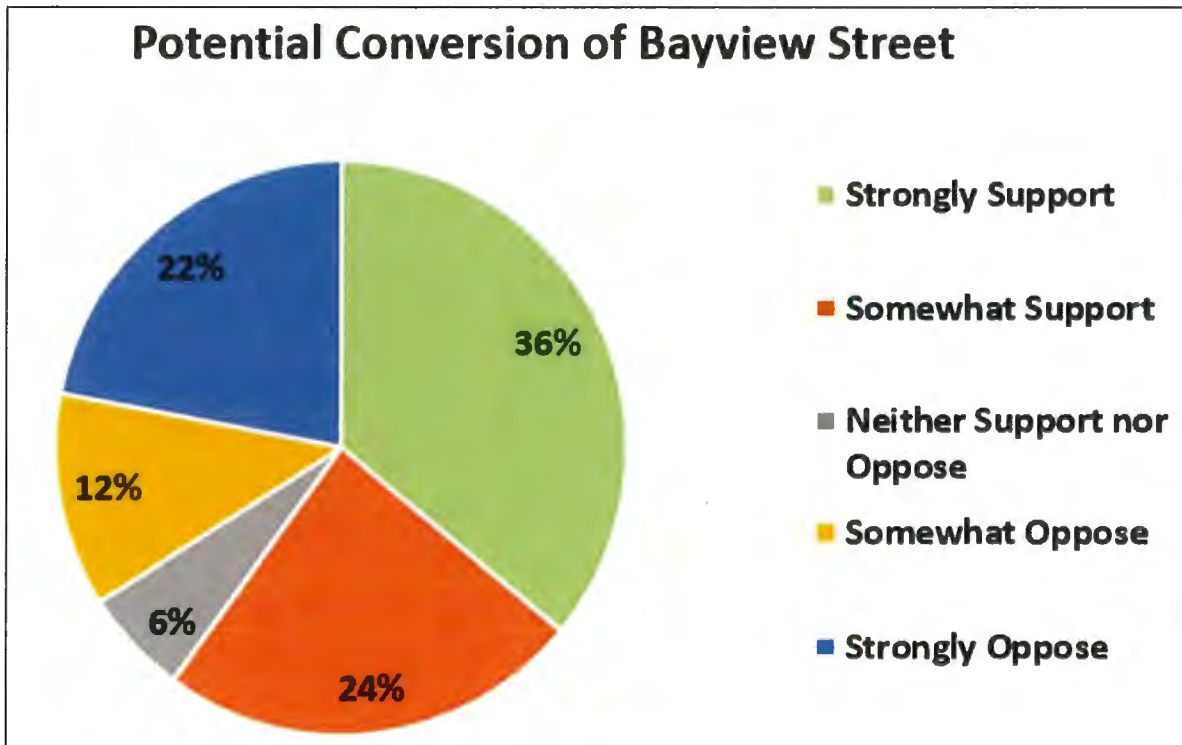


Survey Responses re Potential Closure of Moncton Street



Survey Responses re Blocks of Moncton Street for Potential Closure

Survey Results: Potential Conversion of Bayview Street



Survey Responses re Potential Conversion of Bayview Street

## Survey Results: Comments of Businesses Grouped by Street Location

### First Avenue

- If Moncton street would be blocked off access to my business would only be possible from Bayview going down First Avenue. My business is primarily serving local residents and seeing what happens when there is filming on Moncton street (business drops 30-40%) locals would stay away and that would hurt my business. Closing down Moncton while a good idea would only make sense for my business if First Avenue could be accessed from Chatham. I'm sure my fellow business owners on First Avenue share similar thoughts.
- By closing down Moncton you are removing parking options for customers of the village. This area already has a lot of struggles with parking and this looks like it will add to that. Bayview becoming a 1 way sounds like it will create additional traffic and potentially cause backups. This seems non-beneficial especially during the summer months when we are looking to have more visitors to the village.
- I think the closing of Moncton will affect a lot of businesses. Especially the ones on the side streets. Losing all that parking is another thing. Unless you can come up with a parking solution it is a NO for our business. I think that closing it for the Farmers market would have a positive affect on the odd Sunday.
- The road closures that are being proposed will have a significant negative impact on the customer traffic on First Ave. The issue is that it will be a problem for many to access our street on First Ave, as they have to go Bayview first, which will severely limit visits to our shop.
- I'm open to this. Would there be additional bike lanes?

### Second Avenue

- Enable those restaurants affected by reduced seating to spread out into the street. It would give Steveston a more European feeling and it will help ensure our restaurants survive during this Pandemic.
- As a business in this area where there is a lot of walking traffic anyways, we completely oppose to closing of Moncton for cars, we are just in the process of getting out of Covid 19 period where it was super hard for businesses to survive, if car traffic would disappear from Moncton it will be very hard to get to businesses like ours to get customers that drive through Moncton to our location. We ask to stop road closures in our area! Thank you for understanding!
- Please move the No Entry sign on Second Avenue further out towards Bay Street. Drivers often do not notice the No Entry sign and drive in the wrong way.
- Hi, Yes please make the village more pedestrian friendly - Also consider both sides of First Ave & Second Ave pedestrian only from Chatham to Bayview.
- Waste of time and resources in even discussing these options.

### Third Avenue

- Concerns about parking availability for visitors and a safe environment.

### Bayview Street

- What problem is the City trying to improve? I see no problem.
- I don't mind to try the closure of Moncton but do not change Bayview to one-way street system at the same time. I am afraid that's too much limitation and confusion.
- I would encourage you to make sure all businesses are contacted on Moncton. It affects them the most. Closing down Moncton could cause serious congestion problems through the village as cars to drive around and around looking for parking. In these uncertain times, this may not be the time to experiment with what may or may not be a good idea. What if it backfires and causes a further decline in traffic to the stores. Most businesses are seeing 50 % of their usual sales or less as it is. They need to be able to make it through the summer AND I stress AND put money in the bank to get thru winter. There is no guarantee of that as it stands now. Bayview is dangerous as it is now, making

### Survey Results: Comments of Businesses Grouped by Street Location

it one way would give more room for bikes as they cannot and do not use the " NEW " path created, it is too crowded for them. This forces bikes to use the road that has been narrowed. Delivery trucks often just stop on Bayview to unload for up to 30 minutes leaving cars to navigate around them. Not as safe as I see it. Making it one way would help alleviate that problem. Has there been any consideration to making Moncton one way instead of just closing? That said .....When streetscaping is done for the village ( BADLY NEEDED) I would suggest a one-way loop - Moncton heading West - Bayview Heading East. Allow for more gathering areas, wider sidewalks, angle parking, benches, bike lock-ups, a true bike path on Bayview and many other ideas I have too many to mention here. Game changer for the village !! (( Also Keep in mind that a small minority of the businesses on Moncton could or would take advantage of the closure. IE professional services, education centre, banks, closed or shuttered businesses etc.)) Thank you for thinking outside the box just not sure.....in these uncertain times it helps.

- This is a great idea to support local businesses and physical distancing.

#### Chatham Street

- It may not affect my business too much but would bring so much more traffic to Chatham. (already enough, at "normal" times). Parking at a premium and illegal parking.
- As a business owner on Chatham Street (physical therapy clinic in Steveston Medical Building) my sole concern regarding these closures is the impact that they will have on parking in the area. I am concerned that street parking being eliminated on Bayview and/or Moncton for the duration of the closures will force drivers to take already scarce street parking spaces in the immediate area of the clinic. This will negatively impact the ability of patients and staff to park reasonably close to the clinic.
- I would be supportive have both Moncton and Bayview in a one way format. This would allow the pedestrian and bike traffic to continue from the Onni development to the Gulf of Georgia site. IMO Bayview runs E to W and Moncton runs W to E with parking converted to angle.
- So many businesses have struggled during Covid, I am completely against closing streets and creating even more issues. As any business owner or resident of Steveston (I am both) knows, parking and traffic is a massive issue especially during the summer. We should be ADDING parking options and easing traffic flow, not the opposite by blocking streets and eliminating more spots. While some tourists may enjoy the benefit of walking down the middle of the street, many 'anchor' businesses that serve locals all throughout the year, struggle when Steveston becomes so congested in the summer that many locals stay away and/or shop elsewhere due to sheer parking/traffic frustration. Thank you for the opportunity to voice my concerns.
- We should do this temporary changes during summertime and during Steveston Farmer Market.

#### Moncton Street

- Pointless to make any changes and a waste of time. You can't have foot traffic without cars bringing people to neighborhood. For cars to be in the area the parking is to be thought of but obviously this hasn't been considered.
- I think it's a great opportunity for the businesses to expand their reduced capacity to the outdoors.
- One-way on Bayview is a good idea because of the volume of people there on summer days; also the sidewalks are narrower than those on Moncton and with social distancing, people are forced to walk in the streets anyway. One-way makes it safer for cars turning off 2nd Ave and No. 1 Road as these would be right-turns, therefore less chance of a pedestrian being struck.
- I feel strongly that closing off Moncton would be dangerous to pedestrians and would confuse drivers leading to more chaos and backups of people looking for parking. This would also make it impossible for commercial trucks to access businesses on Moncton for deliveries and would add yet another layer of challenge to businesses already suffering due to Covid. Closing Moncton would also lead to more cars driving across Moncton at 2nd Ave where there is a tendency of cars already idling in the road waiting for 'ideal' parking spots across from the wharf. The most common sidewalk leading to the wharf from Moncton is very narrow and even in non covid times pedestrians walk in the middle of the road to avoid the crowded sidewalk. I support the one way for the portion of Bayview indicated as I



### Survey Results: Comments of Businesses Grouped by Street Location

feel that the current measures to wide the pedestrian walkway have created too narrow a roadway for cars and cyclists to navigate safely. It is already very difficult to turn left from 2nd Ave onto Bayview during peak summer months due to the constant flow of pedestrians through the crosswalk, so this would mitigate that concern. This may ultimately lead to a backlog of traffic at 3rd Avenue and Moncton trying to exit the village or circling looking for parking. It is definitely time for the streetscape and traffic flows of Steveston to be updated as was proposed by the City of Richmond a couple of years ago. Whatever happened to that? I am shocked that the City would propose a significant change to traffic flow with such a short opportunity for businesses to respond? This is doubly impactful with the current sewer work that is impacting the lane between 1st and 2nd Ave through Moncton St. I would strongly suggest that any changes made also include safety 'ambassadors' or traffic control to keep traffic flowing and direct people to parking.

- Bayview is too crowded the way it is now. Something must be done here. Another concern is that on one-way streets (especially Second Avenue between Moncton and Bayview) cars stop in the middle of the road waiting for parking to become available. This really backs up traffic and irritate the drivers blocked behind who can neither back up or advance.
- Until you add more parking access to Steveston Village, I feel losing all those parking spaces would be horrendous! I've always thought the city should build a multi-level parlayed on the present empty lot on Chatham that is mostly hogged by the movie companies. And make it free or very low cost (like \$3 all day). Similar to what is offered at the casino for sky train access. I'm sure the city would make a lot of money and goodwill from visitors of the Village & the merchants.
- Please remove car traffic and add more pedestrian space!! its amazing during the Salmon Festival and there is no real reason to have traffic on Moncton
- It would be an awesome idea.
- Need to have priority drop off or parking for people who would have difficulty accessing the establishment like a dental office or restaurants.
- My business requires a "drop off" area for patients. I have a high number of elderly patients with mobility challenges as well as children. If Moncton st. Is blocked off I would need some area of concession parking/drop off zone. I support this initiative but it does potentially negatively impact my patient care. Due to covid I cannot have an occupied waiting room. Patients must remain in their vehicles or outside until directed to enter clinic. If the alley (currently under construction) can be designated as my parking I would be in support, or alternatively the spaces in front of my office on Moncton st.
- My business, Budget Appliances, is not based on walk by tourists. We have larger items and things (such as microwaves) that people drive to the front of our store and stop in the loading zone to pick up. Parking is already very limited in Steveston so I am concerned with even less places for people to park.
- My concern is the lack of parking if we can't park on Moncton. All parking spaces are needed to increase business which is desperately needed for all. Plus delivery truck. The space in front of my store is partially for loading and used by many delivery company.
- There are too many essential delivery routes which will be disrupted with 24 hr closures of Moncton. Secondly our customers will need to park and won't be able to easily find a place. We have pregnant women And seniors who are already uncomfortable walking and asking them to walk from the community Centre or farther is not a functional option. I like the option on weekends only. Invite the farmers market on a Sundays and it would make the village something really special.
- I believe implementing the temporary road closures will be vitally important to insuring public safety as well as assisting small business in our road to re-opening. Preliminary indicators are that there is very little demand for inside dining and retail shopping. Without this initiative I would put the Steveston Seafood House's chances of surviving though to the fall at near zero. The relative minor inconvenience of losing some parking spots pales in comparison to the potential benefits including increased public safety, increased business revenues and increased community fellowship. I strongly support this initiative.
- I do not want Moncton Street closed for any amount of time. I know when they close Moncton Street for filming, business drops off & it becomes a lot quieter. This would really affect all the business on Moncton Street, in a real adverse way.

**Survey Results: Comments of Businesses Grouped by Street Location**

Multiple Responses from Single Business on Moncton Street

- This would not be good for any of the businesses in Steveston. There is not enough parking and roadways to handle all of the vehicle traffic to begin with. I am Strongly opposed to the closure of Moncton St. as customers would then potentially have to park blocks away just to access Steveston. A one way system on Bayview would cause confusion and more congestion.
- Absolutely not necessary to change road patterns for COVID. I do not see how changing road patterns will prevent COVID from spreading. What will be more effective is for citizens to wear masks and practice social distancing.
- We are in the Commercial Fishing, Marine Hardware and Sport Fishing business. We have delivery and pickup everyday ranging from Post Office Vans to Truck with 40 feet container. Our environment is strictly business. We do not cater to the General Public or to Tourist. Our customers who are Commercial Fisherman and Sport Fisherman who come with their 1/2 or 1 ton Truck to buy and to pick up their gear. Their purchase is not something that you can put in a Grocery or Shopping Bag. It can be a bale of net which can weigh 400 lbs or more, quantity of ropes, each coil of rope being 1800 feet in length, Machinery and equipment for their boat etc. Finding parking is a premium on Moncton Street because of Tourism. We are strictly against any street closure. It does not make any practical sense. Moncton street is still a viable Commercial place to do business. The Big Trucks that deliver and pick up need access to both Chatham and Moncton Street to wheel their 40 feet Container. So its' totally impractical. Whose BRIGHT IDEA was it that made this idiotic suggestion.
- I don't think option one does any good for anyone other than maybe the coffee shops and ice cream stores that will be closed during the winter/fall. Whoever proposed these changes clearly isn't thinking about all the aspects of Steveston that have made Steveston what it is today.
- If The closures happen anywhere along Moncton street...I would be strongly opposed. This is a major hub for our business that requires 5 ton and semi trailer pickup and dropoff. We would not be the only ones affected by this stupid idiotic suggestion. Restaurants, appliance store, machine shops anybody with a grocery store would find this even more challenging. I would almost say this would mean an exodus of businesses relocating to more business friendly municipalities and leave Steveston to harbour even more empty restaurants, coffee shops, ice cream parlours and anything else seasonal during the winter. Basically this would turn this to a ghost town and people would say I am not coming down there to shop....I can't get anywhere with your road closures....take our business elsewhere. Whoever brought this proposal is an idiot and should be flogged.....
- This would greatly affect our customers to the point that we would need to close operations in Steveston. We have a wide range of products that we carry to our customers vehicles every day. We receive and ship many shipments via all sizes of trucks on a daily basis. If our customers and suppliers can no longer access our store how do you propose we operate? Dumb Idea in my opinion.
- Our business, Pacific Net & Twine, requires for large trucks and containers to come to our business to load & unload products.
- As a long long time Steveston resident, I strongly oppose this. This makes zero sense for any business in Steveston. And also as a resident of Steveston this will be a nightmare for all the side roads from Steveston hwy to Chatham street. There's lots of kids that play on these side streets, AND WITH MORE TRAFFIC THAT'S A RECIPE FOR DISASTER. As for our business Pacific Net and Twine, We heavily rely on trucks to deliver and pick up from our location daily. Also our customers are picking up very heavy heavy items all the time. I would like a reply to who's bright idea this was....I can't imagine any business voting for this in Steveston. This should not be a vote on people that don't live in the area at all. I've heard of a lot of things but this is the stupidest idea I've ever heard of.
- Closing Moncton St during the busiest time of year is a terrible idea. This will impact not only my business but as well as others that need to use the roads for shipping and customers to access store locations. Parking is already difficult enough in the area and this will make it even tougher as im sure, some customers will just turn around and shop elsewhere.
- I'm strongly opposed to the road closure in Steveston. Our business relies heavily on deliveries and pick up every day from Post Office Vans to Truck with 40 feet container who need to wheel into the lane from either Moncton and Chatham Street. Our customers all have Pick up Trucks so that they can load on their purchases from our store. This will absolutely negatively impact our business and many others in Steveston.

**Survey Results: Comments of Businesses Grouped by Street Location**

- My perspective is informed by my recent visit to White Rock beach. There was a limited amount of parking available along the beach, which I agree with. I agree with it because of the sheer density that the full system of parking in the area would create. In contrast, Steveston village already was an insufficient amount of parking available for patrons. Additionally, some portion of the parking is parallel, which already allows for social distancing measures naturally. Lastly, the amount of food service business in Steveston is quite high, and they have already suffered enough from this pandemic. These measures should not be put in place to further hinder them. Finally, the implementation of these closures would seem to contradict the current political climate in regards to the recent protests. Consistency across protocols and procedures needs to be strongly reviewed.
- Getting to and from an area that is already challenged for parking and access will be very difficult. Deliveries and shipping will be delayed, and it will cause all kinds of havoc. Strong no from me.
- This will affect my delivery drivers from accessing my business to pick up customer orders.
- There is not enough foot traffic on Moncton Street in the summer to warrant the problems closing the Moncton Street to traffic will cause. Where are people to park, how are delivery vehicles going to access the businesses. There are only 5 restaurants on Moncton Street and one of them is only open for dinner. They are the minority of businesses on Moncton street. As well one of the restaurants has enough space to have an open patio without accessing the street. Therefore, potentially only three restaurants could have a patio as a result of Moncton Street closure. On Bay street with a one way flow from No. 1 to 3 Ave, the commercial fishermen who must access the Docks will be severely impeded because of the traffic jam that will arise. It will also deter people from accessing the fish sales dock . Leave Steveston alone. The Mayor and Council does not know what is best for Steveston.
- Don't make it hard for businesses to survive by not getting deliveries on time and getting stuff out for pickups.

**No. 1 Road**

- Parking - we already have non-customers parking and walking off elsewhere. We also need access South of Moncton Street via the lane between No. 1 Road and 1st Avenue.
- We completely agree with closing Moncton and think this would greatly help the businesses and restaurants however if this closure proceeds we strongly feel that Bayview needs to remain 2 ways. One way would not be a good solution for anything. Thank you,
- As the only entrance for big trucks to the alleyway behind my store is off of Moncton. I oppose closing Moncton between #1 and first.
- Before closing Moncton you have to look at what kind of businesses exist on Moncton. People will still flock to waterfront and Bayview Street. Best option would be either to Do option 2 or Close Bay view street between Parking lots at Bayview street on 1st ave and 3rd Ave. We possibly won't see any tourists till next year and that is major part of our walkin revenue so you have to make sure any closures do not impact us in bad way. Anything that causes problem to our domestic customers like blocking moncton will have very bad effect on our business in village.
- Traffic of this area is already too busy. The change will attract more people and cars come from other locations. Local customers already complain it's hard to park their cars and avoid to come during weekend. The 24/7 closure will kill our business.
- This change will strongly impact the parking situation and make it very difficult for clients to get to my shop and find parking.
- Moncton is not overly busy on most days. Closures would definitely effect business as well as reduce much needed parking. One-way on bayview could be a positive addition with adding more bike and walking access.
- I'm new to the area, I understand that there is a need to space people apart especially during the weekends. Will this affect the available parking you have between Bayview and Moncton? Could you implement the road closures only on weekends?