



To: Community Safety Committee **Date:** August 13, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
 General Manager, Community Safety 01
**Re: Community Bylaws Parking Enforcement and Animal Services Monthly
 Activity Report – July 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – July 2021”, dated August 13, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
General Manager, Community Safety
(604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS: <i>MA</i>
APPROVED BY CAG 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In July there were 93 dogs licenced. This figure represents 90 new dog licence applications and three dog licence renewal applications. The total number of dogs, licenced year to date is 7,289. Community Bylaw staff continue to collect outstanding renewal licencing fees and have reduced the amount of unpaid renewal licences from 960 to 211. The annual dog licencing campaign will continue until October 1, 2021.

BC SPCA Officers conducted 92 on-foot patrols of 38 parks, schools and dykes located within the City. During the month of July, there was an increase in complaints regarding off-leash dogs on school grounds. This is a common issue in the lower mainland as dog owners are finding that school grounds, in some cases, are more conveniently located and less crowded than designated dog parks. Community Bylaws has reached out to the Richmond School District Office to work collaboratively in erecting signage on all school grounds within the city to remind dog owners that off-leash dogs are prohibited under the Animal Control Bylaw No. 7932 (Animal Control Bylaw).

During the month of July, BC SPCA Officers attended nine dog in hot car calls, which resulted in one violation notice and eight warnings being issued under the Animal Control Bylaw section 1.1.1(b) "*A person must not cause any animal to be confined in an enclosed space, including a vehicle, without adequate ventilation*". The City and the BC SPCA continue to promote the dangers of leaving your animal in a vehicle on social media platforms and will continue to do so throughout the summer months.

The BC SPCA Officers have adjusted their Officers' starting hours to 7:00 am for the months of July and August, to accommodate early morning foot patrols of both Garry Point and McDonald Beach. Both City facilities have seen an increase in animal control related calls, which are occurring prior to the BC SPCA Officers' current start time of 9:00am. Having Officers present on-site, will assist to address animal control issues through both public education and ticketing means.

During the month of July, BC SPCA focused on positive reinforcement of "good canine citizenship" by giving out dog cookies during their patrols and thanking owners for abiding by

both the dog licencing bylaw and the animal control bylaw. The public interaction has resulted in over 60 cookies being handed out to lucky dogs. During the month of July, the BC SPCA received an increase in calls for service regarding stray cats, which were attributed to windows being left open due to the hot weather. The BC SPCA addressed the issue on their social media platforms with education on the hazards faced by cats being at large. Additionally, BC SPCA Officers conduct both education and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community

Figure 1 below highlights the top five patrolled parks followed by Figure 2, which represents BC SPCA Officer public engagement while conducting enforcement and education within City parks for the month of July. Figure 3 represents the 207 calls for service that the BC SPCA Officers attended for the month of July.

Figure 1: Parks Patrolled by BC SPCA

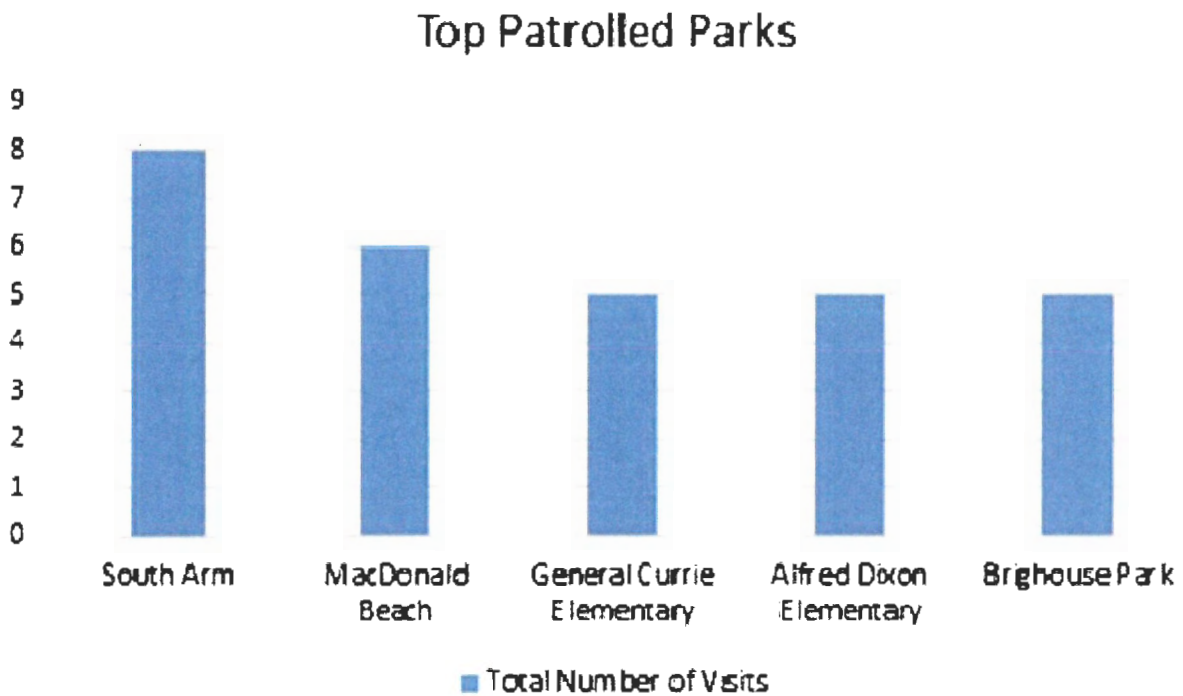


Figure 2: Education and Enforcement by BC SPCA

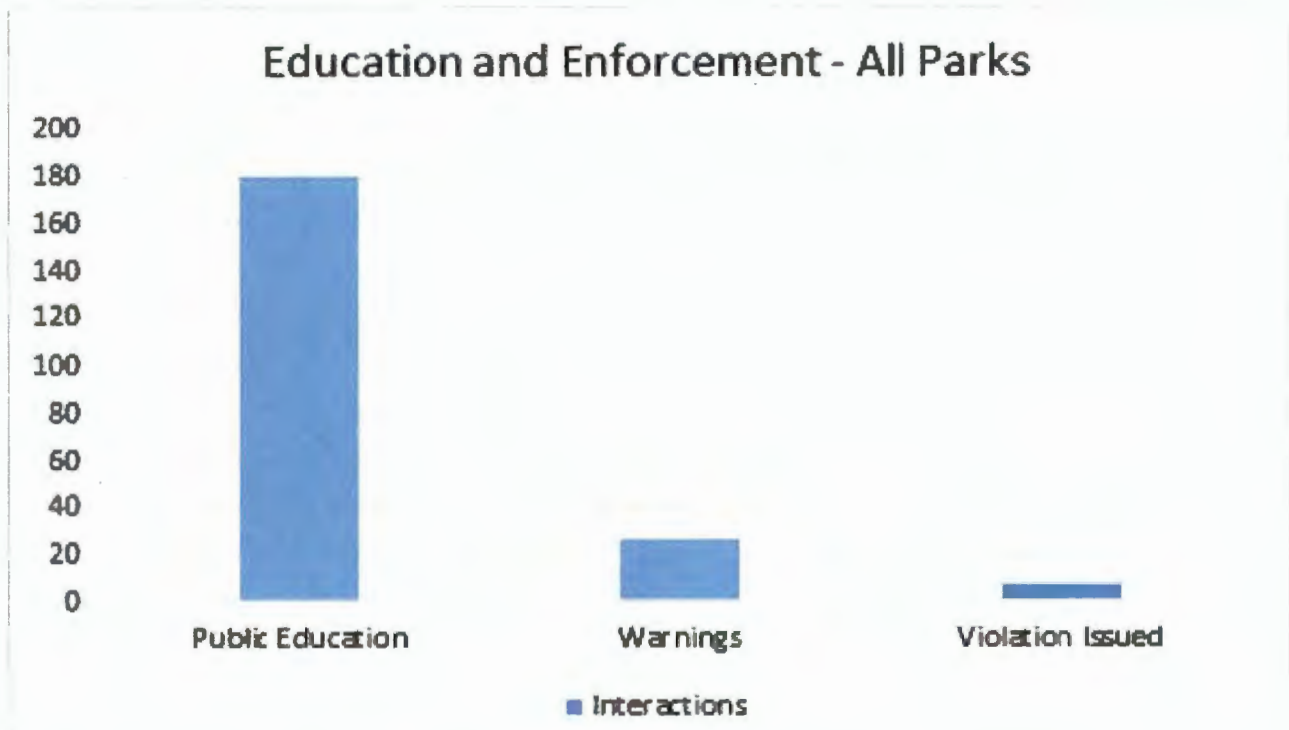
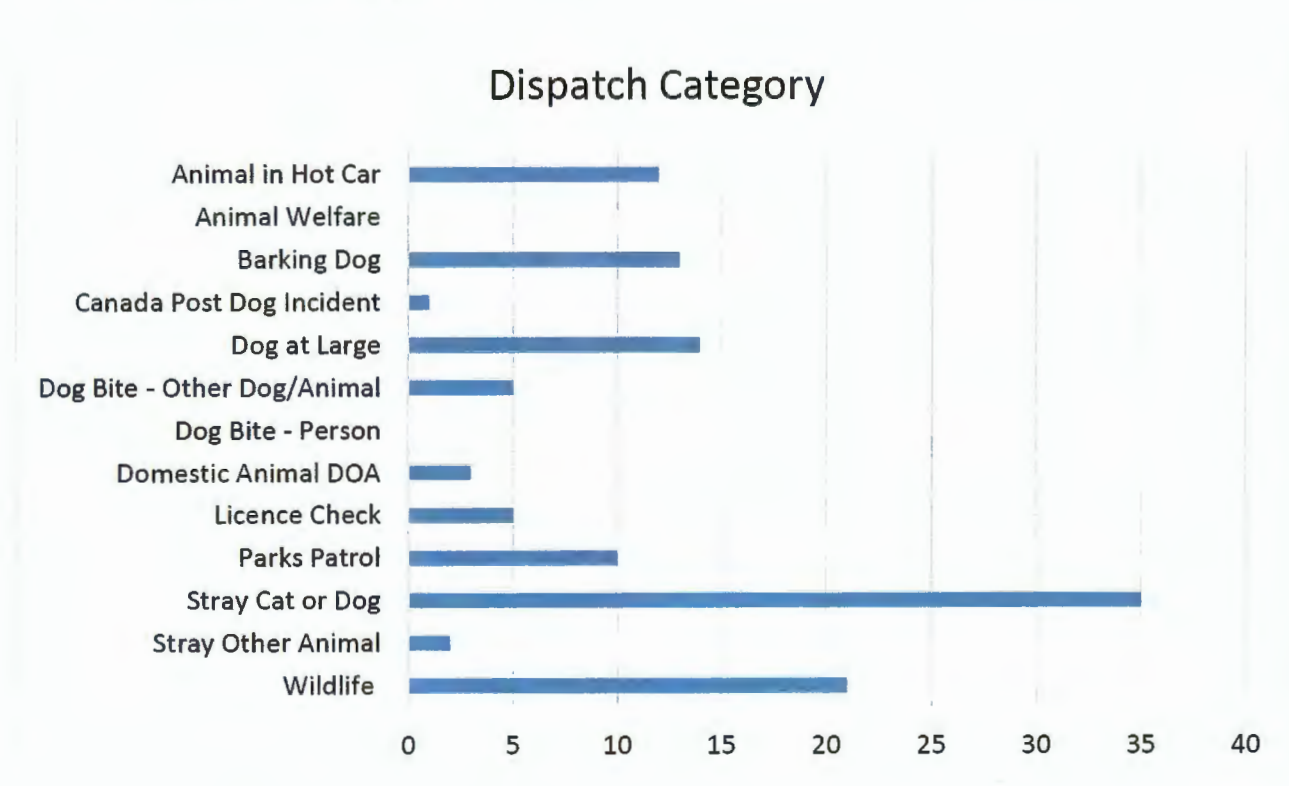


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of July 2021, Parking Officers continue to monitor assigned files, of which the majority are attributed to the enforcement of Traffic Bylaw No. 5870 in respect of both the 72 hour and the three-hour bylaws. Both sections of the bylaw, address possible abandoned vehicles and vehicle turnover on city streets. Officers proactively patrol City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences.

Parking Officers attended 184 calls for service for parking and/or stopping related offences. For the month of July, there were no calls for service attributed to COVID-19 social distancing and unauthorized use of a City sports field.

Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

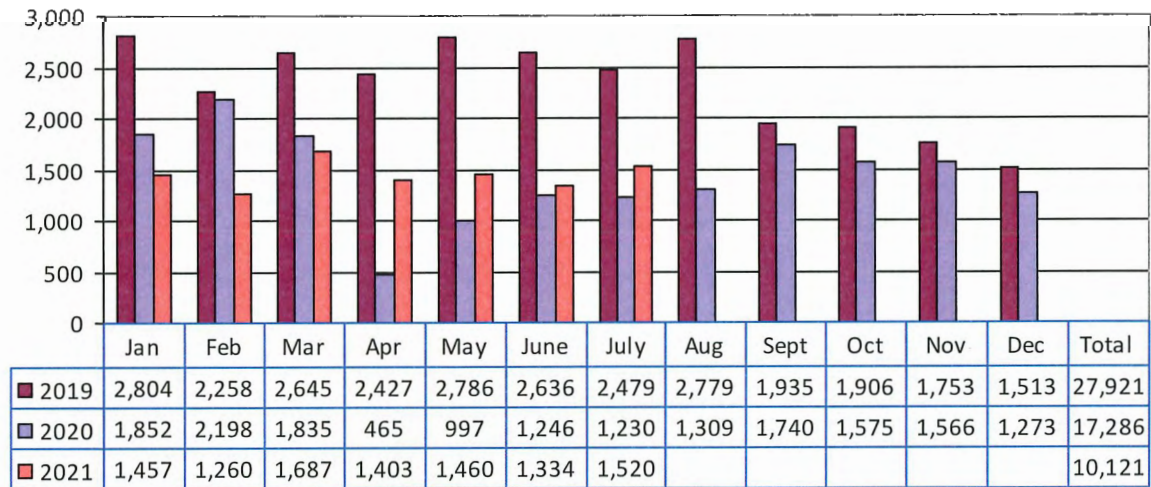
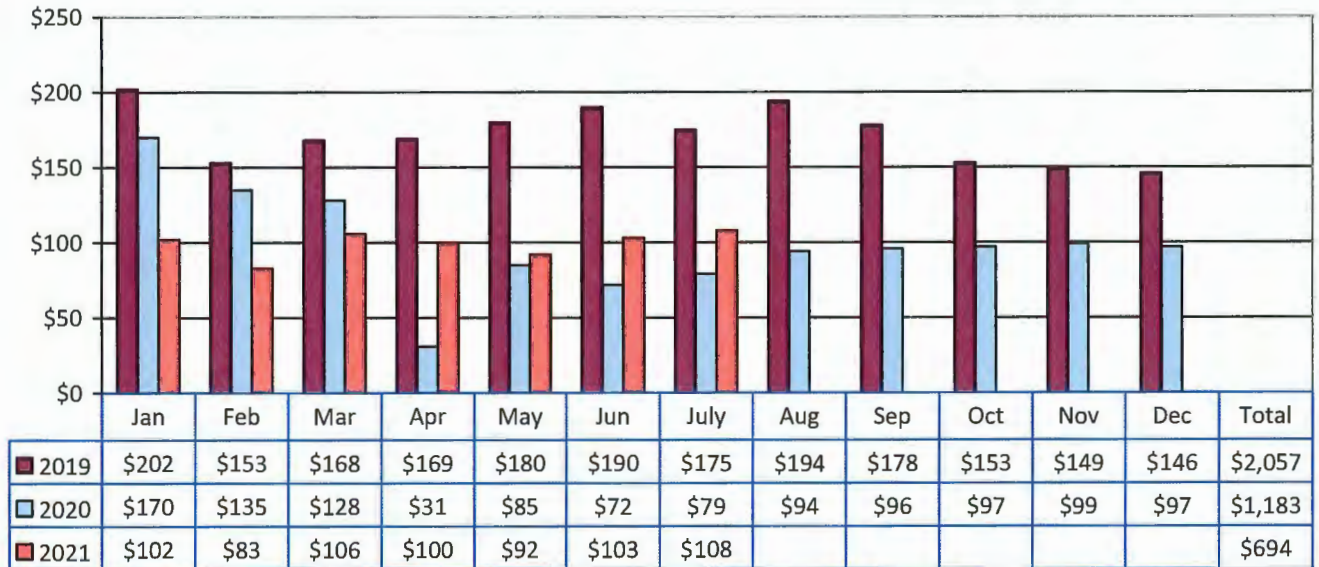


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	July	YTD
Parking & Stopping Offences	1,520	10,121
Animal Services Offences	67	459
Totals	1,587	10,580

Ticket revenue continues to fluctuate with a slight rise in the month of July, though still lower than in previous years, which can be attributed to the overall effect of the COVID-19 pandemic.

Animal Services ticket revenue continues to reflect an increase as a result of the annual dog licence canvassing program and non-compliance of dog owners to purchase renewal licences as well as the uniform presence and enforcement of City bylaws by BC SPCA Officers as they relate to animal control and licencing issues.

Bylaw Adjudication

The next adjudication hearing is scheduled for August 25, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue

generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget July 2021	Actual July 2021	YTD Budget July 2021	YTD Actual July 2021
Contract Revenue ¹	4,652	5,000	36,043	35,000
Filming Revenue	0	232	0	11,633
False Alarm	4,533	0	31,733	5,875
Dog Licences	13,436	6,668	148,110	191,088
Newspaper Box Permits	4,066	0	26,476	8,648
Animal Services Fines	563	7,975	6,204	29,350
Parking Revenue ²	158,501	107,604	1,227,993	693,754
Receivable Income ³	7,755	0	60,073	0
Total Revenue	193,506	127,479	1,536,632	975,348

Table 3: Parking & Animal Services Revenue and Expenses

		YTD Budget July 2021	YTD Actual July 2021
Parking⁴	Revenue	1,382,318	754,910
	Expenses	981,754	678,794
	Net Revenue (Expense)	400,564	76,116
Animal Control⁵	Revenue	154,314	220,438
	Expenses	588,230	455,716
	Net Revenue (Expense)	(433,916)	(235,278)

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

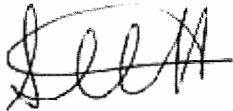
⁵ Includes dog licences and animal services fines from Table 2

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to fluctuate, primarily due to the impact of the COVID-19 Pandemic, which is managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
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Enforcement and Animal Services
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