



City of Richmond

Report to Committee

To: Community Safety Committee **Date:** July 15, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
 General Manager, Community Safety 01
Re: **Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – June 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – June 2021”, dated July 15, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (604-276-4122)

REPORT CONCURRENCE	
ROUTED To:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In June there were 115 dogs licenced. This figure represents 105 new dog licence applications and 10 dog licence renewal applications. The total number of dogs licenced year to date is 7,196. Community Bylaw staff continue to collect outstanding renewal licencing fees and have reduced the amount of unpaid renewal licences from 960 to 237. The annual dog licencing campaign will continue until October 1, 2021.

BC SPCA Officers conducted 93 on-foot patrols of 38 parks and dykes located within the City. During the month of June and during the recent heatwave, BC SPCA decreased their park patrols to focus on patrolling both city and privately owned parking lots for incidents of dogs being left in cars without proper ventilation. Two violation notices and eight warnings were issued under the Animal Control Bylaw No. 7932 section 1.1.1(b) "*A person must not cause any animal to be confined in an enclosed space, including a vehicle, without adequate ventilation*".

Dog in hot car calls are prioritized by the BC SPCA, who work collaboratively with Richmond Fire-Rescue (RFR). RFR provides animal extraction services if deemed necessary by the BC SPCA Officers. To date, BC SPCA has not had to call on RFR to attend for an extraction of an animal from a hot car. Both the BC SPCA and Community Bylaws have posted information on their respective social media platforms to educate the public of both the danger and the violation penalties of leaving your animal in a car without proper ventilation.

Figure 1 below highlights the top five patrolled parks followed by Figure 2, which represents BC SPCA Officer public engagement while conducting enforcement and education within the parks for the month of June. Figure 3 represents the 212 calls for service that the BC SPCA Officers attended for the month of June. As fledgling season came to a close, wildlife calls saw a slight increase but overall, were an accurate reflection of past calls during the summer months.

Additionally, BC SPCA Officers conduct both education and enforcement, which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community.

Figure 1: Parks Patrolled by BC SPCA

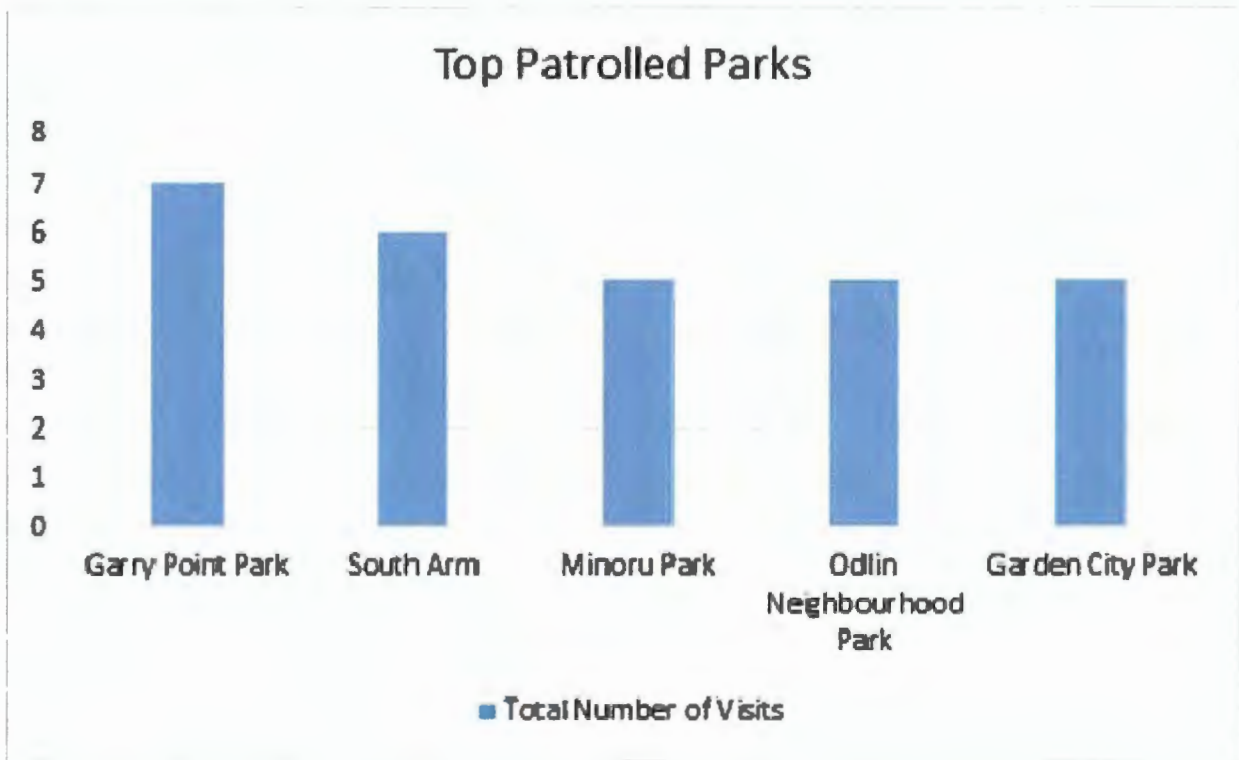


Figure 2: Education and Enforcement by BC SPCA

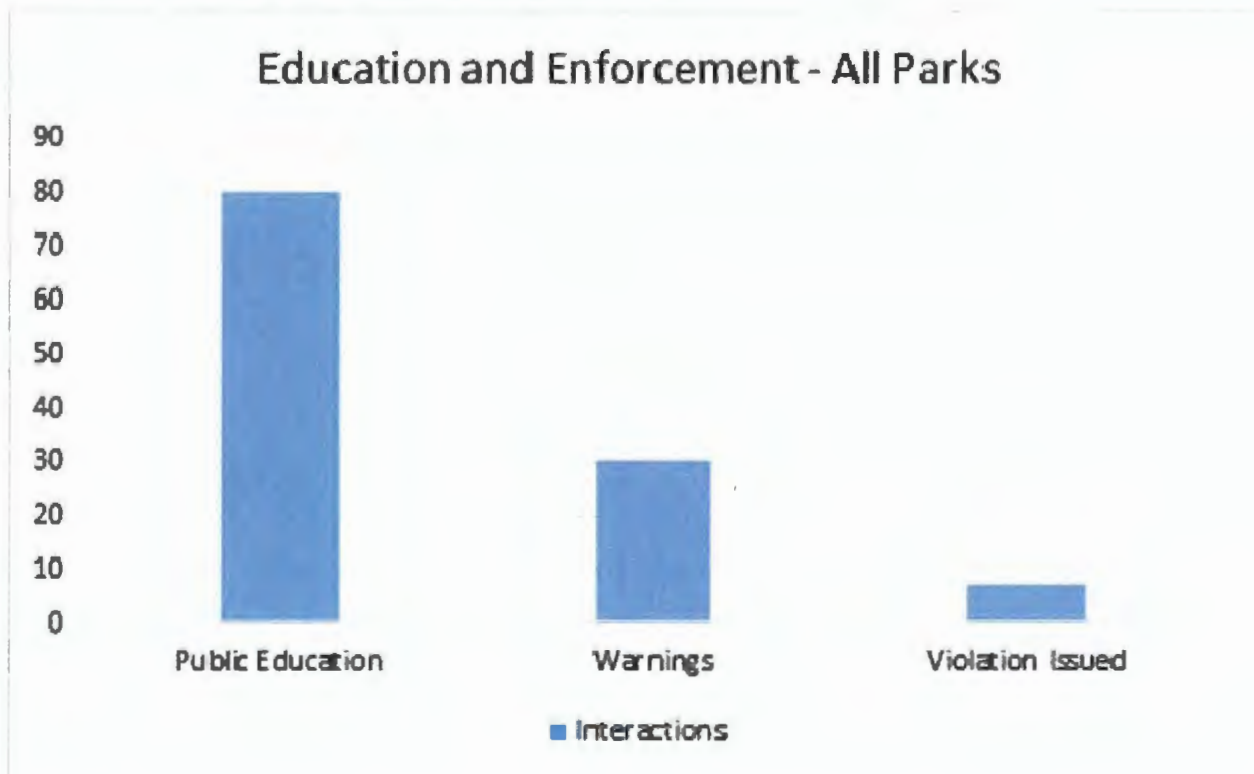
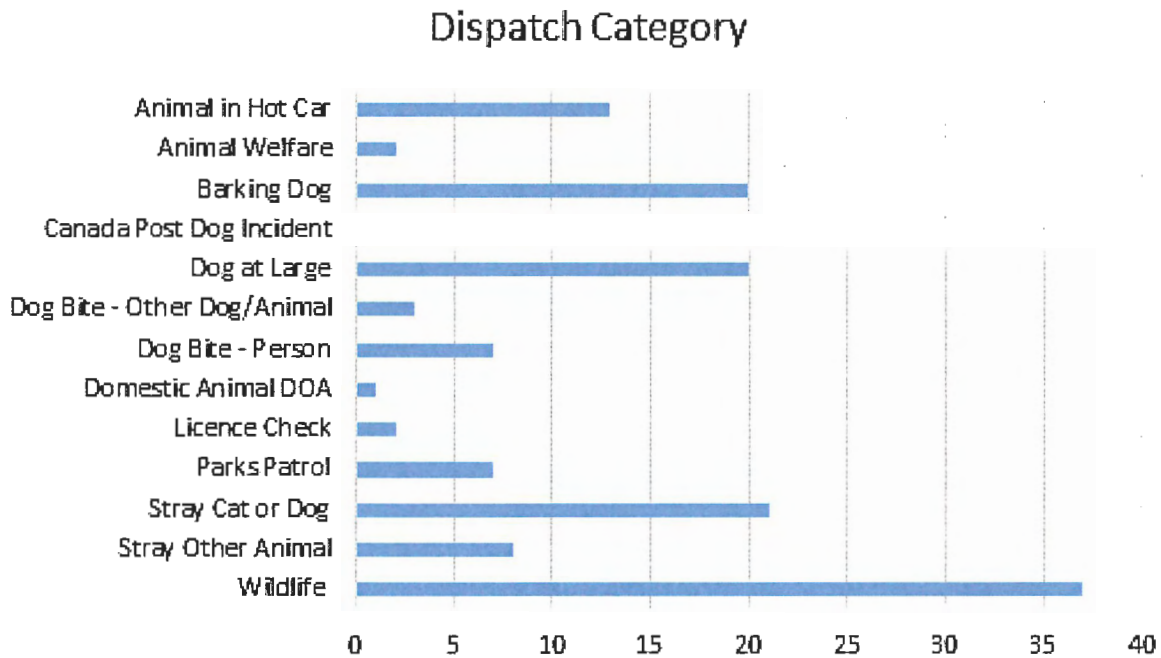


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of June 2021, Parking Officers continued to monitor assigned files while proactively patrolling City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences. Parking Officers also conduct monthly, rotational school patrols, which are prioritized based on both public and school staff concerns. Community Bylaws received a request from a parent of a student who attends William Bridge Elementary, who noted multiple parking and stopping concerns in her correspondence. Officer patrols of William Bridge elementary resulted in no observed violations. During the month of June, Officers conducted 27 school patrols and issued 43 tickets for parking and stopping violations under the Traffic Bylaw No. 5870.

Parking Officers attended 230 calls for service for parking and/or stopping related offences. For the month of June, there were no calls for service attributed to COVID-19 social distancing and unauthorized use of a City sports field.

Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

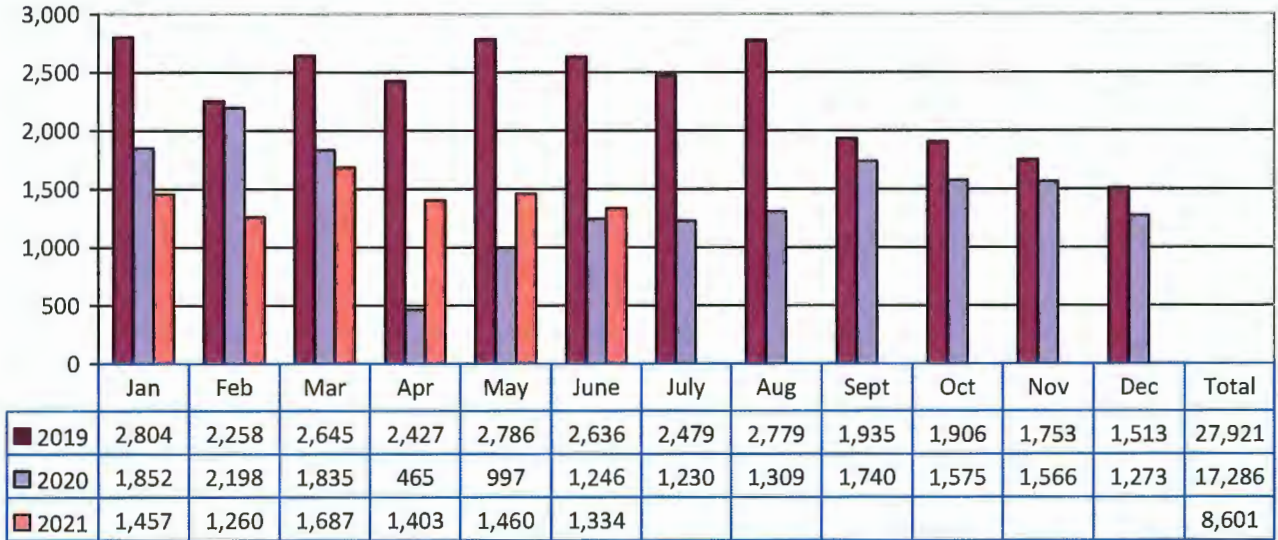
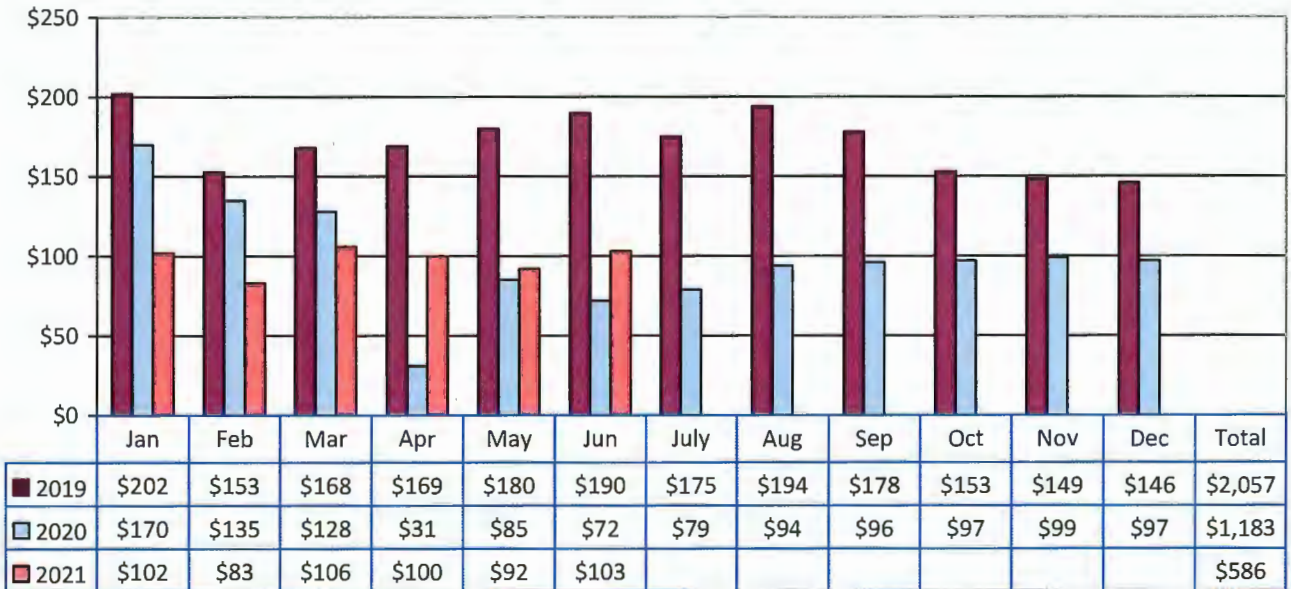


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	June	YTD
Parking & Stopping Offences	1,334	8,601
Animal Services Offences	127	392
Totals	1,461	8,993

Ticket revenue continues to be lower than in previous years, but as the City has moved to both Step 3 of the provinces' *BC's Restart 4 step plan* and *Step 3 of the City's Restoring Richmond plan*, individuals should begin resuming their recreational activities and returning to their place of business rather than working from home. Staff expect an increase in vehicular traffic in Richmond.

Animal Services ticket revenue continues to reflect an increase as a result of, not only the annual dog licence canvassing program and non-compliance of dog owners to purchase renewal licences, but the uniform presence and enforcement of the Animal Control Bylaw by BC SPCA Officers as it relates to off-leash and other sited offences within the bylaw.

Bylaw Adjudication

The next adjudication hearing is scheduled for August 25, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget June 2021	Actual June 2021	YTD Budget June 2021	YTD Actual June 2021
Contract Revenue ¹	4,750	5,000	31,391	30,000
Filming Revenue	0	623	0	11,400
False Alarm	4,533	0	27,200	5,875
Dog Licences	8,792	8,460	134,674	184,420
Newspaper Box Permits	514	0	22,410	8,648
Animal Services Fines	369	7,975	5,641	21,375
Parking Revenue ²	161,821	103,485	1,069,491	586,150
Receivable Income ³	7,916	0	52,320	0
Total Revenue	188,695	125,543	1,343,127	847,868

Table 3: Parking & Animal Services Revenue and Expenses

		YTD Budget June 2021	YTD Actual June 2021
Parking⁴	Revenue	1,202,812	642,073
	Expenses	841,290	572,564
	Net Revenue (Expense)	361,522	69,509
Animal Control⁵	Revenue	140,315	205,795
	Expenses	504,062	440,479
	Net Revenue (Expense)	(363,747)	(234,684)

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

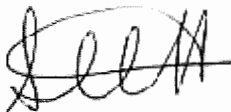
⁵ Includes dog licences and animal services fines from Table 2

Financial Impact

None.

Conclusion

The Parking Enforcement and Animal Services department administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to decrease primarily due to the impact of the COVID-19 Pandemic. However, the decrease in revenue was managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
Program Manager, Administration, Parking
Enforcement and Animal Services
(604-247-4467)