



**To:** Community Safety Committee **Date:** March 9, 2022  
**From:** Julie Drotar **File:** 09-5000-01/2022-Vol  
 Superintendent, Acting Officer in Charge 01  
**Re:** **2022-2023 Richmond RCMP Detachment Annual Performance Plan –  
 Community Priorities**

**Staff Recommendation**

That the priorities, Property Crime, Organized Crime, Road Safety and Vulnerable Persons, listed in the staff report titled “2022-2023 Richmond RCMP Detachment Annual Performance Plan – Community Priorities”, dated March 9, 2022 from the Officer in Charge, Richmond RCMP, be endorsed for inclusion in the Richmond RCMP Detachment’s fiscal year 2022-2023 (April 1, 2022 to March 31, 2023) Annual Performance Plan.

Julie Drotar  
 Superintendent, Acting Officer in Charge  
 (604-278-1212)

<b>REPORT CONCURRENCE</b>	
<b>CONCURRENCE OF GENERAL MANAGER</b>  	
<b>SENIOR STAFF REPORT REVIEW</b>	<b>INITIALS:</b> 
<b>APPROVED BY CAO</b>  	

## Staff Report

### Origin

The Officer in Charge (OIC) of the Richmond RCMP Detachment (Richmond Detachment) is committed to aligning the Richmond Detachment's strategic goals with the City of Richmond's vision "to be the most appealing, livable and well-managed community in Canada" and the RCMP's vision to promote safe communities. As such, the Richmond Detachment requests Council's input into the development of its Annual Performance Plan (APP) for the 2022-2023 fiscal year (April 1, 2022 to March 31, 2023).

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

*Enhance and protect the safety and well-being of Richmond.*

*1.1 Enhance safety services and strategies to meet community needs.*

### Findings of Fact

#### Background

The APP delivers planning and performance management to the Richmond Detachment and ensures policing initiatives are aligned with the City of Richmond and RCMP strategic priorities. The APP allows the OIC to systematically evaluate and manage police resources, programs and operations. It also provides a valuable consultation and reporting mechanism for the City of Richmond, the Commanding Officer of RCMP "E" Division and Richmond Detachment staff.

#### Planning

The OIC is committed to regular engagement with Council and City staff to identify opportunities for improved service delivery in the community. The Richmond Detachment also promotes community and stakeholder engagement in developing responses to policing priorities. This process contributes to a robust framework for strategic planning activities and allows for the coordination of policing objectives with the unique needs of the City of Richmond, as well as the RCMP's national, provincial and district initiatives. Measurements, targets and integrated risk assessments for policing initiatives are also created annually to monitor performance and manage opportunities and risks.

The priorities recommended for the APP are not an exhaustive list of the Richmond Detachment's policing objectives. Rather, they are selected in alignment with the following strategic pillars identified in the 2021-2025 Richmond RCMP Detachment Strategic Plan:

- People
- Promoting Public Safety
- Targeted Enforcement

In addition, the RCMP's Vision 150 guides additional goals and objectives for the RCMP nationwide.<sup>1</sup> These and other guiding documents allow for a tailored and expansive approach to strategic planning and performance management activities at the Richmond Detachment, which are not confined to the APP.

#### Quarterly Performance Updates

Every quarter, Council receives an update on the status of the APP, which highlights the progress of objectives and policing initiatives, as well as communicates whether planned targets are on-track. For those measures which are not on-track, an assessment is conducted to determine whether alternative responses would be effective.

#### Annual Performance Plan Features

The APP is designed to facilitate the best management and administrative practices for RCMP Units and Detachments and provides the foundation for the following five organizational initiatives:<sup>2</sup>

- Contract and Aboriginal Policing Community Plans;
- Integrated Risk Management;
- Unit Level Quality Assurance;
- Performance Management; and
- Performance Improvement.

### **Analysis**

#### Community Priorities

The Community Priorities outlined in the APP are selected through the ongoing strategic planning process. This includes the analysis of police statistics and emerging public safety issues, the review of existing programs and initiatives and the contributions of regular discussions with stakeholders, including interviews conducted in support of the 2021-2025 Richmond RCMP Detachment Strategic Plan. Community engagement conducted through the Let's Talk Richmond platform in March 2020 has continued through the exchange of ongoing stakeholder discussions which includes dialogue related to future program and initiative implementations.

The selected priorities are comprehensively reviewed to identify possible opportunities and risks and initiatives in support of each priority are then developed through a collaborative planning process. A target performance measure is also assigned to each priority to assist with evaluating the success and impacts of the initiatives.<sup>3</sup> This process facilitates an effective response to the identified objectives and provides an opportunity to demonstrate accountability to stakeholders and the broader community.

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<sup>1</sup> Vision 150 and beyond is the RCMP's Strategic Plan, <https://www.rcmp-grc.gc.ca/vision150/strategic-plan-strategique/index-eng.htm>

<sup>2</sup> As per RCMP Administrative Manual Chapter 18.2 Annual Performance Plan

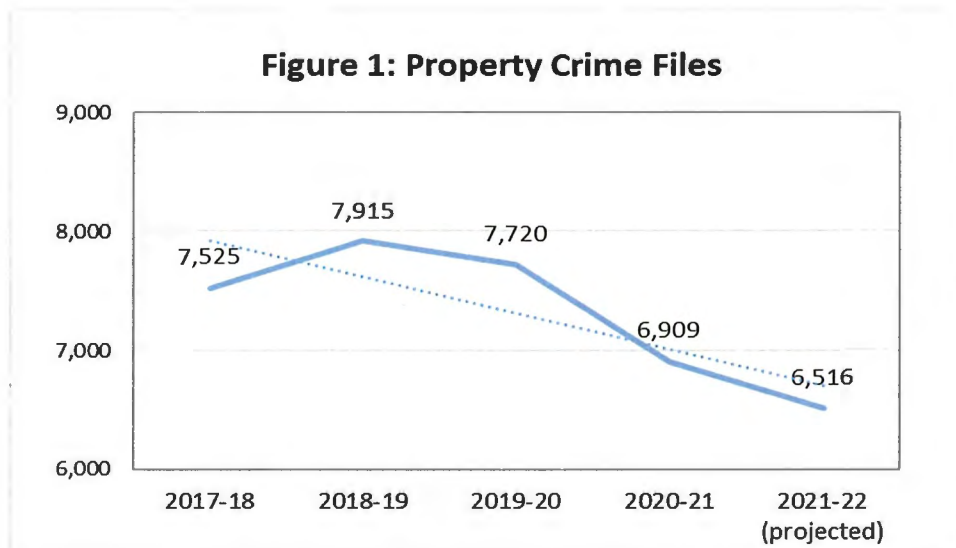
<sup>3</sup> Performance measures will be presented in the quarterly updates.

Due to challenges associated with the COVID-19 pandemic, many of the initiatives included in the previous year’s APP were not fully realized. This included restrictions on training opportunities for police officers and volunteers, in addition to crime prevention program limitations. After assessing these impacts and analyzing recent crime trends and stakeholder feedback, the OIC is recommending that Council align this year’s priorities with those of the previous year in order to maintain the Richmond Detachment’s commitment to these strategic priorities, while also continuing to develop the responses and initiatives promoting these objectives. As such, the OIC is recommending the following four priorities for this year’s APP (April 1, 2022 to March 31, 2023):

1. Property Crime;
2. Organized Crime;
3. Road Safety; and
4. Vulnerable Persons.

Property Crime

Statistical analysis of property crime incidents for the last five years has identified a decreasing trend, with prominent reductions in the 2020-21 and 2021-22 fiscal years. However, property crime remains a community priority in order to ensure these reductions are sustained. The COVID-19 pandemic contributed to a reduction in property crimes and there is the potential for increases in these crime types as behaviours return to pre-pandemic patterns.



The Richmond Detachment has continued to deploy a robust crime reduction strategy built on intelligence-led crime analysis to target property crimes. These responsive measures include the management of prolific offenders, proactive policing initiatives, collaborations with partner agencies and targeted enforcement projects, in addition to increased training for police officers. Police will continue to deploy these measures while also working to develop enhanced engagement and communication strategies including increasing public awareness of crime prevention measures and programs. This will include ongoing public messaging regarding emerging trends, including cyber-frauds, such as cryptocurrency scams.

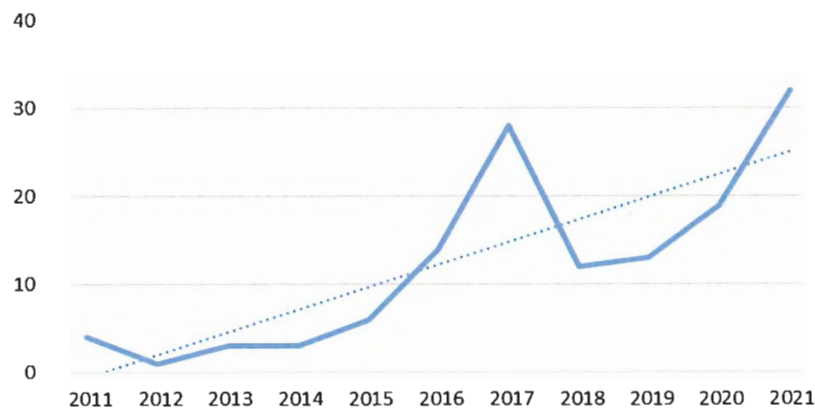
The Richmond Detachment is also looking to expand existing crime prevention initiatives by enhancing public outreach and police visibility, including the use of Pop-Up detachment events, high visibility foot patrols and business outreach. In addition to serving as crime prevention measures, these activities, along with the Block Watch program, also help enhance public perceptions of community safety. Volunteer programs such as Lock Out Auto Crime, Crime Watch and bike patrols are additional tools to support crime prevention initiatives, which will continue to be pursued this fiscal year.

### Organized Crime

The Richmond Detachment has maintained organized crime as a community priority. While the overall violent crime rate has been decreasing in Richmond, the OIC is committed to combatting organized criminal activities, which include drug trafficking, drug production, fraudulent activities and money laundering. These activities pose numerous public safety concerns, including the dangers of clandestine drug labs and gang violence.

Over the last 10 years, the number of deaths in Richmond related to illicit drug toxicity have been trending upwards.<sup>4</sup> While there was a notable decrease in 2018, the numbers began to spike in subsequent years. Police recognize the danger that these illicit drugs pose to the community and specialized investigators have worked to target drug trafficking and drug production. In the 2021-2022 fiscal year, investigators conducted a number of organized crime-related investigations, which led to notable arrests and the seizure of various quantities of drugs and cash.

**Figure 2: Illicit Drug Toxicity Deaths**



The Richmond Detachment continues to prioritize investigations and measures that target the disruption of organized crime. These initiatives include gang suppression patrols, projects

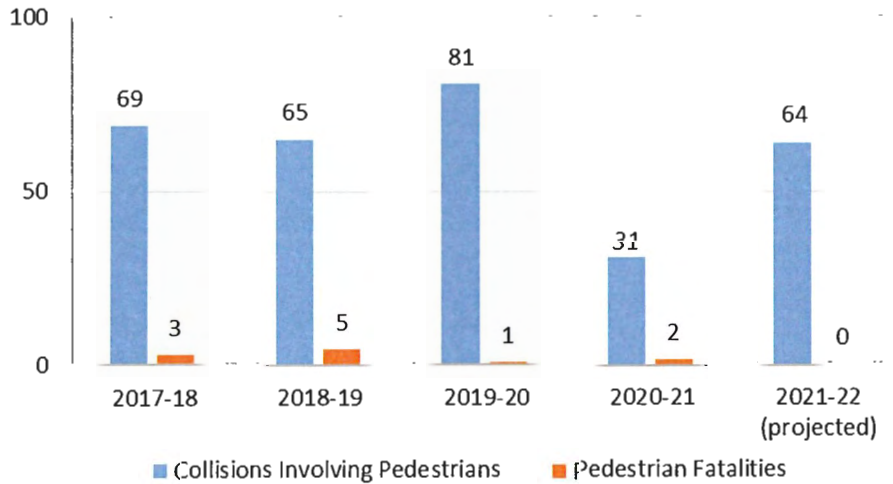
<sup>4</sup> <https://www2.gov.bc.ca/assets/gov/birth-adoption-death-marriage-and-divorce/deaths/coroners-service/statistical/illicit-drug.pdf>

targeting illicit gaming locations and outreach to money service businesses, in addition to programs promoting youth education, intervention and engagement.

Road Safety

The Richmond Detachment continues to work on enhancing safety on Richmond’s roads and has maintained Road Safety as a community priority. This objective has been approached with a comprehensive road safety strategy built on intelligence-led analysis, the engagement of community policing volunteers, public education campaigns and ongoing proactive enforcement efforts. Vehicle collisions involving pedestrians decreased in the 2020-2021 fiscal year, which is partially attributed to the onset of the COVID-19 pandemic but began to increase the following year. However, pedestrian fatality numbers decreased in the 2021-2022 fiscal year.

**Figure 3: Vehicle Collisions Involving Pedestrians**



The Richmond Detachment has been promoting public education campaigns and leveraging social media to increase awareness of road safety topics, including distracted driving, speeding, impaired driving and pedestrian safety. In addition, the Community Engagement Team and volunteers have conducted road safety outreach and deployments targeting these concerns. These actions have included Fail to Stop and Speed Watch deployments, as well as pedestrian safety outreach events where thousands of safety reflectors were distributed throughout Richmond.

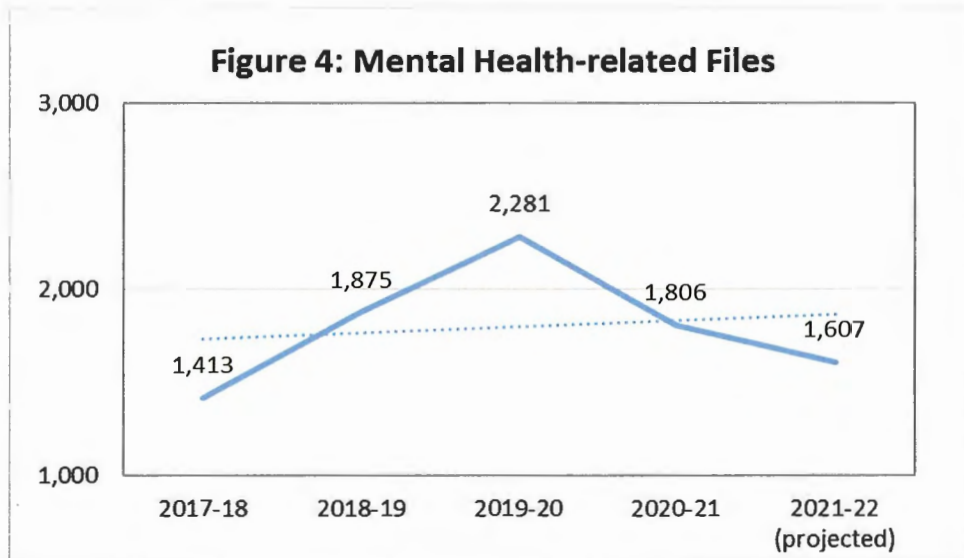
This consistent messaging, along with ongoing targeted enforcement efforts will remain a priority this fiscal year. Enforcement projects continue to be based on collision data and feedback received from the community. In addition, the Youth Section continues to conduct regular enforcement projects in school zones.

Vulnerable Persons

The Richmond Detachment is maintaining Vulnerable Persons as a community priority. After several years of increases, mental health-related calls for service in Richmond began to decline in the 2020-2021 fiscal year. This has been attributed to a number of factors including the launch

of the Fox 80 Mental Health Car (Fox 80) in October 2019, in partnership with Vancouver Coastal Health. This program, which consists of a mental health nurse and police officer providing a joint response to calls where mental health is a concern, provides specialized support to clients in crisis.

While the number of files has started to trend downwards, the demand on police resources remains high. The average hospital wait time and number of police apprehensions increased in 2021, by 24 and 16 per cent respectively.



In order to address these challenges, the Vulnerable Persons Unit has worked to promote collaborative responses to complex social issues surrounding vulnerable persons, including mental health concerns, addiction and homelessness. Moreover, the Richmond Detachment has taken on a leadership role in enhancing partnerships and client support services by working with stakeholders to find viable solutions to assist vulnerable clients.

Fox 80 is the most prominent of these programs; however, there are various ongoing initiatives in place, including homeless outreach, collaboration with the Assertive Community Treatment team and participation in the Joint Operations Team. This fiscal year, the Richmond Detachment will continue to focus on collaborative responses to issues surrounding vulnerable persons, while also working on increasing member training and awareness surrounding these issues

**Financial Impact**

None.

**Conclusion**

Richmond Detachment requests Council select the following as Community Priorities for inclusion in the 2022-2023 Annual Performance Plan (April 1, 2022 to March 31, 2023):

March 9, 2022

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1. Property Crime;
2. Organized Crime;
3. Road Safety; and
4. Vulnerable Persons.

The targeted activities, as described in the Community Priorities, will include a focus on intelligence-led policing, offender management, officer visibility and crime reduction initiatives through community education, engagement and partnerships, as well as intervention and prevention programs.

A handwritten signature in blue ink that reads "E. Warzel". The signature is written in a cursive style with a large initial "E" and a long, sweeping underline.

Edward Warzel  
Manager, RCMP Administration  
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EW: