



City of Richmond

Report to Committee

To: Planning Committee
From: Kim Somerville
Manager, Community Social Development
Re: **Richmond Community Services Advisory Committee (RCSAC) 2018 Annual Report and 2019 Work Plan**

Date: January 2, 2019
File: 07-3000-01/2019-
Vol 01

Staff Recommendation

That the staff report titled "Richmond Community Services Advisory Committee (RCSAC) 2018 Annual Report and 2019 Work Plan," dated January 2, 2019, from the Manager, Community Social Development, be approved.

Kim Somerville
Manager, Community Social Development
(604-247-4671)

Att. 4

REPORT CONCURRENCE	
CONCURRENCE OF GENERAL MANAGER	
REVIEWED BY STAFF REPORT / AGENDA REVIEW SUBCOMMITTEE	INITIALS:
APPROVED BY CAO	

Staff Report

Origin

The mandate of the Richmond Community Services Advisory Committee (RCSAC) is to encourage and promote social policies and community services that contribute to the well-being and quality of life of Richmond residents and to develop the capacity of the community service sector.

While an advisory body, the RCSAC is only partially a City-appointed committee (i.e., only two citizen representatives are Council-appointed). The City supports the RCSAC by providing an annual operating budget, a Council Liaison and a Staff Liaison.

This report presents the RCSAC 2018 Annual Report (Attachment 1) and proposed 2019 Work Plan (Attachment 2).

This report supports Council's 2014-2018 Term Goal #2 A Vibrant, Active and Connected City:

Continue the development and implementation of an excellent and accessible system of programs, services, and public spaces that reflect Richmond's demographics, rich heritage, diverse needs, and unique opportunities, and that facilitate active, caring, and connected communities.

2.2. *Effective social service networks.*

2.3. *Outstanding places, programs and services that support active living, wellness and a sense of belonging.*

This report also supports Social Development Strategy (2013-2022) Action 38:

Nurture and enhance existing communication channels and networks with community agencies (e.g. through staff support to the Richmond Community Services Advisory Committee, participation in networking groups).

Analysis

RCSAC Charter

As indicated in the RCSAC Charter (Attachment 4), the mission of this advisory committee is "to encourage and promote those social policies and community services which contribute to the general health, welfare and quality of life of the residents of Richmond, and to increase inter-agency relations and cooperation in order to enhance community capacity". Their mandate is described in the attached Charter as:

Section A

The RCSAC shall advise Richmond City Council and may, in consultation with City Council, make representations to other policy-making bodies on the following:

1. *Policies that encourage cooperative planning and delivery of community services to ensure optimum efficiency and effectiveness;*
2. *Social issues/concerns that have an impact on community services, special needs groups and the quality of life in the community;*
3. *Community impact of governmental changes to policies and/or programs affecting Richmond's community services; and*
4. *Any other matters that may be referred by Richmond City Council, RCSAC member groups and the community at large.*

Section B

1. *Coordination of activities and information sharing between the voluntary and public sector.*

The RCSAC also has separate "Operating Policies and Procedures" describing membership, structure and procedures.

2018 Annual Report

The 2018 RCSAC Annual Report, based on a number of Council Term Goals (2014–2018) (Attachment 1), includes the following highlights:

- The Non-Profit Organization (NPO) Space Needs Survey was completed using the Let's Talk Richmond platform and a report prepared for presentation to Council in the first quarter of 2019;
- A Communication Tool was sent to Council regarding the Overdose Prevention and Education Network, a community coalition brought together by Richmond Addiction Services to address the opioid overdose crisis. Community forums were held with service providers and the public to increase awareness and promote prevention. This work was continued by a Community Action Team stakeholder group, led by Vancouver Coastal Health, with a grant from the provincial government.
- A Legalization of Cannabis Task Group was formed, resulting in a workshop for parents held at Cambie Secondary School to increase understanding of the legal changes and discuss issues related to cannabis use.

2019 Work Plan

Highlights of the RCSAC's 2019 Work Plan include:

- Presenting the Non-Profit Space Needs Survey Communication Tool and Report to Council in the first quarter of 2019;
- Continuing to update an inventory of community-based tables and committees relevant to social services;
- Expanding the RCSAC on-line calendar indicating dates and times of addictions and mental health services and programs;

- Working collaboratively with other Richmond organizations to provide information regarding affordable housing needs;
- Providing information to Council regarding the impact of Federal and Provincial policy and funding decisions on Richmond services;
- Hosting an annual information sharing meeting with Richmond MLAs as well as provincial ministers; and
- Continuing to apprise Council of matters affecting community agencies and Richmond residents.

As indicated, this work program will be revised as necessary, based on emerging issues as well as future Council priorities.

Financial Impact

There is no financial impact.

Conclusion

The RCSAC 2019 Work Plan is designed to reflect Council Term Goals (2014–2018) and to advance Social Development Strategy (2013–2022) actions by strengthening social infrastructure and addressing emerging issues impacting the community. Through its annual work plans, the RCSAC continues to play a vital role in sustaining and enhancing the social well-being of Richmond residents.



Lesley Sherlock
Social Planner
(604-276-4220)

- Att. 1: RCSAC 2018 Final Annual Report
2: RCSAC 2019 Work Plan and Budget
3: RCSAC Community Table /Committees Inventory
4: RCSAC Charter



RCSAC | **Richmond Community Services
Advisory Committee**

2018 Final Report

2018 RCSAC Executive Committee Report

2018 Executive Committee Membership:

Kathie Chiu, Salvation Army	Co-Chair
Lonnie Belfer, Avia Employment Services	Co-Chair
Rick Dubras, Richmond Addictions Services Society	Treasurer
Janice Lambert, Richmond Family Place	Member-at-Large
Ling Chu, SUCCESS	Member-at-Large
Councillor Derek Dang	City Council Liaison
Lesley Sherlock	City Staff Liaison

Results of Executive Elections at the November 8, 2018 Annual General Meeting

As documented in the RCSAC Operating Policies and Procedures, members on the Executive, with the exception of the Co-Chair positions, hold their positions for a period of one year. Elections are held at the November Annual General Meeting (AGM) to elect/re-elect committee members to their respective executive roles. The results of the elections were:

Co-Chair	Lonnie Belfer, Avia Employment Services (2 nd year)
Co-Chair	Sarah Louie, Atira Women Resources Society (1 st year)
Treasurer	Rick Dubras, Richmond Addiction Services Society
Members-at-Large	Janice Lambert, Richmond Family Place
	Ling Chu, SUCCESS
	Calum Scott, Family Services of Greater Vancouver

Executive Committee Summary of 2018 Activities:

Membership

Membership has remained at 40 members with slight changes in organizations joining and leaving throughout the year. Four new organizations joined the RCSAC in 2018 (Atira Women's Resource Society, Coast Mental Health, Pacific Family Autism Network, and United Way of the Lower Mainland).

RCSAC Action Groups

The RCSAC does not have standing sub-committees, but rather has ad hoc, time-limited action groups to address specific concerns or accomplish specific tasks. The following action groups were active in 2018:

- Addictions and Mental Health
- Food Systems
- NPO Space Needs
- Youth Task Force
- Website
- Regulation of Cannabis

Additionally, the RCSAC receives monthly reports from the City of Richmond's Homelessness Strategy team to keep the RCSAC informed on housing and homelessness issues.

Action Group Reports

Addictions and Mental Health

Membership:

Brenda Plant, Belinda Boyd, Kathie Chiu, Rick Dubras, Heather Hall, Jennifer Chow, Jamie Smulders, Una Mulhall, Judy Valsonis (stepped down during the year), Stasa Pasic, Ling Chu, Morgan Meloche

Mandate:

To work in an advisory capacity to the City of Richmond on issues related to Addictions and Mental Health (AMH); to enhance the continuum of AMH services in Richmond; and to develop partnerships and identify funding sources for the implementation of AMH working group initiatives.

Activities:

Many of the initiatives of the AMH Working Group during the year were informed by the work being done in our community to address the current opioid crisis and the impact this is having on Richmond's most vulnerable citizens. Highlights include supporting the development of a Cannabis Legalization sub-task group (reporting separately); attending and participating in OPEN (the Overdose Prevention and Education Network) event hosted by Richmond Addiction Services in February; advocating and supporting the development of Modular Housing in Richmond; participating as members and contributing to the work of Richmond's Community Action Team (CAT); and ensuring local agencies have access to Naloxone training and supplies.

In March 2018, Richmond obtained its first Assertive Community Treatment (ACT) Team, operated by Raincity Housing. ACT is a recovery-oriented mental health service delivery model that uses a psychosocial rehabilitation approach. ACT serves clients living with complex mental illnesses and substance use disorders, as well as significant functional impairments, who may have gone without appropriate services because of the limitations of traditional mental health services. Those who access ACT services are often over-represented among the homeless, jails, and correctional facilities, and have been unfairly thought to resist or avoid involvement in treatment.

The Resource Guide for Richmond was updated by the OARS program. Over 350 copies were produced and circulated. The Richmond Addiction and Mental Health Resources Wallet Card has also been updated and will be printed and circulated in the coming weeks.

The RCSAC AMH Working Group continues to seek funding opportunities to update the Gaps Analysis Report from 2012. A Working Group member agency will apply for funding for a summer student again this year to help with this work in the absence of other funding sources.

Non-Profit Organization Space Needs

Membership:

Janice Barr, Rick Dubras, Janice Lambert, Sandy McIntosh, Judy Valsonis

Mandate:

To explore the space needs of Richmond's NPOs and find collaborative solutions to report back to the RCSAC on those needs.

Activities:

The final phase of the NPO Space Needs survey and report has been completed. The results of the Richmond Non-Profit Social Purpose Space Needs Survey were presented to the RCSAC in September. The Action Team prepared a Communication Tool and Report for presentation to City Council in early 2019.

Youth

Membership:

Danny Taylor

Mandate:

To help identify opportunities to support integrated youth service delivery that accommodate the health, social, and recreational needs of Richmond youth.

Activities:

Our fundamental approach to accomplish this task has been the development of the youth website www.whatsuprichmond.ca. In 2018 we were able to honor our volunteer youth content manager, Shaun, with a gift card in thanks for his many hours of work to add updated information to this website. We have subsequently allowed the website to grow "stale" as things have been happening that will move the community toward establishing the Richmond Foundry youth services centre, which has a mandate to engage youth via the internet. Moving forward, Daniel Remedios, RASS Prevention Specialist responsible for youth engagement for Richmond Foundry, will chair the subcommittee to ensure that initiatives will complement Foundry youth engagement actions.

Website

Membership:

Rick Dubras, Lonnie Belfer, Jennifer Dieckmann

Mandate:

To update the RCSAC website and integrate an addiction and mental health services calendar into it.

Activities:

Ongoing updates to make website a useful tool for members to showcase events and activities, share contact information, centralized location to share ongoing calendared addiction and mental health services events and activities. The RCSAC website also stores ongoing Advisory committee minutes, reports and member information.

Regulation of Cannabis

Membership:

Ling Chiu, Cathy Nelson, Morgan Meloche, Belinda Boyd, & Rick Dubras

Mandate:

This task group was formed to help educate the community around the legalization of marijuana and the language being used in the media and in bylaw terminology.

Activities:

The first meeting was held in the fall of 2017 in response to the committee members who were concerned about the changes that were expected in 2018. Fortunately, the legalization of cannabis did not occur until October 17, 2018 which gave this committee some more time to plan some community intervention.

The task group met and recommendations were made to host some community events to help educate, engage and help create better understanding of the changes that were to occur with the regulation of Cannabis by the Federal government.

Importantly, a parent oriented workshop was hosted at Cambie High School with over 40 parents in attendance. An engaged panel helped educate, engage and answer questions from parents dealing with these changes in their homes, and communities on October 17, 2018.

Unfortunately, funding has not been received to host a simultaneous translation event that would again help engage, educate and answer questions from the public. Richmond Addiction Services Society and partners are committed to ongoing engagement of our community to help support our youth and parents in our community regarding these changes.

Communications with the City of Richmond

The RCSAC sent the following communications to City Council to advise them on issues impacting Richmond's citizens and community services:

- Letter of support for the Temporary Modular Housing project
- Overdose Prevention and Education Network (OPEN) Communication Tool – to advise Council of stakeholder and public awareness events held to decrease stigma and prevent overdose

Community Tables/Committee Inventory

As per our 2018 Work Plan, the RCSAC maintains a Richmond Community Table/Committee Inventory. Please see the attached table for a current list of committees operating in Richmond.

Presentations

Community organizations presented to RCSAC at almost every RCSAC meeting on issues and topics vital to Richmond's community services. The organizations and topics include:

- January: City staff re: Accessibility & Inclusion
- February: City staff re: Seniors Services in Richmond
- March: BC Community Response Networks (BCCRN)
- April: AVIA Employment Services re: Programs; RASS re: Overdose Prevention
- May: City staff re: Cannabis Regulation and the City's Role
- June: City staff re: Civic Election Accessibility
- September: Vancouver Coastal Health re: Richmond Food Asset Map
- October: Richmond Addiction Services re: Foundry Richmond
- November: RCSAC AGM; City staff re: Permissive Tax Exemption
- December: The Hon. Shane Simpson, Minister of Social Development and Poverty Reduction re: Information Exchange

Financial

A 2018 financial report and proposed 2019 budget was drafted by the Treasurer and approved by the membership at the RCSAC's November AGM.

The RCSAC has continued to operate without an increase in the City Grant. Revenue from membership fees has remained steady. The RCSAC has continued to track and manage expenses effectively in 2018.

RCSAC 2018 Membership

Organization	Representative(s)
Voting Members	
Akira Women's Resource Society	Sarah Louie, Janice Abbott
Avia Employment Services	Lonnie Belfer, Vanessa Fabbro
BC Responsible and Problem Gambling	Phyllis Chan
Boys and Girls Club of South Coast BC	Jason Lee, Natalie Lutz
Chimo Community Services	Tabitha Geraghty
Citizen Appointee	Hamid Ghanbari
Citizen Appointee	Olivia Chia
Coast Foundation Society (Coast Mental Health)	Darell Burnham, Tamara Speiran, Gary Jimenez
Community Living BC	George Sartori
Connections Community Services Society	Jane Reed
Developmental Disabilities Association	Donna Cain, Tasia Alexis
Family Services of Greater Vancouver	Calum Scott, Karin Kirkpatrick, Lise Beauchesne
Pacific Autism Family Centre Society	Dawn McKenna
Pathways Clubhouse Richmond	Dave MacDonald
RCMP Richmond Detachment Mental Health Liaison	Constable Heather Hall

Organization	Representative(s)
Richmond Addictions Services Society	Rick Dubras, Clarence Chan
Richmond Cares, Richmond Gives	Jocelyn Wong, Carol Dickson
Richmond Caring Place Society	Sandy McIntosh
Richmond Centre for Disability	Ella Huang, Eileen Kalshoven
Richmond Children First	Helen Davidson, Kerry Watts
Richmond Division of Family Practice	Denise Ralph
Richmond Family and Youth Court Committee	Judith Nixon
Richmond Family Place Society	Janice Lambert, Dallin Porter
Richmond Food Bank Society	Hajira Hussain
Richmond Food Security Society	Ian Lai
Richmond Mental Health Consumer & Friends Society	Cory Tymich, Jennifer Campillo
Richmond Multicultural Community Services	Parm Grewal, Ashok Rattan
Richmond Poverty Response Committee	De Whalen
Richmond Seniors Advisory Committee	Sandra Gebhardt
Richmond Society for Community Living	Janice Barr, Sue Graf
Richmond Women's Resource Centre	Florence Yau, Shireen Gregorius, Tammi Belfer
S.U.C.C.E.S.S. Richmond Region	Ling Chu, Doris Lam
School District No. 38 (Richmond)	Sherry Elwood, Wendy Lim, Braunwyn Thompson
The Heart of Richmond AIDS Society	Carl Bailey
Salvation Army (Richmond Community Church)	Kathy Chiu (Major) Pastor/Corps Officer
Touchstone Family Services	Judy Valsonis, Dave Cooper
Turning Point Recovery Society	Morgan Meloche, Brenda Plant, Ted Paxton
United Way of the Lower Mainland	Maggie Karpilovski
Vancouver Coastal Health – Richmond (Public Health & Primary Care)	Carole Gillam, Nellie Hariri
Metro Vancouver Transit Police	Inspector Bruce Shipley, Cst Miles Teitelbaum
Non-Voting Members	
Council Liaison	Derek Dang
Staff Liaison	Lesley Sherlock

2018 RCSAC Work Plan Results

For the 2018 year, the RCSAC continued to link its annual work plan initiatives to the Richmond City Council Term Goals. Within this goal statement, the RCSAC focused on providing advice on Council's following priorities.

The RCSAC also highlighted several other areas to work towards in 2018 to ensure committee stability and to improve community agency engagement.

Council Term Goal 1.4

Effective interagency relationships and partnerships

Objectives

- To respond to Council requests for advice regarding community safety matters
- To provide a forum for Social Service Providers, Council Liaisons and City Staff, Citizen Appointees and Individual Members to collaborate, share, network and learn from one another, as well as from guest presenters from the City and community
- To identify, advise and provide recommendations to City Council and staff of trends, gaps and needs of our community

2018 Activities

- Provided Communication Tool to City Council for information purposes re. Overdose Prevention and Education Network (OPEN)
 - Heard presentations from various groups on topics relevant to RCSAC member organizations and Richmond social services
 - Action Group formed in response to the legalization of marijuana
 - Parent-oriented workshop was held by agencies at Cambie High School
-

Council Term Goal 2.2

Effective social service networks

Objectives

- To increase connections within the RCSAC membership
- To increase information and opportunities for RCSAC members to plan and promote community and social service events and activities
- To review and broaden the membership of the RCSAC and encourage organizations providing community and social services in the Richmond community to join.
- To increase administrative efficiency for RCSAC

2018 Activities

- Maintained the Community Table/Committee Inventory and included an update in the RCSAC 2018 Annual Report
 - Actively recruited potential member organizations
 - Continued upgrading and maintaining the RCSAC website to ensure that it can continue to be used and have relevance to member organizations
 - Completed the RCSAC 2018 Annual Report
-

Council Term Goal 3.4

Diversity of housing stock

Objectives

- Continue to support the implementation of the Affordable Housing Strategy
- Advise Council regarding the Affordable Housing Strategy Update

2018 Activities

- Received updates from the BC Non-Profit Housing Association regarding the Homelessness Needs Assessment and Strategy
 - Received formal and informal reports from member agencies
 - Sent letter of support for the Temporary Modular Housing project to Council
-

Council Term Goal 4.2

Innovative projects and initiatives to advance sustainability

Objectives

- The RCSAC will examine issues of food security and its inter-relation to community and social services in Richmond (e.g. intersection of food with physical and mental health, disease prevention, emergency food relief)
- Support the City as it advocates for a coordinated regional approach to enhance local food security
- Support the development of a food security action plan for the City of Richmond

2018 Activities

- Received a presentation from Vancouver Coastal Health about the Richmond Food Asset Map and informal reports from member agencies
-

Council Term Goal 5.1

Advancement of City priorities through strong intergovernmental relationships

Objectives

- To provide Council with information about the impact of provincial and federal funding decisions on social services agencies and Richmond residents

2018 Activities

- Results of the 2017 Social Services Funding and Space Needs Survey was presented to Council in January 2018
 - The Hon. Shane Simpson, Minister of Social Development and Poverty Reduction, spoke at the December General Meeting about the forthcoming B.C. Poverty Reduction Strategy and other social service matters
-

Council Term Goal 6.2

Infrastructure is reflective of and keeping pace with community need.

Objectives

- Identify space needs for non-profit societies within Richmond
- Identify housing and community space needs of RCSAC clients and member agencies

2018 Activities

- Completed the 2018 RCSAC Non-Profit Space Needs Survey hosted on Let's Talk Richmond
 - Prepared the RCSAC Non-profit Space Needs Report and Communication Tool for presentation to City Council in early 2019
-

Council Term Goal 9.2

Effective engagement strategies and tools.

Objectives

- To share and promote information and engagement opportunities to clients of member agencies
- To stay apprised of results of engagement tools and how they are impacting our clients

2018 Activities

- Sent out monthly updates to RCSAC member organizations that included community and agency updates
 - Welcomed 11 presentations on important topics relevant to member organizations
 - Encouraged information sharing at every RCSAC General Meeting
 - Let's Talk Richmond engagement opportunities circulated to members and their networks
-

Additional RCSAC Work Plan Activities

Objectives

- To increase connections within RCSAC members
- To increase information and opportunities RCSAC members can access to plan and promote community and social service events and activities
- To review and broaden the membership of RCSAC and encourage organizations providing community and social services in the Richmond community to join
- To increase administrative efficiency for RCSAC

2018 Activities

- Maintained the Community Committees and Tables list
- Attracted new RCSAC members
- Encouraged and facilitated sub-committees and task forces to collaborate on projects outside the scope of the RCSAC
- Promoted information sharing amongst member organizations
- Encouraged and facilitated advocacy amongst member organizations
- Continued updating and maintaining the RCSAC website

RCSAC 2018 Financial Statement

Balance Projected to be brought Forward December 31, 2017	\$3,602.67
Revenue	
City of Richmond	\$11,000.00
Membership Dues	\$915.00
Bank Interest	\$1.20
Sponsorship	\$0.00
Total Revenue	\$15,518.87
Expenses	
Admin Assistant	\$10,149.61
Admin Expenses	\$151.80
Forums/Meetings	\$747.08
Website + IT	\$844.20
Website Training/Calendar	\$201.60
Post Box Renewal	\$0.00
Volunteer Appreciation	\$50.00
Sub Committee/printing/events	\$500.00
	\$12,644.29
Total Balance	\$2,874.58



RCSAC | **Richmond Community Services
Advisory Committee**

2019 Work Plan and Budget

2019 Draft RCSAC Work Plan

The RCSAC continues to link its annual work plan initiatives to Richmond City Council's Term Goals. The 2019 Work Plan is designed to provide Council with advice on social and other community services to support Council's Goal Statement for a Vibrant, Active and Connected City.

The RCSAC will prioritize responding to Council requests as they arise throughout the year and provide advice on the following Council Term Goals. The 2019 Work Plan will be revised as necessary to reflect the 2019 – 2023 Council Term Goals, once adopted.

Goal 1: A Safe Community

1.4 Effective interagency relationships and partnerships

Objectives

- To respond to Council requests for advice regarding community safety matters
- To provide a forum for Social Service Providers, Council Liaisons and City Staff, Citizen Appointees and Individual Members to collaborate, share, network and learn from one another, as well as from guest presenters from the City and community
- To identify, advise and provide recommendations to City Council and staff of trends, gaps and needs of our community

Proposed 2019 Actions

- Continue to implement the RCSAC Community Social Services Funding Survey.
- Advise Council if changes in social service programs and corresponding funding structures will impact the City of Richmond
- Invite guest presenters to educate the RCSAC on topics relevant to social service providers and their clients
- Determine the need for further service gaps analysis, in addition to Addictions and Mental Health service gaps
- Support initiatives that reduce barriers to accessing services in the community

Outcomes/Indicators of Success

- Advice provided to Council regarding community safety matters
 - Updated Social Services Funding Survey prepared, completed and report submitted
 - Communication Tools to Council as appropriate
 - Final report on successful actions completed and included in the 2019 Annual Report
-

Goal 2: A Vibrant, Active, and Connected City

2.2 Effective social service networks

Objectives

- To increase connections within the RCSAC membership
- To increase information and opportunities for RCSAC members to plan, promote and collaborate in community and social service events and activities
- To review and broaden the membership of the RCSAC and encourage organizations providing community and social services in the Richmond community to join.
- To increase administrative efficiency for RCSAC

Proposed 2019 Actions

- Maintain the Community Table/Committee Inventory and provide an update to Council in the RCSAC Annual Report
- Support on-going updates to the RCSAC website including expanding the calendar of programs and services
- Form an action team to review membership and determine organizations to receive invitations to learn more about the RCSAC

Outcomes/Indicators of Success

- Increased RCSAC website utilization and webpage hits.
 - Increased number of events and program information posted to the RCSAC website
 - Additional social and community service organizations joining the RCSAC
 - Report on successful outcomes completed and included in the RCSAC 2019 Annual Report
-

Goal 3: A Well-Planned Community

3.4 Diversity of housing stock

Objective

- Continue to support the implementation of the Affordable Housing Strategy
- Advise Council regarding the preparation of the Homelessness Strategy Update

Proposed 2019 Actions

- Work with agencies and City staff to identify and highlight affordable and supportive housing needs and projects in Richmond
- Work collaboratively with Richmond social services and advocates to draft regular Communication Tools, highlighting housing needs and projects, to City Council and staff

Outcomes/Indicators of Success

- Regular updates presented to the RCSAC General Committee meeting by member organizations on the state of housing and homelessness in Richmond
 - Action teams formed as necessary to meet objectives
 - Successful outcomes completed and reported in the RCSAC 2019 Annual Report
-

Goal 4: Leadership in Sustainability

4.2 Innovative projects and initiatives to advance sustainability

Objectives

- The RCSAC will examine issues of food security and its inter-relation to community and social services in Richmond (e.g. intersection of food with physical and mental health, disease prevention, emergency food relief)
- Support the City as it advocates for a coordinated regional approach to enhance local food security
- Support the development of a Food Security Action Plan for the City of Richmond

Proposed 2019 Actions

- Action teams formed as necessary to meet objectives
- Support social service organizations as they address food security in Richmond
- Receive updates about the development of the Richmond Food Systems Action Team and provide advice regarding a Food Security Action Plan

Outcomes/Indicators of Success

- Communication Tools to Council completed as appropriate
 - Successful actions completed and included in the RCSAC 2019 Annual Report
-

Goal 5: Partnerships and Collaboration

5.1 Advancement of City priorities through strong intergovernmental relationships

Objectives

- To provide Council with information about the impact of provincial and federal funding decisions on social services agencies and Richmond residents

Proposed 2019 Actions

- Completion of RCSAC Social Services Funding Survey and Report - provide information to Council on provincial and federal funding decisions that may affect the delivery of social services in Richmond
- Contribute to multi-year analysis of RCSAC Social Services and Space Needs Survey
- Invite MLAs to an information session with RCSAC members
- Invite appropriate provincial Ministers to an information session with RCSAC members

Outcomes/Indicators of Success

- Communication Tools submitted as appropriate
 - Community Social Services Funding survey completed and report submitted to Council
 - Meeting held with Richmond MLAs to exchange information regarding social services in Richmond
 - Meeting held with provincial Ministers to exchange information regarding social services in Richmond
 - Successful actions completed and included in the RCSAC 2019 Annual Report
-

Goal 6: Quality Infrastructure Networks

6.2. Infrastructure is reflective of and keeping pace with community need.

Objectives

- Identify space needs for non-profit societies within Richmond and seek solutions
- Identify housing and community space needs of RCSAC clients and member agencies

Proposed 2019 Actions

- Present Non-Profit Space Needs Survey Report and Communication Tool to Council
- Follow-up actions undertaken to further the Non-Profit Space Needs Report recommendations

Outcomes/Indicators of Success

- The development of a Non-Profit Space Needs Strategy is initiated
 - Successful actions completed and included in the RCSAC 2019 Annual Report
-

Goal 9: Well-Informed Citizenry

9.2 Effective engagement strategies and tools.

Objectives

- To share and promote information and engagement opportunities to clients of member agencies
- To stay apprised of results of engagement tools and how they are impacting our clients

Proposed 2019 Actions

- Provide an opportunity for presentations to the RCSAC from City staff and Community Partners on engagement strategies and tools
- Share and promote information and engagement opportunities within agencies and to clients

Outcomes/Indicators of Success

- Communication Tools to Council as appropriate
- Final report on outcomes
- Presentations included in RCSAC meetings
- Information sharing included in meetings

RCSAC Draft Budget 2019

Balance Projected to be brought Forward December 31, 2018	\$3,500.00
Revenue	
City of Richmond	\$11,000.00
Membership Dues	\$1,000.00
Bank Interest	\$1.50
Sponsorship	\$0.00
Total Revenue	\$15,501.50
Expenses	
Admin Assistant	\$10,600.00
Admin Expenses	\$80.00
Forums/Meetings	\$750.00
Website + IT	\$2,000.00
Website Training/Calendar	\$600.00
Post Box Renewal	\$0.00
Volunteer Appreciation	\$200.00
Sub Committee expenses (e.g. printing, events)	\$1,000.00
	\$15,230.00
Total Balance	\$271.50

RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
Richmond Child Care Alliance	Promotes the development and delivery of quality child care and education services	Caring Place 6:30 - 8:30 p.m. last Tuesday of each month	Jocelyn Wong, RCRG	jwong@volunteerrichmond.ca	Children
Richmond Autism Interagency Committee (RAIC)	A networking and information-sharing platform for professionals and community members working and/or living with children with Autism Spectrum Disorder.	RSCL Boardroom 12:30 - 2:00 p.m. 1st Tuesday of each month	Denise Abegg, RSCL	dabegg@rscl.org	Children
Richmond Child Care Development Advisory Committee (RCCDAC)	Provides advice and recommendations to Richmond City Council regarding the planning and development of quality child care	City Hall 7:00 - 9:00 p.m. , 2nd Wednesday of each	Chris Duggan, City of Richmond	cduggan@richmond.ca	Children
Richmond Child Care Training Committee (RCCTC)	Facilitates professional development opportunities for the child care community, works in partnership with the child care community to develop, facilitate and offer professional development opportunities for child care providers and, will provide leadership to organizations in Richmond seeking to provide professional development for the child care community.	South Arm Community Centre 1st Tuesday of each month	Carrie McLellan- Haqq SCDP Coordinator	cmclellan@rscl.org	Children
Richmond Infant Development Program Local Advisory Committee	An advisory body established to guide and support the IDP agency and staff in the delivery of the Infant Development Program. The IDP is accountable to the community through its LAC	Caring Place 3:30 - 5:00 p.m. 2-3 times per year	Annie Tsay IDP Coordinator	atsay@rscl.org	Children
Richmond Seniors Advisory Committee	Considers and evaluates issues affecting seniors referred by City Council, City staff and members of the community; initiates studies on matters of concern to seniors and submits information and advice to City Council.	City Hall 9:30 - 11:30 a.m., 2nd Wednesday of each month	Debbie Hertha, City of Richmond	dhertha@richmond.ca	Seniors

Document Number: 6061926 Version: 1

RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
Richmond Supported Child Development Program Local Advisory Committee	An advisory body established to guide and support the SCDP agency and staff in the delivery of the Supported Child Development Program. The SCDP is accountable to the community through its LAC	Caring Place 9:30 - 11:30 a.m. Mondays 3-4 times per year	Carrie McLellan-Haqq SCDP Coordinator	cmclellan@rscl.org	Children
Richmond Learning and the Brain Conference Organizing Committee	To organize an annual educational event to the residents in Richmond School District	Monthly	Sarah Loat, Richmond School District	604-233-0521 sloat@sd38.bc.ca	Children, Youth
The Richmond Public Agency Partners Group, includes Vancouver Coastal Health Richmond; City of Richmond; Richmond School District; Ministry of Children and Family Development; and the RCMP.	Increase coherence amongst the five major public agencies in Richmond in promoting the physical, mental, social and emotional wellness of children and youth in our community. Commit to use an asset development philosophy. Support the PAPC to the children and youth of Richmond	3 times per year	Dr. Meena Dawar, VCH	604-233-3170 meena.dawar@vch.ca	Children, Youth
Supporting Families With Parental MH and/or Addictions Committee	The program aims ultimately to foster a family-centered approach to service delivery at Richmond Mental Health and Addictions. It aims to provide parents dealing with mental illness or addictions relevant insight into their condition, and tools and strategies for successful parenting. For children and youth, Supporting Families provides information on disorders, access to services and access to others going through the same thing. Rather than focusing on the disorder itself, Supporting Families functions as a resiliency-building program to help children and families cope with disorders.	Monthly 3rd Thursdays	Tina Lee, Supporting Families Affected By Parental Mental Illness and Addictions Coordinator	604-207-2511	Children, Youth and Families
Youth Concurrent Disorders Network	To build capacity across the system of services and supports in British Columbia to address youth and families affected by youth concurrent mental health and substance use problems.	Quarterly	Richard Dubras, RASS	604-270-9220 rick@richmondaddictions.ca	Youth

RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
Youth Network	Anyone who works with youth is welcome	Every three months	Danny Taylor, RASS	604-270-9220 danny@richmondaddictio ns.ca	Youth
Advisory Design Panel	City-appointed panel to look at universal accessibility and environmental features and all issues of urban designs in building permit applications	Every second week on Wednesday at Richmond City Hall	Sara Badyal, City of Richmond	604-276-4282 sbadyal@richmond.ca	Disability
Community Living Leadership Network Meeting	A group of agencies providing services to people with developmental disabilities in Richmond. Collaborative education/training is the focus (there is an educational speaker every meeting and info-sharing of common ideas, interests, issues).	4-6 times/year	Donna Cain, Chair: Carolyn Koehle, Bethesda	dcain@develop.bc.ca richmondhome@bethesd abc.com	Disability
Richmond Arthritis Support Group	To educate and support persons in the community with various forms of arthritis	3rd Thursday of each month	Sandy McIntosh, Facilitator	604-277-0362 admin.caringplace@shaw.ca	Health and Well-Being
Community Living BC (CLBC) Community Council	To ensure self-advocates, families, community members and service providers play a major role in achieving CLBC's vision of fostering good lives in welcoming communities	Monthly meeting at Richmond CLBC Office, usually on third Tuesday of the month	Chair: Ruth Shannon	prshannon@telus.net	Health and Well-Being
Fetal Alcohol Syndrome FASD round table	A community initiative that builds FASD awareness through preventive education	Touchstone Family Association 1:00 - 2:30 p.m. 3rd Thursday(4 times/year)	Cheryl Penner, Touchstone	cpenner@touchfam.ca	Health and Well-Being

RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
RCSAC (Richmond Community Services Advisory Committee)	To advise City Council on social policies and community planning issues. To identify and address emerging concerns by: Educating the appropriate organizations, government bodies, and community members. Sharing information and providing networking opportunities. To create awareness of relevant issues, as appropriate, at the federal, provincial, and municipal levels of government. To support local, community-based initiatives.	RCSAC Executive Committee meets 1st Thursday monthly / RCSAC General Committee meets 2nd Thursday monthly	Jennifer Dieckmann, RCSAC Executive Secretary	admin@rcsac.ca	Social Concerns (All ages)
RCSAC AMH Task Group	Creating/implementing Gap Analysis Report on Addictions and Mental Health. Includes consumers - works on projects that emerge from the RCSAC work plan that relate to AMH ie. distribution and implementation of the Gaps report.	As required	Brenda Plant, Turning Point	bjplant@turningpointrecovery.com	Health and Well-Being
Richmond Children First	A community early and middle years planning initiative bringing together organizations who share a common vision and collective responsibility for the health and well being of all Richmond children.	First Tuesday of the month at 10:00 am	Kerry Watts, Richmond Children First	richmondchildrenfirst@shaw.ca	Children
Richmond Children First - project consortium: Avenues of Change (AOC)	Initiative (not a committee). Touchstone is the lead agency but it has a project consortium that meets under the Richmond Children First umbrella.	First Tuesday of the month at 10:00 am (1st half four of meeting of Richmond Children First)	Annie Leung, AOC Coordinator	aleung@touchfam.ca	Children

RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
Richmond Children First - (EYC) Early Years Centre	Initiative (not a committee). Richmond Family Place is the lead agency but it has a stakeholder group that meets under the Richmond Children First umbrella.	First Tuesday of the month at 10:00 (2nd half of meeting)	Janice Lambert, Richmond Family Place	janice@richmondfamilyplace.ca	Children
Richmond Community Peace Labyrinth	To provide a spiritual tool to the Richmond community to assist people with health problems, grief issues, to calm the mind and find peace and comfort	Meets as necessary to maintain and promote the labyrinth	Sandy McIntosh, Facilitator	604-277-0362 admin.caringplace@shaw.ca	Health and Well-Being
Richmond Falls Prevention Network	The Richmond Falls Prevention Network has membership from City of Richmond, Vancouver Coastal Health Richmond, Richmond Fire Rescue, community based organizations, that focus on identifying and preventing the cause of falls in our community. The Richmond Vial of Life sub committee came out of RFPN and once they implemented VoL in Richmond and have now come back under RFPN as a regular agenda item	Monthly 3rd Tuesday 9:30 - 11:00 am	Rishma Dhalla, Vancouver Coastal Health	604-233-3208 Rishma.dhalla@vch.ca	Health and Well-Being
Richmond Intercultural Advisory Committee	To enhance intercultural harmony and strengthen intercultural cooperation in Richmond.	Monthly meeting at Richmond City Hall	Dorothy Jo, Inclusion Coordinator	djo@richmond.ca	Health and Well-Being
Richmond Literacy Now Committee	To discuss strategy and progress in our goals to connect the community to literacy initiatives. We aim to outreach to new immigrants, youth, seniors, and disadvantaged individuals. Through our goals, we assist them to be more active participants in society by developing competencies in a broad range of life skills	Monthly	Marg Dixon, Richmond School Board 604-668-6191	604-668-6191	Health and Well-Being
Collaborative Opportunity for Resources (CORe)	CORe is an interagency meeting place to discuss community service needs and work towards solving them together.		Lonnie Belfer, Avia	lonnie.belfer@aviaemployment.ca	Community - All ages

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RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
Affiliation of Multicultural Societies and Services Agencies in BC (AMSSA)	Provides support for immigrant serving agencies and their programs including settlement services, information on upcoming events such as the Multicultural Health Fair, AMSSA website provides settlement staff with useful information on community resources for the delivery of settlement services provides a variety of publications and resources that are related to the delivery of settlement.	Monthly	Katie Rosenberger, Program Director AMSSA	604-718-2780	Immigrant Services
Richmond Community Collaboration	Richmond's Community Collaboration Table (CCT) is part of a nationwide initiative of Immigration, Refugees, Citizenship Canada to complement existing immigrant integration programs through community collaboration known as Local Immigration Partnerships (LIPS). The CCT engages community partners to participate in long term planning to create inclusive environments, both for the community of Richmond and for individual businesses. service organizations and institutions. The CCT believes in the capacity and ability of the community to influence and implement change through how policy is crafted and developed in the future. (Richmond Multicultural Community Services) Focused on conducting research, formulating an action plan, and implementing it with the intent to foster inclusion and reduce barriers for refugees and immigrants in feeling at home in Richmond.	Quarterly	Alan Hill, RMCS	604-279-7160 alan@rmcs.bc.ca	Immigrant Services
Settlement Workers In School Advisory Committee.	To provide advice to Richmond School Board on the delivery of SWIS program in the school district.	Twice/Year	Marilyn Turnbull, Principal, McKay Elementary	604-668-6470 mturnbull@sd38.bc.ca	Immigrant Services
Metro Vancouver Living Wage Committee municipality sub-committee	The Living Wage for Families Campaign raises awareness about the negative impact of low-wage poverty on families and communities in Metro Vancouver, advocating that the key solution to low-wage poverty is to pay families a living wage – enough to cover basic living expenses such as food, clothing, shelter, transportation and child care. The 2013 living wage rate for Metro Vancouver is \$19.62/hour.	Bi-monthly (Jan, Mar, etc) 3rd Monday 3-4 pm Vancouver office	De Whalen, RPRC	de_whelen@hotmail.com	Poverty Reduction

RCSAC
Community Table / Committees Operating in Richmond

Community Tables/Committees	Mandate	Meeting Schedule	Key Contacts	Contact Info	Topic ie. Child Care, Health, Seniors
Organizing Against Racism and Hate (OARH)	The Richmond Community Protocol is designed to help organizations, community members and all relevant stakeholders react promptly and effectively whenever critical incidents of discrimination, hate crime or related incidents occur. This protocol is designed to guide both how stakeholders work with each other to coordinate organizational approaches to dealing with hate crime, and also, how individual organizations and community members support victims of hate crime in day to day situations.	Quarterly	Alan Hill, RMCS	604-279-7160 alan@rmcs.bc.ca	Anti-Racism
Richmond Poverty Response Committee (PRC)	A coalition of Richmond residents and agencies working together to reduce poverty and the impacts of poverty with research projects and public education. Includes PRC Transportation Task Force, Housing Task Force and the Richmond Advocacy and Support Committee.	Monthly	De Whalen, RPRC	info@richmondprc.org	Poverty



RCSAC | Richmond Community Services
Advisory Committee

Charter

September 11, 2008

Approved by Richmond City Council January 20, 2009

Table of Contents

I.	<i>MISSION STATEMENT OF THE RICHMOND COMMUNITY SERVICES ADVISORY COMMITTEE</i>	3
II.	<i>HISTORY</i>	4
III.	<i>RICHMOND COMMUNITY SERVICES ADVISORY COMMITTEE (RCSAC) IN BRIEF</i>	5
IV.	<i>RCSAC ROLES</i>	5
V.	<i>CITY LIAISON</i>	6
VI.	<i>MANDATE</i>	6
	Section A	6
	Section B	6
	<i>APPENDIX I</i>	
	An Oral History of RCSC, later to become RCSAC	7
	<i>APPENDIX II</i>	
	40 DEVELOPMENTAL ASSETS	9

I. MISSION STATEMENT OF THE RICHMOND COMMUNITY SERVICES ADVISORY COMMITTEE

To encourage and promote those social policies and community services which contribute to the general health, welfare and quality of life of the residents of Richmond, and to increase inter-agency relations and cooperation in order to enhance community capacity.

II. HISTORY

The Richmond Community Services Advisory Committee, hereinafter referred to as “RCSAC”, received formal recognition as an advisory body to Richmond City Council and its appropriate Committees on May 25, 1987¹.

It builds on the information gathering and sharing strengths of the Richmond Community Services Council, which served the community in a similar but less formal capacity from April, 1978 to its evolution as the RCSAC in September, 1987.

During several years of Community services as a voluntary collaborative of non-profit, government and private agencies and organizations in the field of social and related community services, the Richmond Community Services Council and its member organizations were instrumental in the development and establishment of:

- The municipally funded RCMP Youth Intervention Program;
- A municipal social planner position;
- Richmond Child Protection Network;
- Richmond Family Place;
- An open referral in-the-home parenting program (lost with others during the 1983 restraint measures imposed by major government funding sources);
- Collaboration in preparation of the report *Preparing for a Livable Future: Recommendations* by the City Center Steering Committee;
- Improved Municipal Grant application and appeal processes;
- The Child Care Advisory Committee;
- The Inventory of Social Services in Richmond
- The Richmond Intercultural Advisory Committee

An RCSAC Poverty Response Committee was established, and reports were submitted to Council. This has now become an independent committee.

Representatives from the RCSAC

- participated in the Community Parks, Recreational & Cultural Working Group to assist in providing City Council with a Master Plan;
- currently participate in the Substance Abuse Task Force; and
- the Richmond Intercultural Advisory Committee.

¹ See Appendix I

III. RICHMOND COMMUNITY SERVICES ADVISORY COMMITTEE (RCSAC) IN BRIEF

1. Advises Richmond City Council, and/or the appropriate Council Committee.
2. Makes representations to other policy-making bodies on social policy and community services matters.
3. Provides informed comment and advice to Richmond City Council on implications for policies and services being changed and introduced.
4. Undertakes its work at the request of Richmond City Council, the RCSAC membership, and the community at large.
5. Provides a strong and active role in overall social policy and community services decisions for community representatives and nonprofit society boards.

IV. RCSAC ROLES

1. The Richmond Community Services Advisory Committee (RCSAC) is a forum for community service* agencies to meet on a regular basis in order to share information and ideas about issues of common interest, and to identify emerging needs.
***Community Services:** defined as those covering the general areas of health, social services, education, and other related service where the overall intent is to improve the quality of life for Richmond residents.
2. The RCSAC will foster the development of services, through an asset building² approach, to meet those needs.
3. The RCSAC will establish and monitor Task Forces to undertake activities deemed by the RCSAC to be necessary and consistent with the objectives of the RCSAC. All Task Forces will be time limited with both start and end dates, and will produce a written report.
4. The RCSAC may employ and hire such staff as deemed necessary to assist in the operation of the RCSAC, including all Task Forces. All employees will report directly to the Co-Chairs of the Executive Committee.
5. The RCSAC will provide a leadership and educational role in social issues affecting community services.
6. The RCSAC strives to work cooperatively and in a complementary manner with other City advisory committees.

² See Appendix II

V. CITY LIAISON

Liaison with the City of Richmond will be provided by:

- One (1) non-voting Richmond City Council Liaison, and
- One (1) non-voting City Staff Liaison, provided by the Policy Planning Department.

VI. MANDATE

Section A

The RCSAC shall advise Richmond City Council and may, in consultation with City Council, make representations to other policy-making bodies on the following:

1. Policies that encourage cooperative planning and delivery of community services to ensure optimum efficiency and effectiveness;
2. Social issues/concerns that have an impact community services, special needs groups and the quality of life in the community;
3. Community impact of governmental changes to policies and/or programs affecting Richmond's community services; and
4. Any other matters that may be referred by Richmond City Council, RCSAC member groups and the community at large.

Section B

1. Coordination of activities and information sharing between the voluntary and public sector.

APPENDIX I

An Oral History of RCSC, later to become RCSAC

(Delivered by Olive Bassett at the RCSAC General meeting of December 8, 2003)

It is ten years since I have been associated with this advisory council, some of which I speak on today could be familiar to many of you but perhaps some of you are not familiar with the early history I hope it will be of interest to you. I was a member of RCSC for many years before becoming a school trustee then I was elected as their Rep. on the PAC (Policy Advisory Council) in 1990. Back in 1978, there was very little planning for social services, something had to be done, and the United Way was invited to set up some social planning for the community. There was no Social Planner at the municipal level at that time. The Child Services Committee, a committee of the United Way, was not representative enough; its mandate was services to children 12 & under. A newly formed Child Abuse Committee was attempting to educate the public on what was happening to children; the community health nurses and social workers were the only ones going into the homes of many abused children. But the climate of the times prevented anyone from speaking out especially about sexual abuse, this was a taboo topic, no one wanted to talk about it. And there were many turf problems, every one was working in isolation on their own particular issues and problems, this is mine that is yours, don't mix the two! Finally the United Way placed an arms length community person in as Chair of the Child Services Committee hoping to become more effective. Something was still needed; the committee was not representative of agencies working with families, children & youth. Palmer School had just gone up in smoke, at the hands of a teen-age girl who badly needed treatment. There were no services of the kind youth like her needed, but it was risking a teachers or a community health nurse's job to speak out on lack of services. It was so difficult to address so many social problems in the community but at that time, the thought of washing your linen in public was not to be tolerated. The School Board refused to put a family life program into the schools. The community was polarized. Many were demanding the program, just as many were in denial it was needed, and these felt the only place to teach this subject was in the home. Which was fine but those children needing the program did not come from homes where this kind of education was taught. It was a little later I believe the Richmond Youth Services Agency came into being to focus on the issues and problems facing the over 12's. And so, it was in this type of atmosphere that a major meeting was held with many of those delivering social services to families. Through this meeting, they got the endorsement needed to be something much broader than the Richmond Children's Committee. A Steering Committee was set up that met twice a month for a solid year and what came out of that was the framework for the Richmond Community Services Council. That was in 1978, and nine years later in '87, with the assistance of a municipal councilor, a social planner had finally been hired, RCSC was restructured and given the formal title of the Richmond Community Services Advisory Council, RCSAC, as it is known today. They would make recommendations for social service issues and report those issues & concerns directly to the Municipal Council through the Policy Advisory Council, who were elected from the Boards of the individual agencies to serve on PAC. They were the political arm of the RCSAC. And Council listened. In their eyes, it was no longer just staff driven. These were elected people making the recommendations. With the new structure, there was also the IAC, Inter Agency committee, made up the staff and the 'Hands On' people who worked in the field, and the Coordinating Committee overseeing both IAC & PAC. This is all in your charter, I found it very interesting to re-read, and it would be well worth your re-reading pages 20 to 24. In

1989, the RCSAC held a "Strategy Planning and Priority Setting Meeting". This was an extremely important meeting for RCSAC. Johnny Carline, Deputy Administrator, Strategic Planning for Richmond spoke on what Richmond could look like in the future, two questions he asked of the group: 1. "What are the priorities for service provision for all of the agencies in the next three years?" 2. "What suggestions do you have for the municipality to incorporate social issues into the growth management strategy?" A planning committee took all the suggestions, solutions, comments and concerns and brought in a final report in January 1990. Seven (7) recommendations came out of it and were presented to council, they may help you in your deliberations on the restructure process, I will leave it with Michael Then in 1994, RCSAC sent out an excellent questionnaire to member organizations, to see if the advisory council was meeting the needs of its membership by addressing gaps, identifying issues and resources to address them and then develop an action plan. The survey was divided into six major sections: Role & Function, Participation, Community issues, Strengths & Weaknesses, Suggestions for raising the profile of RCSAC and lastly the potential for sending out a newsletter. I will also leave a copy of this with Michael, as it may prove useful. I see you are now contemplating another re-structure, perhaps some questions that you may ask yourselves are: "What do you want to accomplish that you are not doing now?" "When was the last time your charter was brought up to date?" "How many agencies out there are not aware of what you do?" "How many agencies or groups out there doing a service for the community, are you not aware of?" In my opinion the reason RCSAC has survived while many others have not, is because community volunteers and staff have worked together for a common goal, this way everyone wins. The effectiveness of RCSAC has always been present to a greater or lesser degree. It is a tremendously important organization and the accomplishments you have gained have not come easy. It is an organization you can be proud to belong to. However, it must be supported by each and every social service organization in order to have the greatest impact for good.

Thank you.

M. Olive Bassett

APPENDIX II

40 DEVELOPMENTAL ASSETS

Search Institute has identified the following building blocks of healthy development that help young people grow up healthy, caring, and responsible.

External Assets

Category Asset Name and Definition

Support

1. Family Support-Family life provides high levels of love and support.
2. Positive Family Communication-Young person and her or his parent(s) communicate positively, and young person is willing to seek advice and counsel from parents.
3. Other Adult Relationships-Young person receives support from three or more non-parent adults.
4. Caring Neighborhood-Young person experiences caring neighbors.
5. Caring School Climate-School provides a caring, encouraging environment.
6. Parent Involvement in Schooling-Parent(s) are actively involved in helping young person succeed in school.

Empowerment

7. Community Values Youth-Young person perceives that adults in the community value youth.
8. Youth as Resources-Young people are given useful roles in the community.
9. Service to Others-Young person serves in the community one hour or more per week.
10. Safety-Young person feels safe at home, school, and in the neighborhood.

Boundaries and Expectations

11. Family Boundaries-Family has clear rules and consequences and monitors the young person's whereabouts.
12. School Boundaries-School provides clear rules and consequences.
13. Neighborhood Boundaries-Neighbors take responsibility for monitoring young people's behavior.
14. Adult Role Models-Parent(s) and other adults model positive, responsible behavior.
15. Positive Peer Influence-Young person's best friends model responsible behavior.
16. High Expectations-Both parent(s) and teachers encourage the young person to do well.

Constructive use of time

17. Creative Activities-Young person spends three or more hours per week in lessons or practice in music, theatre, or other arts.
18. Youth Programs-Young person spends three or more hours per week in sports, clubs, or organizations at school and/or in the community.
19. Religious Community-Young person spends one or more hours per week in activities in a religious institution.
20. Time at Home-Young person is out with friends "with nothing special to do" two or fewer nights per week

INTERNAL ASSETS

Category Asset Name and Definition

Commitment to Learning

21. Achievement Motivation-Young person is motivated to do well in school.
22. School Engagement-Young person is actively engaged in learning.
23. Homework-Young person reports doing at least one hour of homework every school day.

24. Bonding to School-Young person cares about her or his school.
25. Reading for Pleasure-Young person reads for pleasure three or more hours per week.

Positive Values

26. Caring-Young person places high value on helping other people.
27. Equality and Social Justice-Young person places high value on promoting equality and reducing hunger and poverty.
28. Integrity-Young person acts on convictions and stands up for her or his beliefs.
29. Honesty-Young person "tells the truth even when it is not easy."
30. Responsibility-Young person accepts and takes personal responsibility.
31. Restraint-Young person believes it is important not to be sexually active or to use alcohol or other drugs.

Social Competencies

32. Planning and Decision Making-Young person knows how to plan ahead and make choices.
33. Interpersonal Competence-Young person has empathy, sensitivity, and friendship skills.
34. Cultural Competence-Young person has knowledge of and comfort with people of different cultural/racial/ethnic backgrounds.
35. Resistance Skills-Young person can resist negative peer pressure and dangerous situations.
36. Peaceful Conflict Resolution-Young person seeks to resolve conflict nonviolently.

Positive Identity

37. Personal Power-Young person feels he or she has control over "things that happen to me."
38. Self-Esteem-Young person reports having a high self-esteem.
39. Sense of Purpose-Young person reports that "my life has a purpose."
40. Positive View of Personal Future-Young person is optimistic about her or his personal future.

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