



To: Richmond City Council  
From: Anne Stevens  
Chief Licencing Inspector

Date: August 8, 2005  
File: 12-8275-06/2005-Vol 01

Re: **Kingdom Massage and Acupressure Centre - Suspension**

**Staff Recommendation**

That Council suspend the business licence of Kingdom Massage and Acupressure Centre operating from premises located at Unit #170 – 8351 Alexandra Road, Richmond, B.C. for the period of 60 days commencing September 19 to November 17, 2005, both dates inclusive.

Anne Stevens  
Chief Licencing Inspector  
(4273)

FOR ORIGINATING DIVISION USE ONLY					
<b>ROUTED TO:</b>	<b>CONCURRENCE</b>		<b>CONCURRENCE OF GENERAL MANAGER</b>		
Business Licences .....	Y	<input checked="" type="checkbox"/> N			
<b>REVIEWED BY TAG</b>	YES	NO	<b>REVIEWED BY CAO</b>	YES	NO
	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Staff Report

#### Origin

The City of Richmond continues to enforce its Business Licence bylaws and Public Health Protection bylaws with an emphasis on the operating hours and permissive functions within the business complex. This enforcement is part of our continuous effort to promote community, customer and employee safety and to ensure that all businesses are operating in a consistent manner so as to prevent one business gaining an operational advantage over another business in the same business category.

This report will deal with Kingdom Massage and Acupressure Centre operating from premises located at Unit #170 – 8351 Alexandra Road, Richmond, B.C.C.

#### Analysis

On July 25,2005, a Show Cause Hearing was held in front of the Chief Licence Inspector. Present was the principal owner of Kingdom Massage and Acupressure Centre, Mr I Li; Mr W Chan, interpreter for Mr Li and the City Business Licence Inspector who provided both the City and the RCMP information.

Kingdom Massage and Acupressure Centre has a valid business licence issued on January 2005. Mr Li has operated his business since 1994.

Mr Duarte, City Licence Inspector outlined the situation and the infractions associated with each visit.

A Summary of the infractions is outlined in the table below:

DATE	TIME	INFRACTION	SPECIFICS
April 13,2005		Bylaw 7538 Sec 7.3.1 (c)	<ul style="list-style-type: none"> <li>• Permitting the wearing of outer garments not covering the body between the neck and top of the knee.</li> <li>• Also noted was poor lighting in premises contrary to bylaw requirements</li> </ul>
April 14,2005	1:05 a.m.	Bylaw 6989 Sec 6.1.1.1 (a) to	<ul style="list-style-type: none"> <li>• Patrons smoking in waiting room</li> </ul>
April 14, 2005	1:19 a.m.	Bylaw 7538 section7.1.1 (b)	<ul style="list-style-type: none"> <li>• Customers still in individual rooms beyond hours of operation</li> </ul>
April 14		Bylaw 7538 section 7.3.1 (c)	<ul style="list-style-type: none"> <li>• Female staff partially dressed and preventing inspection by holding door shut. Client in shower.</li> </ul>

A total of 4 MTT's were issued on April 13 and 14<sup>th</sup>. All tickets have been paid.

A comprehensive statement from the Business License Inspector is attached for Council review. (Attachment 1)

Through the hearing it was learned that Kingdom Massage and Acupressure has received two prior suspensions. In October 2000 the business was suspended for 30 days and May 2001, the business was suspended for 60 days for the same infractions that have been listed above. Mr Li was fully aware of the reasons behind each suspension and that the requirement for closing and dress had not changed.

The principal owner of Kingdom Massage and Acupressure gave the following explanation in reply to the contraventions. The owner stated he had difficulty ensuring the staff and the patrons were following the city bylaws.

The owner has had a valid business licence for 10 years in Richmond and should have a clear understanding of the City bylaws set out for such businesses.

Having completed the review and taking into consideration, information received from the principal owner, the RCMP and the City's Business Licence Inspector, it is the opinion of the Chief Licence Inspector that this business should have their licence suspended for a period 60 days

**Financial Impact**

None

**Conclusion**

Kingdom Massage and Acupressure has ignored the City's Business Licence Bylaw and Public Health Protection Bylaw and as such, their non compliance warrants a suspension of 60 days that should be enforced from September 19, 2005 through November 17,2005 both dates inclusive.



Anne Stevens  
Chief Licencing Inspector  
(4273)

AS2:as2



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**To:** A. Stevens  
Chief Licence Inspector

**Date:** May 2, 2005

**From:** Victor M Duarte  
Business Licence Inspector

**File:** 942079

**Re:** **Kingdom Massage & Acupressure centre- Body-Rub Studio Regulation Violations**

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A recent site inspection of **Kingdom Massage & Acupressure Centre** was conducted together with RCMP Members on April 13, 2005. Owner Ip Li and Manager Ben Sze Cheung Lau, were on site together with eight employees. All employees were registered as required, however, the following infractions were noted.

- Employee was found with a customer in a room with poor lighting, which is in contravention of section **7.2.1(b)(ii)** of the **Business Regulation Bylaw No. 7148** wearing a very low cut dress, revealing her black bra and cleavage, which is also a contravention of the said bylaw, section **7.3.1(c)**. A Municipal Ticket Information (MTI) was issued to the business for the permitting the wearing of outer garments not covering the body between the neck and top of the knee which carries a fine of \$100.00.

Inspection Team decided to re-attend some locations after operating hours, to determine if businesses were open within the operating hours permitted. Kingdom Massage & Acupressure Centre was re-attended for this purpose.

Inspection team observed two males enter the premise at approximately 0:15 hours on April 14, 2005. Inspection team entered at 0: 19 hours and the following infractions were noted.

- Customers noted in waiting area smoking, which is a contravention of section **6.1.1.1 (a) to (k)** of the **Public Health Protection Bylaw No. 6989**. MTI issued.
- Employee found partially undressed in room #7 which was also occupied with a male customer in the shower. This is a violation of section **7.2.1(b)(ii)** of the **Business Regulation Bylaw No. 7148**. MTI issued.
- Three rooms still occupied by Customers and employees, business was still operating, which is a contravention of section **7.1.1(b)** of the **Business Regulation Bylaw No. 7538**. MTI issued.

Four Municipal Ticket infractions issued to this business while conducting routine inspections of Body Rub Studios on April 13/14, 2005. Further, our records show Municipal Ticket Information was issued by Cst. Galloway, of the Richmond RCMP on November 16, 2004 for violation of **section 7.3.1(c)** of the **Business Regulation Bylaw No. 7538**. As well, an Inspection Report was forwarded, by Cst. Galloway, from an inspection conducted on September 30, 2004, which revealed

May 2, 2005

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an employee was pulling dress down towards her knees as Cst. Galloway entered into room # 5 which was also occupied with a male customer having a shower.

This business has received two prior suspensions by City Council. The first was served from October 16<sup>th</sup>, 2000 through November 12<sup>th</sup>, 2000, both dates inclusive. The second, for a period of 60 days, served between May 16<sup>th</sup>, 2001 through July 14, 2001 both dates inclusive.

In careful consideration of all the above mentioned, it appears that this business continues to disregard the City of Richmond Bylaws. This leads the undersigned to believe a Show Cause Hearing may be warranted in order to prevent continuation of offences.

Victor M Duarte  
Business Licence Inspector

VMD:vmd



## City of Richmond

6911 No.3 Road, Richmond, BC V6Y 2C1  
Telephone (604) 276-4000  
www.city.richmond.bc.ca

August 30, 2005  
File: 942079

**Finance Department**  
Business Licence Division  
Telephone: (604) 276-4328  
Fax: (604) 276-4157

Delivered by Hand

Mr. Ip Li  
483663 BC Ltd.  
doing business as  
Kingdom Massage and Acupressure Centre  
Unit 170-8351 Alexandra Road  
Richmond BC V6X 3P3

Dear Mr. Li:

**Re: Kingdom Massage and Acupressure Centre  
Business Licence Review Hearing**

This correspondence will serve as official follow-up to your business licence review hearing held before me at Richmond City Hall at 1:30 p.m. on July 25, 2005 in meeting room 1.003.

I have reviewed all the facts as presented by Mr. Duarte, the City of Richmond's representative who presented both his findings and those of the RCMP. I have also taken into consideration all your comments as presented by your representative Mr Chan. My findings clearly indicate that your business was operating in contravention to the City of Richmond's Business Licence and Business Regulation Bylaws.

You have had two previous licence suspensions in October 2000 and May of 2001 for similar contraventions. I therefore have no alternative but to recommend to Richmond City Council that a suspension of your business licence is warranted.

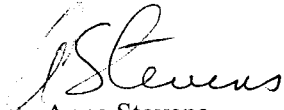
I will therefore be recommending to Richmond City Council that your business licence be suspended from September 19, 2005 through November 17, 2005 both dates inclusive, which is a total of 60 days.

This recommendation, will be dealt with by Richmond City Council at their meeting of September 6, 2005. This meeting will commence at 7:00 p.m. sharp and you have the right to appear before Council to debate the recommendation and to present your case as to why the recommendation should not be supported. Should you wish to attend the meeting to present your case, please contact Mr. David Webber, the City Clerk, and he will ensure you are added to the Council agenda as a delegation.

  
**RICHMOND**  
*Island City, by Nature*

Should you have any questions regarding this recommendation, or the process relating to the Council meeting, please feel free to contact the undersigned at 604-276-4273.

Yours truly,

A handwritten signature in cursive script that reads "A Stevens".

Anne Stevens  
*Chief Licence Inspector*

AS2:vmd

pc: V. Duarte  
D. Webber  
B. Edwards – RCMP