

Residents,  
6311 & 6511 Gilbert Rd  
Richmond Gardens

July 17, 2007

David Sutherland  
Property Manager  
Richmond Gardens

By Fax: 604-602-7110

RE: LOSS OF SERVICE

Mr. Sutherland,

Further to our letter dated July 9, 2007, regarding the loss of heat and service, you have remained silent regarding this complaint.

Of course you are aware of the severity of cutting off this service, having been found guilty of the same infraction so very recently.

We trust you will reinstate the service to the tenants at Richmond Gardens without delay.

Thank you for your cooperation.

Residents  
6311 & 6511  
Richmond Gardens

cc. Katherine E. Ducey, Campbell Froh May & Rice  
Mayor Malcolm Brodie, & Councillors  
City of Richmond  
Olga Ilich, MLA  
Richmond News  
Richmond Review

Residents,  
6311 & 6511 Gilbert Rd  
Richmond Gardens

July 9, 2007

David Sutherland  
Property Manager  
Richmond Gardens

By Fax; 604 6027110

RE: LOSS OF HEAT

Mr. Sutherland,

The tenants of 6311 and 6511 Gilbert Rd, Richmond Gardens, would like to inform you, that presently we have no heat in our buildings, and have been without heat since the latter part of June 2007.

The loss of service for the heat, requires your immediate attention.

Thank you for your cooperation.

RESIDENTS  
6311 & 6511  
Richmond Gardens