



To: Community Safety Committee **Date:** June 15, 2021
From: Cecilia Achiam **File:** 12-8060-01/2021-Vol
 General Manager, Community Safety 01
Re: **Community Bylaws Parking Enforcement and Animal Services Monthly
 Activity Report – May 2021**

Staff Recommendation

That the staff report titled “Community Bylaws Parking Enforcement and Animal Services Monthly Activity Report – May 2021”, dated June 15, 2021, from the General Manager, Community Safety, be received for information.

Cecilia Achiam
 General Manager, Community Safety
 (604-276-4122)

REPORT CONCURRENCE	
ROUTED TO:	CONCURRENCE
Finance	<input checked="" type="checkbox"/>
SENIOR STAFF REPORT REVIEW	INITIALS:
APPROVED BY CAO 	

Staff Report

Origin

This monthly report for the Parking Enforcement and Animal Services department provides information and statistics for enforcing bylaws related to Pay Parking, Parking Enforcement, Animal Services and Dog Licencing as well as education and public awareness initiatives.

This report supports Council's Strategic Plan 2018-2022 Strategy #1 A Safe and Resilient City:

Enhance and protect the safety and well-being of Richmond.

1.1 Enhance safety services and strategies to meet community needs.

Analysis

Dog Licencing and Patrols

In May there were 166 dogs licenced. This figure represents 105 new dog licence applications and 61 dog licence renewal applications. The total number of dogs licenced year to date is 7,081. Community Bylaw staff continue to collect outstanding renewal licencing fees and have reduced the amount of unpaid renewal licences from 960 to 274. The annual dog licencing campaign will continue until October 1, 2021.

BC SPCA Officers conducted 54 on-foot patrols of 25 parks and dykes located within the City. Park patrols were lower in May due to an increase in wildlife services calls related to fledgling season and well-intentioned individuals removing what they believe to be abandoned baby birds away from their nest. Both the BC SPCA and Community Bylaws, have posted information on their respective social media platforms to educate the public on fledgling season and the importance of not disturbing the nests.

Figure 1 below highlights the top five patrolled parks followed by Figure 2, which represents BC SPCA Officer public engagement while conducting enforcement and education within the parks for the month of May. Figure 3 represents the 195 calls for service that the BC SPCA Officers attended for the month of May. BC SPCA Officers attended three animal in hot car calls for the month of May. One ticket and two warnings were issued by the Officers. Richmond Fire-Rescue was not required to attend as the animals were determined to not be in distress.

Additionally, BC SPCA Officers conduct both education and enforcement which includes licence checks, muzzling requirements and general animal services and dog licencing violations, while continuing to foster a strong relationship within the community.

Figure 1: Parks Patrolled by BC SPCA

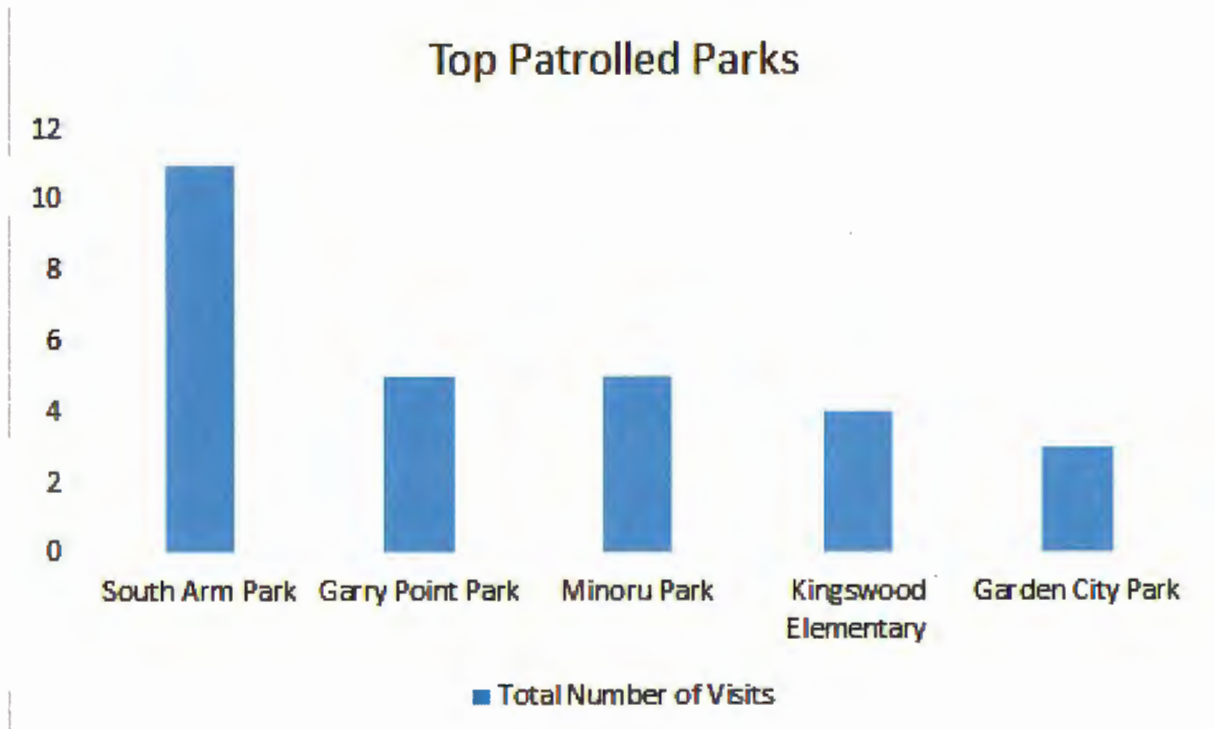


Figure 2: Education and Enforcement by BC SPCA

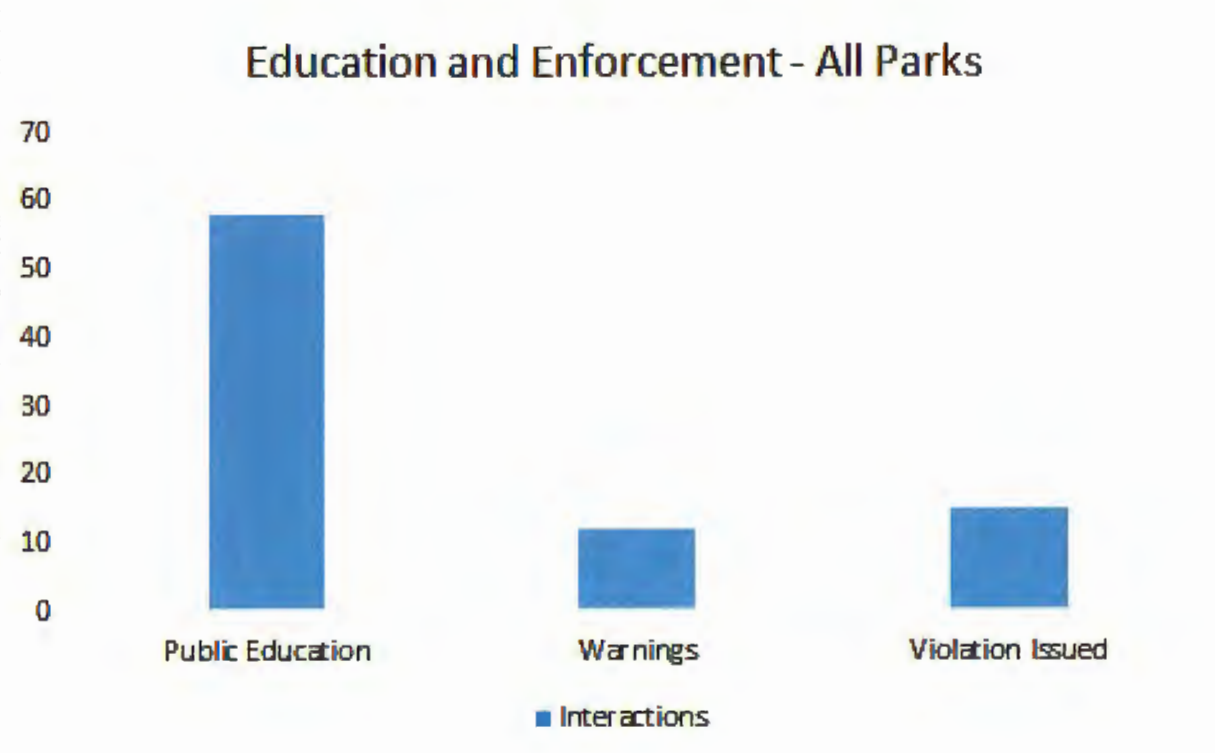
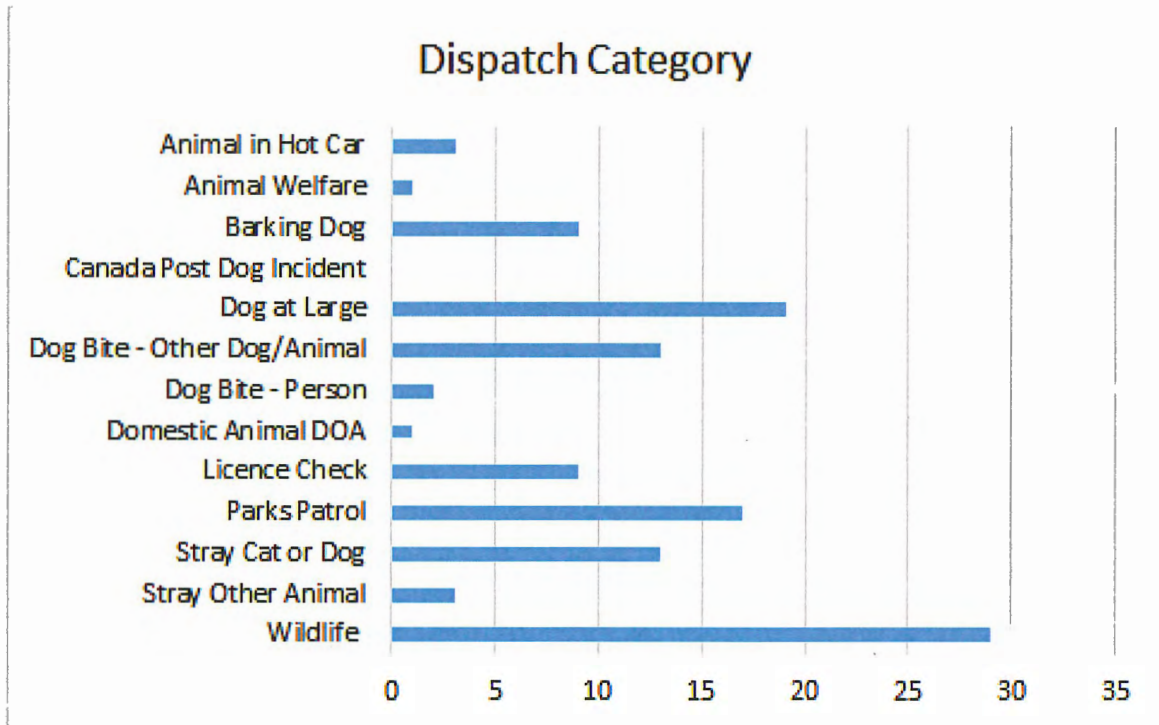


Figure 3: Dispatch Calls for Service – Animals



Parking Enforcement

For the month of May 2021, Parking Officers continued to monitor assigned files while proactively patrolling City owned off-street parking lots for compliance of pay parking and City roadways for stopping and parking offences. Parking Officers also conduct monthly, rotational school patrols, which are prioritized based on both public and school staff concerns. During the month of May, Officers conducted 29 school patrols and issued 52 tickets for parking and stopping violations under the Traffic Bylaw No. 5870.

Parking Officers attended 218 calls for service out of which 216 were for parking and/or stopping related offences and two calls for service were attributed to COVID-19 social distancing and unauthorized use of a City sports field.

Management of files by Parking Officers is priority based with all safety and obstruction requests receiving top priority.

Figure 4 reflects the monthly and year-to-date parking enforcement activity measured by violation issuance. The corresponding revenue is reflected in Figure 5.

Figure 4: Parking Violations Issuance Comparison

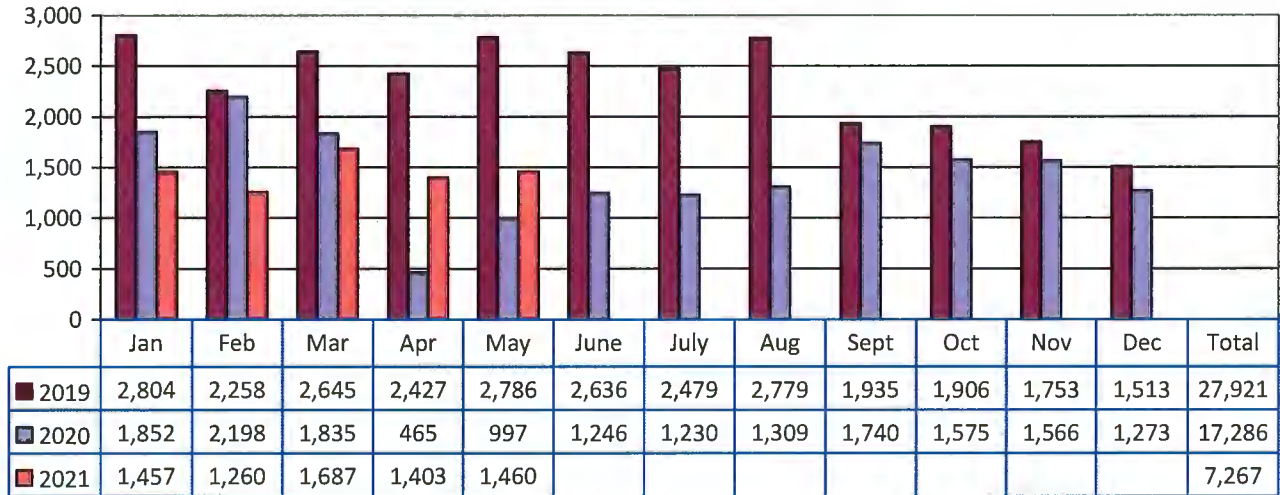
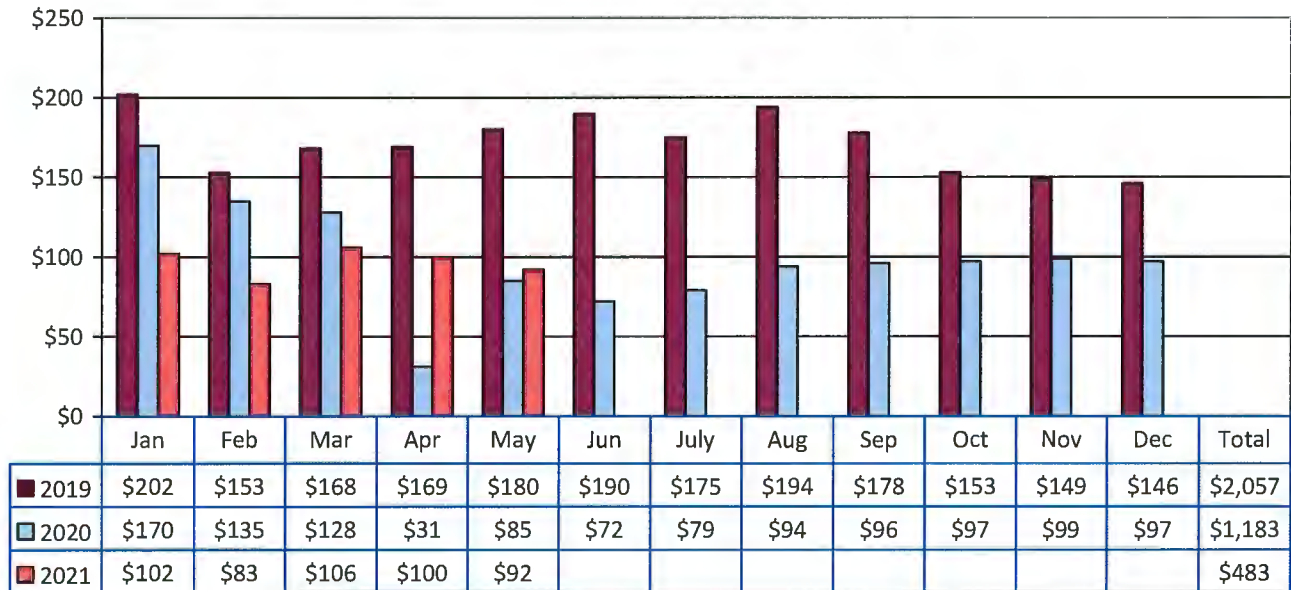


Figure 5: Parking Revenue Comparison (000's)



Ticket Issuance

Parking violations make up the majority of tickets issued by Bylaw Enforcement Officers. Table 1 exhibits the number of parking violations issued together with the number of animal services violations issued.

Table 1: Violations Issued

Ticket Issuance	May	YTD
Parking & Stopping Offences	1,460	7,267
Animal Services Offences	120	265
Totals	1,580	7,532

Parking ticket revenue continues to be lower than in previous years not only due to the redeployment of resources to support education and enforcement of the public health orders but an increasing amount of individuals working from home due to the risk of spreading COVID-19, which has resulted in less traffic violations being issued.

Animal Services ticket revenue continues to reflect an increase as a result of not only the annual dog licence canvassing program and non-compliance of dog owners to purchase renewal licences, but the uniform presence and enforcement of the Animal Control Bylaw by BC SPCA Officers as it relates to off-leash and other sited offences within the bylaw.

Bylaw Adjudication

The adjudication session was held on May 27, 2021 and consisted of six violations in contravention of Traffic Bylaw No. 5870, and five violations in contravention of the Animal Control Regulation Bylaw No. 7932. All traffic violations and four of the animal control violations were upheld and ruled in favour of the City by the adjudicator. The next adjudication hearing is scheduled for August 25, 2021.

Revenue and Expenses

The Community Bylaw Parking and Animal Services department derives much of its revenue from parking meters, parking permits and parking violations. The remainder of revenue generated is from dog licences, animal services fines, false alarm disturbances and newspaper box permits. Table 2 outlines individual revenue types while Table 3 highlights revenue and expenses for the programs within Community Bylaws Parking and Animal Services.

Table 2: Parking and Animal Services Revenue by Source

Program Revenue	Budget May 2021	Actual May 2021	YTD Budget May 2021	YTD Actual May 2021
Contract Revenue ¹	4,965	5,000	26,641	25,000
Filming Revenue	0	0	0	10,776
False Alarm	4,533	0	22,667	5,875
Dog Licences	6,257	10,475	125,883	175,961
Newspaper Box Permits	6,717	0	21,896	8,648
Animal Services Fines	262	4,800	5,273	13,400
Parking Revenue ²	169,163	92,284	907,670	482,665
Receivable Income ³	8,275	0	44,401	0
Total Revenue	200,172	112,559	1,154,431	722,325

Table 3: Parking & Animal Services Revenue and Expenses

		YTD Budget May 2021	YTD Actual May 2021
Parking⁴	Revenue	1,023,275	532,964
	Expenses	704,451	474,691
	Net Revenue (Expense)	318,824	58,273
Animal Control⁵	Revenue	131,156	189,361
	Expenses	419,919	274,219
	Net Revenue (Expense)	(288,763)	(84,858)

¹ City Towing Contract with Rusty's towing

² Parking Revenue consists of Parking Meters, Monthly Parking Permits, and Parking Enforcement

³ Receivable Income consists of Night Market Recoveries

⁴ Includes all revenue from Table 2, excluding dog licences and animal services fines

⁵ Includes dog licences and animal services fines from Table 2

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Financial Impact

None.

Conclusion

Parking and Animal Services administers a wide range of bylaws related to parking, animal services, public parks and school grounds. This report provides a summary of monthly enforcement and educational activity, including revenue and expenses. Ticketing revenue continues to decrease primarily due to the impact of the COVID-19 Pandemic. However, the decrease in revenue was managed and partially offset by a decrease in costs in all areas of the department.



Susan Lloyd
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