



City of Richmond

Report to Committee

To: Community Safety Committee
From: Jim Hancock, Fire Chief

TO: COMMUNITY SAFETY - JUNE 27/02

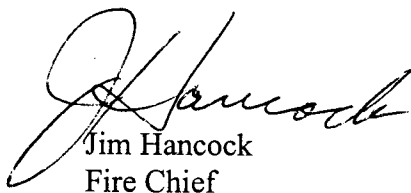
Date: June 17, 2002

File: ~~5000-01~~ 0340-20-CSAF3

Re: **Community Safety Division - Service Level Review 2002 – Fire-Rescue**

Staff Recommendation

That the report regarding Service Levels for Fire-Rescue, dated June 17, 2002, from Fire Chief Jim Hancock, be received for information.


Jim Hancock
Fire Chief

Att. 1

FOR ORIGINATING DIVISION USE ONLY

CONCURRENCE OF GENERAL MANAGER



Staff Report

Origin

At the February 25, 2002 Council Meeting, it was resolved:

"That each General Manager review with their appropriate Committee of Council, departmental programs and service levels prior to the start of the 2003 budget review process;"

This report responds to that resolution in relation to the Community Safety Division, specifically: the Fire-Rescue Department.

Analysis

Attached for information is the Service level document presented to Council as part of the 2002 budget deliberations.

Staff suggest the following process for the Service Level Review:

1. The Deputy Chiefs will make a fifteen minute (maximum) presentation to Committee, outlining current departmental service levels and programs.
2. The Deputy Chiefs will address any questions of Committee regarding current service levels.
3. The Deputy Chiefs and Committee members will discuss with Committee, any issues or suggestions they have, regarding possible changes to current service levels.
 - a. Staff will record possible areas of change on flip charts for later reference.
 - b. Staff will be available to Committee to discuss the current service delivery model, and will be prepared to suggest to Committee any aspect of the model that may warrant attention.
4. On completion of discussion, Committee will give direction on areas where they would like staff to explore changes to existing service levels.

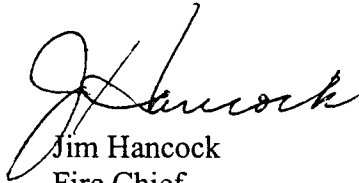
This will conclude the review. Staff will report back to Committee, with a formal report, outlining how the interests of Committee can be best achieved, and the related implications of any changes.

Financial Impact

The Service Level Reviews will form a basis to the 2003 budget preparations. There are no other financial implications at this point.

Conclusion

The outcome of the Service Level reviews will assist the Division in maintaining its service to the community, and in preparation for the 2003 budget.



Jim Hancock
Fire Chief

prp

| Dept. | Department | Program/Service | Net Cost (approx. program and service level net costs) | Service Level | FTE (assigned to programs and service levels) | IMPACT | | | | |
|-------|-------------|--|--|---------------|---|--------------------|----------------------|----------------|-----------|-----------|
| | | | | | | Technical & Safety | Community & Partners | Socio-Economic | Financial | Political |
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| | | | | | | | | | | |
| 09 | Fire Rescue | Management/General Administration of Operations | \$ 1,709,900 | Daily | 7.0 | | | | | |
| 09 | Fire Rescue | Fleet Management of vehicle and equipment assets | \$ 2,249,000 | Daily | 2.0 | X | | | | |
| 09 | Fire Rescue | Fire Prevention Programs | \$ 806,200 | Daily | 9.0 | X | | | | |
| 09 | Fire Rescue | Delivery of Fire Training Programs | \$ 410,000 | Daily | 4.0 | X | | | | |
| 09 | Fire Rescue | Delivery of Emergency Response Services | \$ 14,642,000 | Daily | 194.0 | X | X | | | X |
| 09 | Fire Rescue | Facility Building Maintenance of Fire Halls | \$ 219,100 | Daily | - | X | | | | |
| 09 | Fire Rescue | Delivery of Emergency Response Services for YVR | \$ 3,309,300 | Daily | 37.0 | X | X | | | X |
| | | TOTAL | \$ 23,345,500 | | 253.0 | | | | | |
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