## Richmond Health Services



City of Richmond General Purpose Meeting May 9, 2006

# A Year in Review – Acute Care

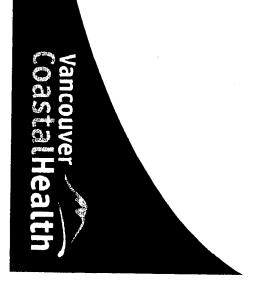
Richmond Hip and Knee Project

BCCH/RHS Pediatric Day Surgery Program

Opening of 12 Medical Beds

Implementation of Overcapacity Protocol

Recruitment & Retention



# A Year in Review – Community Care

Integrated Palliative Care Program - fully implemented

Assisted Living Partnerships

40 units in partnership with BC Housing and Diversicare

SUCCESS (under construction)

50 units at Austin Harris Site - with BC Housing and

construction) 30 additional complex care beds at Rosewood (under

Community IV Service at City Centre Health

additional 126 beds) Pinegrove Residential Care Expansion (planning for



### A Year in Review – Primary Health, Mental Health & Addictions

### Primary Health Care

Chronic Disease Management

Network – opened Sep/05 City Centre Health (Cook Road) Family Practice

## Mental Health & Addictions

Richmond Bridge House - Opened Dec/05

Child & Youth Mental Health & Addictions at 10 Bed Short stay, residential treatment with 24 hour care by nursing and medical staff

Mental Health & Addictions Housing

Bowling Green and City Centre Health

Additional 52 units (MH-26, Addictions-24, Youth-2)



# A Year in Review – Physicians

Physician Recruitment

Intensivists

Director of Palliative Care for the IHPC Program

Psychiatrists, Orthopedist, Urologist, Plastic Surgeon, Family Physicians

Joint recruitment with UBC and PHSA of Obstetrician and Pediatrician

Planning and Development of Hospitalist Program

Joint appointment of VCHRI/RHS Associate Research

Emergency Medicine OBS/GYN, Pediatrics, Orthopedics and UBC Medical School Programs – Psychiatry, Surgery



# Key Priorities for 2006/07 – Acute Care

#### Patient Safety

2006 CCHSA Accreditation

Safer Health Care Now Initiatives

Nurse Assessment Response (Rapid Response Team)

Protocols (Sepsis, Asthma, TIA)

### Patient Flow/Access

Overcapacity Protocol

Stroke Pathway

Leadership Walkabouts

Recruitment of Hospitalists and Implementation of Program

### Healthy Workplace

Reduction of Overtime

Renovations

Specialty Education



### Key Priorities for 2006/07 – **Community Care**

and capacity to facilitate residents living as Promotion and maintenance of health status independently as possible

Support the shift from acute to community services

Prevent or delay admission to residential care

Complete Austin Harris (50 ALUs)

Complete Rosewood (30 RCBs)

Confirm Pinegrove (126 RCBs)

Confirm a solution for RLM Replacement (130 RCBs)



## Key Priorities for 2006/07 - Primary Health, Mental Health & Addictions

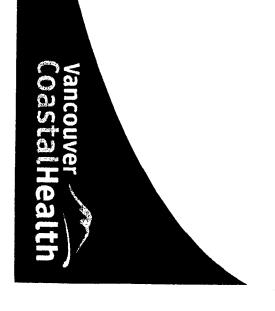
### Primary Health Services

Chronic Disease Management - Expansion

Information Technology/ Information Management Family Physician Network Acceleration – Blundell

## Mental Health & Addictions

Full Implementation of Core Addiction Services



## **Key Capital Requirements**

Complete Single Room Maternity Care

Minimally Invasive Surgery in ORs

Complete Pediatric / OBS Unit and Ambulatory

**Ambulatory Care Facility** 

**New Acute Tower** 

