



Community Safety Committee

Date: Tuesday, December 10th, 2002

Place: Anderson Room
Richmond City Hall

Present: Councillor Linda Barnes, Chair
Councillor Derek Dang, Vice-Chair
Councillor Evelina Halsey-Brandt
Councillor Sue Halsey-Brandt – 4:29 p.m.
Councillor Bill McNulty
Mayor Malcolm D. Brodie

Also Present: Councillor Harold Steves – 4:15 p.m.

Call to Order: The Chair called the meeting to order at 4:00 p.m.

At this point the Chair requested that the order of the agenda be varied, and that the agenda be shortened, in order to accommodate the shortened meeting time.

It was moved and seconded

That Item 4 be deferred to the January 14th, 2003 Community Safety Committee meeting; and, that Item 5 be heard last.

CARRIED

MINUTES

1. It was moved and seconded
That the minutes of the meeting of the Community Safety Committee held on Thursday, November 21st, 2002, be adopted as circulated.

CARRIED

NEXT COMMITTEE MEETING DATE

2. The next meeting of the Committee will be held on Tuesday, January 14th, 2003 at 4:00 p.m. in the Anderson Room.

Community Safety Committee

Tuesday, December 10th, 2002

COMMUNITY SAFETY COMMITTEE ADVISORY TASK FORCE

It was moved and seconded

3. *That the minutes of the meetings of the Community Safety Committee Advisory Task Force held on October 10th, 2002 and on November 18th, 2002 be received for information.*

CARRIED

COMMUNITY SAFETY DIVISION

4. **POLICE CHIEF BRIEFING**
(Oral Report) (30 Minutes in duration)

Please see Page 1 for the action taken on this matter.

6. **RCMP FIVE YEAR PLAN**
(Report: Dec. 3/02, File No.: 5000-01) (REDMS No. 918816)

Superintendent Ward Clapham, Insp. Randy Nessick, Insp. Mahon, Keith Bramhill, Strategic Planner for the Richmond RCMP, Sgt. Davis Wendell, Staff Sgt. Jim Provost and Don Pearson, presented a report on the Richmond Police Services Five-Year Plan. A copy of the report is attached as Schedule 1 and forms a part of these minutes.

Councillor Steves and Councillor Sue Halsey-Brandt joined the meeting during the above mentioned presentation.

A discussion then ensued that included the following –

- i) the communication strategy for the document;
- ii) that an implementation timeline would be provided;
- iii) that recognition initiatives are energizing the volunteer core. It was suggested that a paid volunteer co-ordinator would alleviate current administrative duties which in turn would allow a greater synergy in this area;
- iv) that the auxiliary program is anticipated to graduate fifteen new members in January 2003. Seventy-five applications were received for the fifteen positions;

Community Safety Committee

Tuesday, December 10th, 2002

- v) that the staffing resources identified in the Plan are to be included as an additional level in the 2003 budget subject to the outcome of this meeting;
- vi) the request for 11 officers and 2 staff in 2003 was daunting;
- vii) that the number of volunteers was limited by the RCMP resources available;
- viii) that a request has been issued that the responsibility for charge approval be given to the RCMP as BC is the only Province for which charge approval is granted by the Attorney General.

The Chair requested that questions could be submitted to the General Manager, Community Safety, Chuck Gale, in order that they be addressed in the full document.

In response to a question from the Mayor, Spt. Clapham said that although the report will be a blended approach an analysis will be provided in the full document by way of an overview sheet that separates the proactive and required minimum categories.

It was moved and seconded

That Items 1 and 3 as follows be referred to the January 14, 2003 meeting of the Community Safety Committee:

- (1) *That the RCMP Five Year Plan Priorities be endorsed in principle;*
- (3) *That staff update the RCMP Five Year Plan, based on the outcomes of the budget process and report back to Council.*

CARRIED

It was moved and seconded

That Item 2 as follows be referred to the December 18, 2002 Special meeting of the General Purposes Committee:

- (2) *That the staffing resources identified in the RCMP Five Year Plan for 2003, be included for Council Consideration as part of the City's budget process.*

CARRIED

Community Safety Committee

Tuesday, December 10th, 2002

7. **COMMUNICATION STRATEGY TO DISCOURAGE STREET RACING**

(Report: Dec. 3/02, File No.: 6450-09) (REDMS No. 917882)

The Manager, Transportation, Victor Wei, was present on behalf of the Director of Transportation, Gordon Chan. Mr. Wei said that the strategy as presented outlined three components of which the City could take the leadership role but the emphasis was on the community roles. Sandy Webster, Public Works Liaison, and Corporal Peter Friesen were also present.

A discussion then ensued on the importance of the hands-on engagement of youth in the initiative.

It was moved and seconded

That the communications strategy to support the campaign to discourage street racing (as outlined in the report dated December 3rd, 2002, from the Manager, Communications and Public Affairs), be approved.

Prior to the question being called the Chair requested that Wayne Yee, Co-ordinator Youth Services, provide comment to the Committee on youth driven initiatives. The question was then called and it was **CARRIED**.

8. **SAFETY INSPECTION POLICY**

(Report: Dec. 3/02, File No.: 8060-20-7265) (REDMS No. 906929, 883832)

It was moved and seconded

That Building Regulation Bylaw No. 7230, Amendment Bylaw No. 7265, be introduced and given first, second and third readings.

CARRIED

5. **DANGEROUS GOODS SPILL RESPONSE PLAN AND POLLUTION PREVENTION & CLEAN UP REGULATION BYLAW NO. 7435**

(Report: Nov. 27/02, File No.: 8060-20-7435) (REDMS No. 869990, 735066)

In response to the Chair expressing the concern that the matter be heard at a time that afforded an opportunity for full discussion, the Manager, Emergency and Environmental Programs, Suzanne Bycraft, concurred that, with the exception of Item 3 of the recommendation, the matter be referred to the January 14th, 2003, meeting of the Community Safety Committee.

It was moved and seconded

That:

Items 1,2 and 4 as follows be referred to the January 14th, 2003 meeting of the Community Safety Committee for consideration:

(1) *That the Dangerous Goods Spill Response Plan (dated October 7, 2002), be approved as the method of responding to dangerous goods spills and pollution incidents as required under the B.C. Emergency Program Act;*

(2) *That the General Manager – Community Safety:*

Community Safety Committee

Tuesday, December 10th, 2002

- (a) *Update the Dangerous Goods Spill Response Plan a minimum of twice per year, and*
- (b) *Undertake a complete review of the Dangerous Goods Spill Response Plan every three years and present this updated review to Council through the appropriate Standing Committee, as authorized in Section 5, Managing and Maintaining the Plan, of the Dangerous Goods Spill Response Plan.*
- (4) *That Bylaw 7435, Pollution Prevention & Clean Up Regulation Bylaw, be introduced and given first, second and third readings; and, That Item 3, as follows, be referred to the Special General Purposes Committee meeting to be held on Wednesday, December 18th, 2002:*
 - (3) *That the following amounts be included in the Fire Department's operational base budget:*
 - (a) *Initial training: \$25,000 One-time cost in 2003*
 - (b) *On-Going training: \$10,000 Annual operating costs commencing in 2004*
 - (c) *Equipment replacement: \$10,000 Annual operating costs commencing in 2004*

CARRIED

9. MANAGER'S REPORT

There were no reports.

ADJOURNMENT

It was moved and seconded
That the meeting adjourn (5:45 p.m.).

CARRIED

Certified a true and correct copy of the Minutes of the meeting of the Community Safety Committee of the Council of the City of Richmond held on Tuesday, December 10th, 2002.

Councillor Linda Barnes
Chair

Deborah MacLennan
Administrative Assistant

Community Safety Division
Report Presentation on
Richmond Police Services Plan
2002/03 to 2007/08

Good Afternoon:

Mayor Brodie, Madam Chairperson, fellow City Councilors.

Attached to your staff report is the executive summary of our Richmond Police Service 5 year plan with a link chart, acting as a road map for our plan.

Individual copies of the entire plan will be produced for the Mayor and all councilors shortly.

Today, I wish to highlight my thoughts as your police chief and share with you some of the positive initiatives your police service has undertaken in the last 18 months. We also want to be open and honest about the policing pressures placed upon us TODAY!!

In the spring of 2002 the City of Richmond and Richmond Detachment of the Royal Canadian Mounted Police (RCMP) embarked upon a process to prepare a five-year strategic policing plan.

The 1996 to 2001 plan had expired and over the past fifteen months new initiatives and pressures have been placed upon Richmond's policing service.

The purpose of this planning process is to develop a clear, agreed upon and cost effective direction for the police services in the City of Richmond.

The development of the Richmond Policing Services Plan is critical for both the City of Richmond and the Richmond RCMP.

Financial sustainability is one of eight strategies of the City of Richmond's 2001-2003 corporate plan, while public safety is City council's top priority.

For the City, policing services is the largest budgetary item that represents 16% of the total City budget.

It is important to understand what the policing pressures, policing priorities, and what the expected human resourcing requirements may look like to achieve our goal of "Safe homes, Safe Communities".

For the Richmond Detachment, we have been facing increasing challenges with regards to escalating public demands for service and in some cases workloads that are unrealistic.

The Richmond Policing Services Plan is a living document.

The strategic priorities and goals set out in this plan need to be regularly reviewed to ensure that they incorporate changes in Richmond Detachment's operating environment.

The Richmond Detachment of the RCMP and the City of Richmond wish to work together to provide the most efficient and effective police service to the community.

Environmental Factors Influencing Police services

Community Demographics

As our population continues to increase the demand for police service increases as well.

The projected population growth between the years 2002 to 2007 is 13,126 people for the City of Richmond.

We continue to see increases in the numbers of seniors, and seniors 85+. The elderly have a high fear of crime and as our population ages this perception will demand greater attention to reducing criminal activity, especially violent personal crime, and organized gang activity.

Over half of our new immigrants have little or no English language ability that impact police services.

Crime Trends and Caseloads

The nature of crime has changed significantly in Richmond in the past 10 years.

The fear and non-reporting of crime continues to increase.

Personal safety, violent crime, youth crime, family violence and hate crimes are all issues frequently raised by the public.

Organized crime is becoming more pervasive in Richmond and our borderless boundaries Regionally, nationally, and internationally make it easier than ever for criminals to flourish and expand their criminal activities.

Unreported crime has increased dramatically over the last 10 years and given our multicultural demographics this fact is magnified even greater.

White-collar crime is widespread and frequently goes unreported.

Dangerous Driving has increased over 320% over the last 10 years, and Driving while Disqualified/Suspended has increased almost 360% during the same period.

Another MAJOR concern to your police service is the upward shift in organized gang violence.

Typical Organized Crime offences include Extortion, Offensive Weapons, Counterfeiting Currency and selected Drug offences (heroin, cocaine and marihuana). **Overall, there has been an increase in these activities in Richmond of 300% over the last 10 years.**

Changes are as follows: Offensive Weapons 312%, Counterfeiting Currency 510%, Extortion 325%, Heroin (decrease) <20%>, Cocaine 8%, and Marihuana 345%.

Furthermore, the number of homicides and attempted murders in Richmond has grown significantly over the past 10 years.

Where traditionally Richmond would have had only one or two murder investigations per year, 2001 saw 4 homicides and 6 attempted murders.

There have been 10 homicides in Richmond since 2000.

This increasing trend shows every sign of continuing in the near future, and is believed to be associated with the increase in organized/gang crime, especially drug related crime.

While numerically the figures are objectively low, homicide investigations are exceptionally labour intensive, often requiring the services of 25 or more members, especially during the stages of the initial investigation.

Although the criminal code crime rate has shown a steady decrease, calls for service have increased, roughly correlated to the population increase in Richmond.

In 2001, a total of 93,147 calls for service were received.

Of these calls, 54,513 resulted in the creation of an operational file, resulting in a total case burden (files divided by authorized strength) of approximately 288.

Legislation & Legal Rulings

On the enforcement front police investigations have become more complex, labour intensive and expensive in the past 15 years.

Changes in legislation, onerous administrative requirements, and convoluted legal measures have made general police duties and investigations more difficult, costly, and time consuming.

Social Values & Expectations

Public expectation of the police is directed towards efforts in preventing and reducing violent crime, family violence, violence against women, hate crime and youth crime.

At no other time in history has the expectations been higher for police.

Changing social values, such as increased tolerance of anti-social behaviour, reduced expectations for personal accountability and increased social acceptance for the propagation of violence in our society all have a serious impact on policing.

Economic Climate

The reduced economic activity in BC is causing rising unemployment and response to calls for increased domestic violence, assaults, thefts and robberies. As well as potential for persons to engage in illegal activities such as marijuana grow operations, extortions, thefts, property crimes etc to supplement their income.

Challenges and Opportunities

Between 1996-2001 Canada Census periods, Richmond grew by 1.56% per year, which translates to a net addition of 15,480 people.

Richmond's population will continue to grow at a pace of over 1 %

Compared to other municipalities in the GVRD, Richmond (10.4%) ranked 5th in it's growth rate.

Vancouver Airport continues to be the fastest growing employer in the province. YVR is Canada's second busiest airport, with some 15.5 million passengers.

Volunteers in our community are being asked to take on more responsibility and their work increasingly requires supervision. At the same time volunteering is declining.

Personal safety & livability is a key issue. While Richmond crime rates (not calls for service) have dropped in the past decade, the perceived safety of the community will continue to be a priority for residents and business owners.

On the Positive Home Front

Over 300 citizen volunteers currently work with the police to root problem solve community issues.

Volunteers are active within our Neighbourhood Community Safety Offices at Steveston, South Arm, and YVR storefront, Bike Patrols, Crime watch, Community Consultative Groups, Lock-out auto crime, Home Security Audits, Property Crime Fan-out program, speed watch, and Victim Assistance Volunteers.

Many problem oriented policing projects over the past five years and currently on-going have resolved several serious community problems. Ie. Multiple Arson(s) project, Silver-city Auto theft initiative, Crime-free multi-housing project, Public Disturbances in our Parks, Computer smash n grab thefts at Riverside Industrial Park, and Mental Health Patients protocol to name a few.

In the last 18 months development of new initiatives has lead Richmond to be International specialists in many new areas.

Teaching Richmond's Community Policing Philosophy to 13 Central Latin America countries, and policing agencies in Turkey, China, U.K. and Taiwan.

Asset building partnerships with Boys & Girls Club, Nightshift partnership with City Parks n Rec., Youth Positive Ticket program, adopt a school initiative, operation Green Clean Team, creation of a made in Richmond Technological Crime unit, and the list goes on and on.....

The Foundation for Priorities and Actions

Our Purpose – Goal

Our strategic goal – providing “Safe Homes & Safe Communities”, meaning lowering the barometer of crime in Richmond.

Our Vision.....that's support the City's vision

We further support and believe in the City of Richmond's vision to be the " **most appealing, livable, and well-managed community in Canada**".

Mission

The Richmond RCMP has developed a Mission Statement that supports the City of Richmond's vision: "The **Richmond RCMP Detachment will strive to provide the community of Richmond with more open, effective and service-oriented Police Service by promoting a partnership between the people and the police. Through this partnership, we will work together to identify, prioritize and solve problems with the goal of improving the overall sense of safety and security within the community. Police services must be designed and delivered in such a way that they meet the unique needs of the community of Richmond.**"

Core Functions

As follows: **Prevention and reduction of crime, Maintenance of the peace, Enforcement of laws, Intelligence, and to provide outstanding Quality Service.**

Richmond Strategic Objectives

Richmond Detachment of the RCMP believe in: **Client Centered Customer Focus, Localized Service Delivery, Strategic Partnerships, Effective Deployment of Resources, Integrated & Intelligence Led Policing, Community Leadership, Root Problem Solving, Employee Wellness, Commitment to Continuous Learning, and Managerial Accountability.**

*******Richmond Strategic Priorities*******

Richmond strategic priorities for 2002/02 to 2007/08 are:

- 1) Property Crime
- 2) Youth
- 3) Traffic Services & Road Safety
- 4) Airport Policing
- 5) Gang Violence
- 6) Drugs
- 7) Neighborhood Services Offices
- 8) Technology
- 9) Restorative Justice

Program/Unit Plans

In the New Year of 2003 we will build upon individual unit plans, that target and support our nine (9) local strategic priorities. Program managers will develop these unit plans into action plans and commitments. Assignment and responsibilities will be accountable to program managers who will prepare timelines for completion

Richmond RCMP Human Resourcing

The City of Richmond currently supports 185 officers at Richmond Detachment and 24 officers attached to YVR services.

Collectively we have made terrific strides in areas of enhanced policing services and community-policing initiatives however there is much more to be accomplished.

Front line service delivery personnel is being taxed, administrative support staff has not kept pace with police strength and demands, and violent organized gang crime is desperately affecting how we deliver police service and burning-out our members.

The Annual Resource Level Update (ARLU) provided to the City in the summer of 2002 realizes some of the policing pressures placed upon Richmond Detachment of the RCMP at both the regular and municipal member level.

Since then some additional requests have been added at the request of Richmond Mayor and council relative to street racing strategies.

Richmond RCMP cannot afford to remain status quo while the population increases.

As we enter the 2003 budgetary year we recognize that since 2000, when the City last realized additional resources, the policing environment has become more difficult.

The ARLU document identifies policing pressures at our front line response, proposed East Richmond & Thompson neighborhood services offices, School Liaison, Youth, Green Team, Criminal Driving Enforcement Team, civilian crime analyst, and a desperate need for more municipal support staff.

From 2003 to 2007/08 the Richmond Detachment of the RCMP is projecting an increase in police strength of (29) RCMP Officers and (1) crime analyst at a cost of \$3,279,009 dollars and 18 Municipal Employees at a cost of \$1,055,511 dollars.

Total cost is projected to be \$ 4,334,520 over five years.

Thank-you.

Don Pearson's Speaking Notes

- Work in anonymity and obscurity at RCMP Detachment
- Staff of 69 full time employees and about 40 auxiliary staff
- Speak of obscurity it is not a bad thing - staff are very proud of the work they do in support of the RCMP, the city and the people of Richmond.
- They are treated very well by the RCMP and there is a mutual respect as we work very well as a team.
- As a supervisor the skill, knowledge and ability of the City staff impresses me. They are experts in what they do.
- Much of the work we do is generated by the RCMP, whether it is operational work such as opening files, handling exhibits, dispatching vehicles, etc.
- In 1994 Richmond had 150 RCMP members and 69 City employees.
- In 2002 Richmond had 210 RCMP members and 60 City employees.

Over years in addition to work from additional members -

- New computer systems (NCDB/PRIME)
- New procedures resulting from policy changes or legislation.
- New duties.
- Need additional resources to:
 1. Keep up to pace with workload.
 2. Allow for growth in areas where City employees should work e.g. Community Police Stations.

Over 5 years have identified 18 new positions.

2003 - 2 new positions

2004 - 2007 - a further 16 positions in locations will set priorities closer to year to ensure resources go where needed the most.

Always be looking for opportunities to redeploy.